

The Office of the Comptroller of the Currency (OCC)'s **Financial Literacy Update** is a bimonthly e-newsletter that reports upcoming events, new initiatives, and related resources of the OCC and other government agencies and organizations. The **Financial Literacy Update** provides brief descriptions for upcoming events in chronological order. New initiatives and resources are listed in alphabetical order. Visit [www.occ.gov/flu](http://www.occ.gov/flu) for more information. We welcome your feedback.

[☐ COVID-19](#) [☐ Events](#) [☐ Initiatives](#) [☐ Resources](#)

## COVID-19

### American Bankers Association

- [Tips to Avoid Scams and Protect Your Money](#)

### Consumer Financial Protection Bureau

- [Beware of Scams](#)
- [Protecting Your Finances](#)
- [Mortgage and Housing Assistance During the Coronavirus National Emergency](#)
- [Mortgage Relief Options](#)
- [Tips for Financial Caregivers](#)
- [What You Need to Know About Student Loans](#)

### Commodity Futures Trading Commission

- [Be on Alert for Frauds Seeking to Profit From Market Volatility](#)
- [Beware of Fee Scams Targeting Workers Sidelined by COVID-19](#)
- [Learn About Risks Before Investing in Commodity ETPs or Funds](#)

### Federal Communications Commission

- [Consumer Warnings and Safety Tips](#)

### Federal Deposit Insurance Corporation

- [Coronavirus \(COVID-19\) Information for Bankers and Consumers](#)

### Federal Trade Commission

- [Coronavirus Pandemic: The FTC in Action](#)

### Financial Health Network

- [Responding to the Crisis](#)

### Foundation for Financial Planning

- [Coronavirus & Pro Bono Planning Resource Center](#)

### George Washington University Global Financial Literacy Excellence Center

- [COVID-19 Financial Resilience Hub](#)

### Internal Revenue Service

- [Coronavirus Tax Relief and Economic Impact Payments](#)

### National Credit Union Association

- [COVID-19 Frequently Asked Questions for Credit Union Members](#)

### National Disability Institute

- [Financial Resilience Center](#)

### National Housing Conference

- [COVID-19 Housing Resource Center](#)

### OCC's HelpWithMyBank

- [Frequently Asked Questions Regarding COVID-19](#)

### Operation HOPE

- [HOPE Inside Disaster](#)

### U.S. Consumer Product Safety Commission

- [COVID-19 Home Safety Information Center](#)

U.S. Department of Defense

- [Resources for the Military Community](#)

U.S. General Services Administration

- [Disaster Financial Assistance](#)
- [Government Response to Coronavirus, COVID-19](#)

U.S. Securities and Exchange Commission

- [Frauds Targeting Main Street Investors](#)
- [Look Out for Coronavirus-Related Investment Scams](#)

## EVENTS

### [Military Consumer Month](#)

**July 2020 (Nationwide)**

The Federal Trade Commission, the U.S. Department of Defense, and the Consumer Financial Protection Bureau and their military consumer partners on the Military Consumer initiative share tips and resources with service members and their families to help them manage money, deal with debt, and avoid scams.

### [Virtual Professional Development for Personal Finance Teachers](#)

**July–August 2020 (Online)**

Next Gen Personal Finance offers interactive, collaborative professional development training, including personal finance content, strategies, and resources for the classroom.

### [Virtual Teacher Workshops in Southeastern U.S.](#)

**July–August 2020 (Online)**

The Federal Reserve Bank of Atlanta sponsors teacher workshops and events online and in Alabama, Florida, Georgia, Louisiana, Mississippi, and Tennessee. These events cover a variety of financial capability and economics topics.

### [2020 Virtual \\$tart \\$mart Teacher Summit](#)

**August 3, 2020 (Online)**

The Utah Jump\$tart Coalition sponsors this one-day, virtual professional development training for Utah educators.

### [Association of Military Banks of America Fall Workshop](#)

**August 31 and September 1, 2020 (Online)**

This fall workshop supporting the military community will be held online this year.

### [HOPE Global Forums 2020 Annual Meeting](#)

**October 19–20, 2020 (Atlanta)**

Operation HOPE sponsors this global forum to inspire innovation and thought leadership toward an inclusive global economy. Meet with government, corporate, and community leaders from around the world for three days of discussions, networking, and turning ideas into action.

## INITIATIVES

### [CFP Volunteer Match](#)

The Foundation for Financial Planning facilitates the connection between financial planners who want to help and nonprofit organizations that have virtual pro bono opportunities. Nonprofit organizations can post volunteer opportunities that engage Certified Financial Planning professionals in one-on-one or interactive, small-group virtual sessions with people in need.

### [Veterans Benefits Banking Program](#)

The U.S. Department of Veterans Affairs (VA), in partnership with the Association of Military Banks of America, provide veterans and their beneficiaries the opportunity to safely, reliably, and inexpensively receive and manage their VA monetary benefits through financial services at participating banks.

