

# LARGE BANK

Comptroller of the Currency Administrator of National Banks

Washington, DC 20219

### **Public Disclosure**

March 29, 2004

# Community Reinvestment Act Performance Evaluation

Union Planters Bank, National Association Charter Number: 13349

7130 Goodlett Farms Parkway Memphis, Tennessee 38018

Office of the Comptroller of the Currency

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NOTE: This document is an evaluation of this institution's record of meeting the credit needs of its entire community, including low- and moderate-income neighborhoods, consistent with safe and sound operation of the institution. This evaluation is not, and should not be construed as, an assessment of the financial condition of this institution. The rating assigned to this institution does not represent an analysis, conclusion, or opinion of the federal financial supervisory agency concerning the safety and soundness of this financial institution.

## **Table of Contents**

| OVERALL CRA RATING                   | 2        |
|--------------------------------------|----------|
| DEFINITIONS AND COMMON ABBREVIATIONS |          |
| DESCRIPTION OF INSTITUTION           |          |
| SCOPE OF THE EVALUATION              |          |
| FAIR LENDING REVIEW                  | 9        |
| MULTISTATE METROPOLITAN AREA RATING  | 10       |
| Memphis , TN-AR-MS MSA               | 10       |
| St. Louis, MO-IL                     | 10<br>17 |
| St. Louis, MO-IL                     | 17       |
| STATE RATING                         | 23       |
|                                      |          |
| State of Alabama                     | 23       |
| State of Arkansas                    | 31       |
| State of Florida                     | 38       |
| State of Illinois                    | 45       |
| State of Indiana                     | 53       |
| State Iowa                           | 61       |
| State of Kentucky                    | 69       |
| State of Louisiana                   | 76       |
| State of Mississippi                 | 85       |
| State of Missouri                    | 97       |
| State of Tennessee                   | 107      |
| State of Texas                       | 118      |
|                                      |          |

### **Overall CRA Rating**

**Institution's CRA Rating:** This institution is rated Satisfactory.

The following table indicates the performance level of Union Planters Bank, National Association (UPBNA) with respect to the Lending, Investment, and Service Tests:

|                           | Union Planters Bank, National Association<br>Performance Tests |                 |              |
|---------------------------|--|-----------------|--------------|
| Performance Levels        | Lending Test*  | Investment Test | Service Test |
| Outstanding               |  |                 |              |
| High Satisfactory         | Х  |                 |              |
| Low Satisfactory          |  | Х               | Х            |
| Needs to Improve          |  |                 |              |
| Substantial Noncompliance |  |                 |              |

The lending Test is weighted more heavily than the investment and service tests when arriving at an overall rating.

The major factors that support this rating include:

- The bank has made a good response to credit needs in its assessment areas, taking into account the number and amount of home mortgage, small business and small farm loans in its assessment areas.
- The bank has an overall good distribution of loans among individuals of different income levels and businesses of different sizes.
- The geographic distribution of loans throughout the bank's assessment areas is good.
- The overall level of qualified investments is adequate. There are high levels of qualified investments in Indiana and Tennessee.
- The bank's service delivery systems are reasonably accessible to geographies
  and individuals of different income levels in its assessment areas. To the extent
  that changes have been made, its record of opening and closing branches has
  generally not adversely affected the accessibility of its delivery systems.

### **Definitions and Common Abbreviations**

The following terms and abbreviations are used throughout this performance evaluation, including the CRA tables. The definitions are intended to provide the reader with a general understanding of the terms, not a strict legal definition.

**Affiliate:** Any company that controls, is controlled by, or is under common control with another company. A company is under common control with another company if the same company directly or indirectly controls both companies. A bank subsidiary is controlled by the bank and is, therefore, an affiliate.

**Aggregate Lending:** The number of loans originated and purchased by all reporting lenders in specified income categories as a percentage of the aggregate number of loans originated and purchased by all reporting lenders in the MA/assessment area.

**Block Numbering Area (BNA):** A statistical subdivision of a county for grouping and numbering blocks in non-metropolitan counties where local census statistical area committees have not established census tracts. A BNA does not cross county lines.

Census Tract (CT): A small subdivision of metropolitan and other densely populated counties. Census tract boundaries do not cross county lines; however, they may cross the boundaries of metropolitan areas. Census tracts usually have between 2,500 and 8,000 persons, and their physical size varies widely depending upon population density. Census tracts are designed to be homogeneous with respect to population characteristics, economic status, and living conditions to allow for statistical comparisons.

**Community Development:** Affordable housing (including multifamily rental housing) for low- or moderate-income individuals; community services targeted to low- or moderate-income individuals; activities that promote economic development by financing businesses or farms that meet the size eligibility standards of the Small Business Administration's Development Company or Small Business Investment Company programs (13 CFR 121.301) or have gross annual revenues of \$1 million or less; or, activities that revitalize or stabilize low- or moderate-income geographies.

**Community Reinvestment Act (CRA):** the statute that requires the OCC to evaluate a bank's record of meeting the credit needs of its local community, consistent with the safe and sound operation of the bank, and to take this record into account when evaluating certain corporate applications filed by the bank.

**Consumer Loan(s):** A loan(s) to one or more individuals for household, family, or other personal expenditures. A consumer loan does not include a home mortgage, small business, or small farm loan. This definition includes the following categories: motor vehicle loans, credit card loans, home equity loans, other secured consumer loans, and other unsecured consumer loans.

**Family:** Includes a householder and one or more other persons living in the same household who are related to the householder by birth, marriage, or adoption. The number of family households always equals the number of families; however, a family household may also include non-relatives living with the family. Families are classified by type as either a married-couple family or other family, which is further classified into 'male householder' (a family with a male household and no wife present) or 'female householder' (a family with a female householder and no husband present).

**Full Review:** Performance under the Lending, Investment, and Service Tests is analyzed considering performance context, quantitative factors (e.g., geographic distribution, borrower distribution, and total number and dollar amount of investments), and qualitative factors (e.g., innovativeness, complexity, and responsiveness).

**Geography:** A census tract or a block numbering area delineated by the United States Bureau of the Census in the most recent decennial census.

Home Mortgage Disclosure Act (HMDA): The statute that requires certain mortgage lenders that do business or have banking offices in a metropolitan area to file annual summary reports of their mortgage lending activity. The reports include such data as the race, gender, and the income of applications, the amount of loan requested, and the disposition of the application (e.g., approved, denied, and withdrawn).

**Home Mortgage Loans:** such loans include home purchase and home improvement loans, as defined in the HMDA regulation. This definition also includes loans for multifamily (five or more families) dwellings, loans for the purchase of manufactured homes and refinancing of home improvement and home purchase loans.

**Household:** Includes all persons occupying a housing unit. Persons not living in households are classified as living in group quarters. In 100 percent tabulations, the count of households always equals the count of occupied housing units.

**Limited Review:** Performance under the Lending, Investment, and Service Tests is analyzed using only quantitative factors (e.g., geographic distribution, borrower distribution, total number and dollar amount of investments, and branch distribution).

**Low-Income:** Individual income that is less than 50 percent of the area median income, or a median family income that is less than 50 percent, in the case of a geography.

**Market Share:** The number of loans originated and purchased by the institution as a percentage of the aggregate number of loans originated and purchased by all reporting lenders in the MA/assessment area.

**Median Family Income (MFI):** The median income determined by the U.S. Census Bureau every ten years and used to determine the income level category of geographies. Also, the median income determined by the Department of Housing and Urban Development annually that is used to determine the income level category of individuals. For any given area, the median is the point at which half of the families have income above it and half below it.

**Metropolitan Area (MA):** Any primary metropolitan area (PMA), metropolitan area (MA), or consolidated metropolitan area (CMA), as defined by the Office of Management and Budget, with a population of 250,000 or more, and any other area designated as such by the appropriate federal financial supervisory agency.

**Middle-Income:** Individual income that is at least 80 percent and less than 120 percent of the area median income, or a median family income that is at least 80 percent and less than 120 percent, in the case of a geography

**Moderate-Income:** Individual income that is at least 50 percent and less than 80 percent of the area median income, or a median family income that is at least 50 percent and less than 80 percent, in the case of a geography.

**Multifamily:** Refers to a residential structure that contains five or more units.

**Other Products:** Includes any unreported optional category of loans for which the institution collects and maintains data for consideration during a CRA examination. Examples of such activity include consumer loans and other loan data an institution may provide concerning its lending performance.

Owner-Occupied Units: Includes units occupied by the owner or co-owner, even if the unit has not been fully paid for or is mortgaged.

**Qualified Investment:** A qualified investment is defined as any lawful investment, deposit, membership share, or grant that has as its primary purpose community development.

Rated Area: A rated area is a state or multi-state metropolitan area. For an institution with domestic branches in only one state, the institution's CRA rating would be the state rating. If an institution maintains domestic branches in more than one state, the institution will receive a rating for each state in which those branches are located. If an institution maintains domestic branches in two or more states within a multi-state metropolitan area, the institution will receive a rating for the multi-state metropolitan area.

**Small Loan(s) to Business(es):** A loan included in 'loans to small businesses' as defined in the Consolidated Report of Condition and Income (Call Report) and the Thrift Financial Reporting (TFR) instructions. These loans have original amounts of \$1 million or less and typically are either secured by nonfarm or nonresidential real estate or are classified as commercial and industrial loans. However, thrift institutions may also exercise the option to report loans secured by nonfarm residential real estate as "small business loans" if the loans are reported on the TFR as non-mortgage, commercial loans.

**Small Loan(s) to Farm(s):** A loan included in 'loans to small farms' as defined in the instructions for preparation of the Consolidated Report of Condition and Income (Call Report). These loans have original amounts of \$500,000 or less and are either secured by farmland, or are classified as loans to finance agricultural production and other loans to farmers.

**Tier One Capital:** The total of common shareholders' equity, perpetual preferred shareholders' equity with non-cumulative dividends, retained earnings and minority interests in the equity accounts of consolidated subsidiaries.

**Upper-Income:** Individual income that is more than 120 percent of the area median income, or a median family income that is more than 120 percent, in the case of a geography.

Charter Number: 13349

### **Description of Institution**

UPBNA is an interstate bank with headquarters located in Memphis, Tennessee. The bank has total assets of approximately \$31.6 billion and operates over 700 branches in 12 states (Alabama, Arkansas, Florida, Illinois, Indiana, Iowa, Kentucky, Louisiana, Mississippi, Missouri, Tennessee and Texas). These states and two multi-state MSAs along with the specific assessment area descriptions are listed in the Appendix of this evaluation. UPBNA is a subsidiary of the Union Planters Corporation (UPC), also of Memphis. UPC had total assets of \$31.9 billion at December 31, 2003. It is the largest bank holding company headquartered in Tennessee and among the 30 largest bank holding companies based in the United States. This evaluation did not consider data from any other UPC subsidiary.

UPBNA offers a full range of credit and deposit services throughout the 12 states of its operations. As of 12/31/2003, UPBNA had net loans of \$22 billion. This represents about 97% of total deposits. The bank's loan portfolio consists primarily of loans secured by real estate (60%). The portfolio also consists of commercial loans (18%), foreign office loans (10%), loans to individuals (not secured by RE) (7%), and agricultural loans (1%). The bank's Tier I capital was \$2.4 billion. The bank's strategy is to offer competitive retail and commercial products throughout its corporate structure.

There are no legal, financial or other factors impeding the bank's ability to help meet the credit needs of its communities. UPC completed only one acquisition in 2001 and none in 2002 or 2003. Therefore, unlike previous periods, mergers and acquisitions have had little impact on the bank's operations during this evaluation period.

The last CRA PE was dated December 31, 1999. The bank was rated Satisfactory at that examination.

### Scope of the Evaluation

### **Evaluation Period/Products Evaluated**

This evaluation covers UPBNA's HMDA-reportable home purchase loans and refinance loans and small loans to businesses for the calendar years 2000, 2001 and 2002. Community Development (CD) lending, investments, and services were evaluated for the same time periods. Only UPBNA loans are considered in this evaluation; no affiliated company products were added to bank data. Home improvement loans, small farm loans and multifamily loans were not a significant percentage of the bank's loan portfolio.

### **Data Integrity**

Prior to this CRA examination, OCC personnel performed a review to determine the accuracy of lending-related data supplied by UPBNA. That review found the data reliable, as no significant inaccuracies were revealed. As a result, publicly reported lending data may also be considered accurate.

### Selection of Areas for Full-Scope Review

Every multistate metropolitan area in which the bank has branches in more than one state received a full-scope review. In each state where the bank has an office, a sample of assessment areas (AAs) within that state were selected for full-scope reviews. Generally the largest MSA in each state was selected. Refer to the "Scope" section under each State Rating for details regarding how the areas were selected.

### Ratings

The bank's overall rating is a blend of the multistate metropolitan area ratings and state ratings. The state ratings are a consolidation of the conclusions from each of the AAs. These AAs are blended into the state rating on a proportional basis to its percentage of deposits within that state. The states are similarly combined into the overall charter rating proportional to the percentage of total bank deposits. All AAs are considered in the state and multistate MSA ratings.

In the Lending Test evaluation, we used different weighting criteria to consider the various loan and product types. The evaluation considered two of the three HMDA loan types and small loans to business by their relative proportions on UPBNA's 12/31/2003 Call Report. Home improvement loans, small farm loans and multifamily loans were not a significant percentage of the bank's loan portfolio and were not analyzed in the evaluation. Total HMDA loans were given a slightly higher consideration than the small loans to businesses and farms. Geographic and borrower distributions were given equal consideration in the Lending Test evaluation.

As noted in the state and multistate MSA conclusions, the primary focus of this evaluation is performance to low and moderate-income people and areas. Higher

performance is generally noted in lending evaluations when the loan percentages are near or exceed the demographic comparators. Context, innovation, and complexity of lending are also factored into the ratings and conclusions. Bank performance in lending to low-income people is not necessarily expected to match the performance of moderate-income people to achieve the same analysis conclusion. Many of the low-income people and families are at the lower end of this statistical scale and are below the poverty level. Due to their very low-income status, it is very difficult for these individuals/families to qualify for a housing loan. Accordingly, our analysis considers the difficulties in lending to low-income borrowers as a performance context consideration in all HMDA applications. The conclusions stated throughout this Performance Evaluation concerning low-income people always include this performance context issue.

### **Fair Lending Review**

We found no evidence of illegal discrimination or other illegal credit practices.

### **Multistate Metropolitan Area Rating**

### Memphis, TN-AR-MS MSA

CRA Rating for Memphis, TN-AR-MS MSA: Satisfactory

The lending test is rated:
The investment test is rated:
The service test is rated:

High Satisfactory
Low Satisfactory
Low Satisfactory

### Lending Test

- Good responsiveness to credit needs in its assessment area, taking into account the number and amount of home mortgage and small business in its assessment area (AA).
- A good geographic distribution of loans in its AA.
- A good distribution of loans among individuals of different income levels and businesses of different sizes, given the product lines offered by the bank.
- A good record of serving the credit needs of highly economically disadvantaged areas in its assessment area(s) and low-income individuals, and an excellent record of serving businesses with gross annual revenues of \$1 million or less, consistent with safe and sound operations.
- A good level of community development loans that addressed identified needs in the AA.

### **Investment Test**

- An adequate level of qualified investments.
- Good responsiveness to community development needs.

### Service Test

- Service delivery systems are reasonably accessible to its AA, particularly to lowor moderate-income geographies or to low- or moderate-income individuals.
- Services do not inconvenience portions of its AA, particularly low- and moderateincome geographies and low- and moderate-income individuals.
- A good level of community development services.

### **Description of Institution's Operations in Memphis MSA**

Refer to the market profiles for the Memphis, TN-AR-MS MSA in Appendix C for detailed demographics and other performance context information.

UPBNA has 49 branch offices in the Memphis MSA. This AA represents 12% of the bank's total deposits as of June 30, 2002. UPBNA was the  $3^{rd}$  largest financial

institution in the MSA based on the June 30, 2002, FDIC Summary of Deposits with a market share of 14%.

### **LENDING TEST**

### Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the lending test in the Memphis MSA is rated High Satisfactory. Based on a full-scope review, the bank's performance in the Memphis MSA is good.

### Lending Activity

Refer to Table 1 Lending Volume in the Memphis MSA section of Appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited good responsiveness to credit needs in its assessment area (AA), taking into account the number and amount of home mortgage and small business loans originated in its AA. At June 30, 2002, the bank ranked 3<sup>rd</sup> with a 14% market share of deposits among 94 FDIC reporting financial institutions in the AA.

The bank ranked 4th among 467 HMDA reporters with a 5% overall market share of home mortgage loans; a 4% market share of home purchase loans, and a 5% market share of refinance loans. The bank ranked 6th with a 4% market share of loans originated in low-income geographies. The bank ranked 2nd with a 4% market share of loans originated in moderate-income geographies. The bank ranked 1st with a 5% market share of loans to low-income borrowers. The bank ranked 3rd with a 5% market share of loans to moderate-income borrowers.

The bank ranked 15th among 97 CRA reporters with a 2% market share in loans to businesses. The bank ranked 15 with a 1% market share of loans originated in low-income geographies. The bank ranked 10th with a 2% market share of loans originated in moderate-income geographies. The bank ranked 9th with a 3% market share of loans to businesses with less than \$1 million gross annual revenues.

### Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was good. The geographic distribution of home mortgage loans was good. The geographic distribution of small loans to businesses was adequate. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA. A majority of its loans were made in its AAs.

We considered the following factors in evaluating the bank's performance in lending in low- and moderate-income geographies. Approximately 48% of families living in low-income tracts have incomes below the poverty level while 23% of families living in

moderate-income tracts have incomes below the poverty level. Families with these income levels have difficulty qualifying for loans.

### **Home Mortgage Loans**

Refer to Tables 2, 3, 4, and 5 in the Memphis MSA section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations/purchases.

### **Home Purchase Loans**

The geographic distribution of *home purchase loans* in the AA was adequate. The bank's percent of home purchase loans in low-income geographies was lower than the percent of owner-occupied units in low-income geographies. The bank's percent of home purchase loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in low-income and moderate-income geographies exceeded the bank's market share of home purchase loans.

### **Refinance Loans**

The geographic distribution of *refinance loans* in the AA was adequate. The bank's percent of refinance loans in low-income geographies was lower than the percent of owner-occupied units in low-income geographies. The bank's percent of refinance loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of loans in low-income geographies was lower than the bank's overall market share of refinance loans. The bank's market share of loans in moderate-income geographies was somewhat lower than the bank's overall market share of refinance loans.

### **Small Loans to Businesses**

Refer to Table 6 in the Memphis MSA section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

The geographic distribution of *small loans to businesses* was good. The percent of small loans to businesses in low-income geographies was lower than the percent of businesses located in low-income geographies. The percent of small loans to businesses in moderate-income geographies was near the percent of businesses located in moderate-income geographies. The bank's market share of loans in the low-income geographies was somewhat lower than its overall market share of loans. The bank's market share of loans in the moderate-income geographies exceeded its overall market share of loans.

### **Lending Gap Analysis**

We evaluated the lending distribution in this AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions, and demographic information. No unexplained conspicuous gaps were identified.

#### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs. This performance was positively factored into the overall analysis of the geographic distribution of lending by income level of geography.

This analysis was performed on the entire bank rather than by AA.

### Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was good. The distribution of home mortgage loans by borrower income level was good. The distribution of small loans to businesses was excellent. A high percentage of small loans to businesses were for amounts less than \$100 thousand.

We considered the following factors in evaluating the bank's performance in lending to low-income borrowers. Over 61% of low income families in the assessment area have income levels below the poverty level. This extremely low-income level makes it difficult to qualify for loans.

### **Home Mortgage Loans**

Refer to Tables 8, 9 and 10 in Memphis MSA section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

### **Home Purchase Loans**

The distribution of *home purchase loans* by income level of the borrower in the AA was good. The bank's percent of home purchase loans to low-income borrowers was somewhat lower than the percent of low-income families in the AA. The bank's percent of moderate-income borrowers was somewhat lower than the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers exceeded its overall market share of loans. The bank's market share of loans to moderate-income borrowers was near its overall market share of loans.

### **Refinance Loans**

The distribution of *refinance loans* by income level of the borrower in the AA was good. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income and moderate-income borrowers was near to its overall market share of loans.

### **Small Loans to Businesses**

Refer to Table 11 in the Memphis MSA section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

The distribution of *small loans to businesses* in the AA was excellent. The bank's percentage of small loans to small businesses (businesses with annual revenues \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A high percentage of the bank's small loans to businesses were for amounts less than \$100 thousand.

### **Community Development Lending**

The bank had a good level of community development loans. Twelve loans totaling over \$2.1 million were for affordable housing, four loans totaling approximately \$5.8 million were to qualified community service organizations and five loans totaling over \$10 million were to revitalize or stabilize the area. This had a positive impact on lending performance because the bank addressed identified needs in the area. Refer to the Market Profile section for details on needs and opportunities.

### **Product Innovation and Flexibility**

UPBNA uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers. This product permits a minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 that permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

### **INVESTMENT TEST**

### Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the investment test in the Memphis MSA is rated Low Satisfactory. Based on a full-scope review, the bank's performance is adequate.

Refer to Table 14 in the Memphis MSA section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

The bank had an adequate level of qualified investments in the AA. The bank showed good responsiveness to credit and community development needs. Refer to the Market Profile section for details on needs and opportunities.

The bank purchased one debt security for \$1 million, five equity securities for \$450 thousand, six tax credits for \$731 thousand, and made 93 contributions totaling \$1.037 million to community service and community development organizations. These organizations provided direct support, services and activities that impact low- and moderate-income geographies and low- and moderate-income individuals in the AA. As a result these qualified investments meet the definitions for community development.

There were also 19 qualified prior period investments totaling \$2.4 million primarily in qualified mortgage backed securities.

The bank made no use of innovative or complex qualified investments. The investments were routinely made by others.

The bank exhibited good responsiveness to credit and community development needs. The bank made investments that support needs identified and discussed in the profile found in Appendix C for the Memphis MSA AA.

### SERVICE TEST

### Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the service test in the Memphis MSA is rated Low Satisfactory. Based on a full-scope review, the bank's performance in the Memphis MSA AA is adequate.

### **Retail Banking Services**

Refer to Table 15 in the Memphis MSA section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch openings and closings.

Service delivery systems are reasonably accessible to its AA, particularly to low- or moderate-income geographies or to low- or moderate-income individuals. The percentage of branches in low- income tracts is lower than the percent of population living in low-income tracts while the percentage of branches in moderate-income tracts is somewhat lower than the percentage of population living in moderate-income tracts. The distribution of ATMs in low- income and moderate-income geographies is somewhat lower than the population living in each classification.

To the extent changes have been made, its opening and closing of branches has improved the accessibility of its delivery systems, particularly in low- and moderate-income geographies and to low- and moderate-income individuals. An additional branch was added in moderate-income tracts.

The bank's services do not inconvenience portions of its AA, particularly low- and moderate-income geographies and low- and moderate-income individuals.

### **Community Development Services**

The bank has provided a good level of community development services. Officers and staff contributed services to 17 community development organizations in the AA during the evaluation period. They were responsive to needs identified and discussed in the profile found in Appendix C for the Memphis MSA AA. The services consistently addressed community development needs such as technical assistance for organizations providing community development, housing and financial services to lowand moderate-income areas or individuals.

### **Multistate Metropolitan Area Rating**

### St. Louis, Missouri-Illinois

CRA rating for the St. Louis, MO-IL multistate metropolitan area: Satisfactory

The lending test is rated: High Satisfactory
The investment test is rated: Low Satisfactory
The service test is rated: Low Satisfactory

### Lending Test

- An adequate geographic distribution of loans in its assessment area (AA).
- A good distribution of loans among individuals of different income levels and businesses of different sizes.
- An adequate level of community development loans.

### **Investment Test**

- An adequate level of community development investments.
- An adequate responsiveness to community development needs.

### Service Test

- Service delivery systems that are reasonably accessible to its AA.
- A good level community development services.

### Description of Institution's Operations in St. Louis MSA

Refer to the market profiles for the St. Louis MSA in appendix C for detailed demographics and other performance context information for assessment areas that received full-scope reviews.

UPBNA has over \$3.2 billion of bank deposits. This area represents 14% of the bank's total deposits as of June 30, 2002. The St. Louis MSA has 80 branches. UPBNA is the 4<sup>TH</sup> largest financial institution in the MSA based on the FDIC Summary of Deposits with 8.4% deposit market share.

