

Operational Risk

Navigating Rapid Changes

Operational risk occurs in many different areas in a financial institution. This is the risk to current or anticipated earnings or capital arising from misconduct or errors of people, inadequate systems or processes, and adverse external events. This one-day workshop will better inform directors about how this risk occurs and what directors can do to mitigate the risk. Register to attend this one-day workshop for \$99 in one of these cities:

Milwaukee, WI

March 27, 2019

Manhattan, KS

May 8, 2019

Boston, MA

July 31, 2019

Williamsburg, VA

September 25, 2019

Los Angeles, CA

October 23, 2019



Operational Risk: Navigating Rapid Changes

- Define major operational risks and the related key operational risk management processes.
- Understand the oversight roles and governance responsibilities of the board.
- Discuss and share “best practices” regarding the structure, organization, and oversight of a risk based audit program.
- Review methods of oversight of third-party vendors that perform or provide support to operational and business functions.
- Understand the increased volume and sophistication of cyber threats and regulatory expectations for addressing cyber threats.

Work with and learn from experienced OCC examiners who lead this workshop, which includes discussions of best practices, lectures, and hands-on exercises designed for directors of national community banks and federal savings associations. The \$99 cost includes workshop materials, the OCC’s Director’s Book, and lunch.

DON’T DELAY. REGISTER TODAY! The workshop is limited to the first 35 directors who register. For complete information and to register, go to www.occ.gov/occworkshops.

After registration is confirmed, call the hotel or book online to reserve your room. Tell the hotel you are attending the OCC Director Workshop. If you encounter difficulties in making reservations, please visit www.occ.gov/occworkshops and select Contact Us for assistance.

Milwaukee, WI* – March 27, 2019

Hilton Garden Inn Milwaukee Downtown
Hotel Reservations: (414) 271-6611
Discounted Room Rate: \$134.00
For discounted rate, book by March 1, 2019
www.hilton.com

Manhattan, KS* – May 8, 2019

Four Points by Sheraton Manhattan
Hotel Reservations: (785) 539-5311
Discounted Room Rate: \$93.00
For discounted rate, book by April 15, 2019
www.marriott.com

Boston, MA* – July 31, 2019

OCC Boston Field Office
99 Summer Street, Suite 1400
Boston, MA 02110
See www.occ.gov/occworkshops for registration and accommodation information

Williamsburg, VA* – September 25, 2019

DoubleTree Hotel Williamsburg
Hotel Reservations: (800) 222-8733
Discounted Room Rate: \$98.00
For discounted rate, book by August 24, 2019
www.doubletree.com

Los Angeles, CA* – October 23, 2019

Federal Reserve Bank of Los Angeles
950 S. Grand Ave.
Los Angeles, CA 90015
See www.occ.gov/occworkshops for registration and accommodation information

*Consecutive session with Compliance Risk or Credit Risk workshops.

Workshop Cost: \$99