# RESOURCES

## [Consumer.gov](https://www.consumer.gov)

This Federal Trade Commission website provides resources about credit, debt, identity theft, and avoiding scams, as well as budgeting, opening a bank account, shopping for prepaid cards, and managing money in general. The website is available in Spanish at [www.consumidor.gov/](http://www.consumidor.gov/).

## [FDIC Consumer News: Wondering If Your Deposits Are Fully Insured?](#)

This edition of the Federal Deposit Insurance Corporation's Consumer Newsletter discusses the electronic deposit insurance estimator, an online tool that determines if individual accounts are fully insured.

## [FDIC Deposit Insurance Education Materials](#)

The Federal Deposit Insurance Corporation has made significant improvements to its deposit insurance education materials. The changes are designed to allow the public to quickly access basic information while still offering the traditional in-depth and comprehensive deposit insurance information.

## [Fintech Over 50: Designing for Low- to Moderate-Income Older Adults](#)

This Financial Health Network report offers recommendations for financial technology customer experience design that financial services innovators can use to overcome barriers and reach older adults.

## [IdentityTheft.gov](https://www.ftc.gov/identity-theft)

This Federal Trade Commission website helps people report and recover from identity theft. It is available in Spanish at [Robodeidentidad.gov](http://Robodeidentidad.gov).

## [Isolated? Don't Make Snap Investment Decisions](#)

This Commodity Futures Trading Commission article provides investing guidance for people who feel socially isolated.

## [Keys to Financial Inclusion Podcast Series](#)

The National Disability Institute's Center for Disability-Inclusive Community Development offers these podcasts to raise awareness about disability-inclusive community development.

## [MiiSpouse Money Mission](#)

This website contains financial literacy resources designed for military spouses and aims to create a community they can turn to for trusted financial education. The information is provided by a team of financial professionals and vetted by the U.S. Department of Defense Office of Financial Readiness.

## [MoneySKILL](#)

The American Financial Services Association Education Foundation offers this free, online personal finance curriculum to educators (including parents). The curriculum has 37 modules focused on a variety of topics, including income, expenses, saving and investing, credit, and insurance. The curriculum is available in English and Spanish and is audio-equipped for English users.

## [MyCreditUnion.gov](https://www.mycreditunion.gov)

The National Credit Union Administration's official consumer protection website, [MyCreditUnion.gov](https://www.mycreditunion.gov), offers educational information, resources, and articles designed to help individuals make smarter financial decisions and better choices with their money.

## [MyMoney.gov](https://www.mymoney.gov)

This U.S. Department of the Treasury website provides financial education information and resources from across the federal government. The website highlights MyMoney Five (which provides links to resources and tools related to five principles for managing money), a research clearinghouse, games for youth focused on money, and a section on financial choices for major life events.

## [OCC Financial Literacy Resource Directory](#)

The resource directory provides information on financial literacy resources, issues, and events of importance to bankers, organizations, and consumers of all ages. The resource directory includes descriptions of, and contact information for, government programs on financial literacy education and capability. It also includes organizations whose missions are to support financial literacy through campaigns, fact sheets, newsletters, conference materials, publications, and websites.

## [Retirement Security and Financial Decision Making](#)

This Consumer Financial Protection Bureau research brief addresses whether people who retired between 1992 and 2014 had the income, savings, or non-housing assets to maintain the same level of spending for at least five consecutive years after retiring.

### [SEC Investor.gov Alerts and Bulletins](#)

The U.S. Securities and Exchange Commission's Office of Investor Education and Advocacy provides numerous news alerts and bulletins for individual investors. Learning how to invest wisely and safely can assist investors in reaching their financial and retirement goals. These reports help inform investors about fraud and other information relevant to investing in stocks, bonds, mutual funds, and other securities.

### [Survey of Household Economics and Decision Making](#)

The Federal Reserve Board's seventh annual study of the economic well-being of U.S. households includes supplemental data gathered in April 2020 on the economic impact of the COVID-19 pandemic.

**HelpWithMyBank.gov:** The OCC's HelpWithMyBank.gov website provides answers to commonly asked banking questions. While targeted to customers of national banks and federal savings associations, the website has answers to many questions common to all consumers of banking services and provides useful information about contacting regulators of state banks and other financial institutions. The site includes an online complaint form for bank customers wishing to register their concerns with the OCC.

**Have an upcoming financial literacy event worth noting?** Rolling out a new financial literacy initiative? Developing a new tool or product? Have general feedback? Email us at [communityaffairs@occ.treas.gov](mailto:communityaffairs@occ.treas.gov).

The information in the *Financial Literacy Update* was obtained from publicly available sources. Inclusion of a non-OCC event, activity, product, or hyperlink in this newsletter does not constitute an endorsement by the OCC. The OCC does not exercise editorial control over any of the information you may find when linking to non-OCC websites and cannot guarantee the accuracy of the information.