### **LENDING TEST**

### **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the lending test in St. Louis MSA is rated High Satisfactory. Based on full-scope reviews, the bank's performance in the St. Louis MSA is adequate.

### **Lending Activity**

Refer to Tables 1 Lending Volume in the St. Louis MSA section of appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited good responsiveness to credit needs in the assessment area (AA), taking into account the number and amount of home mortgage, refinanced and small business loans originated in its AA. At June 30, 2002, the bank ranked 4<sup>th</sup> with 8.44% market share of deposits among 100 financial institutions in the AA.

The bank ranked 21 among 639 HMDA reporters with a 1.02% overall market share of home mortgage loans; a 1.04% market share of home purchase loans and a 1.00% market share of refinance loans. The bank ranked 47<sup>th</sup> with a .61% market share of loans originated in low-income geographies. The bank ranked 29<sup>th</sup> with a .91% market share of loans originated in moderate-income geographies. The bank ranked 22<sup>nd</sup> with 1.07% market share of loans to low-income borrowers. The bank ranked 20<sup>th</sup> with a 1.22% market share of loans to moderate-income borrowers.

The bank ranked 16<sup>th</sup> among 169 CRA Reporters with a 1.28% market share in loans to businesses. The bank ranked 11<sup>th</sup> with a 2.50% market share of loans to businesses with revenues of \$1 million or less.

### Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was adequate. The geographic distribution of home mortgage loans was adequate. The geographic distribution of small loans to businesses was good. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA. A substantial majority of the bank's loans were made in its AA.

### **Home Mortgage Loans**

Refer to Tables 2, 3, 4, and 5 in the St. Louis MSA section of appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations/purchases.

### **Home Purchase Loans**

The geographic distribution of *home purchase* loans in the AA was adequate. The bank's percent of home purchase loans in low-income geographies was lower than the percent of owner-occupied units in low-income geographies. The bank's percent of home purchase loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in low-income geographies was somewhat lower than the bank's overall market share of home purchase loans. The bank's market share of

home purchase loans in moderate-income geographies was near to the bank's overall market share of home purchase loans.

### **Refinance Loans**

The geographic distribution of *refinance loans* in the AA was adequate. The bank's percent of refinance loans in low-income geographies was lower than the percent of owner-occupied units in low-income geographies. The bank's percent of refinance loans in moderate-income geographies is somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of refinance loans in low-income geographies was lower than the bank's overall market share of refinance loans. The bank's market share of refinanced loans in moderate-income geographies was near to the bank's overall market share of refinance loans.

#### Small Loans to Businesses

Refer to Table 6 in the St. Louis MSA section of appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

The geographic distribution of *small loans to businesses* was good. The percentage of small loans to businesses in low-income geographies was somewhat lower than the percentage of businesses located in low-income geographies. The percentage of small loans to businesses in moderate-income geographies was near to the percentage of businesses located in moderate-income geographies. The bank's market share of loans in the low- and moderate-income geographies exceeded its overall market share of loans.

### **Lending Gap Analysis**

We evaluated the lending distribution in the AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions and demographic information. No unexplained conspicuous gaps were identified.

### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

### Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was good. The distribution of home mortgage loans by borrower income level was good. The

distribution of small loans to businesses was excellent. A substantial majority of small loans to businesses were for amounts less than \$100 thousand.

### **Home Mortgage Loans**

Refer to Tables 8, 9 and 10 in the St. Louis MSA section of appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

### **Home Purchase Loans**

The distribution of *home purchase* loans by the income level of the borrower in the AA was good. The bank's percent of home purchase loans to low-income borrowers was somewhat lower than the percent of low-income families in the AA. The bank's percent of home purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers is somewhat lower than its overall market share of loans. The bank's market share of loans to moderate-income borrowers exceeded its overall market share of loans.

#### **Refinance Loans**

The distribution of *refinance loans* by the income level of the borrower in the AA was good. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance home purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low- and moderate-income borrowers is near to its overall market share of loans.

### **Small Loans to Businesses**

Refer to Table 11 in the St. Louis MSA section of appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

The distribution of *small loans to businesses* in the AA was excellent. The bank's percentage of small loans to small businesses (businesses with revenues \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A substantial majority of the bank's loans to businesses were for amounts less than \$100 thousand.

### **Community Development Lending**

Refer to Table 1 Lending Volume in the St. Louis MSA section of appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD

loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

The bank had an adequate level of community development loans. During the evaluation period the bank made five qualified community development loans, totaling \$12.2 million, in the St. Louis MSA. One of the loans totaling \$60 thousand was affordable housing, two loans totaling \$505 thousand were to qualified community service organizations, and two loans totaling \$11.6 million were to revitalize or stabilize the area.

### **Product Innovation and Flexibility**

UPBNA's use of flexible loan programs positively impacted its Lending Test performance. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers and permits minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from the borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 which permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

### **INVESTMENT TEST**

### **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the investment test in the St. Louis MSA is rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the St. Louis MSA was adequate.

Refer to Table 14 in the St. Louis MSA section of appendix D for the facts and data used to evaluate the bank's level of qualified investments.

The bank has an adequate level of qualified investments in the AA. The bank made 25 contributions totaling \$120 thousand to community development organizations that provide direct support services and activities that impact low- and moderate-income geographies and individuals in the AA. The bank made 6 equity investments to foster affordable housing totaling \$1.1 million. There were 23 qualified prior period investments totaling \$3.5 million. The bank has exhibited an adequate responsiveness to community development needs. The bank's investments support needs identified and discussed in the profile in Appendix C for the St. Louis MSA.

### SERVICE TEST

### Conclusions for Areas Receiving Full-Scope Reviews

The bank's performance under the service test in the St. Louis MSA was rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the St. Louis MSA is adequate.

### **Retail Banking Services**

Refer to Table 15 in the St. Louis MSA section of appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch openings and closings.

Service delivery systems are accessible to its AA. There are no UPBNA branches and only one ATM in low-income geographies. The percentage of branches and ATMs in moderate-income tracts is lower than the percentage of the population living in moderate-income tracts.

To the extent changes have been made, its opening and closing of branches had not improved the accessibility of its delivery systems, particularly in low- and moderate-income geographies and to low- and moderate-income individuals.

UPBNA's hours and services offered do not vary in a way that inconveniences the AA.

### **Community Development Services**

UPBNA performance in providing community development services in the St. Louis MSA was good. Officers and staff contributed services to 17 community groups during the review period. They were responsive to needs identified and discussed in the profile found in Appendix C of the St. Louis MSA AA. The services consistently addressed community development needs such as technical assistance for organizations providing community development, housing and financial services to lowand moderate-income areas or individuals.

### **State Rating**

### State of Alabama

CRA Rating for Alabama: Satisfactory

The lending test is rated:
The investment test is rated:
The service test is rated:

High satisfactory
Low satisfactory
Low satisfactory

### Lending Test

- Good responsiveness to credit needs in its assessment areas (AAs), taking into account the number and amount of home mortgage and small business loans in its AAs.
- A majority of the bank's loans in its AAs.
- An adequate geographic distribution of loans in its AAs.
- A good distribution of loans among individuals of different income levels and businesses of different sizes, given the product lines offered by the bank.
- An adequate level of community development loans.

### **Investment Test**

- An adequate level of qualified investments.
- Adequate responsiveness to credit and community development needs.

### Service Test

- Service delivery systems accessible to its AAs, particularly to low- or moderate-income geographies or to low- or moderate-income individuals.
- To the extent changes have been made, opening and closing branches has not adversely affected the accessibility of its delivery systems, particularly in low- and moderate-income geographies or to low- and moderate-income individuals.
- Services do not inconvenience certain parts of its AA, particularly low- and moderate-income geographies and low- and moderate-income individuals.
- An adequate level of community development services.

### **Description of Institution's Operations in Alabama**

Refer to the Market Profiles for the State of Alabama in Appendix C for detailed demographics and other performance context information of assessment areas that receive full-scope reviews.

UPBNA has 19 branches in the Mobile, Decatur, Huntsville and Florence MSAs. The bank's presence in the state was reduced in 2001 with the sale of all branches located in the Montgomery MSA. Alabama represents the smallest of the bank's 12 states with just over \$355 million of deposits. Mobile represents the bank's largest AA in Alabama in terms of number of branches with eight. As of June 30, 2002 UPBNA ranked 10<sup>th</sup> in market share in deposits with approximately 2% of the deposits in the Mobile MSA.

### Scope of Evaluation in Alabama

The Mobile MSA received a full-scope evaluation. Refer to the table in Appendix A for more information. The ratings for the state of Alabama are based on the results of the area receiving a full-scope review.

### **LENDING TEST**

### Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the lending test in Alabama is rated High Satisfactory. Based on a full-scope review, the bank's performance in the Mobile MSA is good.

### **Lending Activity**

Refer to Table 1 Lending Volume in the state of Alabama section of Appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited good responsiveness to credit needs in its assessment area (AA), taking into account the number and amount of home mortgage and small business loans originated in its AA. At June 30, 2002, the bank ranked 10th with a 2% market share of deposits among 18 financial institutions in the AA.

The bank ranked 5th among 370 HMDA reporters with a 4% overall market share of home mortgage loans; a 3% market share of home purchase loans, and a 5% market share of refinance loans. The bank ranked 13th with a 2% market share of loans originated in low-income geographies. The bank ranked 5<sup>th</sup> with a 4% market share of loans originated in moderate-income geographies. The bank ranked 7th with a 3% market share of loans to low-income borrowers. The bank ranked 8th with a 4% market share of loans to moderate-income borrowers.

The bank ranked 19th among 88 CRA reporters with a 0.27% market share in loans to businesses. The bank ranked 15th with a 0.4% market share of loans to businesses with less than \$1 million gross annual revenues. The bank ranked 20th with a 0.14% market share of loans originated in low-income geographies. The bank ranked 17<sup>th</sup> with a 0.34% market share of loans originated in moderate-income geographies.

### Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was adequate. The geographic distribution of home mortgage loans was adequate. The geographic distribution of small loans to businesses was good. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA. An adequate percentage of its loans were made in its AAs.

We considered the following factors in evaluating the bank's performance in lending in moderate-income geographies. Approximately 53% of families living in low- income tracts have incomes below the poverty level while approximately 28% of families living in moderate-income tracts have incomes below the poverty level. Families with these income levels have difficulty qualifying for loans.

### **Home Mortgage Loans**

Refer to Tables 2, 3, 4, and 5 in the state of Alabama section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations/purchases.

### **Home Purchase Loans**

The geographic distribution of *home purchase loans* in the AA was good. The bank's percent of home purchase loans in low-income geographies was lower than the percent of owner-occupied units in low-income geographies. The bank's percent of home purchase loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of loans in low- and moderate-income geographies exceeded the bank's overall market share of home purchase loans.

#### Refinance Loans

The geographic distribution of *refinance loans* in the AA was poor. The bank's percent of refinance loans in low-income and moderate-income geographies was lower than the percent of owner-occupied units in low-income and moderate-income geographies. The percent of refinance loans in low-income geographies was lower than the bank's market share of refinance loans in low-income geographies. The bank's market share of refinance loans in low-income geographies was lower than the bank's market share of refinance loans. The bank's market share of loans in moderate-income geographies was near to the bank's overall market share of refinance loans.

#### Small Loans to Businesses

Refer to Table 6 in the state of Alabama section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

The geographic distribution of *small loans to businesses* was good. The percent of small loans to businesses in low-income geographies was near the percent of businesses located in low-income geographies. The percent of small loans to businesses in moderate-income geographies was somewhat lower than the percent of businesses located in moderate-income geographies. The bank's market share of loans in the low-income geographies was somewhat lower than its overall market share of loans. The bank's market share of loans in the moderate-income geographies exceeded its overall market share of loans.

### **Lending Gap Analysis**

We evaluated the lending distribution in this AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions, and demographic information. No unexplained conspicuous gaps were identified

#### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

This analysis was performed on the entire bank rather than by AA.

### Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was good. The distribution of home mortgage loans by borrower income level was good. The distribution of small loans to businesses was excellent. A majority of small loans to businesses were for amounts less than \$100 thousand.

We considered the following factors in evaluating the bank's performance in lending to low-income borrowers. Seventy percent of low-income families in the AA had incomes below the poverty level. This makes it very difficult to qualify for loans.

### Home Mortgage Loans

Refer to Tables 8, 9 and 10 in the state of Alabama section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

#### **Home Purchase Loans**

The distribution of *home purchase loans* by income level of the borrower in the AA was good. The bank's percent of home purchase loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of home purchase loans to moderate-income borrowers was near the percent of moderate-income families in the AA. The bank's market share of loans to low-income and moderate-income borrowers was somewhat lower than its overall market share of loans.

#### **Refinance Loans**

The distribution of *refinance loans* by income level of the borrower in the AA was good. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers was near its overall market share of loans. The bank's market share of loans to moderate-income borrowers was near to its overall market share of loans.

#### Small Loans to Businesses

Refer to Table 11 in the state of Alabama section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

The distribution of *small loans to businesses* in the AA was excellent. The bank's percentage of small loans to small businesses (businesses with annual revenues \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A majority of the bank's small loans to businesses were for amounts less than \$100 thousand.

### Community Development Lending

Refer to Table 1 Lending Volume in the state of Alabama section of appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

The bank had an adequate level of community development loans. UPBNA made one community development loan in the AA during the period for a low-income multifamily housing project. This had a neutral impact on lending performance because opportunities to lend for community development purposes were limited. Refer to the Market Profile section for details on needs and opportunities.

### Product Innovation and Flexibility

UPBNA uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers that permits minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 which permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

### **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the lending test in the Decatur MSA and Florence MSA is not inconsistent with the bank's overall High Satisfactory performance. In the Huntsville MSA, the bank's performance is stronger than the bank's overall performance in the state. Lending activity and geographic distribution were stronger in the Huntsville MSA. Refer to the Tables 1 through 12 in the state of Alabama section of appendix D for the facts and data that support these conclusions.

#### **INVESTMENT TEST**

### Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the investment test in Alabama is rated Low Satisfactory. Based on a full-scope review, the bank's performance is adequate.

Refer to Table 14 in the state of Alabama section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

The bank has an adequate level of qualified investments in the AA. The bank showed adequate responsiveness to credit and community development needs. Refer to the Market Profile section for details on needs and opportunities.

The bank made eight contributions totaling \$23 thousand to community development organizations that provide direct support, services and activities that impact moderate-

income geographies and low- and moderate-income individuals in the AA. There was one qualified prior period investment totaling \$300 thousand.

The bank exhibited adequate responsiveness to credit and community development needs. The bank made investments that support needs identified and discussed in the profile found in Appendix C for the Mobile MSA AA.

### Conclusions for Areas Receiving Limited-Scope Review(s)

Based on limited-scope reviews, the bank's performance under the investment test in the Decatur MSA, Huntsville MSA and Florence MSA is not inconsistent with the bank's overall Low Satisfactory performance under the lending test in the Mobile MSA. Refer to the Table 14 in the state of Alabama section of appendix D for the facts and data that support these conclusions.

#### **SERVICE TEST**

### Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the service test in Alabama is rated Low Satisfactory. Based on a full-scope review, the bank's performance in the Mobile MSA AA is adequate.

### Retail Banking Services

Refer to Table 15 in the state of Alabama section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch openings and closings.

Service delivery systems are reasonably accessible to its AA particularly to low- or moderate-income geographies or to low- or moderate-income individuals. While no branches are located in low- and moderate-income tracts, branches are accessible.

To the extent changes have been made, its opening and closing of branches has generally not adversely affected the accessibility of its delivery systems, particularly in low- and moderate-income geographies and to low- and moderate-income individuals. There were no changes in low-income or moderate-income tracts during the evaluation period. All openings and closings in Mobile MSA were in middle-income and upper-income tracts.

The bank's services do not inconvenience certain parts of its AA, particularly low- and moderate-income geographies and low- and moderate-income individuals.

### **Community Development Services**

The bank provided an adequate level of community development services. Officers and staff contributed services to eight community development organizations in the AA during the evaluation period.

### **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the service test in the Decatur, Huntsville, and Florence MSAs is not inconsistent with the bank's overall Low Satisfactory performance under the services test in the Mobile MSA. Refer to Table 15 in the state of Alabama section of Appendix D for the facts and data that support these conclusions.

### **State Rating**

### State of Arkansas

CRA Rating for Arkansas: Satisfactory

The lending test is rated:

The investment test is rated:

Low Satisfactory

Low Satisfactory

Low Satisfactory

Low Satisfactory

### **Lending Test**

- Adequate responsiveness to credit needs in its assessment areas, taking into account the number and amount of home mortgage and small loans to businesses.
- An adequate geographic distribution of loans in its assessment area.
- A good distribution, particularly in its AA(s), of loans among individuals of different income levels.
- An adequate level of community development loans within the assessment area.

### **Investment Test**

An adequate level of investments given the opportunities available in the AA.

### Service Test

- Delivery systems are reasonably accessible to essentially all portions of the AA, particularly moderate-income geographies.
- UPBNA actively participates with organizations that provide community development services.

### **Description of Institution's Operations in Arkansas**

Refer to the Market Profile for the state of Arkansas in Appendix C for detailed demographics and other performance context information. UPBNA has 30 branches and approximately \$587 million in deposits. This represents 3% of total UPBNA total deposits. UPBNA is the 9<sup>th</sup> largest institution in the state based on the June 30, 2002, FDIC Summary of Deposits with a market share of 1.8%.

### **LENDING TEST**

### Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the Lending Test in Arkansas is rated Low Satisfactory. Based on a full-scope review, the bank's performance in the AR 01 - 11 Non-MSA Counties AA is adequate.

### **Lending Activity**

Refer to Table 1 Lending Volume in the state of Arkansas section of Appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited adequate responsiveness to credit needs in its assessment area, taking into account the number and amount of home mortgage and small loans to businesses originated in its AA. At June 30, 2002, UPBNA ranked first with a 9.69% market share of deposits among 37 financial institutions in the AA.

UPBNA ranked first among 175 HMDA reporters with a 10.71% overall market share of home mortgage loans; a 7.35% market share of home purchase loans; and an 11.51% market share of refinance loans. The bank ranked second with an 11.01% market share in moderate-income geographies. The bank ranked first with a 19.29% market share to low-income borrowers. UPBNA also ranked first with a 12.78% market share to moderate-income borrowers.

UPBNA ranked third among 50 CRA reporters with a 9.83% market share in small loans to businesses. The bank ranked second with a 16.31% market share of small loans to businesses with gross annual revenues of \$1 million or less.

### Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was adequate. The geographic distribution of home mortgage loans was adequate. The geographic distribution of small loans to businesses was adequate. There are no unexplained conspicuous gaps in the bank's lending patterns throughout the AA.

Our analysis was based on the geographic distribution of loans in moderate-income tracts. There were no low-income tracts in the AA.

### **Home Mortgage Loans**

Refer to Tables 2, 3, 4, and 5 in the state of Arkansas section of Appendix D for the facts and data used to evaluate geographic distribution of the bank's home mortgage loan originations/purchases.

### **Home Purchase Loans**

The geographic distribution of *home purchase loans* was adequate. The bank's percent of home purchase loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in moderate-income geographies exceeded the bank's overall market share of home purchase loans.

#### **Refinance Loans**

The geographic distribution of *refinance loans* in the AA was adequate. The bank's percent of refinance loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of refinance loans in moderate-income geographies was near to the bank's overall market share for refinance loans.

#### Small Loans to Businesses

Refer to Table 6 in the state of Arkansas section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

The geographic distribution of *small loans to businesses* was adequate. The percent of small loans to businesses in moderate-income geographies is somewhat lower than the percent of businesses located in moderate-income geographies. UPBNA's market share for small loans to businesses in moderate-income geographies was near to its overall market share of small loans to businesses.

### **Lending Gap Analysis**

We evaluated the lending distribution in this AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions, and demographic information. No unexplained conspicuous gaps were identified.

### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

### Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was good. The distribution of home mortgage loans by borrower income level was adequate. The

distribution of small loans to businesses was excellent. A substantial majority of small loans to businesses were to businesses with revenues of \$1 million or less.

We considered the following factors in evaluating the bank's performance in lending to low-income borrowers: the percent of low-income families below the poverty level, the availability of affordable housing in the AA, and competition from other lenders.

### **Home Mortgage Loans**

Refer to Tables 8, 9, and 10 in the state of Arkansas section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

#### **Home Purchase Loans**

The distribution of home purchase loans by income level of the borrower in the AA was adequate. The bank's percent of home purchase loans to low-income borrowers was lower than the percent of low-income families in the AA. UPBNA's percent of home purchase loans to moderate-income borrowers was somewhat lower than the percent of moderate-income families in the AA. The bank's market share for home purchase loans to low-income borrowers exceeded its overall market share for home purchase loans. UPBNA's market share for home purchase loans to moderate-income borrowers was somewhat lower than its overall market share.

### **Refinance Loans**

The distribution of refinance loans by income level of the borrower in the AA was excellent. The bank's percent of refinance loans to low-income borrowers was poor. UPBNA's percent of refinance loans to moderate-income borrowers was excellent. The market share to low- and moderate-income borrowers exceeded its overall market share.

### **Small Loans to Businesses**

Refer to Table 11 in the state of Arkansas section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

The distribution of small loans to businesses in the AA was excellent. The bank's percentage of small loans to small businesses (business with revenues of \$1 million or less) exceeded the percent of small businesses in the AA. UPBNA's market share for businesses with revenues of \$1 million or less exceeds its overall market share for small loans to businesses. A substantial majority of the bank's small loans to businesses originated at \$100,000 or less.

### **Community Development Lending**

Refer to Table 1 Lending Volume in the state of Arkansas section of appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

During the evaluation period, UPBNA originated two loans in the AA totaling \$252,255. These loans provided affordable housing to low- and moderate-income families. This level of community development lending had a positive impact on lending performance because opportunities to lend for community development purposes were limited. Refer to the Market Profile section for details on needs and opportunities.

### **Product Innovation and Flexibility**

UPBNA uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers that permit minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97, which permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

### **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the lending test in the AR 02 – Jonesboro, AR MSA and AR 03 – 03 Non-MSA Counties is not inconsistent with the bank's overall Low Satisfactory performance under the lending test in the AR 01 – 11 Non-MSA Counties. The performance of the AR 03 – 03 Non-MSA Counties AA was stronger than the full-scope area. Refer to Tables 1 through 12 in the state of Arkansas section of Appendix D for the facts and data that support these conclusions.

## **INVESTMENT TEST**

### Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the investment test in Arkansas is rated Low Satisfactory. Based on a full-scope review, the bank's performance was adequate.

Refer to Table 14 in the state of Arkansas section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

UPBNA has an adequate level of qualified investments in the AA.

During the evaluation period, UPBNA made 9 contributions totaling \$10 thousand to community development organizations that provide direct support, services and activities that impact moderate-income geographies and low- and moderate-income individuals in the AA. There were two prior period investments totaling \$260 thousand. None of the bank's investments are considered innovative or complex. Current investments in the form of grants or donations benefit low- and moderate-income individuals, but do not address the identified need for business development and jobs.

## Conclusions for Areas Receiving Limited-Scope Review(s)

Based on limited-scope reviews, the bank's performance under the investment test in the AR 02 – Jonesboro, AR MSA and the AR 03 – 03 Non-MSA Counties is not inconsistent with the bank's overall Low Satisfactory performance under the investment test. Refer to Tables 14 in the state of Arkansas section of Appendix D for the facts and data that support these conclusions.

#### SERVICE TEST

#### Conclusions for Area Receiving a Full-Scope Review(s)

The bank's performance under the service test in Arkansas is rated Low Satisfactory. Based on a full-scope review, the bank's performance in the AR 01 – 11 Non-MSA Counties AA is adequate.

## **Retail Banking Services**

Refer to Table 15 in the state of Arkansas section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch opening and closings.

Service delivery systems are reasonably accessible to essentially all portions of the AA. The percent of bank branches located in moderate-income geographies is somewhat lower than the percent of population that resides in moderate-income geographies.

There were a total of 16 branches in the AA of which 12 were full-service branches and 4 were limited-service branches. During the evaluation period, UPBNA closed 2 and sold 4 branches in middle-income geographies. No branches opened during the evaluation period. UPBNA had a total of 12 ATMs in which 1 was located in a moderate-income geography, 9 in middle-income geographies, and 2 in upper-income geographies. Business hours vary by branch location. Some offices and drive-through facilities had Saturday hours. UPBNA's hours and services offered do not vary in a way that inconveniences the AA.

