

Norine Richards
Director for Bank Information Technology

Norine Richards is the Director for Bank Information Technology for the Office of the Comptroller of the Currency's (OCC) Operational Risk Policy Division.

In this role, Ms. Richards manages the team responsible for developing, communicating, and interpreting policies for the OCC's supervision of technology operations at financial institutions. She represents the OCC on several interagency groups, including the Federal Financial Institutions Examination Council's Information Technology Subcommittee. The interagency groups focus on coordination and development of information technology risk management supervisory guidance for such topics as information security, resiliency, technology operations, corporate governance, and independent risk management. She assumed these responsibilities in May 2020.

Previously, Ms. Richards spent 22 years as a National Bank Examiner specializing in information technology examination for significant service providers and financial institutions and served as the Bank Information Technology lead expert for the OCC's Western District. Ms. Richards has also worked as an information security consultant in Washington, D.C., and was the Director of Risk Management for a financial institution.

Ms. Richards attended Bloomsburg University and is a Certified Information Systems Auditor and Certified Fraud Examiner.