### **Community Development Services**

UPBNA actively participates with organizations that provide community development services. During the evaluation period, officers and staff contributed services to 13 community development organizations in the AA. The bank worked with organizations that provided affordable housing, community services to low- and moderate-income individuals, economic development, and revitalization/stabilization of low- and moderate-income geographies. Bank officers and staff served in the capacity as board members, officers, volunteers, and provided financial expertise to organizations in which they served.

#### Conclusions for Areas Receiving Limited-Scope Review(s)

Based on limited-scope reviews, the bank's performance under the service test in the AR 02 – Jonesboro, AR MSA and AR 03 – 03 Non-MSA Counties is not inconsistent with the bank's overall Low Satisfactory performance under the services test in the AR 01 –11 Non-MSA Counties AA. Refer to Tables 15 in the state of Arkansas section of Appendix D for the facts and data that support these conclusions.

# **State Rating**

#### State of Florida

CRA Rating for Florida: Satisfactory

The Lending Test is rated: High Satisfactory
The Investment Test is rated: Low Satisfactory
The Service Test is rated: High Satisfactory
High Satisfactory

### Lending Test

- Good responsiveness to credit needs in its assessment areas (AAs), taking into account the number and amount of home mortgage and small business loans in its AAs.
- A majority of the bank's loans are made in its AAs.
- A good geographic distribution of loans in its AAs.
- A good distribution, particularly in its AAs, of loans among individuals of different income levels and businesses of different sizes given the product lines offered by the bank.
- A good record of serving the credit needs of highly economically disadvantaged areas in its assessment area(s), low-income individuals, or businesses with gross annual revenues of \$1 million or less, consistent with safe and sound operations.
- An adequate level of community development loans.

#### **Investment Test**

- An adequate level of qualified investments.
- Adequate responsiveness to credit and community development needs.

#### Service Test

- Service delivery systems are accessible to its AAs, particularly to low- or moderate-income geographies or to low- or moderate-income individuals.
- To the extent changes have been made, its opening and closing of branches has not adversely affected the accessibility of its delivery systems, particularly in lowand moderate-income geographies or to low- and moderate-income individuals.
- A good level of community development services.

# **Description of Institution's Operations in Florida**

Refer to the Market Profile for the Miami MSA in Appendix C for detailed demographics and other performance context information for the AAs that received full-scope reviews.

UPBNA has \$3.0 billion of deposits and 73 branches in its operations in Florida. This represents 16% of bank deposits. UPBNA is the 10<sup>th</sup> largest financial institution in Florida based on the June 30, 2002 FDIC Summary of Deposits with a market share of 1.6%.

# Scope of Evaluation in Florida

A full-scope review was performed for the Miami, Florida MSA. This assessment area, which represented 13% of the bank's total deposits and approximately 4% of the total reported loans, was weighted most heavily in assessing the bank's performance in Florida. Limited scope reviews were conducted for the Fort Lauderdale and West Palm Beach/Boca Raton MSAs. These assessment areas represented approximately 3% of UPBNA's total deposits and 3% of the reported loans. Refer to Table 1 in Appendix D for more information.

Several community contacts performed by the OCC prior to or during the evaluation period were reviewed. All of the contacts were in the Miami MSA assessment area. The contacts included small business development/economic development agencies and a community development corporation. These contacts were made to help determine the credit needs in the assessment areas. The needs identified through these contacts were partnering with Community Development Corporations for commercial projects and CD investments for operations and property development. No comments were received concerning the manner in which UPBNA provided needed credit, investments, and services in the communities.

## **LENDING TEST**

# Conclusions for Areas Receiving Full-Scope Reviews

The bank's performance under the Lending Test in Florida is rated High Satisfactory. Based on a full-scope review, the bank's performance in the Miami MSA is good. Variations in performance among the assessment areas and among lending products are described below.

# **Lending Activity**

Refer to Table 1 in the state of Florida section of Appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited good responsiveness to credit needs in its assessment areas (AAs), taking into account the number and amount of home mortgage small business loans originated in its AAs. At June 30, 2002, the bank ranked 7<sup>th</sup> with a 6% market share of deposits among 106 financial institutions in Miami MSA.

The bank ranked 16<sup>th</sup> among 631 HMDA reporters with a 1% overall market share of home mortgage loans; a .91% market share of home purchase loans; a 1.38% market

share of refinanced loans. The bank ranked 14<sup>th</sup> with a 1.5% market share of loans originated in low-income geographies. The bank ranked 17<sup>th</sup> with a 1.4% market share of loans originated in moderate-income geographies. The bank ranked 12<sup>th</sup> with a 2% market share of loans to low-income borrowers. The bank ranked 14<sup>th</sup> with a 1.7% market share of loans to moderate-income borrowers.

The bank ranked 14<sup>th</sup> among 143 CRA reporters with a .96% market share in loans to businesses. The bank ranked 16<sup>th</sup> with a 1% market share of loans originated in low-income geographies. The bank ranked 15<sup>th</sup> with a 1% market share of loans originated in moderate-income geographies. The bank ranked 15<sup>th</sup> with a 1% market share of loans to businesses with less than \$1 million gross annual revenues.

# Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was good. The geographic distribution of home mortgage loans was good. The geographic distribution of small loans to businesses was excellent. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA. An adequate percentage of its loans were made in the AA.

## Home Mortgage Loans

Refer to Tables 2, 3, 4 and 5 in the state of Florida section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations/purchases.

UPBNA's mortgage related lending to individuals in low- and moderate-income census tracts in the Miami MSA was good.

#### **Home Purchase Loans**

The geographic distribution of home purchase loans in the AA was good. The bank's percent of home purchase loans in low-income geographies was somewhat lower than the percent of owner-occupied units in low-income geographies. The bank's percent of home purchase loans in moderate-income geographies was near to the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in low-income geographies was somewhat lower than the bank's market share of home purchase loans. The bank's market share of home purchase loans in moderate-income geographies exceeded the bank's overall market share of home purchase loans.

#### Refinanced Loans

The geographic distribution of refinanced loans in the AA was good. The bank's percent of refinanced loans in low-income geographies was somewhat lower than the percent of owner-occupied units in low-income geographies. The bank's percent of refinanced loans in moderate-income geographies was near to the percent of owner-

occupied units in moderate-income geography. The bank's market share of refinanced loans in low- and moderate-income geographies exceeded the bank's overall market share of refinance loans.

#### **Small Loans to Businesses**

Refer to Table 6 in the state of Florida section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's small business loan originations.

The geographic distribution of small loans to businesses was excellent. The percent of small businesses in low- and moderate-income geographies exceeded the percent of businesses located in low- and moderate-income geographies. The bank's market share of loans in the low- and moderate-income geographies exceeded its overall market share of loans.

## Lending Gap Analysis

We evaluated the lending distribution in the AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions and demographic information. No unexplained conspicuous gaps were identified.

#### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

## Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was good. The distribution of home mortgage loans by borrower income level was good. The distribution of small loans to businesses was excellent. An adequate percentage of small loans to businesses were for amounts less than \$100 thousand.

#### Home Mortgage Loans

Refer to Tables 8, 9 and 10 in the state of Florida section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

#### **Home Purchase Loans**

The distribution of home purchase loans by income level of the borrower in the AA was adequate. The bank's percent of home purchase loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of home

purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low- and moderate-income borrowers exceeded its overall market share of loans.

#### Refinance Loans

The distribution of refinanced loans by income level of the borrower in the AA was good. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrowers was near to the percent of moderate-income families in the AA. The bank's market share of loans to low- and moderate-income borrowers exceeded its overall market share of loans.

#### Small Loans to Businesses

Refer to Table 11 in the state of Florida section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's small business loan originations.

The distribution of small loans to businesses in the AA was good. The bank's percentage of small loans to small businesses (businesses with annual revenues of \$1 million or less) was near to the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. An adequate percentage of the bank's small loans to businesses were for amounts less than \$100 thousand.

# **Community Development Lending**

Refer to Table 1 Lending Volume in the state of Florida section of Appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

The bank had a low level of community development loans. The bank made seven CD loans totaling \$4.6 million in the Miami MSA. Four provided affordable housing, one provided community services, and two provided community services and helped revitalize or stabilize the affected area. This had a neutral impact on lending performance. Refer to market profile section for details on needs and opportunities.

## **Product Innovation and Flexibility**

UPBNA uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers. This product permits minimum down payments, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down

payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 that permits sources of funds in addition to borrower funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

## Conclusions for Areas Receiving Limited-Scope Reviews

Based on limited-scope reviews, the bank's performance under the lending test in the Ft. Lauderdale and West Palm Beach-Boca Raton MSAs is not inconsistent with the bank's overall High Satisfactory performance under the lending test in Florida. Refer to Tables 1 through 12 in the state of Florida section of Appendix D for the facts and data that support these conclusions.

#### **INVESTMENT TEST**

# **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the Investment Test in Florida is rated Low Satisfactory. Based on the full-scope review for the Miami MSA, the bank's level of qualified investments is adequate. Refer to Table 14 in the state of Florida section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

The bank had an adequate level of qualified investments in the AA. UPBNA's performance in the Miami MSA is adequate. The bank made 54 qualified investments in the Miami MSA assessment area totaling \$7 million. The investments were responsive to credit needs. Approximately 72% of the investments supported community services (this includes some investments that benefit more than one CD purpose. Approximately 91% of the qualified investments were made in the prior period. These investments consist of mortgage-backed securities backed by affordable housing mortgages. None of the investments were innovative or complex.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the Investment Test in the Fort Lauderdale and West Palm Beach-Boca Raton MSAs was not inconsistent with the bank's overall Low Satisfactory performance under the Investment Test in Florida. See Table 14 in the state of Florida section of Appendix D for the facts and data that support these conclusions.

## **SERVICES TEST**

## **Conclusions for Area Receiving Full-Scope Reviews**

The bank's performance under the Service Test for Florida is rated High Satisfactory. Based on a full-scope review, the bank's performance in the Miami MSA was good.

## **Retail Banking Services**

Refer to Table 15 in the state of Florida section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery and branch openings and closings.

Service delivery systems are accessible to its AAs, particularly low- and moderate-income geographies or low- or moderate-income individuals. In the Miami MSA, the percentage of branches in low-income tracts exceeded the percentage of tracts in the AA and the percentage of the population living in low-income tracts. Then percentage of branches in moderate-income tracts was near to the percentage of tracts in the AA and the percentage of the population.

To the extent changes have been made, its opening and closing of branches has generally not adversely affected the accessibility of its delivery systems, particularly in low- and moderate-income geographies and to low- and moderate-income individuals. A branch was opened in a low-income geography.

UPBNA's hours and services offered do not vary in a way that inconveniences the AA.

#### **Community Development Services**

UPBNA's performance in providing community development services in the Miami MSA was good. Officers and staff contributed services to 16 community groups during the review period. They were responsive to needs identified as discussed in the profile in Appendix C of the Miami MSA.

The services were provided in conjunction with organizations that address employment creation and readiness, schools in low- and moderate-income areas, a community college, an Enterprise Community, a merchants alliance, Chamber of Commerce small business or empowerment zone committees, and the City of Miami.

# Conclusions for Areas Receiving Limited-Scope Reviews

Based on limited-scope reviews and the performance contexts, the bank's performance under the Service Test in the Fort Lauderdale and West Palm Beach/Boca Raton MSAs is not inconsistent with the bank's overall High Satisfactory performance under the Service Test in the state of Florida. Refer to Table 15 in the state of Florida section of Appendix D for the facts and data that support these conclusions.

# **State Rating**

### State of Illinois

CRA Rating for Illinois: Satisfactory

The Lending Test is rated:
The Investment Test is rated:
High Satisfactory
Low Satisfactory
Low Satisfactory

### Lending Test

- Good responsiveness to credit needs in its assessment areas (AAs), taking into account the number and amount of home mortgage and small business loans in its AAs.
- A majority of the bank's loans are made in its AAs.
- An adequate geographic distribution of loans in its AAs.
- A good distribution, particularly in its AAs, of loans among individuals of different income levels and businesses of different sizes given the product lines offered by the bank.

## **Investment Test**

 UPBNA provided an adequate level of qualified investments in its Illinois assessment areas. The investments showed no notable innovation or complexity.

#### Service Test

- Service delivery systems are reasonably accessible to its AAs, particularly to lowor moderate-income geographies or to low- or moderate-income individuals.
- To the extent changes have been made, its opening and closing branches has not adversely affected the accessibility of its delivery systems, particularly in lowand moderate-income geographies or to low- and moderate-income individuals.
- An adequate level of community development services.

# **Description of Institution's Operations in Illinois**

Refer to the Market Profile for the Illinois 05 AA in Appendix C for detailed demographics and other performance context information for assessment areas that received full scope reviews.

UPBNA has over \$1.4 billion of deposits and 40 branches in its operations in Illinois. The Illinois 05 AA has 11 branches. This represents 5% of the bank's total deposits. The Illinois 05 AA represents 35% of deposits and 24% of the loans in the state.

UPBNA is the 16<sup>th</sup> largest financial institution in Illinois based on the FDIC's Summary of Deposits with a market share of .95%.

# Scope of Evaluation in Illinois

A full-scope review was performed for the AA designated by the bank as IL 05, containing eight contiguous non-MSA counties in southwestern Illinois. It was weighted most heavily in assessing the bank's performance in Illinois. Limited scope reviews were conducted for the remaining nine Illinois AAs.

#### **LENDING TEST**

The bank's performance under the Lending Test in Illinois is rated High Satisfactory. Based on a full-scope review, the bank's performance in the IL 05 AA is good.

# **Lending Activity**

Refer to Table 1 in the state of Illinois section of Appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited good responsiveness to credit needs in the AA, taking into account then number and amount of home mortgage, refinance and small business loans originated in its AA. At June 30, 2002, the bank ranked 1<sup>st</sup> with a 9% market share of deposits among 74 financial institutions in the AA.

The bank ranked 3<sup>rd</sup> among 251 HMDA reporters with a 6.6% overall market share of loans originated in moderate-income geographies. The bank ranked 5<sup>th</sup> with a 5% market share of loans to low-income borrowers. The bank ranked 3<sup>rd</sup> with a 7.5% market share of loans to moderate-income borrowers.

The bank ranked 15<sup>th</sup> among 67 CRA reporters with a 1.6% market share in loans to businesses. The bank ranked 9<sup>th</sup> with a 3% market share of loans to businesses with revenues of \$1 million or less.

## Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was good. The geographic distribution of home mortgage loans was good. The geographic distribution of small loans to businesses was excellent. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA. A majority of the bank's loans were made in its AA.

#### **Home Mortgage Loans**

Refer to Tables 2, 4 and 5 in the state of Illinois section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations.

#### **Home Purchase Loans**

The geographic distribution of home purchase loans in the AA was adequate. The bank's percent of home purchase loans in low-income geographies was near to the percent of owner-occupied units in low-income geographies. The bank's percentage of home purchase loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in low-income geographies was significantly lower than the bank's overall market share. The bank's market share of home purchase loans in moderate-income geographies was near to the bank's overall market share of home purchase loans.

#### Refinanced Loans

The geographic distribution of refinanced loans in the AA was adequate. The bank's percent of refinanced loans in low-income geographies exceeded the percent of owner-occupied units in low-income geographies. The bank's percent of refinanced loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of refinanced loans in low-income geographies was significantly lower than the bank's overall market share of refinanced loans. The bank's market share of refinanced loans in moderate-income geographies was near to the bank's overall market share of refinanced loans.

#### **Small Business Loans**

Refer to Table 6 in the state of Illinois section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's small business loan originations.

The geographic distribution of small loans to businesses was good. The percentage of small loans to businesses in low-income geographies was near to the percentage of businesses located in low-income geographies. The percentage of small loans to businesses in moderate-income geographies exceeded the percentage of businesses in

moderate-income geographies. The bank's market share of loans to small businesses in low-income geographies exceeded its market share of loans. The bank's market share of loans in moderate-income geographies was near to its overall market share.

## Lending Gap Analysis

We evaluated the lending distribution in the AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions and demographic information. No unexplained conspicuous gaps were identified.

#### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty-four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

# Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was good. The distribution of home mortgage loans by borrower income level was adequate. The distribution of small loans to businesses was excellent. A majority of small loans to businesses were for amounts less than \$100 thousand.

### Home Mortgage Loans

Refer to Tables 8 and 10 in the state of Illinois section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations.

#### **Home Purchase Loans**

The distribution of home purchase loans by the income of the borrower in the AA was good. The percent of home purchase loans to low-income borrowers was lower than the percent of low-income families in the AA. The percent of home purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers was somewhat lower than its market share of loans. The bank's market share of loans to moderate-income borrowers was near to its overall market share of loans.

#### Refinanced Loans

The distribution of refinanced loans by the income level of the borrower in the AA was adequate. The bank's percent of refinanced loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinanced loans to moderate-income borrowers was near to the percent of moderate-income families in the AA. The bank's market share of loans to low- and moderate-income borrowers exceeded its overall market share of loans.

#### Small Loans to Businesses

Refer to Table 11 in the state of Illinois section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's small business loan originations.

The distribution of small loans to businesses in the AA was good. The bank's percentage of small loans to small businesses (businesses with revenues \$1 million or less) was near to the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A majority of the bank's loans to businesses were for amounts less than \$100 thousand.

## **Community Development Lending**

Refer to Table 1 in the state of Illinois section of Appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

The bank did not make any CD loans in this AA during the evaluation period.

# **Product Innovation and Flexibility**

UPBNA's uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers. This product permits minimum down payments, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from the borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 that permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the lending test was not inconsistent with the bank's overall High Satisfactory performance under the lending test in Illinois for the following AAs: IL 02, IL 04, IL 06, IL 08 and IL 09. In the IL 03 AA the bank's performance was stronger than the bank's overall performance in the state. In the IL 01, IL 07, and IL 10 AAs the bank's performance was weaker than the bank's overall performance in the state. Refer to Tables 1 through 12 in the state of Illinois section of Appendix D for the facts and data that support these conclusions.

Performance in the IL 03 AA was stronger. In this AA, the bank's lending exceeded relevant percentages for loans to individuals in low-income census tracts for home purchase, home refinance, and small loans to businesses; for loans to individuals in moderate-income tracts for home mortgage refinance and multifamily loans; for loans to low-income and moderate-income borrowers for home purchase loans; and for loans to moderate-income borrowers for home mortgage refinance loans.

Performance in the IL 01 AA was weaker. Bank lending was lower than relevant percentages for home purchase loans in low-income census tracts; for home refinance loans in low- and moderate-income tracts; and for home purchase and home refinance loans to low-income borrowers.

Performance in the IL 07 AA was weaker, because of low levels of lending in moderateincome census tracts and low levels of lending to low-income borrowers.

Performance in the IL 10 AA was weaker, because of low levels of lending in the moderate income census tracts.

#### INVESTMENT TEST

# **Conclusions for Area Receiving Full-Scope Reviews**

The bank' performance under the Investment Test in Illinois is rated Low Satisfactory. Based on the full-scope review, the bank's performance is adequate.

Refer to Table 14 in the state of Illinois section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

The bank has an adequate level of qualified investments in the AA. The bank made 29 qualified investments in the IL 05 AA totaling \$439 thousand. Twenty-five of the qualified investments consisted of donations and grants for the current period. The investments were responsive to one of the five types of credit needs identified through community contacts. Approximately half of the investments supported community services. None of the investments were innovative or complex.

## Conclusions for Areas Receiving Limited-Scope Reviews

Based on limited-scope reviews, the bank's performance under the Investment Test in the IL 01,IL 02, IL 03, IL 04, IL 06, IL 07, IL 08,IL 09, and IL 10 AAs was not inconsistent with the bank's overall Low Satisfactory performance under the Investment Test in Illinois. Refer to Table 14 in the state of Illinois section of Appendix D for the facts and data that support these conclusions.

### **SERVICES TEST**

The bank's performance under the Service Test for Illinois is rated Low Satisfactory. Based on a full-scope review, the bank's performance in the Illinois 05 AA was adequate.

## **Conclusions for Area Receiving Full-Scope Reviews**

### **Retail Banking Services**

Refer to Table 15 in the state of Illinois section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch system and the distribution of branches opened and closed during the review period.

Service delivery systems were reasonably accessible to geographies and individuals of different income levels in the Illinois AAs during the evaluation period. For the Illinois 05 AA there were no branches in the two low-income census tracts. The percentage of branches in moderate-income tracts was near the percentage of the population. The bank's record of opening and closing branches in its Illinois 05 AA resulted in the closure of the only branch in a low-income census tract.

UPBNA's hours and services offered did not vary in a way that inconvenienced the AAs.

#### **Community Development Services**

UPBNA provided few community development services in IL 05. Qualified community development services included financial education to consumers or small businesses; financially related technical assistance for CD organizations, including some that develop affordable housing; and fundraising assistance for neighborhood development corporation.

UPBNA conducted five qualified community development services in the IL 05 AA. They included financial education for consumers or small businesses and fundraising assistance for CD efforts. The services were provided in conjunction with organizations that address employment creation and readiness and affordable housing.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews and the performance contexts, the bank's performance under the Service Test in the IL 01,IL 02, IL 03, IL 04, IL 06, IL 07, IL 08,IL 09, and IL 10 AAs is not inconsistent with the bank's overall Low Satisfactory performance under the Service Test in the state of Illinois. Refer to Table 15 in the state of Illinois section of Appendix D for the facts and data that support these conclusions.

# **State Rating**

### State of Indiana

CRA Rating for Indiana: Satisfactory

The Lending Test is rated: Low Satisfactory
The Investment Test is rated: High Satisfactory
The Service Test is rated: Low Satisfactory

### **Lending Test**

 UPBNA has demonstrated an adequate responsiveness to credit needs in the Indianapolis MSA assessment area (AA).

- The geographic distribution of reportable loans is good and the borrower distribution is adequate with no unexplained gaps in lending.
- The level of community development lending reflects a good responsiveness to identified needs and has a positive effect on the overall lending rating.

#### **Investment Test**

The level of Investments reflects a good responsiveness to the needs of the AA.

#### Service Test

- Service delivery systems are accessible to limited portions of the bank's AA.
- Community development services support the bank's other community development efforts and address identified needs in the community. These services had a positive impact on the Service Test rating.

# **Description of Institution's Operations in Indiana**

Refer to the Market Profile for the Memphis MSA in Appendix C for detailed demographics and other performance context information. UPBNA has 74 branches, and \$1.9 million in deposits in the state of Indiana. This represents 8% of total UPBNA deposits. UPBNA is the 6<sup>th</sup> largest financial institution in the state of Indiana based on the June 30, 2002, FDIC Summary of Deposits with a market share of 2.4%.

## **LENDING TEST**

# **Conclusions for Area Receiving Full-Scope Reviews**

The bank's performance under the Lending Test in Indiana is Low Satisfactory. Based on a full-scope review of the Indianapolis MSA AA, the bank's performance is adequate.

# **Lending Activity**

Refer to Table 1 in the state of Indiana section of Appendix D for the facts and data used to evaluate the bank's lending activity.

UPBNA's lending activity demonstrates an adequate responsiveness to the credit needs of its AA. UPBNA's deposit market share of 3% (\$858 million) ranks 6<sup>th</sup> among 544 financial institutions with offices in the Indianapolis MSA. Those institutions with a greater market share include National City Bank, Bank One, Fifth Third and Union FB of Indianapolis, which captured 15%, 12%, 7%, and 7% of the market, respectively, and are significantly larger than UPBNA in total assets.

Approximately 69% of the number and 62% of the dollar amount of UPBNA's reported loans were home mortgage-related loans in the Indianapolis AA. Approximately 30% of the number and 38% of the dollar amount were loans to small businesses. Among the home mortgage loans originated in the Indianapolis AA, approximately 54% were home mortgage refinances and 36% were for home purchase.

Business lending activity is good. UPBNA reported 8,118 business loans totaling \$622 thousand over the evaluation period. Fifty-seven percent of all reported small loans to businesses and 9% of all reported 2002 small loans to businesses were originated in the Indianapolis MSA. Sixty-six percent of the small business loans were made to businesses with revenues less than \$1 million. UPBNA ranked 16<sup>th</sup> in small business market share among 142 lenders in the Indianapolis MSA.

# Distribution of Loans by Income Level of the Geography

### Home Mortgage Loans

Refer to Tables 2 and 4 in the state of Indiana section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations.

The overall geographic distribution of home mortgage loans was adequate. The bank's ability to lend in low-income areas is affected by a low percentage of owner-occupied units. More than half of the housing units in low-income tracts are rental and multifamily. Additionally, there is a high level of vacant housing units in both low- and moderate-income tracts.

#### **Home Purchase Loans**

UPBNA's geographic distribution of *home purchase* loans was adequate. The percent of home purchased loans in the low- and moderate-income geographies is somewhat lower than the percent of owner-occupied housing units in those geographies. Its market share in both geographies was lower than its overall market share.

#### **Refinance Loans**

UPBNA's geographic distribution of *refinance loans* was adequate. The percent of refinanced loans in low-income geographies was near to the percent of owner-occupied housing units in those geographies. UPBNA's percent of refinanced loans in moderate-income geographies was somewhat lower than the percent of owner-occupied housing units in those geographies. The bank's market share in the low-income geographies exceeds its overall market share, while its market share in moderate-income geographies was near to its overall market share.

#### Small Business Loans

Refer to Table 6 in the state of Indiana section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's small business loan originations.

The bank's overall geographic distribution of small loans to businesses was good.

The bank's *small loans to businesses* lending in low- and moderate-income census tracts was good. The percentage of loans in both the low- and moderate-income geographies was near to or equals the percentage of businesses located in these tracts.

UPBNA's market share of loans to small businesses in low-income and moderate-income tracts exceeds its overall market share. The market is dominated by a small group of lenders. The top five lenders account for 56% of the loans in low-income tracts and 64% of the loans in moderate-income tracts.

### **Lending Gap Analysis**

Our review included an evaluation of UPBNA's geographic distribution of home mortgage loans and small loans to businesses. This was done using maps and reports showing the bank's lending in each census tract. No unexplained conspicuous gaps in lending were identified.

#### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty-four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

## Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was adequate. The distribution of home mortgage loans by borrower income level was adequate. The

distribution of small loans to businesses was excellent. A majority of small loans to businesses were for amounts less than \$100 thousand.

## Home Mortgage Loans

Refer to Tables 8, 9, and 10 in the state of Indiana section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations.

#### **Home Purchase Loans**

The percentage of *home purchase loans* to low-income individuals was poor. The percent of home purchase loans to low-income borrowers was lower than the percent of low-income families in the AA, as is the bank's market share to low-income borrowers. There are limited opportunities for low-income individuals to qualify for home ownership; approximately 36% of the area's population is below the poverty level. The percent of home purchase loans to moderate-income individuals was good. This percentage was near to or equals the percentage of moderate-income families in the AA, as is the bank's overall market share.

#### **Refinance Loans**

The percentage of *refinance loans* to low-income individuals was adequate. The percent of refinance loans to low-income borrowers was somewhat lower than the percentage of low-income families in the AA, as was the bank's market share to low-income borrowers. The percentage of refinance loans to moderate-income individuals was good. This percentage is near to or equals the percentage of moderate-income families in the AA, as was the bank's overall market share.

#### Small Business Loans

Refer to Table 11 in the state of Indiana section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's small business loan originations.

UPBNA's lending to businesses with revenues of \$1 million or less was excellent. The bank's percentage of reportable loans made to businesses of this revenue size exceeds the percentage of businesses with revenues of \$1 million or less. The percent of loans of \$100,000 or less exceeds the bank's overall market share for small loans to all businesses in the MSA. Market share data reflects UPBNA ranks 10<sup>th</sup> among 142 lenders in the number of loans made to businesses with revenues of \$1 million or less.

## **Community Development Lending**

Refer to Table 1 in the state of Indiana section of Appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

Community development (CD) lending had a positive impact on the Lending Test conclusions. Bank management and community contacts identified affordable housing, small business loans and technical assistance as pressing needs in the Indianapolis MSA. UPBNA demonstrated a good level of responsiveness to the needs of the Indianapolis MSA AA. For example, UPBNA originated 2 loans totaling \$1.035 million, which consisted of a \$1 million loan to an Indiana based CDFI in its efforts to assist small and medium-sized businesses in obtaining bank loans, and a \$35 thousand loan to a housing and homeless coalition for affordable housing issues and supportive services.

## **Product Innovation and Flexibility**

UPBNA uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers that permit minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97, which permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, we determined the performance in these areas is not always consistent with the bank's overall Low Satisfactory lending test performance in Indiana. Overall, these limited scope reviews indicate there are some portions of the lending test that are stronger and/or weaker than the overall state performance.

The performance in the AAs of Bloomington MSA (IN 01), Lafayette MSA (IN 04), and parts of Terre Haute MSA, (IN 10) and parts of Louisville, KY non-MSA counties (IN 05) is not inconsistent with the bank's overall Low Satisfactory state performance under the lending test. There are no low- and moderate-income geographies in the two of the non-MSA counties (IN 06 & IN 07).

The ratings in the AAs of part of Kokomo MSA (IN 03), one non-MSA county (IN 08) and 8 non-MSA contiguous counties (IN 09 & IN 12) are stronger when compared to the overall state performance. The stronger ratings are attributed to no low-income tracts in geographies IN 08, IN 09 & IN 12, the excellent home purchase activity in the low-income geography IN 03, and the excellent small loans to business lending in all of the geographies stated above with stronger performance. The rating in the AA of part of Evansville, IN-Henderson, KY MSA (IN 11) is weaker when compared to the overall state performance given the limited opportunities for home purchase and refinanced loans.

Refer to the Tables 1-12 in the state of Indiana section of Appendix D for the facts and data that support these conclusions.

### **INVESTMENT TEST**

## **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the Investment Test is rated High Satisfactory. Based on a full-scope review, the bank's performance in the Indianapolis MSA AA is excellent. Refer to Table 14 in Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

Qualified investments are investments, deposits, membership shares or grants that have as their primary purpose "Community Development, as defined in the CRA regulation. UPBNA does not have any complex or innovative investments. There were six qualified investments purchased during this evaluation period totaling \$933 thousand, which consist of four Low Income Housing Investment Tax Credits (\$425 thousand) and two equity investments (\$508 thousand) in two CDFIs focusing on small business development. Additionally, there were 199 grants/donations amounting to \$531 thousand made to organizations providing affordable housing and other social services targeting low- and moderate-income individuals and families.

Prior period investments include nine mortgage-backed securities (MBS) with a current amortized book value of \$2.1 million. The MBSs consist of loans originated to low- and moderate-income individuals for housing.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews of the bank's performance under the Investment Test in the Lafayette MSA (IN 04), part of Louisville, KY-IN (IN 05), part of Terre Haute MSA (IN 10), one non-MSA county (IN 08) and 8 non-MSA contiguous counties (IN 09 & IN 12) is weaker than the bank's overall High Satisfactory performance rating for the state of Missouri. The bank's performance in the AAs of the Bloomington MSA (IN 01), part of the Kokomo MSA (IN 03), part of the Evansville, IN-Henderson, KY MSA (IN 11) and 2 non-MSAs (IN 06 and IN 07) is weaker than the bank's overall High Satisfactory state

performance. The weaker ratings are attributed to the bank's limited opportunities for investments, grants and donations in these geographies.

Refer to Table 14 in the state of Indiana section of Appendix D for the facts and data that support these conclusions.

#### SERVICES TEST

The bank's performance under the Service Test for Indiana is Low Satisfactory. Based on full-scope review of the Indianapolis MSA AA, the bank's performance is adequate.

## Conclusions for Areas Receiving Full-Scope Reviews

## **Retail Banking Services**

Refer to Table 15 in the state of Indiana section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery systems and branches opened and closed during the review period.

UPBNA's delivery systems are accessible to limited portions of its AA. The bank operates a total of 28 full service branches, three limited service branches, and 37 ATM's in the full-scope AA. The distribution of branches is poor in both the low- and moderate-income geographies. The low-income tracts in the full-scope AA have 7% of the population and 3% of the bank's branches, while the moderate-income tracts have 23% of the population and only 3% of the bank's branches.

UPBNA's record of opening and closing branches has generally not adversely affected the provision of financial services. There were two branches opened and two closed during this evaluation period. The branches closed were located in low-income census tracts, while the branches opened were located in middle- and upper-income census tracts.

UPBNA's hours and services offered do not vary in a way that inconveniences the assessment area.

#### **Community Development Services**

Overall, UPBNA provides an adequate level of services in its assessment areas related to the provision of financial services whose purpose is community development.

Community development services include providing technical assistance on financial matters to nonprofit organizations who serve low- and moderate-income individuals/families and to other groups or small businesses, which promote community revitalization, community development, or affordable housing. Officers and employees of UPBNA provide financial planning and expertise to community organizations and provide homeownership counseling to individuals and groups, primarily focusing on

those in low- and moderate-income categories. All of these services benefit the bank's assessment area.

Services provided include Homebuyer Education Programs, Banking Basics financial education presentations, Small Business Seminars, Credit and Financial Counseling, and Technical Assistance to Non-Profit Organizations through board or committee participation.

## Conclusions for Areas Receiving Limited-Scope Reviews

Based on limited-scope reviews of the bank's performance under the Service Test, the ratings performance in the Evansville, IN-Henderson, KY MSA (IN 11) and one non-MSA AA (IN 08) is not inconsistent with the bank's overall Low Satisfactory performance under the service test.

The bank's ratings in the remaining limited-scope areas are stronger than the bank's overall Low Satisfactory state performance. The stronger performances are due to the number of banks/branches being near to, equaling, or exceeding the geography's population in the low- and moderate-income tracts.

Refer to Table 15 in the state of Indiana section of Appendix D for the facts and data that support these conclusions.

# **State Rating**

### State of Iowa

CRA Rating for Iowa: Satisfactory

The Lending Test is rated: Low Satisfactory
The Investment Test is rated: Low Satisfactory
The Service Test is rated: High Satisfactory

### **Lending Test**

- UPBNA has demonstrated an adequate responsiveness to credit needs in the Waterloo-Cedar Falls MSA assessment area (AA).
- The geographic distribution of reportable loans was adequate and the borrower distribution is good with no unexplained gaps in lending.
- The level of community development lending reflects a good responsiveness to identified needs and has a positive effect on the overall lending rating.

#### **Investment Test**

 The level of Investments reflects an adequate responsiveness to the needs of the AA.

## Service Test

- Service delivery systems are accessible to essentially all portions of the bank's AAs.
- Community development services support the bank's other community development efforts and address identified needs in the community.

# **Description of Institution's Operations in Iowa**

Refer to the Market Profile for the Waterloo-Cedar Falls MSA in Appendix C for detailed demographics and other performance context information. UPBNA has 22 branches, and \$519 thousand in deposits in the state of Iowa. This represents 2% of total UPBNA deposits. UPBNA is the 4<sup>th</sup> largest financial institution in the state of Iowa based on the June 30, 2002, FDIC Summary of Deposits with a market share of 1.0%.

### LENDING TEST

# Conclusions for Areas Receiving Full-Scope Reviews

The bank's performance under the Lending Test in Iowa is Low Satisfactory. Based on a full-scope review of the Waterloo-Cedar Falls MSA AA, the bank's performance is adequate.

# **Lending Activity**

Refer to Table 1 in the state of Iowa section of Appendix D for the facts and data used to evaluate the bank's lending activity.

UPBNA's lending activity demonstrates an adequate responsiveness to the credit needs of its AA. UPBNA's deposit market share of 20% (\$249 million) ranks 3<sup>rd</sup> among 11 financial institutions with offices in the Waterloo-Cedar Falls MSA. Those institutions with a greater market share include U.S. Bank and Wells Fargo Bank, which captured 22% and 21%, respectively, and are significantly larger than UPBNA in total assets.

Approximately 46% of the number and 48% of the dollar amount of UPBNA's reported loans were home mortgage-related loans in the Waterloo-Cedar Falls AA. Approximately 29% of the number and 30% of the dollar amount were small loans to businesses. Among the home mortgage loans originated in the Waterloo-Cedar Falls AA, approximately 50% were home mortgage refinances and 40% were for home purchase loans.

Business lending activity is good. UPBNA reported 974 business loans totaling \$100 thousand over the evaluation period. Forty-five percent of all reported small loans to businesses and 97% of all reported 2002 small loans to businesses were originated in the Waterloo-Cedar Falls AA. Seventy-one of the small business loans were made to businesses with revenues less than \$1 million. UPBNA ranked 5<sup>th</sup> in small business market share among 3,284 lenders in the Waterloo-Cedar Falls MSA.

# Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was adequate. The geographic distribution of home mortgage loans was adequate. The geographic distribution of small loans to businesses was adequate. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA. A majority of its loans were made in its AA.

#### Home Mortgage Loans

Refer to Tables 2 and 4 in the state of Iowa section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage Ioan originations.

#### **Home Purchase Loans**

UPBNA's geographic distribution of *home purchase loans* was adequate. The percent of home purchase loans originated in the low-income geographies is significantly lower than the percent of owner-occupied housing units in those geographies. The percent of home purchase loans originated in the moderate-income geographies exceeded the percent of owner-occupied housing units in those geographies. UPBNA's market share of home purchase loans in low-income census tracts was significantly lower than its overall market share, while the market share of loans in moderate-income census tracts exceeded its overall market share.

#### **Refinance Loans**

UPBNA's geographic distribution of *refinance loans* was poor. The percent of refinance loans in both low- and moderate-income geographies was lower than the percent of owner-occupied housing units in those geographies. UPBNA's market share of refinance loans in low-income tracts was lower than its overall market share, while the market share of loans in moderate-income tracts was somewhat lower than its overall market share

#### Small Business Loans

Refer to Table 6 in the state of Iowa section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's small business loan originations.

The bank's overall geographic distribution of small loans to businesses was adequate.

The bank's small loans to business in low-income census tracts was adequate. The percent of small loans to businesses in low-income census tracts is somewhat lower than the percentage of businesses located within these designated tracts. Small business lending in moderate-income census tracts was good. The percentage of small loans to businesses in moderate-income census tracts was near to or equals the percentage of businesses located in these tracts. UPBNA's market share of loans to small businesses in low-income census tracts was somewhat lower than its overall market share while the market share of loans to small businesses in moderate-income census tracts exceeds its overall market share.

#### **Lending Gap Analysis**

Our review included evaluation of UPBNA's geographic distribution of home mortgage loans and small loans to businesses. This was done using maps and reports showing the bank's lending in each census tract. No unexplained conspicuous gaps in lending were identified.

#### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty-four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

## Distribution of Loans by Income Level of the Borrower

The bank's overall borrower distribution of home mortgage loans was good. The distribution of home mortgage loans by borrower income level was adequate. The distribution of small loans to businesses was excellent. A majority of small loans to businesses were for amounts less than \$100 thousand.

### Home Mortgage Loans

Refer to Tables 8, 9, and 10 in the state of Iowa section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage Ioan originations.

#### **Home Purchase Loans**

The percent of home purchase loans to low- and moderate-income individuals was excellent. The percent of home purchase loans to low- and moderate-income borrowers exceeded the percent of low-income families in the AA. Market share data shows home purchase loans to low- and moderate-income borrowers exceeded its overall market share.

#### Refinance Loans

The percent of refinance loans to low-income individuals was adequate. The percent of home purchased refinance loans to low- and moderate-income borrowers was somewhat lower than the percent of low-income families in the AA. Market share data shows home purchased refinance loans to low- and moderate-income borrowers was somewhat lower than its overall market share.

#### Small Business Loans

Refer to Table 11 in the state of Iowa section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's small business loan originations.

UPBNA's lending to businesses with revenues of \$1 million or less is excellent. The bank's percentage of reportable loans made to businesses with this revenue size exceeds the percentage of businesses with revenues of \$1 million or less. The percent of loans of \$100,000 or less exceeds the bank's overall market share for small loans to all businesses in the MSA. Market share data reflects UPBNA ranks 5<sup>th</sup> among 1,062 lenders in the number of loans made to businesses with revenues of \$1 million or less.

This market share of loans to small businesses with revenues less than \$1 million exceeds the bank's overall market share for small business loans.

# **Community Development Lending**

Refer to Table 1 in the state of Iowa section of Appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

Community development (CD) lending had a positive impact on the Lending Test conclusions. Community contacts identified affordable housing as the primary need in the area. UPBNA demonstrated a good level of responsiveness to the needs of the lowa MSA AA. For example, UPBNA originated two loans totaling \$915 thousand to ACN Southern Hills Partners. This company provides affordable multifamily housing for low- and moderate-income individuals and families. In addition, these projects can qualify for Federal Low Income Housing Tax credits.

## **Product Innovation and Flexibility**

UPBNA uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers that permit minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97, which permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, we determined the performance is not always consistent with the bank's overall Low Satisfactory lending test performance in Iowa. Overall, limited scope reviews indicate there are some portions of the lending test that are stronger than the overall state performance.

The performance in the AAs of Cedar Rapids MSA (IA 01), Des Moines MSA (IA 02) and 3 contiguous non-MSA counties (IA 07) is not inconsistent with the bank's overall Low Satisfactory performance under the Lending Test in the Waterloo-Cedar Falls MSA AA. The ratings in the AAs of Iowa City MSA (IA 03) and the 3 contiguous non-MSA counties (IA 05 and IA 06) are stronger when compared to the overall state

performance. The stronger ratings are attributed to the bank's excellent small loans to business' lending opportunities in these geographies.

Refer to the Tables 1-12 in the state of Indiana section of Appendix D for the facts and data that support these conclusions.

#### **INVESTMENT TEST**

# **Conclusions for Area Receiving Full-Scope Reviews**

The bank's performance under the Investment Test is rated Low Satisfactory. Based on a full-scope review, the bank's performance in the Waterloo-Cedar Falls MSA AA is excellent. Refer to Table 14 in Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

Qualified investments are investments, deposits, membership shares or grants that have as their primary purpose "Community Development, as defined in the CRA regulation. UPBNA does not have any complex or innovative investments. All of the investments consist of grants/donations amounting to \$33 thousand made to organizations providing social services and assistance targeting low- and moderate-income individuals and families.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews of the bank's performance under the Investment Test, the ratings in the AAs of Des Moines MSA (IA 02) and 4 non-MSA counties (IA 06 and IA 07) are not inconsistent with the bank's overall Low Satisfactory state performance under the Investment Test. The ratings in the AAs of the Iowa City MSA (IA 03) and the 2 non-MSA counties (IA 05) are weaker than the overall state performance. The weaker ratings are attributed to the bank's limited opportunities for investments, grants and donations in these geographies. Refer to Table 14 in the state of Iowa section of Appendix D for the facts and data that support these conclusions.

#### SERVICES TEST

The bank's performance under the Service Test for Iowa is High Satisfactory. Based on the full-scope review of the Waterloo-Cedar Falls MSA AA, the bank's performance is adequate.

# Conclusions for Areas Receiving Full-Scope Reviews

## **Retail Banking Services**

Refer to Table 15 in the state of Iowa section of appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery systems and branches opened and closed during the review period.

UPBNA's delivery systems are accessible to essentially all portions of the institution's AAs. The bank operates a total of 8 full service branches and 1 limited service branch in the full-scope AA. The distribution of branches is good in the low-income geographies and adequate in the moderate-income geographies. The low-income tracts in the full-scope AA have 4% of the population and 33% of the bank's branches, while the moderate-income tracts have 17% of the population and 11% of the bank's branches.

Fourteen ATMs supplement UPBNA's Waterloo-Cedar Falls AA delivery system. The dispersion of the ATMs represents a good distribution across the AA, particularly in the low- and moderate-income CTs. Three ATMs, 21% of the total, are situated in low-income geographies where 4% of the population resides. Two ATMs, 14% of the total, are located in moderate-income geographies where 17% of the population resides. All ATMs are available 24-hours a day, seven days a week.

UPBNA's record of opening and closing branches has not adversely affected the provision of financial services. There were no branch opening or closings during this evaluation period.

UPBNA's hours and services offered do not vary in a way that inconveniences the assessment area.

#### **Community Development Services**

Overall, UPBNA provides an adequate level of services in its assessment areas related to the provision of financial services whose purpose is community development.

Community development services include providing technical assistance on financial matters to nonprofit organizations who serve low- and moderate-income individuals/families and to other groups or small businesses, which promote community revitalization, community development, or affordable housing. Officers and employees of UPBNA provide financial planning and expertise to community organizations and provide homeownership counseling to individuals and groups, primarily focusing on those in low- and moderate-income categories. All of these services benefit the bank's assessment area.

Services provided include Homebuyer Education Programs, Banking Basics financial education presentations, Small Business Seminars, Credit and Financial Counseling,

and Technical Assistance to Non-Profit Organizations through board or committee participation.

## **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews of the bank's performance under the Service Test, the bank's performance in all of the limited-scope areas are stronger or weaker than the overall good performance in the state of lowa.

The stronger performances in the Des Moines MSA AA was due to the number of branches exceeding the geography's population in both low- and moderate-income census tracts. The weaker performances in the AAs of Cedar Rapids MSA (IA 01), lowa City MSA (IA 03), and 3 non-MSA counties (IA 07) was due to limited to no branches in these geographies when compared to the population in the low- and moderate-income geographies. The performance in IA 01 and IA 07 were significantly lower than the geography's populations in both the low- and moderate-income census tracts. The performance in IA 03 was significantly lower than the geography's population in the low-income census tracts, while it exceeded the geography's population in the moderate-income census tracts.

Refer to Table 15 in the state of Iowa section of Appendix D for the facts and data that support these conclusions.

# **State Rating**

# State of Kentucky

CRA Rating for Kentucky: Satisfactory

The lending test is rated:

The investment test is rated:

Low Satisfactory

Low Satisfactory

High Satisfactory

## **Lending Test**

- Good responsiveness to credit needs in its assessment areas, taking into account the number and amount of home mortgage and small loans to businesses.
- An adequate geographic distribution of loans in its assessment area.
- A good distribution, particularly in its AA(s), of loans among individuals of different income levels.
- An excellent record of serving the credit needs of businesses with gross annual revenues of \$1 million or less, consistent with safe and sound operations.
- An adequate level of community development loans within the assessment area.

#### **Investment Test**

An adequate level of investments given the opportunities available in the AA.

#### Service Test

- Delivery systems are readily accessible to all portions of the AA, particularly moderate-income geographies.
- UPBNA actively participates with organizations that provide community development services.

## **Description of Institution's Operations in Kentucky**

Refer to the Market Profile for the state of Kentucky in Appendix C for detailed demographics and other performance context information. UPBNA has 29 branches and \$1 billion in deposits. This represents 4.4% of total UPBNA deposits. UPBNA is the 10<sup>th</sup> largest financial institution in the state of Kentucky based on the June 30, 2002, FDIC Summary of Deposits with a 1.8% market share.

#### **LENDING TEST**

## Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the Lending Test in Kentucky is rated Low Satisfactory. Based on a full-scope review, the bank's performance in the KY 05 - 06 Non-MSA Counties AA is adequate.

## **Lending Activity**

Refer to Table 1 Lending Volume in the state of Kentucky section of Appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited adequate responsiveness to credit needs in its assessment area, taking into account the number and amount of home mortgage and small loans to businesses originated in its AA. At June 30, 2002, UPBNA ranked first with a 27.59% market share of deposits among 15 financial institutions in the AA.

UPBNA adequately serves the credit needs of economically disadvantaged areas in its AA. There are no low-income geographies in the AA, and there are only five moderate-income geographies. The percent of owner-occupied housing units in moderate-income geographies is low; therefore, opportunities are limited for home mortgage loans in these geographies.

UPBNA ranked second among 176 HMDA reporters with a 14.71% overall market share of home mortgage loans. For home purchase loans, the bank ranked second with an 11.95% market share. And for refinance loans, UPBNA ranked first with a 15.95% market share. The bank ranked second with an 11.5% market share in moderate-income geographies. The bank ranked second with a 13.68% market share to low-income borrowers. UPBNA also ranked second with a 16.07% market share to moderate-income borrowers.

UPBNA ranked eighth among 54 CRA reporters with a 4.15% market share in small loans to businesses. The bank ranked fifth with a 9.87% market share of small loans to businesses with gross annual revenues of \$1 million or less.

#### Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was adequate. The geographic distribution of home mortgage loans was adequate. The geographic distribution of small loans to businesses was good. There are no unexplained conspicuous gaps in the bank's lending patterns throughout the AA.

Our analysis was based on the geographic distribution of home mortgage (home purchase and refinance loans) and small loans to businesses in moderate-income tracts. There were no low-income tracts in the AA.

### **Home Mortgage Loans**

Refer to Tables 2, 3, 4, and 5 in the state of Kentucky section of Appendix D for the facts and data used to evaluate geographic distribution of the bank's home mortgage loan originations/purchases.

#### **Home Purchase Loans**

The geographic distribution of *home purchase* loans was adequate. The bank's percent of home purchase loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The percent of owner-occupied housing units in moderate-income geographies was low; therefore, there was little opportunity to originate home mortgage loans. The bank's market share of home purchase loans in moderate-income geographies was somewhat lower than the bank's overall market share of home purchase.

#### Refinance Loans

The geographic distribution of *refinance loans* in the AA was adequate. The bank's percent of refinance loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share for the percent of refinance loans in moderate-income geographies was near to the overall market share for refinance loans.

#### **Small Loans to Businesses**

Refer to Table 6 in the state of Kentucky section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

The geographic distribution of *small loans to businesses* was good. The percent of small loans to businesses in moderate-income geographies was near to the percent of businesses located in moderate-income geographies. UPBNAs market share for small loans to businesses in moderate-income geographies exceeded its overall market share of small loans to businesses.

### **Lending Gap Analysis**

We evaluated the lending distribution in this AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions, and demographic information. No unexplained conspicuous gaps were identified. All geographies were penetrated throughout the AA.

#### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty-four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

### Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was good. The distribution of home mortgage loans by borrower income level was good. The distribution of small loans to businesses was excellent. A majority of small loans to businesses were to businesses with revenues of \$1 million or less.

We considered the following factors in evaluating the bank's performance in lending to borrowers of different incomes and businesses of different sizes: the percent of low-income families below the poverty level, the availability of affordable housing in the AA, the number of businesses located in the AA, and competition from other lenders.

### **Home Mortgage Loans**

Refer to Tables 8, 9, and 10 in the state of Kentucky section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

#### **Home Purchase Loans**

The distribution of *home purchase* loans by income level of the borrower in the AA was good. The bank's percent of home purchase loans to low-income borrowers was lower than the percent of low-income families in the AA. UPBNA's percent of home purchase loans to moderate-income borrowers was near to the percent of moderate-income families in the AA. The bank's market share for home purchase loans to low- and moderate-income borrowers is near to its overall market share for home purchase loans.

#### **Refinance Loans**

The distribution of refinance loans by income level of the borrower in the AA was adequate. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrowers was near to the percent of moderate-income families in the AA. The market share to low-income borrowers was near to the bank's overall market share for refinance loans. The market share for moderate-income borrowers exceeded the bank's overall market share for refinance loans.

#### **Small Loans to Businesses**

Refer to Table 11 in the state of Kentucky section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

The distribution of small loans to businesses in the AA was excellent. The bank's percentage of small loans to small businesses (business with revenues of \$1 million or less) exceeded the percent of small businesses in the AA. UPBNA's market share for businesses with revenues of \$1 million or less exceeded its overall market share for small loans to businesses. A substantial majority of the bank's small loans to businesses originated at \$100,000 or less.

### **Community Development Lending**

Refer to Table 1 Lending Volume in the state of Kentucky section of appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

During the evaluation period, UPBNA originated seven loans in the AA totaling \$95 thousand. These loans helped to revitalize and stabilize an economically depressed business center and provided affordable housing to low- and moderate-income families. This level of community development lending had a positive impact on lending performance. Refer to the Market Profile section for details on needs and opportunities.

# **Product Innovation and Flexibility**

UPBNA's use of flexible loan programs positively impacted its Lending Test performance. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers that permit minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97,which permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the lending test in the KY 01 – 02 Non-MSA Counties and KY 03 - 04 Non-MSA Counties is not inconsistent with the bank's overall Low Satisfactory performance under the lending test in the KY 05 – 06 Non-MSA Counties. Refer to the Tables 1-12 in the state of Kentucky section of Appendix D for the facts and data that support these conclusions.

#### **INVESTMENT TEST**

# Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the investment test in Kentucky is rated Low Satisfactory. Based on a full-scope review, the bank's performance is adequate.

Refer to Table 14 in the state of Kentucky section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

UPBNA has an adequate level of qualified investments in the AA.

During the evaluation period, UPBNA made twenty-six contributions totaling \$95 thousand to community development organizations that provided affordable housing, direct support, services and other activities that impact moderate-income geographies and low- and moderate-income individuals in the AA. The majority of the investments were in the form of grants or donations to various non-profit organizations described above. UPBNA made an equity investment in a limited partnership that constructs and operates multifamily rental housing to low- and moderate-income individuals in rural areas. None of the bank's investments are considered innovative or complex.

### **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the investment test in the KY 01 - 02 Non-MSA Counties and the KY 03 - 04 Non-MSA Counties is not inconsistent with the bank's overall Low Satisfactory performance under the investment test. Refer to Table 14 in the state of Kentucky section of Appendix D for the facts and data that support these conclusions.

#### SERVICE TEST

### Conclusions for Area Receiving a Full-Scope Review(s)

The bank's performance under the service test in Kentucky is rated High Satisfactory. Based on a full-scope review, the bank's performance in the KY 05 - 06 Non-MSA Counties AA is good.

# **Retail Banking Services**

Refer to Table 15 in the state of Kentucky section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch opening and closings.

Service delivery systems are readily accessible to all portions of the AA, particularly in moderate-income geographies or to low- or moderate-income individuals. The percent of bank branches located in moderate-income geographies exceeds the percent of population that resides in moderate-income geographies. During the evaluation period, UPBNA closed one branch in a moderate-income geography and one branch in an upper-income geography. No branches were opened during the evaluation period.

There were a total of 16 branches in the AA of which 14 were full-service branches and two were limited-service branches. Business hours vary by branch location. Some offices and drive-through facilities had Saturday hours. UPBNA had a total of 15 ATMs in which one was located in a moderate-income geography, eight in middle-income geographies, and six in upper-income geographies. The ATM distribution matches the percent of population within each income level of geography. The bank's hours and services offered do not vary in a way that inconveniences the AA.

### **Community Development Services**

UPBNA actively participated with organizations that provided community development services. During the evaluation period, officers and staff contributed services to 25 community development organizations in the AA. Bank employees worked with organizations that provided affordable housing, community service and health care to low- and moderate-income individuals, economic development, and revitalization/stabilization of low- and moderate-income geographies. Bank officers and staff served in the capacity as board members, officers, and provided financial expertise. Bank employees have an ongoing relationship with many of these organizations.

## Conclusions for Areas Receiving Limited-Scope Review(s)

Based on limited-scope reviews, the bank's performance under the service test in the KY 01 - 02 Non-MSA Counties and the KY 03 - 04 Non-MSA Counties is not inconsistent with the bank's overall High Satisfactory performance under the services test in the KY 05 - 06 Non-MSA Counties AA. Refer to the Table 15 in the state of Kentucky section of Appendix D for the facts and data that support these conclusions.

# **State Rating**

### State of Louisiana

CRA Rating for Louisiana: Satisfactory

The lending test is rated:
The investment test is rated:
Low Satisfactory
Low Satisfactory
Low Satisfactory

### **Lending Test**

- Adequate responsiveness to credit needs in its assessment areas, taking into consideration the number and amount of home mortgage, small business and small farm loans in its AA(s).
- A majority of the bank's loans are made in its AAs.
- An adequate geographic distribution of loans in its AAs.
- A good distribution of loans among individuals of different income levels.
- An excellent distribution of loans among businesses of different sizes, given the product lines offered by the bank.
- An excellent record of serving the credit needs of businesses with gross annual revenues of \$1 million or less, consistent with safe and sound operations.
- An adequate level of community development loans within the AA.

#### **Investment Test**

 An adequate level of qualified investments given the available opportunities in the AA.

### Service Test

- Service delivery systems reasonably accessible to its AA, particularly to low- or moderate-income geographies or to low- or moderate-income individuals.
- To the extent that changes have been made, UPBNAs opening and closing branches has generally not adversely affected the accessibility of its delivery systems, particularly in low- and moderate-income geographies or to low- and moderate-income individuals.
- Adequate participation with organizations that provide community development services to the AA.

### **Description of Institution's Operations in Louisiana**

Refer to the Market Profiles for the State of Louisiana in Appendix C for detailed demographics and other performance context information for assessment areas that received full-scope reviews.

UPBNA has defined 3 assessment areas (AAs) in Louisiana. Assessment areas are delineated by the political boundaries of the parishes where the bank has its branch locations. The AAs consist of portions of the following metropolitan areas (MA): LA 01 – Baton Rouge MSA, LA 02 - Houma MSA, and LA 03 - New Orleans MSA. The AAs that received a full-scope review are described in detail in the market profile section of this evaluation (Appendix C). All AAs consist of whole geographies, do not reflect illegal discrimination, and do not arbitrarily exclude low- or moderate-income geographies and overall meet the requirements of the CRA regulation.

UPBNA operates 23 branches within the State with deposits totaling \$705 million. This represents 3% of total UBPNA deposits. Based on the June 30, 2002, FDIC Summary of Deposits, UPBNA ranked 4th in the State with a 9% deposit market share.

# Scope of Evaluation in Louisiana

UPBNA's overall rating is based primarily on those areas that received a full-scope review. We selected the LA 01 - Baton Rouge MSA AA for full-scope review. This area contained 83% of UPBNA's \$23 million in deposits within the State. Also, approximately 70% of total loan originations and purchases were in this area. Additionally, 78% (18) of the total branches in the State were located in the AA. All other AAs received limited-scope reviews. Refer to Table 1 Lending Volume in Appendix D for more information.

In evaluating performance under the Lending Test and determining how each loan type would be weighted, we considered the bank's business strategy and financial condition, the number and types of loans sampled, and community credit needs identified through discussions with community contacts. Home mortgage and small business lending were given equal weight under the Lending Test. We gave equal weight to the bank's performance in home purchase and home refinance loans. Management indicated that home improvement loan performance was understated because most home improvement loans were originated as home equity lines of credit and were not HMDA reportable. Therefore, an analysis of the geographic and borrower distribution of home improvement loans was eliminated from the Public Evaluation.

We noted during the conducting and review of one community contact made in the AA that many opportunities existed in the bank's market to participate in community development lending, investment, and service activities. The Baton Rouge MSA AA had very high levels of opportunities and capacity for community development. The primary needs identified by the community contact were affordable housing, housing rehabilitation loans and credit education.

### LENDING TEST

# Conclusions for Areas Receiving Full-Scope Review

The bank's performance under the lending test in Louisiana is rated Low Satisfactory. Based on a full-scope review, UPBNA's performance in the LA 01 - Baton Rouge MSA AA was adequate.

UPBNA's rating was based primarily on performance in HMDA lending along with performance in small business loan products. HMDA lending was adequate. Small business lending also contributes to lending test performance and was excellent. Community development lending and innovative/flexible loan products targeted towards affordable housing enhanced performance.

# **Lending Activity**

Refer to Table 1 Lending Volume in the State of Louisiana section of Appendix D for the facts and data used to evaluate the bank's lending activity.

UPBNA exhibited adequate responsiveness to the credit needs in its AA taking into consideration the number and amount of home mortgage, small business and small farm loans originated in its AA. At June 30, 2002, UPBNA ranked 4<sup>th</sup> with a 9% deposit market share among 27 financial institutions in the AA.

The bank ranked 6<sup>th</sup> among 300 HMDA reporters with a 4% overall market share of home mortgage loans; a 4% market share of home purchase loans, a 3% market share of home improvement loans, and a 4% market share of refinance loans. The bank ranked 7th with a 6% market share of loans originated in low-income geographies. UPBNA ranked 11th with a 3% market share of loans originated in moderate-income geographies. The bank ranked 7th with a 3% market share of loans to low- and moderate-income borrowers.

UPBNA ranked 12<sup>th</sup> among 72 CRA reporters with a 9% overall market share in small loans to businesses. The bank ranked 9<sup>th</sup> with a market share of 10% of loans to businesses with annual revenues \$1 million or less. UPBNA ranked 13<sup>th</sup> among 14 CRA reporters with a 1% market share in loans to farms. The bank ranked 13<sup>th</sup> with a 1% market share of loans to farms with annual revenues \$1 million or less.

# Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was adequate. The geographic distribution of home mortgage loans was poor. The geographic distribution of small loans to businesses was good. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA. A majority of its loans were made in the AA.

Our analysis was based on the geographic distribution of loans in low- and moderateincome geographies.

# Home Mortgage Loans

Refer to Tables 2, 3, 4 and 5 in the State of Louisiana section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations/purchases.

#### **Home Purchase Loans**

The geographic distribution of *home purchase loans* in the AA was poor. The bank's percent of home purchase loans in low- and moderate-income geographies was lower than the percent of owner-occupied units in low- and moderate-income geographies. The bank's market share of home purchase loans in low-income geographies was lower than the bank's overall market share of home purchase loans. The bank's market share of home purchase loans in moderate-income geographies was somewhat lower than the bank's overall market share of home purchase loans.

#### **Refinance Loans**

The geographic distribution of *refinance loans* in the AA was poor. The bank's percent of refinance loans in low- and moderate-income geographies was lower than the percent of owner-occupied units in low- and moderate-income geographies. The bank's market share of refinance loans in low- and moderate-income geographies was somewhat lower than the bank's overall market share of refinance loans.

#### Small Loans to Businesses

Refer to Table 6 in the State of Louisiana section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses

The geographic distribution of *small loans to businesses* was good. The percent of small loans to businesses in low-income geographies was somewhat lower than the percent of businesses located in low-income geographies. The percent of small loans to businesses in moderate-income geographies was lower than the percent of businesses located in moderate-income geographies. The bank's market share of loans in the low-income geographies exceeded its overall market share of loans. The

bank's market share of loans in the moderate-income geographies was somewhat lower than its overall market share of loans.

### Lending Gap Analysis

We evaluated the lending distribution in this AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions, and demographic information. No unexplained conspicuous gaps were identified.

### Inside/Outside Ratio

A majority, 54% of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of the CD loans were within its AAs.

# Distribution of Loans by Income Level of the Borrower

The overall distribution of loans to borrowers of different income levels in the AA was good. The distribution of home mortgage loans by borrower income level was good. The distribution of small loans to businesses was excellent. A significant majority of small loans to businesses were for amounts less than \$100 thousand.

We considered the following factors in evaluating the bank's performance in lending to low- and moderate-income borrowers: the percent of low- and moderate-income families below the poverty level, the availability of affordable housing in the AA, and competition from other lenders.

### Home Mortgage Loans

Refer to Tables 8, 9 and 10 in the State of Louisiana section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

### **Home Purchase Loans**

The distribution of *home purchase loans* by income level of the borrower in the AA was excellent. The bank's percent of home purchase loans to low-income borrowers was somewhat lower than the percent of low-income families in the AA. The bank's percent of home purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers was near to or equal to its overall market share of loans. The bank's market share of loans to moderate-income borrowers exceeded its overall market share of loans.

#### **Refinance Loans**

The distribution of *refinance loans* by income level of the borrower in the AA was adequate. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrowers was somewhat lower than the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers was somewhat lower than its overall market share of loans. The bank's market share of loans to moderate-income borrowers was near to or equal to its overall market share of loans.

### Small Loans to Businesses

Refer to Table 11 in the State of Louisiana section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

The distribution of *small loans to businesses* in the AA was excellent. The bank's percentage of small loans to small businesses (businesses with annual revenues \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A significant majority of the bank's small loans to businesses were for amounts less than \$100 thousand.

# **Community Development Lending**

Refer to Table 1 Lending Volume in the State of Louisiana section of Appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

UPBNA's level of CD lending is good and enhances the overall adequate level of lending in the AA. During the evaluation, UPBNA made a total of 8 CD loans totaling \$6.1 million. The bank originated 5 loans totaling \$807 thousand to construct affordable housing. UPBNA also originated 3 loans totaling \$5.3 million that support non-profit providers of community services targeted to low- and moderate-income individuals and families and promote economic development through the financing of small businesses.

# **Product Innovation and Flexibility**

UPBNA's uses of flexible loan programs. For example, UPBNA established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers and permits minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment

from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 that permits other sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the lending test in the LA 02 - Houma MSA AA is not inconsistent with the bank's overall Low Satisfactory performance under the lending test in Louisiana. In the LA 03 - New Orleans MSA AA the bank's performance is stronger than the bank's overall performance in the state. Stronger performance in the New Orleans MSA AA is attributed to an excellent geographic distribution of home mortgage loans in moderate-income geographies. Additionally, in the New Orleans MSA AA the distribution of home purchase loans to borrowers of different income levels was excellent and the distribution of refinance loans was good, especially to moderate-income borrowers. Refer to the Tables 1 through 12 in the State of Louisiana section of Appendix D for the facts and data that support these conclusions.

### INVESTMENT TEST

# **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the investment test in Louisiana is rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the LA 01 - Baton Rouge MSA AA is adequate.

Refer to Table 14 in the State of Louisiana section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

The bank has an adequate level of qualified investments in the AA. UPBNA exhibited adequate responsiveness to credit and community economic development needs. Refer to the Market Profile section for details on needs and opportunities.

The bank made 44 investments totaling \$1.3 million to community development organizations that provide support, services and activities that impact low- and moderate-income individuals and seek to promote economic development and revitalize low- and moderate-income geographies. None of the investments were innovative or complex. There were 2 qualified prior period investments totaling \$1.1 million. All of the current period investments were grants and contributions; many of these had a good impact on the AA and provided funding that would not be available otherwise and were responsive to available opportunities.

# Conclusions for Areas Receiving Limited-Scope Reviews

Based on limited-scope reviews, the bank's performance under the investment test in the LA 02 - Houma MSA and the LA 03 - New Orleans MSA AAs is weaker than the bank's overall Low Satisfactory performance in the state. The weaker level of performance in these AAs was attributed to the lack of opportunity for community development investments. Refer to the Tables 14 in the State of Louisiana section of Appendix D for the facts and data that support these conclusions. The weaker level of performance did not impact the overall conclusions under the Investment Test for the State.

### SERVICE TEST

# **Conclusions for Area Receiving Full-Scope Reviews**

The bank's performance under the Service Test in Louisiana is rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the LA 01 - Baton Rouge MSA AA was adequate.

# **Retail Banking Services**

Refer to Table 15 in the State of Louisiana section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch openings and closings.

Service delivery systems are reasonably accessible to essentially all portions of the institution's AA, particularly to low- or moderate-income geographies or to low- or moderate-income individuals. UPBNA operates 18 branches in the AA, which accounts for approximately 83% of the Louisiana deposits and 78% of the total branch network in the State. The distribution of branches in the AA is adequate. The percentage of branches in low-income geographies is near to or equal to the percentage of the population residing in those geographies. In moderate-income geographies, the percentage of branches is somewhat lower than the percentage of the population residing in those geographies.

To the extent changes have been made, its opening and closing of branches has generally not adversely affected the accessibility of its delivery systems, particularly in low- and moderate-income geographies and to low- and moderate-individuals. During the evaluation period, UPBNA opened two branches, one each, in a middle- and upper-income geography. No branches were closed.

The bank's services are tailored to the convenience and needs of its AA, particularly low- and moderate-income geographies and low- and moderate-income individuals. UPBNA's hours and services offered do not vary in a way that inconveniences the AA.

The effectiveness of alternative delivery mechanisms in providing retail banking services in low- and moderate-income geographies and to low- and moderate-income

individuals within the AA was good. An analysis of ATM placement indicates that they are accessible to essentially all geographies and individuals of different income levels. UPBNA had a total of 17 ATMs, of which, three were located in a low-income geography, one was in a moderate-income geography, two were in middle-income geographies, and 11 were in upper-income geographies. The percentage of ATMs in low-income geographies exceeds the percentage of the population residing in those geographies. In moderate-income geographies, the percentage of ATMs is lower than the percentage of the population residing in those geographies.

# **Community Development Services**

UPBNA provides an adequate level of community development services. During the evaluation period officers and staff contributed services to 15 community development organizations in the AA. The bank worked with organizations that provided affordable housing, community services targeted to low- and moderate-income individuals, and revitalization/stabilization of low- and moderate-income geographies within the AA. Bank officers and staff served in the capacity of directors, committee members, volunteered their time, and provided technical expertise.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the service test in LA 02 – Houma MSA AA and the LA 03 – New Orleans MSA AA is weaker than the bank's overall Low Satisfactory performance in the state. Weaker performance is attributed to the limited accessibility of branches in moderate-income geographies. Refer to Table 15 in the State of Louisiana section of Appendix D for the facts and data that support these conclusions.

# **State Rating**

# State of Mississippi

CRA Rating for Mississippi: Satisfactory

The lending test is rated:
The investment test is rated:
The Service Test is rated:

High Satisfactory
Low Satisfactory
Low Satisfactory

# Lending Test

- Excellent responsiveness to credit needs in its assessment areas (AAs), taking
  into consideration the number and amount of home mortgage, small business
  and small farm loans in its AAs.
- A majority of the bank's loans are made in its AAs.
- A good geographic distribution of loans in its AAs.
- A good distribution of loans among individuals of different income levels.
- A good distribution of loans among businesses of different sizes.
- An adequate record of serving the credit needs of businesses with gross annual revenues of \$1 million or less, consistent with safe and sound operations.
- An excellent level of community development loans within the AA.

# Investment Test

A good level of qualified investments given the available opportunities in the AAs.

### Service Test

- Service delivery systems are reasonably accessible to its AAs, particularly to lowor moderate-income geographies or to low- or moderate-income individuals.
- To the extent that changes have been made, UPBNA's opening and closing of branches has generally not adversely affected the accessibility of its delivery systems, particularly in low- and moderate-income geographies or to low- and moderate-income individuals.

# **Description of Institution's Operations in Mississippi**

Refer to the Market Profiles for the State of Mississippi in Appendix C for detailed demographics and other performance context information for AAs that received full-scope reviews.

UPBNA has defined nine AAs in Mississippi. Assessment areas are delineated by the political boundaries of the counties where the bank has its branch locations. The AAs consist of portions of the following metropolitan areas (MA): MS 01 – 9 Non MSA Counties AA, MS 02 – Jackson MSA AA, MS 04 – 3 Non MSA Counties AA, MS 06 – 6 Non MSA Counties AA, MS 07 – Hattiesburg MSA AA, MS 09 – Biloxi-Gulfport-Pascagoula MSA AA, MS 10 – 6 Non MSA Counties AA, MS 11 – 4 Non MSA Counties AA, and MS 12 – 11 Non MSA Counties AA. The AAs that received a full-scope review are described in detail in the market profile section of this evaluation (Appendix C). All AAs consist of whole geographies, do not reflect illegal discrimination, and do not arbitrarily exclude low- or moderate-income geographies and overall meet the requirements of the CRA regulation.

UPBNA operates 109 branches and 103 ATM sites within the State with deposits totaling \$2.5 million. This represents 10% of total UPBNA deposits. Based on the June 30, 2002, FDIC Summary of Deposits, UPBNA ranked 4<sup>th</sup> in the State of Mississippi among 114 financial institutions with an 8% deposit market share.

# Scope of Evaluation in Mississippi

UPBNA's overall rating is based primarily on those areas that received a full-scope review. We selected MS 01 – 9 Non MSA Counties AA, and MS 02 – Jackson MSA AA for a full-scope review. These areas contained 33% of UPBNA's \$23 million in deposits within the State. Also, approximately 31% of total loan originations and purchases were in these areas. All other AAs received limited-scope reviews. Refer to Table 1 Lending Volume in Appendix D for more information.

We noted during the conducting and review of two community contacts made in the AAs that many opportunities existed in the bank's market to participate in community development lending, investment, and service activities. In the MS 01 – 9 Non MSA Counties AA, the contact identified SBA lending as a specific credit need for the AA. In the MS 02 – Jackson MSA AA, loans for affordable housing and flexible small business lending were identified as pressing credit needs.

### LENDING TEST

# **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the lending test in Mississippi is rated High Satisfactory. Based on full-scope reviews, the bank's performance in the MS 01 – 9 Non MSA Counties AA and the MS 02 – Jackson MSA AA is good.

UPBNA's rating was based primarily on performance in HMDA lending along with performance in small business loan products. HMDA lending was good. Small business lending was good. Community development lending and innovative/flexible loan products targeted towards affordable housing, economic development, revitalization and stabilization of low- and moderate-income geographies had a positive impact on the Lending Test conclusion.

# **Lending Activity**

Refer to Table 1 Lending Volume in the State of Mississippi section of Appendix D for the facts and data used to evaluate the bank's lending activity.

### MS 01 – 9 Non MSA Counties AA

UPBNA exhibited good responsiveness to the credit needs in its assessment areas (AAs) taking into consideration the number and amount of home mortgage, small business and small farm loans originated in its AA. At June 30, 2002, UPBNA ranked 1<sup>st</sup> with a 15% deposit market share among 26 financial institutions in the AA.

The bank ranked 1<sup>st</sup> among 192 HMDA reporters with a 15% overall market share of home mortgage loans; a 14% market share of home purchase loans, an 8% market share of home improvement loans, and a 16% market share of refinance loans. The bank ranked 1<sup>st</sup> with a 16% market share of loans originated in low-income geographies. The bank also ranked 1st with a 13% market share of loans in moderate-income geographies. UPBNA ranked 2<sup>nd</sup> with an 11% market share of loans to low-income borrowers. The bank ranked 1<sup>st</sup> with a 14% market share of loans to moderate-income borrowers.

UPBNA ranked 4<sup>th</sup> among 45 CRA reporters with a 19% overall market share in small loans to businesses. The bank ranked 3<sup>rd</sup> with a market share of 15% of loans to businesses with annual revenues \$1 million or less. UPBNA ranked 2<sup>nd</sup> among 21 CRA reporters with a 26% market share of loans to farms with annual revenues \$1 million or less.

#### MS 02 - Jackson MSA AA

UPBNA exhibited good responsiveness to the credit needs in its AA taking into consideration the number and amount of home mortgage, small business and small farm loans originated in its AA. At June 30, 2002, UPBNA ranked 5<sup>th</sup> with a 7% deposit market share among 18 financial institutions in the AA.

The bank ranked 3<sup>rd</sup> among 274 HMDA reporters with a 6% overall market share of home mortgage loans; a 6% market share of home purchase loans, a 1% market share of home improvement loans, and a 6% market share of refinance loans. The bank ranked 3<sup>rd</sup> with a 7% market share of loans originated in low-income geographies. UPBNA also ranked 3<sup>rd</sup> with a 5% market share of loans originated in moderate-income geographies. The bank ranked 4<sup>th</sup> with a 7% market share of loans originated to low-

income borrowers and 3<sup>rd</sup> with a 7% market share of loans originated to moderate-income borrowers.

UPBNA ranked 14<sup>th</sup> among 70 CRA reporters with a 5% overall market share in small loans to businesses. The bank ranked 11<sup>th</sup> with a market share of 4% of loans to businesses with annual revenues \$1 million or less. UPBNA ranked 6<sup>th</sup> among 22 CRA reporters with a 4% market share of loans to farms with annual revenues \$1 million or less.

# Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was adequate. The geographic distribution of home mortgage loans was good. The geographic distribution of small loans to businesses was good. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AAs. A majority of its loans were made in the AAs.

Our analysis was based on the geographic distribution of loans in low- and moderate-income geographies.

# Home Mortgage Loans

Refer to Tables 2, 3, 4 and 5 in the state of Mississippi section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations/purchases.

#### MS 01 - 9 Non MSA Counties AA

#### **Home Purchase Loans**

The geographic distribution of *home purchase* loans in the AA was good. The bank's percent of home purchase loans in low- and moderate-income geographies was lower than the percent of owner-occupied units in low- and moderate-income geographies. The bank's market share of home purchase loans in low-income geographies exceeded the bank's overall market share. The market share of home purchase loans in moderate-income geographies was somewhat lower than the bank's overall market share of home purchase loans.

#### **Refinance Loans**

The geographic distribution of *refinance loans* in the AA was good. The bank's percent of refinance loans in low-income geographies was near to or equal to the percent of owner-occupied units in low-income geographies. The percent of refinance loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of refinance loans in low-income geographies exceeded the bank's overall market share of refinance loans. The bank's market share of refinance loans in moderate-income geographies was near to or equal to the bank's overall market share of refinance loans.

#### MS 02 - Jackson MSA AA

#### **Home Purchase Loans**

The geographic distribution of *home purchase loans* in the AA was adequate. The bank's percent of home purchase loans in low-income geographies was lower than the percent of owner-occupied units in low-income geographies. The bank's percent of home purchase loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in low-income geographies exceeded the bank's overall market share of home purchase loans. The bank's market share of home purchase loans in moderate-income geographies was near to or equal to the bank's overall market share of home purchase loans.

#### Refinance Loans

The geographic distribution of *refinance loans* in the AA was adequate. The bank's percent of refinance loans in low-income geographies was lower than the percent of owner-occupied units in low-income geographies. The bank's percent of refinance loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of refinance loans in low-income geographies was near to or equal to the bank's overall market share of refinance loans. The bank's market share of refinance loans in moderate-income geographies exceeded the bank's overall market share of refinance loans.

#### Small Loans to Businesses

Refer to Table 6 in the state of Mississippi section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

### MS 01 - 9 Non MSA Counties AA

The geographic distribution of *small loans to businesses* was excellent. The percent of small loans to businesses in low-income geographies exceeded the percent of businesses located in low-income geographies. The percent of small loans to businesses in moderate-income geographies was somewhat lower than the percent of businesses located in moderate-income geographies. The bank's market share of loans in the low-income geographies was near to or equal to its overall market share of loans. The bank's market share of loans in the moderate-income geographies exceeded its overall market share of loans.

### MS 02 - Jackson MSA AA

The geographic distribution of *small loans to businesses* was adequate. The percent of small loans to businesses in low- and moderate-income geographies was lower than the

percent of businesses located in low- and moderate-income geographies. The bank's market share of loans in the low-income geographies exceeded its overall market share of loans. The bank's market share of loans in the moderate-income geographies was somewhat lower than its overall market share of loans.

# Lending Gap Analysis

We evaluated the lending distribution in the full-scope AAs to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AAs. We considered loan distributions, branch locations, competition, market conditions, and demographic information. No unexplained conspicuous gaps were identified.

#### Inside/Outside Ratio

A majority, 54% of the loans originated and purchase by UPBNA over the evaluation period were within the bank's AAs. Forty four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of the CD loans were within its AAs.

# Distribution of Loans by Income Level of the Borrower

The overall distribution of loans to borrowers of different income levels was good. The distribution of home mortgage loans by borrower income level was good. The distribution of small loans to businesses was excellent. A significant majority of small loans to businesses were for amounts less than \$100 thousand.

### Home Mortgage Loans

Refer to Tables 8, 9 and 10 in the state of Mississippi section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

### MS 01 - 9 Non MSA Counties AA

#### **Home Purchase Loans**

The distribution of *home purchase loans* by income level of the borrower in the AA was adequate. The bank's percent of home purchase loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of home purchase loans to moderate-income borrowers was near to or equal to the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers was somewhat lower than its overall market share of loans. The bank's market share of loans to moderate-income borrowers was near to or equal to its overall market share of loans.

#### **Refinance Loans**

The distribution of *refinance loans* by income level of the borrower in the AA was poor. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrowers was somewhat lower than the percent of moderate-income families in the AA. The bank's market share of loans to low- and moderate-income borrowers was somewhat lower than its overall market share of loans.

#### MS 02 - Jackson MSA AA

#### **Home Purchase Loans**

The distribution of *home purchase loans* by income level of the borrower in the AA was excellent. The bank's percent of home purchase loans to low- and moderate-income borrowers exceeded the percent of low- and moderate-income families in the AA. The bank's market share of loans to low- and moderate-income families exceeded its overall market share of loans.

#### Refinance Loans

The distribution of *refinance loans* by income level of the borrower in the AA was good. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrows exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income families was somewhat lower than its overall market share of loans. The bank's market share of loans to moderate-income borrowers exceeded its overall market share of loans.

#### Small Loans to Businesses

Refer to Table 11 in the State of Mississippi section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

#### MS 01 - 9 Non MSA Counties AA

The distribution of *small loans to businesses* was excellent. The bank's percentage of small loans to small businesses (businesses with annual revenues of \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A substantial majority of the bank's small loans to businesses were for amounts less than \$100 thousand.

#### MS 02 - Jackson MSA AA

The distribution of *small loans to businesses* was excellent. The bank's percentage of small loans to small businesses (businesses with annual revenues of \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A majority of the bank's small loans to businesses were for amounts less than \$100 thousand.

# **Community Development Lending**

Refer to Table 1 Lending Volume in the State of Mississippi section of Appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

UPBNA's level of CD lending is excellent and enhances its overall good level of lending. CD lending has a positive impact on the Lending Test conclusions. During the evaluation period, UPBNA originated 47 loans totaling \$34 million in the areas receiving a full-scope review.

#### MS 01 - 9 Non MSA Counties AA

UPBNA's level of CD lending is excellent and enhances the overall adequate level of lending in the AA. During the evaluation, UPBNA made a total of 25 CD loans totaling \$18 million. The bank originated 24 loans totaling \$17.2 million to construct affordable housing in the AA. UPBNA also originated one loan totaling \$738 million to finance the construction of a water system in Carroll County, MS. This area is located in the Mississippi Delta Region and is one of the poorest geographical areas in the United States. In Carroll County, approximately 16% of the population and 14% of the families are below the poverty line. Of the total people living in poverty, 17% are under the age of 18 and 24% are 65 or older. The water system revitalizes and stabilizes the AA.

#### MS 02 - Jackson MSA AA

UPBNA's level of CD lending is excellent and enhances the overall good level of lending in the AA. During the evaluation, UPBNA made a total of 22 CD loans totaling \$16 million. UPBNA originated one loan totaling \$12 million that supports the revitalization and stabilization of the town of Canton, MS and four loans totaling \$4 million to construct affordable housing in the low income AA.

# **Product Innovation and Flexibility**

UPBNA uses flexible loan programs. For example, UPBNA established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income

homebuyers and permits minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 that permits other sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the Lending Test in the MS 10 – 6 Non MSA Counties AA, In the MS 04 – 3 Non MSA Counties AA, MS 06 – 6 Non MSA Counties AA, MS 07 – Hattiesburg MSA AA, MS 09 – Biloxi-Gulfport-Pascagoula MSA AA, MS 11 – 4 Non MSA Counties AA, and the MS 12 – 11 Non MSA Counties AA is not inconsistent with the bank's overall High Satisfactory performance under the lending test in Mississippi. Refer to the Tables 1 through 12 in the State of Mississippi section of Appendix D for the facts and data that support these conclusions.

### **INVESTMENT TEST**

# **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the investment test in Mississippi is Low Satisfactory. Based on full-scope reviews, the bank's performance in the MS 01 – 9 Non MSA Counties AA and MS 02 – Jackson MSA AA the bank's performance is adequate.

Refer to Table 14 in the state of Mississippi section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

#### MS 01 – 9 Non MSA Counties AA

The bank has an adequate level of qualified investments in the AA. UPBNA exhibited adequate responsiveness to credit and community economic development needs. Refer to the Market Profile section for details on needs and opportunities.

UPBNA made 23 investments totaling \$1.2 million to community development organizations that support affordable housing initiatives, provide services and activities that impact low- and moderate-income individuals, and seek to promote economic development by financing small businesses. None of the investments were innovative or complex. There were five prior period equity investments totaling \$206 thousand. The majority of the current period investments were grants and contributions; many of these had good impact on the AA and provided funding that would not be available otherwise and were responsive to available opportunities.

#### MS 02 - Jackson MSA AA

The bank has an adequate level of qualified investments in the AA. UPBNA exhibited adequate responsiveness to credit and community economic development needs. Refer to the Market Profile section for details on needs and opportunities.

UPBNA made 62 investments totaling \$2.3 million to community development organizations that support affordable housing initiatives, provide services and activities that impact low- and moderate-income individuals, promote economic development, and seek to revitalize and stabilize low- and moderate-income geographies. None of the investments were innovative or complex. There were eight prior period equity investments totaling \$2 million were prior period investments. All of the current period investments were grants and contributions; many of these had good impact on the AA and provided funding that would not be available otherwise and were responsive to available opportunities.

# **Conclusions for Area Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the investment test in the MS 10 – 6 Non MSA Counties AA is stronger than the bank's overall Low Satisfactory performance under the Investment Test in Mississippi. The strong level of performance is principally due to the bank's current period investment in an affordable housing project in the AA totaling \$4.5 million. In the MS 04 – 3 Non MSA Counties AA, MS 06 – 6 Non MSA Counties AA, MS 07 – Hattiesburg MSA AA, MS 09 – Biloxi-Gulfport-Pascagoula MSA AA, MS 11 – 4 Non MSA Counties AA, and the MS 12 – 11 Non MSA Counties AA the bank's performance is weaker than the bank's overall performance in the state. The weaker level of performance in these AAs was attributed to the lack of opportunity for community development investments. Based on the lack of opportunities for CD investments, the overall rating was not affected by this weaker performance. Refer to Table 14 in the State of Mississippi section of Appendix D for the facts and data that support these conclusions.

### SERVICE TEST

The bank's performance under the Service Test in Louisiana is rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the MS 01 – 9 Non MSA Counties AA was good and in the MS 02 – Jackson MSA AA the bank's performance was adequate.

# **Retail Banking Services**

Refer to Table 15 in the state of Mississippi section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch openings and closings.

#### MS 01 - 9 Non MSA Counties AA

Service delivery systems are accessible, particularly to low- or moderate-income geographies or to low- or moderate-income individuals. UPBNA operates 22 branches in the AA, which accounts for approximately 18% of the Mississippi deposits and 20% of the branch network in the State. The distribution of branches in the AA is good. The percentage of branches in low-income geographies is near to or equal to the percentage of the population residing in those geographies. In moderate-income geographies, the percentage of the branches is also near to or equal to the percentage of the population residing in those geographies.

To the extent changes have been made, its opening and closing of branches has not adversely affected the accessibility of its delivery systems, particularly in low- and moderate-income geographies and to low- and moderate-income individuals. During the evaluation period, UPBNA closed six branches. One branch was closed in a low-income geography, three were closed in a moderate-income geography, and two were closed middle-income geographies. No branches were opened during the same time period. The remaining branches adequately provide services in the AA.

#### MS 02 - Jackson MSA AA

Service delivery systems are reasonably accessible to the institution's AA, particularly to low- or moderate-income geographies or to low- or moderate-income individuals. UPBNA operates 19 branches in the AA, which accounts for approximately 16% of the Mississippi deposits and 17% of the branch network in the State. The distribution of branches in the AA is adequate. The percentage of branches in low-income geographies exceeds the percentage of the population residing in those geographies. In moderate-income geographies, the percentage of the branches is lower than the percentage of the population residing in those geographies.

To the extent changes have been made, its opening and closing of branches has generally not adversely affected the accessibility of its delivery systems, particularly in low- and moderate-income geographies and to low- and moderate-income individuals. During the evaluation period, UPBNA opened one branch and closed two branches in moderate-income geographies. The remaining branches adequately provide services in the AA.

Bank-wide the bank's services are tailored to the convenience and needs of its AA, particularly low- and moderate-income geographies and low- and moderate-income individuals. UPBNA's hours and services offered do not vary in a way that inconveniences the AA.

# **Community Development Services**

#### MS 01 – 9 Non MSA Counties AA

UPBNA provides an adequate level of community development services. During the evaluation period officers and staff contributed services to 12 community development organizations in the AA. The bank worked with organizations that provided affordable housing and community services targeted to low- and moderate-income individuals, seek to promote economic development by financing small businesses and revitalization/stabilization of low- and moderate-income geographies within the AA. Bank officers and staff served in the capacity of directors, committee members, volunteered their time, and provided technical expertise.

### MS 02 - Jackson MSA AA

UPBNA provides a good level of community development services. During the evaluation period officers and staff contributed services to 39 community development organizations in the AA. The bank worked with organizations that provided affordable housing and community services targeted to low- and moderate-income individuals, seek to promote economic development by financing small businesses and revitalization/stabilization of low- and moderate-income geographies within the AA. Bank officers and staff served in the capacity of directors, committee members, volunteered their time, and provided technical expertise.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the Service Test in the MS 07 – Hattiesburg MSA AA, MS 11 – 4 Non MSA Counties AA, MS 04 – 3 Non MSA Counties AA, MS 06 – 6 Non MSA Counties AA, MS 09 – Biloxi-Gulfport-Pascagoula MSA AA, and the MS 10 – 6 Non MSA Counties AA is not inconsistent with the bank's overall Low Satisfactory performance under the Service Test in Mississippi. The strong level of performance is attributed to the fact that the percentage of branches in low- and moderate-income geographies exceeds the percentage of the population residing in those geographies. In the MS 12 – 11 Non MSA Counties AA, the bank's performance is weaker than the bank's overall performance in the state. The weak level of performance in this AA is attributed to the fact that the percentage of branches in the moderate-income geographies is lower than the percentage of the population residing in those geographies. Refer to Table 15 in the State of Mississippi section of Appendix D for the facts and data that support these conclusions.

# **State Rating**

### State of Missouri

CRA Rating for Missouri: Satisfactory

The lending test is rated: Low Satisfactory
The investment test is rated: Low Satisfactory
The service test is rated: Low Satisfactory

### Lending Test

- An adequate geographic distribution of loans in its assessment area (AA).
- A good distribution of loans among individuals of different income levels and businesses of different sizes.
- An adequate level of community development loans.

### **Investment Test**

- An adequate level of community development investments.
- An adequate responsiveness to community development needs.

### **Service Test**

- Service delivery systems are reasonably accessible to its AA.
- A poor level community development services.

# **Description of Institution's Operations in Missouri**

Refer to the market profiles for the Columbia MSA and Springfield MSA in the state of Missouri in appendix C for detailed demographics and other performance context information for assessment areas that received full-scope reviews.

UPBNA has over \$789.3 million of deposits and 41 branches in its operations in Missouri. This represents 3% of the bank's total deposits. UPBNA is the 5<sup>th</sup> largest financial institution in Missouri. The St. Louis, MO-II MSA is not included in the figures as it is a separate multi-state MSA. Based on the June 30,2002 FDIC Summary of Deposits, UPBNA ranked 5<sup>th</sup> in the state with a 2.8% deposit market share.

# Scope of Evaluation in Missouri

The Columbia MSA and the Springfield MSA were selected for a full-scope evaluation. The Columbia MSA and the Springfield MSA represent 18% of total deposits and 24% of loans in Missouri. Refer to the table in Appendix A for more information. The ratings for the state of Missouri are primarily based on the results of the areas receiving full-scope reviews. The remaining non-MSA AAs were reviewed on a limited scope basis.

### LENDING TEST

# Conclusions for Areas Receiving Full-Scope Reviews

The bank's performance under the lending test in Missouri is rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the Columbia MSA and the Springfield MSA is adequate.

# **Lending Activity**

Refer to Table 1 Lending Volume in the state of Missouri section of Appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited adequate responsiveness to credit needs in the assessment areas (AAs), taking account the number and amount of home mortgage, refinanced and small business loans originated in its AAs. At June 30, 2002, the bank ranked 7<sup>th</sup> with 3.61% market share of deposits among 14 financial institutions in the Columbia MSA and 13<sup>th</sup> with 1.88% market share of deposits among 34 financial institutions in Springfield MSA.

#### Columbia MSA

The bank ranked 4<sup>th</sup> among 212 HMDA reporters with a 5.86% overall market share of home mortgage loans; a 5.62% market share of home purchase loans and a 5.98% market share of refinance loans. The bank is not ranked with less than a 10<sup>th</sup> of a percent of market share of loans originated in low-income geographies. While low-income census tracts (CTs) represent 17.24% of CTs the owner occupancy rate is 2.42% of the geography. The rental occupancy rate is 92% and the families below the poverty level represents 51%. This limits the opportunities to make home mortgage loans in the geography.

The bank ranked 4<sup>th</sup> with a 7.33% market share of loans originated in moderate-income geographies. The bank ranked 5<sup>th</sup> with a 6.05% market share of loans to low-income borrowers. The bank ranked 4<sup>th</sup> with 7.91% market share of loans to moderate-income borrowers.

The bank ranked 12<sup>th</sup> among 54 CRA Reporters with a 1.05% market share in loans to businesses. The bank ranked 10<sup>th</sup> with a 1.46% market share of loans to businesses with revenues of \$1 million or less.

### **Springfield MSA**

The bank ranked 16<sup>th</sup> among 285 HMDA reporters with a 1.76% overall market share of home mortgage loans; a 1.22% market share of home purchase loans and a 2.00% market share of refinance loans. The bank ranked 19<sup>th</sup> with a 1.24% market share of

loans originated in low-income geographies. While low-income census tracts (CTs) represent 3.23% of CTs the owner occupancy rate is 3.60% of the geography. The rental occupancy rate is 85% and the families below the poverty level represents 43%. This limits the opportunities to make home mortgage loans in the geography. The bank ranked 19<sup>th</sup> with a 1.24% market share of loans originated in moderate-income geographies. The bank ranked 13<sup>th</sup> with a 1.68 % market share of loans to low-income borrowers. The bank ranked 18<sup>th</sup> with a 1.59 % market share of loans to moderate-income borrowers.

The bank ranked 16<sup>th</sup> among 60 CRA Reporters with a 1.18% market share in loans to businesses. The bank ranked 9<sup>th</sup> with a 2.74% market share of loans to businesses with revenues of \$1 million or less.

# Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was adequate. The geographic distribution of home mortgage loans was adequate. The geographic distribution of small loans to businesses was good. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA. A substantial majority of its loans were made in its AA.

### Home Mortgage Loans

Refer to Tables 2, 3, 4, and 5 in the state of Missouri section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations/purchases.

### Columbia MSA

### **Home Purchase Loans**

The geographic distribution of *home purchase loans* in the AA was adequate. The bank's percent of home purchase loans in low-income geographies is somewhat lower than the percent of owner-occupied units in low-income geographies. The bank's percent of home purchase loans in moderate-income geographies exceeded the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in low-income geographies was significantly lower than the bank's overall market share of home purchase. The bank's market share of home purchase loans in moderate-income geographies exceeded the bank's overall market share of home purchase loans.

#### Refinance Loans

The geographic distribution of *refinance loans* in the AA was adequate. The bank's percent of refinance loans in low- income geographies is lower that the percent of owner-occupied units in low- income geographies. The bank's percent of refinance

loans in moderate-income geographies is somewhat lower that the percent of owneroccupied units in low- and moderate-income geographies.

The bank's market share of refinance loans in low-income geographies is significantly lower than the bank's overall market share of refinance loans. The banks market share of refinanced in moderate-income geographies exceeded the bank's overall market share of refinanced loans.

# Springfield MSA

#### **Home Purchase Loans**

The geographic distribution of *home purchase loans* in the AA was adequate. The bank's percent of home purchase loans in low-income geographies exceeded the percent of owner-occupied units in low-income geographies. The bank's percent of home purchase loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in low-income geographies was significantly lower than the bank's overall market share of home purchase loans. The bank's market share of home purchase loans in moderate-income geographies was near to the bank's overall market share of home purchase loans.

#### Refinance Loans

The geographic distribution of *refinance loans* in the AA was poor. The bank's percent of refinance loans in low- income geographies was significantly lower that the percent of owner-occupied units in low- income geographies. The bank's percent of refinance loans in moderate-income geographies was lower that the percent of owner-occupied units in low- and moderate-income geographies. The bank's market share of refinance loans in low-income geographies was significantly lower than the bank's overall market share of refinance loans. The bank's market share of refinance in moderate-income geographies was somewhat lower than the bank's overall market share of refinance loans.

### Small Loans to Businesses

Refer to Table 6 in the state of Missouri section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

#### Columbia MSA

The geographic distribution of *small loans to businesses* was good. The percentage of small loans to businesses in low-income geographies exceeded the percentage of businesses located in low-income geographies. The percentage of small loans to businesses in moderate-income geographies was lower than the percentage of businesses located in moderate-income geographies. The bank's market share of

loans in the low-income geographies exceeded its market share of loans. The bank's market share of loans in the moderate-income geographies was significantly lower than its overall market share of loans.

### Springfield MSA

The geographic distribution of *small loans to businesses* was adequate. The percentage small loans to businesses in low-income geographies are somewhat lower than the percentage of businesses located in low-income geographies. The percentage of small loans to businesses in moderate-income geographies was lower than the percentage of businesses located in moderate-income geographies. The bank's market share of loans in the low-income geographies was somewhat lower than its overall market share of loans. The bank's market share of loans in the moderate-income geographies exceeded its overall market share of loans.

## Lending Gap Analysis

We evaluated the lending distribution in the AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions and demographic information. No unexplained conspicuous gaps were identified.

#### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

### Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was good. The distribution of home mortgage loans by borrower income level was good. The distribution of small loans to businesses was good. A substantial majority of small loans to businesses were for amounts less than \$100 thousand.

### Home Mortgage Loans

Refer to Tables 8, 9 and 10 in the state of Missouri section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

#### Columbia MSA

#### **Home Purchase Loans**

The distribution of *home purchase* loans by the income level of the borrower in the AA was good. The bank's percent of home purchase loans to low-income borrowers was somewhat lower than the percent of low-income families in the AA. The bank's percent of home purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low- and moderate-income borrowers exceeded its overall market share of loans.

### **Refinance Loans**

The distribution of *refinance loans* by the income level of the borrower in the AA was good. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance home purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers was near to its overall market share of loans. The bank's market share of loans to moderate-income borrowers exceeded its overall market share of loans.

### Springfield MSA

#### **Home Purchase Loans**

The distribution of *home purchase* loans by the income level of the borrower in the AA was good. The bank's percent of home purchase loans to low-income borrowers was somewhat lower than the percent of low-income families in the AA. The bank's percent of home purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers was near to its overall market share of loans. The bank's market share of loans to moderate-income borrowers was somewhat lower than its overall market share of loans.

#### **Refinance Loans**

The distribution of *refinance loans* by the income level of the borrower in the AA was adequate. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance home purchase loans to moderate-income borrowers was near to the percent of moderate-income families in the AA. The bank's market share of loans to low- and moderate-income borrowers was near to its overall market share of loans.

#### **Small Loans to Businesses**

Refer to Table 11 in the state of Missouri section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

#### Columbia MSA

The distribution of *small loans to businesses* in the AA was excellent. The bank's percentage of small loans to small businesses (businesses with revenues \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A substantial majority of the bank's loans to businesses were for amounts less than \$100 thousand.

## **Springfield MSA**

The distribution of *small loans to businesses* in the AA was excellent. The bank's percentage of small loans to small businesses (businesses with revenues \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A substantial majority of the bank's loans to businesses were for amounts less than \$100 thousand.

# **Community Development Lending**

Refer to Table 1 Lending Volume in the state of Missouri section of Appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

#### Columbia MSA

The bank had an adequate level of community development loans. During the evaluation period the bank made four qualified community development loans, totaling \$3.2 million, in the Columbia MSA. Four of the loans were affordable housing projects. This had a positive impact on lending performance.

### **Springfield MSA**

The bank did not have any community development loans in the Springfield MSA. This had a neutral impact on the lending performance.

# **Product Innovation and Flexibility**

UPBNA uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyer that permits minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 which permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the lending test in the MO 02, MO 06, MO 07, MO 08 and MO 09 non-MSAs is not inconsistent with the bank's overall Low Satisfactory performance under the lending test in Missouri. Refer to the Tables 1 through 12 in the state of Missouri section of appendix D for the facts and data that support these conclusions.

#### INVESTMENT TEST

# Conclusions for Areas Receiving Full-Scope Reviews

The bank's performance under the investment test in Missouri is rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the Columbia MSA and the Springfield MSA is adequate.

Refer to Table 14 in the state of Missouri section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

#### Columbia MSA

The bank has an adequate level of qualified investments in the AA. The bank made \$11.8 thousand in grants and donations to community groups. There were seven qualified prior period investments totaling \$314 thousand. The bank has exhibited an adequate responsiveness to community development needs. The bank's investments support needs identified and discussed in the profile in Appendix C for the Columbia MSA.

# **Springfield MSA**

The bank has an adequate level of qualified investments in the AA. The bank made \$35 thousand in grants and donations to community groups. The bank has one affordable housing tax credit for \$2.1 million. There were seven qualified prior period investments totaling \$1.2 million. The bank has exhibited an adequate responsiveness to community development needs. The bank investments support needs identified and discussed in the profile in Appendix C for the Columbia MSA.

# **Conclusions for Area Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the investment test in MO 02, MO 07, MO 08 and MO 09 non-MSAs is not inconsistent with the bank's overall Low Satisfactory performance under the investment test in Missouri. The MO 06 non-MSA did not any investments. Refer to the Table 14 in the state of Missouri section of Appendix D for the facts and data that support these conclusions.

### **SERVICE TEST**

# Conclusions for Areas Receiving Full-Scope Reviews

The bank's performance under the service test in Missouri is rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the Columbia MSA and the Springfield MSA is adequate.

# Retail Banking Services

Refer to Table 15 in the state of Missouri section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch openings and closings.

#### Columbia MSA

Service delivery systems are reasonably accessible to its AA. There are no UPBNA branches or ATMs in low-income geographies. The percentage of branches and ATMs in moderate-income tracts exceeds the percentage of the population living in moderate-income tracts.

There were no openings or closings of offices in the Columbia MSA during the evaluation period.

UPBNA's hours and services offered do not vary in a way that inconveniences the AA.

### Springfield MSA

Service delivery systems are reasonably accessible to its AA. There are no UPBNA branches or ATMs in low-income geographies. The percentage of branches and ATMs in moderate-income tracts exceeds the percentage of the population living in moderate-income tracts.

One branch in a moderate-income tract and one branch in an upper-income tract were closed during the review period. The branch closings did not appear to an adverse impact.

UPBNA's hours and services offered do not vary in a way that inconveniences the AA.

# **Community Development Services**

### Columbia MSA

UPBNA performance in providing community development services in the Columbia is poor. Officers and staff contributed services to two community groups during the review period.

# **Springfield MSA**

UPBNA performance in providing community development services in the Springfield MSA is poor. Officers and staff contributed services to three community groups during the review period.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the service test in the MO 02, MO 06, MO 07, MO 08 and MO 09 non-MSAs is not inconsistent with the bank's overall Low Satisfactory performance under the service test in Missouri. Refer to Table 15 in the state of Missouri section of Appendix D for the facts and data that support these conclusions.

# **State Rating**

### State of Tennessee

CRA Rating for Tennessee: Satisfactory

The lending test is rated:
The investment test is rated:
The service test is rated:

High satisfactory
Outstanding
High satisfactory

### Lending Test

 Good responsiveness to credit needs in its assessment areas (AAs), taking into account the number and amount of home mortgage and small business in its AAs.

- A good geographic distribution of loans in its AAs.
- An excellent distribution, particularly in its AAs, of loans among individuals of different income levels and businesses of different sizes, given the product lines offered by the bank.
- A high level of community development loans.

### Investment Test

- An excellent level of qualified investments.
- Excellent responsiveness to credit and community development needs.

### Service Test

- Service delivery systems are accessible to its AAs, particularly to low- or moderate-income geographies or to low- or moderate-income individuals.
- To the extent changes have been made, its opening and closing branches has improved the accessibility of its delivery systems, particularly in low- and moderate-income geographies or to low- and moderate-income individuals.
- Services do not inconvenience certain parts of its AA, particularly low- and moderate-income geographies and low- and moderate-income individuals.
- A leadership position in providing community development services.

# **Description of Institution's Operations in Tennessee**

Refer to the market profiles for the state of Tennessee in Appendix C for detailed demographics and other performance context information for AAs that received full-scope reviews.

UPBNA has over \$3.4 billion of deposits and 141 branches in its operations in Tennessee. This represents 15% of bank deposits, ranking number two slightly behind Florida. UPBNA is the 3<sup>rd</sup> largest financial institution in Tennessee and the 4th largest

in Nashville. Based on the June 30, 2002, FDIC Summary of Deposits with a market share of 8%. The Memphis MSA is not included in these figures as it is a separate multistate MSA.

# **Scope of Evaluation in Tennessee**

As the largest AA, the Nashville MSA was selected for full scope review. In addition, the AA the bank named TN 15 – Four Non-MSA Counties received a full-scope evaluation. These two AAs represent 43% of bank's deposits and 40% of loans in Tennessee. Refer to the table in Appendix A for more information. The ratings for the state of Tennessee are based primarily on the results of the areas receiving full-scope reviews. The remaining MSAs and Non-MSA AAs were reviewed on a limited scope basis.

# **LENDING TEST**

# Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the lending test in Tennessee is rated High Satisfactory. Based on a full-scope review, the bank's performance in the Nashville MSA and the TN 15 – Non-MSA Counties AA was good.

# **Lending Activity**

Refer to Table 1 Lending Volume in the state of Tennessee section of Appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited good responsiveness to credit needs in its assessment areas (AAs), taking into account the number and amount of home mortgage and small business loans originated in its AAs. At June 30, 2002, the bank ranked 4<sup>th</sup> with a 6% market share of deposits among 41 financial institutions in Nashville MSA and1st with a 22.9% market share of deposits among 18 financial institutions in the TN 15 – Non-MSA Counties.

#### Nashville MSA

The bank ranked 8th among 538 HMDA reporters with a 3% overall market share of home mortgage loans; a 3% market share of home purchase loans, and a 3% market share of refinance loans. The bank ranked 9th with a 2% market share of loans originated in low-income geographies. The bank ranked 9th with a 3% market share of loans originated in moderate-income geographies. The bank ranked 5th with a 3% market share of loans to low-income borrowers. The bank ranked 8th with a 3% market share of loans to moderate-income borrowers.

The bank ranked 18th among 138 CRA reporters with a 1% market share in loans to businesses. The bank ranked 20th with a 1% market share of loans originated in low-

income geographies. The bank ranked 20th with a 1% market share of loans originated in moderate-income geographies. The bank ranked 11th with a 2% market share of loans to businesses with less than \$1 million gross annual revenues.

#### TN 15 - Four Non-MSA Counties

The bank ranked 1st among 193 HMDA reporters with a 9% overall market share of home mortgage loans; a 8% market share of home purchase loans, and a 10% market share of refinance loans. There were no low-income geographies. The bank ranked 1st with a 13% market share of loans originated in moderate-income geographies. The bank ranked 1st with a 13% market share of loans to low-income borrowers. The bank ranked 1st with an 11% market share of loans to moderate-income borrowers.

The bank ranked 8th among 44 CRA reporters with a 1% market share in loans to businesses. There were no low-income geographies. The bank ranked 9th with a 4% market share of loans originated in moderate-income geographies. The bank ranked 5th with an 8% market share of loans to businesses with less than \$1 million gross annual revenues.

# Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was good. The geographic distribution of home mortgage loans was good. The geographic distribution of small loans to businesses was good. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA.

We considered the following factors in evaluating the bank's performance in lending in low- and moderate-income geographies. Borrowers with very low incomes (defined here as below poverty level) have a very difficult time qualifying for loans. In the Nashville MSA 67% of families in low-income tracts have income below poverty; 31% of families in moderate-income tracts have income below poverty. While less of a factor in the TN 15 – Four Non-MSA Counties, there were 22% of families in moderate income tracts were below poverty.

# **Home Mortgage Loans**

Refer to Tables 2, 3, 4, and 5 in the state of Tennessee section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations/purchases.

### Nashville MSA

UPBNA's mortgage related lending to individuals in low- and moderate-income census tracts in the Nashville MSA was good.

#### **Home Purchase Loans**

The geographic distribution of *home purchase loans* in the AA was good. The bank's percent of home purchase loans in low-income geographies was somewhat lower than the percent of owner-occupied units in low-income geographies. The bank's percent of home purchase loans in moderate-income geographies was near to the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in low-income geographies was near to the bank's overall market share of home purchase loans. The bank's market share of home purchase loans in moderate-income geographies exceeded the bank's market share of home purchase loans.

#### **Refinance Loans**

The geographic distribution of *refinance loans* in the AA was adequate. The bank's percent of refinance loans in low-income geographies was lower than the percent of owner-occupied units in low-income geographies. The bank's percent of refinance loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of refinance loans in low-income geographies was somewhat lower than the bank's overall market share. The bank's market share of refinance loans in moderate-income geographies was somewhat lower than the bank's market share of refinance loans.

#### TN 15 - Four Non-MSA Counties

UPBNA's mortgage related lending to individuals in moderate-income census tracts in the TN – Four Non-MSA Counties was excellent. There were no low-income geographies.

### **Home Purchase Loans**

The geographic distribution of *home purchase loans* in the AA was good. The bank's percent of home purchase loans in moderate-income geographies was near the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in moderate-income geographies exceeded the bank's overall market share of home purchase loans.

#### Refinance Loans

The geographic distribution of *refinance loans* in the AA was excellent. The bank's percent of refinance loans in moderate-income geographies exceeded the percent of owner-occupied units in moderate-income geographies. The bank's market share of refinance loans in moderate-income geographies exceeded the bank's overall market share of refinance loans.

#### **Small Loans to Businesses**

Refer to Table 6 in the state of Tennessee section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

#### Nashville MSA

The geographic distribution of *small loans to businesses* was adequate. The percentage of small loans to businesses in low-income geographies was lower than the percentage of businesses located in low-income geographies. The percentage of small loans to businesses in moderate-income geographies was somewhat lower than the percentage of businesses located in moderate-income geographies. The bank's market share of loans in the low-income geographies was somewhat lower than its overall market share of loans. The bank's market share of loans in the moderate-income geographies was near its overall market share of loans.

#### TN 15 - Four Non-MSA Counties

The geographic distribution of *small loans to businesses* was good. There were no low-income geographies. The percentage of small loans to businesses in moderate-income geographies was near the percent of businesses located in moderate-income geographies. The bank's market share of loans in the moderate-income geographies exceeded its overall market share of loans.

# Lending Gap Analysis

We evaluated the lending distribution in this AA to determine if any unexplained conspicuous gaps existed. We used reports and maps to compare the geographies where loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions, and demographic information. No unexplained conspicuous gaps were identified.

#### Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty-four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

# Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was excellent. The distribution of home mortgage loans by borrower income level was excellent. The distribution of small loans to businesses was excellent. An adequate percentage of small loans to businesses were for amounts less than \$100 thousand.

We considered the following factors in evaluating the bank's performance in lending to low-income borrowers. Borrowers with very low income (defined here as below poverty) were much less likely to qualify for loans. In Nashville MSA 43% of low-income families were below poverty level, while in TN 15 – Four Non-MSA Counties 68% of low-income families were below poverty.

# **Home Mortgage Loans**

Refer to Tables 8, 9 and 10 in the state of Tennessee section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

#### Nashville MSA

UPBNA's mortgage related lending to borrowers with low- and moderate-income levels in the Nashville MSA was excellent.

## **Home Purchase Loans**

The distribution of *home purchase loans* by income level of the borrower in the AA was good. The bank's percent of home purchase loans to low-income borrowers was somewhat lower than the percent of low-income families in the AA. The bank's percent of home purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers exceeded its overall market share of loans. The bank's market share of loans.

## **Refinance Loans**

The distribution of *refinance loans* by income level of the borrower in the AA was good. The bank's percent of refinance loans to low-income borrowers was somewhat lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers exceeded its overall market share of loans. The bank's market share of loans to moderate-income borrowers near to its overall market share of loans.

#### TN 15 - Four Non-MSA Counties

UPBNA's mortgage related lending to borrowers with low- and moderate-income levels in the TN15 – Four Non-MSA Counties was good.

#### **Home Purchase Loans**

The distribution of *home purchase loans* by income level of the borrower in the AA was good. The bank's percent of home purchase loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of home

purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers exceeded its overall market share of loans. The bank's market share of loans to moderate-income borrowers was near its overall market share of loans.

#### **Refinance Loans**

The distribution of *refinance loans* by income level of the borrower in the AA was good. The bank's percent of refinance loans to low-income borrowers was somewhat lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low-income borrowers exceeded its overall market share of loans. The bank's market share of loans to moderate-income borrowers exceeded its overall market share of loans.

#### Small Loans to Businesses

Refer to Table 11 in the state of Tennessee section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

### Nashville MSA

The distribution of *small loans to businesses* in the AA was excellent. The bank's percentage of small loans to small businesses (businesses with annual revenues \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. An adequate percentage of the bank's small loans to businesses were for amounts less than \$100 thousand.

#### TN 15 - Four Non-MSA Counties

The distribution of *small loans to businesses* in the AA was excellent. The bank's percentage of small loans to small businesses (businesses with annual revenues \$1 million or less) exceeded the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. An adequate percentage of the bank's small loans to businesses were for amounts less than \$100 thousand.

# **Community Development Lending**

Refer to Table 1 Lending Volume in the State of Tennessee section of Appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

The bank had a high level of community development loans. This had a positive impact on lending performance but not enough to raise the overall lending test rating. Refer to the Market Profile section for details on needs and opportunities.

#### Nashville MSA

UPBNA made 33 qualified community development loans totaling over \$4.7 million. Thirty of the loans (\$4.5 million) were for affordable housing projects that benefited lowand moderate-income individuals. An additional three loans (\$ 200 thousand) promoted economic development in the AA. These loans were responsive to identified needs.

#### TN 15 - Four Non-MSA Counties

The bank made eight qualified community development loans totaling over \$3.7 million. These loans supported affordable housing and were very responsive to community needs.

# Product Innovation and Flexibility

UPBNA uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product is designed for low- and moderate-income homebuyers that permits minimum down payment, low monthly payments, and flexible underwriting criteria. There is no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 which permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There is no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

# Conclusions for Area(s) Receiving Limited-Scope Reviews

Based on limited-scope reviews, the bank's performance under the lending test in the TN 02, TN 04, TN 08, and TN 09 assessment areas was not inconsistent with the bank's overall High Satisfactory performance under the lending test in the Nashville MSA and TN 15 – Four Non-MSA Counties. The performance in TN 03, TN 06, TN 07, TN 10, TN 11, TN 12, TN 13, and TN 14 was weaker than the full scope areas but was still considered satisfactory. The lending opportunities are more limited in the AAs. Refer to Tables 1 through 12 in the state of Tennessee in Appendix D for the facts and data that support these conclusions.

#### INVESTMENT TEST

# Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the investment test in Tennessee is rated Outstanding. Based on a full-scope review, the bank's performance was excellent.

Refer to Table 14 in the state of Tennessee section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

#### Nashville MSA

The bank had an excellent level of qualified investments in the AA. The bank showed excellent responsiveness to credit and community development needs. Refer to the Market Profile section for details on needs and opportunities.

The bank made 15 investments in qualified securities totaling \$2.984 million and 94 contributions totaling \$219 thousand to community development organizations that provide direct support, services and activities that impact moderate-income geographies and low- and moderate-income individuals in the AA. There were 18 qualified prior period investments totaling \$4.2 million.

The bank exhibited excellent responsiveness to credit and community development needs. The bank made investments that support needs identified and discussed in the profile found in Appendix C for the Nashville MSA AA.

#### TN 15 - Four Non-MSA Counties

The bank had an adequate level of qualified investments in the AA, but was seldom in a leadership position. The bank showed good responsiveness to credit and community development needs. Refer to the Market Profile section for details on needs and opportunities.

The bank made 16 contributions totaling \$18 thousand to community development organizations that provide direct support, services and activities that impact moderate-income geographies and low- and moderate-income individuals in the AA. There were no qualified prior period investments. This level was considered adequate because of the limited opportunities in the AA.

The bank exhibited excellent responsiveness to credit and community development needs. The bank made investments that support needs identified and discussed in the profile found in Appendix C for the TN 15 – Four Non-MSA Counties AA.

# Conclusions for Areas Receiving Limited-Scope Reviews

Based on limited-scope reviews, the bank's performance under the investment test in the TN 03, TN 04, TN 07, TN 09, TN 11, TN 12, TN 13, and TN 14 was not inconsistent

with the bank's overall outstanding performance under the lending test in the Nashville MSA. The bank's performance in TN 02, TN 06, TN 08, and TN 10 was weaker than the overall state rating performance. There are fewer opportunities to make qualified investments in these AAs. Refer to Table 14 in the state of Tennessee section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

#### **SERVICE TEST**

# Conclusions for Area Receiving a Full-Scope Review

The bank's performance under the service test in Tennessee is rated High Satisfactory. Based on full-scope reviews, the bank's performance in the AAs is good.

# **Retail Banking Services**

Refer to Table 15 in the state of Tennessee section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch openings and closings.

Service delivery systems are accessible to its AAs, particularly to low- or moderate-income geographies or to low- or moderate-income individuals. In the *Nashville MSA* there no branches in low-income tracts in the AA. The percentage of branches in moderate-income tracts exceeded the percentage of such tracts in the AA and the percentage of the population living in moderate-income tracts. In the *TN 15 – Four Non-MSA Counties* AA there are no low-income tracts. The number of branches in moderate-income tracts exceeded the percentage of such tracts in the AA and the percentage of the population living in moderate-income tracts.

To the extent changes have been made, its opening and closing branches has improved the accessibility of its delivery systems in low- and moderate-income geographies and to low- and moderate-income individuals. No branches were closed in low-or moderate- geographies during the evaluation period. In the *Nashville MSA* one branches were opened in moderate-income census and no branches were opened in *TN 15 Four Non-MSA Counties* AA.

The bank's services do not inconvenience certain parts of its AA, particularly low- and moderate-income geographies and low- and moderate-income individuals.

# **Community Development Services**

The bank provides a good level of community development services.

In the *Nashville MSA*, officers and staff contributed services to 85 community development organizations in the AA during the evaluation period. The services include serving on boards of directors and committees and other financial consulting. The organizations provide a broad range of community development services, including

affordable housing, small business development, and community services for low- and moderate-income individuals and geographies. The level is considered excellent because they were very responsive to the identified needs, particularly affordable housing.

In the *TN 15 – Four Non-MSA Counties* AA officers and staff contributed services to 30 community development organizations during the evaluation period. The services include serving on boards of directors and committees and other financial consulting. The organizations provide a broad range of community development services, including affordable housing, small business development, and community services for low- and moderate-income individuals and geographies. The level is considered good because they were responsive to identified needs of affordable housing and other technical assistance while the opportunities were limited.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the service test in the limited scope AAs is not inconsistent with the bank's overall High Satisfactory performance under the services test in Tennessee. The performance in TN 12 and TN 14 appears to be stronger than the high satisfactory rating. In both AAs, the bank's percentage of branches in LMI geographies exceeds the population.

# **State Rating**

# State of Texas

CRA Rating for Texas: Satisfactory

The lending test was rated: Low Satisfactory
The investment test was rated: Low Satisfactory
The service test was rated: Low Satisfactory
Low Satisfactory

# Lending Test

An adequate geographic distribution of loans in its assessment area (AA).

- A good distribution of loans among individuals of different income levels and businesses of different sizes.
- An adequate level of community development loans.

# **Investment Test**

- An adequate level of community development investments.
- An adequate responsiveness to community development needs.

# Service Test

- Service delivery systems are reasonably accessible to its AA.
- A poor level community development services.

# **Description of Institution's Operations in Texas**

Refer to the market profiles for the Houston PMSA in the state of Texas in Appendix C for detailed demographics and other performance context information for assessment areas that received full-scope reviews.

UPBNA has over \$551.8 million of deposits and 15 branches in its operations in Texas. The Houston PMSA has six branches. This represents 2% of the bank's deposits of the total deposits. The Houston PMSA represents 54% of the deposits and 75% of the loans in the state. UPBNA was the 53<sup>rd</sup> largest financial institution in Texas. Based on June 30, 2002 FDIC Summary of Deposits UPBNA ranked 53 in the state with .2% deposit market share.

# **Scope of Evaluation in Texas**

As the largest AA, the Houston PMSA received a full-scope evaluation. Refer to the table in Appendix A for more information. The ratings for the state of Texas are primarily based on the results of AA receiving a full-scope review. The remaining AA received a limited scope review.

# LENDING TEST

# Conclusions for Areas Receiving Full-Scope Reviews

The bank's performance under the lending test in Texas was rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the Houston PMSA was adequate.

# **Lending Activity**

Refer to Tables 1 Lending Volume in the state of Texas section of Appendix D for the facts and data used to evaluate the bank's lending activity.

The bank exhibited adequate responsiveness to credit needs in the assessment area (AA), taking account the number and amount of home mortgage, refinanced and small business loans originated in its AA. At June 30, 2002, the bank ranked 25<sup>th</sup> with .48% market share of deposits among 75 financial institutions in the AA.

The bank ranked 48<sup>th</sup> among 574 HMDA reporters with a .44% overall market share of home mortgage loans; a .61% market share of home purchase loans and a .25% market share of refinance loans. The bank ranked 63<sup>rd</sup> with a .32% market share of loans originated in low-income geographies. The bank ranked 56<sup>th</sup> with a .38% market share of loans originated in moderate-income geographies. The bank ranked with a .47% market share of loans to low-income borrowers. The bank ranked 40<sup>th</sup> with a .60% market share of loans to moderate-income borrowers.

The bank ranked 33<sup>rd</sup> among 198 CRA Reporters with a .17% market share in loans to businesses. The bank ranked 30<sup>th</sup> with a .34% market share of loans to businesses with revenues of \$1 million or less.

# Distribution of Loans by Income Level of the Geography

The overall geographic distribution of loans was adequate. The geographic distribution of home mortgage loans was adequate. The geographic distribution of small loans to businesses was good. There were no unexplained conspicuous gaps in the bank's lending patterns throughout its AA. A substantial majority of its loans were made in its AA.

# Home Mortgage Loans

Refer to Tables 2, 3, 4, and 5 in the state of Texas section of appendix D for the facts and data used to evaluate the geographic distribution of the bank's home mortgage loan originations/purchases.

#### **Home Purchase Loans**

The geographic distribution of *home purchase loans* in the AA was adequate. The bank's percent of home purchase loans in low-income geographies was lower than the percent of owner-occupied units in low-income geographies. The bank's percent of home purchase loans in moderate-income geographies was somewhat lower than the percent of owner-occupied units in moderate-income geographies. The bank's market share of home purchase loans in low-income geographies was near to the bank's overall market share of home purchase loans. The bank's market share of home purchase loans in moderate-income geographies was somewhat lower than the bank's overall market share of home purchase loans.

#### Refinance Loans

The geographic distribution of *refinance loans* in the AA was adequate. The bank's percent of refinance loans in low- and moderate-income geographies was lower that the percent of owner-occupied units in low- and moderate-income geographies. The bank's market share of refinance loans in low-income geographies was lower than the bank's overall market share of refinance loans. The bank's market share of refinance loans in moderate-income geographies was near to the bank's overall market share of refinance loans.

#### Small Loans to Businesses

Refer to Table 6 in the state of Texas section of Appendix D for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

The geographic distribution of *small loans to businesses* was good. The percentage of small loans to businesses in low-income geographies are somewhat lower than the percentage of businesses located in low-income geographies. The percentage of small loans to businesses in moderate-income geographies exceeded the percentage of businesses located in moderate-income geographies. The bank's market share of loans in the low-income geographies was somewhat lower than its market share of loans. The bank's market share of loans in the moderate-income geographies exceeded its overall market share of loans.

# **Lending Gap Analysis**

We evaluated the lending distribution in the AA to determine if any unexplained conspicuous gaps exist. We used reports and maps to compare the geographies where

loans were made to the geographies in the AA. We considered loan distributions, branch locations, competition, market conditions and demographic information. No unexplained conspicuous gaps were identified.

## Inside/Outside Ratio

A majority, 54%, of the loans originated and purchased by UPBNA over the evaluation period were within the bank's AAs. Forty-four percent of the bank's home mortgage loans, 90% of the small loans to businesses and 100% of CD loans were within its AAs.

# Distribution of Loans by Income Level of the Borrower

The overall distribution of loans by borrower income level in the AA was good. The distribution of home mortgage loans by borrower income level was good. The distribution of small loans to businesses was good. A substantial majority of small loans to businesses were for amounts less than \$100 thousand.

# Home Mortgage Loans

Refer to Tables 8, 9 and 10 in the state of Texas section of appendix D for the facts and data used to evaluate the borrower distribution of the bank's home mortgage loan originations and purchases.

#### **Home Purchase Loans**

The distribution of *home purchase loans* by the income level of the borrower in the AA was good. The bank's percent of home purchase loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of home purchase loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low- and moderate-income borrowers exceeded its overall market share of loans.

## **Refinance Loans**

The distribution of *refinance loans* by the income level of the borrower in the AA was good. The bank's percent of refinance loans to low-income borrowers was lower than the percent of low-income families in the AA. The bank's percent of refinance loans to moderate-income borrowers exceeded the percent of moderate-income families in the AA. The bank's market share of loans to low- and moderate-income borrowers exceeded its overall market share of loans.

#### **Small Loans to Businesses**

Refer to Table 11 in the state of Texas section of Appendix D for the facts and data used to evaluate the borrower distribution of the bank's origination and purchase of small loans to businesses.

The distribution of *small loans to businesses* in the AA was good. The bank's percentage of small loans to small businesses (businesses with revenues \$1 million or less) was somewhat lower than the percentage of small businesses in the AA. The bank's market share of small loans to small businesses exceeded its overall market share of small loans to all businesses. A substantial majority of the bank's loans to businesses were for amounts less than \$100 thousand.

# **Community Development Lending**

Refer to Table 1 Lending Volume in the state of Texas section of appendix D for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans, including multifamily loans that also qualify as CD loans. In addition, Table 5 includes geographic lending data on all multifamily loans, including those that also qualify as CD loans. Table 5 does not separately list CD loans.

The bank had an adequate level of community development loans. During the evaluation period the bank made nine qualified community development loans, totaling \$2.4 million, in the Houston PMSA. Four of the loans totaling \$1.8 million were affordable housing, two loans were to qualified community service organizations, and three loans totaling \$538 thousand were to revitalize or stabilize the area. This had a positively impact on lending performance.

# **Product Innovation and Flexibility**

UPBNA uses flexible loan programs. For example, UPBNA has established the Self Help Affordable Housing Product to address affordable housing needs in its AAs. The Self Help Affordable Housing Product was designed for low- and moderate-income homebuyer that permits minimum down payment, low monthly payments, and flexible underwriting criteria. There was no private mortgage insurance. UPBNA also offers a variety of Fannie Mae Homebuyer programs that permit a 1%, 3% or 5% down payment from the borrower's own funds or 3% from borrower and 2% from other sources. The bank also has Freddie Mac Affordable Gold Alt 97 which permits sources of funds in addition to borrower's funds for the entire down payment, closing costs and prepaid/escrows. There was no minimum down payment required from the borrower's personal funds. These products are made available to all of the bank's assessment areas and they are all targeted to LMI individuals.

# Conclusions for Areas Receiving Limited-Scope Reviews

Based on limited-scope reviews, the bank's performance under the lending test in the Brazoria PMSA and Galveston-Texas City PMSA was not inconsistent with the bank's overall Low Satisfactory performance under the lending test in Texas. Refer to the Tables 1 through 13 in the state of Texas section of Appendix D for the facts and data that support these conclusions.

#### INVESTMENT TEST

# Conclusions for Areas Receiving Full-Scope Reviews

The bank's performance under the investment test in Texas was rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the Houston PMSA was adequate.

Refer to Table 14 in the state of Texas section of Appendix D for the facts and data used to evaluate the bank's level of qualified investments.

The bank has an adequate level of qualified investments in the AA. The bank made nine contributions totaling \$34 thousand to community development organizations that provide direct support services and activities that impact low- and moderate-income geographies and individuals in the AA. One investment for \$304 thousand was in healthcare fund for the elderly. There were three qualified prior period investments totaling \$3 million. The bank has exhibited an adequate responsiveness to community development needs. The bank investments support needs identified and discussed in the profile in Appendix C for the Houston PMSA.

# **Conclusions for Area Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the investment test in the Brazoria PMSA and Galveston-Texas City PMSA was not inconsistent with the bank's overall Low Satisfactory performance under the investment test in Texas. Refer to the Table 14 in the state of Texas section of appendix D for the facts and data that support these conclusions.

# SERVICE TEST

# **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the service test in Texas was rated Low Satisfactory. Based on full-scope reviews, the bank's performance in the Houston PMSA was adequate.

# **Retail Banking Services**

Refer to Table 15 in the state of Texas section of Appendix D for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch openings and closings.

Service delivery systems are reasonably accessible to its AA. There are no UPBNA branches or ATMs in low-income geographies. The percentage of branches and ATMs in moderate-income tracts exceeds the percentage of the population living in moderate-income tracts.

There were no openings or closings of offices in the Houston PMSA during the evaluation period.

UPBNA's hours and services offered do not vary in a way that inconveniences the AA.

# **Community Development Services**

UPBNA performance in providing community development services in the Houston PMSA was poor. Officers and staff contributed services to one community group during the review period. Bank financing advice was provided for completing a proposed project targeted to revitalizing the community.

# **Conclusions for Areas Receiving Limited-Scope Reviews**

Based on limited-scope reviews, the bank's performance under the service test in the Brazoria PMSA and Galveston-Texas City MSA was not inconsistent with the bank's overall Low Satisfactory performance under the service test in Texas. Refer to Table 15 in the state of Texas section of Appendix D for the facts and data that support these conclusions.

# LARGE BANK

Comptroller of the Currency Administrator of National Banks

Washington, DC 20219

# Public Disclosure (APPENDIX SECTION)

March 29, 2004

# Community Reinvestment Act Performance Evaluation

Union Planters Bank, National Association Charter Number: 13349

7130 Goodlett Farms Parkway Memphis, Tennessee 38018

Office of the Comptroller of the Currency

Large Bank Supervision 250 E Street, SW, Mailstop 6-1 Washington, D. C. 20219-0001

NOTE: This document is an evaluation of this institution's record of meeting the credit needs of its entire community, including low- and moderate-income neighborhoods, consistent with safe and sound operation of the institution. This evaluation is not, and should not be construed as, an assessment of the financial condition of this institution. The rating assigned to this institution does not represent an analysis, conclusion, or opinion of the federal financial supervisory agency concerning the safety and soundness of this financial institution.

# **Table of Contents**

| APPENDIX A: SCOPE OF EXAMINATION                                      | A-1 |
|---|-----|
| APPENDIX B: SUMMARY OF MULTISTATE METROPOLITAN AREA AND STATE RATINGS | B-1 |
| APPENDIX C: MARKET PROFILES FOR FULL-SCOPE AREAS                      | C-1 |
| APPENDIX D: TABLES OF PERFORMANCE DATA                                | D-1 |

# **Appendix A: Scope of Examination**

The following table identifies the time period covered in this evaluation, affiliate activities that were reviewed, and loan products considered. The table also reflects the metropolitan and non-metropolitan areas that received comprehensive examination review (designated by the term "full-scope") and those that received a less comprehensive review (designated by the term "limited-scope").

| Time Period Reviewed  | Lending Test (excludes CD loans): (01/02 /2000 to 12/31/2002) Investment and Service Tests and CD Loans: (01/02/2000 to 12/31/2003) |   |  |  |  |
|---|---|---|--|--|--|
| Financial Institution   |   | Products Reviewed   |  |  |  |
| Union Planters Bank, National Association (UPBNA)<br>Memphis, Tennessee |   | Residential mortgage loans—originated & purchased and refinanced, small loans to businesses, community development loans, community development investments and services. |  |  |  |
| Affiliate(s)  | Affiliate Relationship  | Products Reviewed   |  |  |  |
| None  |   |   |  |  |  |
| List of Assessment Areas an   | d Type of Examination   |   |  |  |  |
| Assessment Area   | Type of Exam  | Other Information   |  |  |  |
| Please refer to the tables on the following pages.                      |   |   |  |  |  |

| Assessment Area                            | Type of Exam  | Other Information  |
|--|---------------|--|
|  | †             |  |
| Multistate MSAs                            |               |  |
| Memphis, TN-AR-MS, MSA 4920                | Full scope    |  |
| Part of St. Louis, MO-IL, MSA 7040         | Full scope    | Clinton, Madison, Monroe and St. Clair<br>counties in Illinois, Jefferson St. Charles,<br>St. Louis County and St. Louis City in<br>Missouri |
| ALABAMA                                    |               |  |
| Mobile, AL MSA 5160                        | Full scope    |  |
| Decatur, AL MSA 2030                       | Limited scope |  |
| Huntsville, AL MSA 3440                    | Limited scope |  |
| Florence, AL MSA 2650                      | Limited scope |  |
| Tiornice, AL MeA 2000                      | Limited scope |  |
| ARKANSAS                                   |               |  |
| AR 01 Eleven Non-MSA Counties              | Full scope    | Clay, Fulton, Greene, Jackson,<br>Lawrence, Mississippi, Poinsett, Prairie,<br>Randolph, Sharp, St. Francis, Woodruff<br>counties            |
| Jonesboro, AR MSA 3700                     | Limited scope |  |
| AR 03 Three Non-MSA Counties               | Limited scope | Searcy, Stone, Van Buren counties  |
| FLORIDA                                    |               |  |
| Miami, FL MSA 5000                         | Full scope    |  |
| Fort Lauderdale, FL MSA 2880               | Limited scope |  |
| West Palm Beach-Boca Raton, FL<br>MSA 8960 | Limited scope |  |
| ILLINOIS                                   |               |  |
| IL 05 Ten Non-MSA Counties                 | Full Scope    | Franklin, Jackson, Jefferson, Johnson,<br>Marion, Perry, Randolph, Union,<br>Willington, Williams counties                                   |
| Decatur, IL MSA 2040                       | Limited scope | Triming Countries  |
| Peoria-Pekin, IL MSA 6120                  | Limited scope |  |
| Part of Springfield, IL MSA 7880           | Limited scope | Sangamon county  |
| Bloomington-Normal, IL MSA 1040            | Limited scope |  |
| IL 06 Two Non-MSA Counties                 | Limited scope | Dewitt, Logan counties   |
| IL 07 Eight Non-MSA Counties               | Limited scope | Clark, Crawford, Cumberland, Edwards,<br>Jasper, Lawrence, Richland, Wabash<br>counties  |
| Part of Champaign, IL MSA 1400             | Limited scope | Twenty-seven census tracts in Champaign county   |

| IL 09 One Non-MSA County   | Limited scope                | Livingston county   |
|--|------------------------------|---|
| IL 10 Two Non-MSA Counties   | Limited scope                | Christian, Shelby counties  |
|  |                              |   |
| INDIANA  |                              |   |
| Part of Indianapolis, IN MSA 3480  | Full scope                   | Hamilton, Johnson, Marion, Morgan counties  |
| Bloomington, IN MSA 1020   | Limited scope                |   |
| Part of Kokomo, IN MSA 3850  | Limited scope                | Howard county   |
| Lafayette, IN MSA 3920   | Limited scope                |   |
| Part of Louisville, KY-IN MSA 4520   | Limited scope                | Clark, Floyd, Harris counties in IN   |
| IN 06 One Non-MSA County   | Limited scope                | Jasper county   |
| IN 07 One Non-MSA County   | Limited scope                | Carrol county   |
| IN 08 One Non-MSA County   | Limited scope                | Grant county  |
| IN 09 Two Non-MSA Counties   | Limited scope                | Lawrence, Washington counties   |
| Part of Terre Haute, IN MSA 8320   | Limited scope                | Vigo county   |
| Part of Evansville-Henderson, IN-KY MSA 2440   | Limited scope                | Vanderburg county IN  |
| IN 12 Six Non-MSA Counties   | Limited scope                | Daviess, Gibson, Greene, Knox, Martin, Sullivan counties  |
|  |                              |   |
| IOWA   |                              |   |
| Waterloo-Cedar Falls, IA MSA 8920  | Full scope                   |   |
| Cedar Rapids, IA MSA 1360  | Limited scope                |   |
| Des Moines, IA MSA 2120  | Limited scope                |   |
| Iowa City, IA MSA 3500   | Limited scope                |   |
| IA 05 Two Non-MSA Counties   | Limited scope                | Benton, Tama counties   |
| IA 06 One Non-MSA County   | Limited scope                | Jones county  |
|  |                              |   |
| KENTUCKY   |                              |   |
| KENTUCKY  KY 05 Six Non-MSA Counties   | Full scope                   | Ballard, Calloway, Graves, Livingston, McCracken and Marshall counties  |
| KY 05 Six Non-MSA Counties  KY 01 Two Non-MSA Counties   | Limited scope                | McCracken and Marshall counties  Two census tracts in Logan county and Simpson county   |
| KY 05 Six Non-MSA Counties   | ·                            | McCracken and Marshall counties  Two census tracts in Logan county and  |
| KY 05 Six Non-MSA Counties  KY 01 Two Non-MSA Counties   | Limited scope                | McCracken and Marshall counties Two census tracts in Logan county and Simpson county Three census tracts in Knox county, two tracts in Laurel county, Pulaski and   |
| KY 05 Six Non-MSA Counties  KY 01 Two Non-MSA Counties  KY 03 Four Non-MSA Counties            | Limited scope                | McCracken and Marshall counties Two census tracts in Logan county and Simpson county Three census tracts in Knox county, two tracts in Laurel county, Pulaski and Whitley counties  East Baton Rouge and Livingston |
| KY 05 Six Non-MSA Counties  KY 01 Two Non-MSA Counties  KY 03 Four Non-MSA Counties  LOUISIANA | Limited scope  Limited scope | McCracken and Marshall counties Two census tracts in Logan county and Simpson county Three census tracts in Knox county, two tracts in Laurel county, Pulaski and Whitley counties                                  |

| MISSISSIPPI                            |               |  |
|--|---------------|--|
| MS 01 Nine Non-MSA Counties            | Full scope    | Bolivar, Coahoma, Leflore, Panola,<br>Quitman, Sunflower, Tallahatchie,<br>Washington and Tate counties                              |
| Jackson MS MSA 3560                    | Full scope    | January Contract Contract  |
| MS 04 Three Non-MSA Counties           | Limited scope | Copian, Lincoln and Pike counties  |
| MS 06 Six Non-MSA Counties             | Limited scope | Covington, Jefferson Davis, Jones,<br>Marion, Pearl River, Wayne counties  |
| Hattiesburg, MS MSA 3285               | Limited scope |  |
| Biloxi-Gulfport-Pascagoula MS MSA 0920 | Limited scope |  |
| MS 10 Six Non-MSA Counties             | Limited scope | Benton, Lafayette, Lee, Prentiss, Tippah and Union counties  |
| MS 11 Four Non-MSA Counties            | Limited scope | Lauderdale, Meshoba, Newton and Scott counties   |
| MS 12 Eleven Non-MSA Counties          | Limited scope | Attala, Calhoun, Chickasaw, Choctaw,<br>Clay, Grenada, Lowndes, Montgomery,<br>Oktibbeha, Webster, Winston and<br>Yalobusha counties |
| MISSOURI                               |               |  |
| Columbia MO MSA 1740                   | Full scope    |  |
| Part of Springfield Ms MSA 7920        | Full scope    | Christian and Greene counties  |
| MO 02 Nine Non-MSA Counties            | Limited scope | Billinger, Butler, Cape Girardeau,<br>Mississippi, New Madrid, Perry, St<br>Genevieve, Scott and Stoddard counties                   |
| MO 06 Three Non-MSA counties           | Limited scope | Cedar, Polk and Vernon counties  |
| MO 07 One Non-MSA county               | Limited scope | Lawrence county  |
| MO 08 One Non-MSA county               | Limited scope | Taney county   |
| MO 09 Nine Non-MSA counties            | Limited scope | Callaway, Cole, Gasconade, Maries,<br>Miller, Moniteau, Osage, Phelps and<br>Pulaski counties  |
|  |               |  |
| TENNESSEE                              |               |  |
| Nashville TN MSA (5360)                | Full scope    |  |
| TN 15 Four Non-MSA Counties            | Full scope    | Cumberland, Morgan, Putnam and Roane counties  |
| TN 02 Nine Non-MSA Counties            | Limited scope | Dyer, Gibson, Hardeman, Haywood,<br>Lake, Lauderdale, McNairy, Obion,<br>Weakly counties   |
| Jackson TN MSA (3580)                  | Limited scope |  |
| TN 04 One Non-MSA County               | Limited scope | Henderson county   |
| TN 06 Two Non-MSA Counties             | Limited scope | Houston and Stewart counties   |
| TN 07 Two Non-MSA Counties             | Limited scope | Lewis and Maury counties   |
| TN 08 Eight Non-MSA Counties           | Limited scope | Bedford, Cannon, Coffee, DeKalb,<br>Franklin, Grundy, Lincoln and Warren<br>counties   |
| Part of Chattanooga TN MSA (1560)      | Limited scope | Hamilton and Marion counties in TN   |

| TN 10 One Non-MSA County                          | Limited scope | Bradley county  |
|---|---------------|---|
| TN 11 Two Non-MSA Counties                        | Limited scope | Clay and Pickett counties   |
| Part of Knoxville TN MSA (3840)                   | Limited scope | Anderson, Blount, Knox counties and one census tract in Loudon county |
| Part of Clarksville TN-Hopkinsville KY MSA (1660) | Limited scope | Montgomery county in TN   |
| TN 14 One Non-MSA County                          | Limited scope | Campbell county   |
|   |               |   |
| TEXAS   |               |   |
| Part of Houston TX PMSA (3360)                    | Full scope    | Harris county   |
| Part of Brazoria TX PMSA (1145)                   | Limited scope | Fourteen census tracts Brazoria county                                |
| Galveston-Texas City TX PMSA (2020)               | Limited scope | Galveston county  |

# Appendix B: Summary of Multistate Metropolitan Area and State Ratings

|                                       | RATINGS Union Planters Bank N.A. |                           |                        |   |  |  |  |
|---------------------------------------|----------------------------------|---------------------------|------------------------|---|--|--|--|
| Overall Bank:                         | Lending Test<br>Rating*          | Investment Test<br>Rating | Service Test<br>Rating | Overall<br>Bank/State/<br>Multistate Rating |  |  |  |
| Union Planters Bank N.A.              | High Satisfactory                | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |
| Multistate Metropolitar               | n Area or State:                 |                           |                        |   |  |  |  |
| Memphis, TN-AR-<br>MS MSA 4920        | High Satisfactory                | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |
| Part of St. Louis,<br>MO-IL, MSA 7040 | High Satisfactory                | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |
| ALABAMA                               | High Satisfactory                | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |
| ARKANSAS                              | Low Satisfactory                 | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |
| FLORIDA                               | High Satisfactory                | Low Satisfactory          | High Satisfactory      | Satisfactory                                |  |  |  |
| ILLINOIS                              | High Satisfactory                | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |
| INDIANA                               | Low Satisfactory                 | High Satisfactory         | Low Satisfactory       | Satisfactory                                |  |  |  |
| IOWA                                  | Low Satisfactory                 | Low Satisfactory          | High Satisfactory      | Satisfactory                                |  |  |  |
| KENTUCKY                              | Low Satisfactory                 | Low Satisfactory          | High Satisfactory      | Satisfactory                                |  |  |  |
| LOUISIANA                             | Low Satisfactory                 | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |
| MISSISSIPPI                           | High Satisfactory                | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |
| MISSOURI                              | Low Satisfactory                 | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |
| TENNESSEE                             | High Satisfactory                | Outstanding               | High Satisfactory      | Satisfactory                                |  |  |  |
| TEXAS                                 | Low Satisfactory                 | Low Satisfactory          | Low Satisfactory       | Satisfactory                                |  |  |  |

<sup>(\*)</sup> The lending test is weighted more heavily than the investment and service tests in the overall rating.

# **Appendix C: Market Profiles for Full-Scope Areas**

# **Table of Contents**

| Market Profiles for Areas Receiving Full-Scope Reviews  |      |
|---|------|
| P - TN 01: Memphis, Tennessee-Arkansas-Mississippi, MSA | C-2  |
| M - MO 03: Part of St. Louis, Missouri-Illinois, MSA    | C-4  |
| M - AL 04: Mobile, Alabama MSA                          | C-6  |
| M - AR 01: 11 Non-MSA Contiguous Arkansas Counties      | C-8  |
| P - FL 02: Miami, Florida MSA                           | C-10 |
| M - IL 05: 8 Non-MSA Contiguous Illinois Counties       | C-12 |
| M - IN 02: Part of Indianapolis, Indiana MSA            | C-14 |
| M - IA 04: Waterloo-Cedar Falls, Iowa MSA               | C-16 |
| P - KY 05: 6 Non-MSA Contiguous Kentucky Counties       | C-18 |
| M - LA 01: Part of Baton Rouge, Louisiana MSA           | C-20 |
| P - MS 01: 9 Non-MSA Contiguous Mississippi Counties    | C-22 |
| P - MS 02: Jackson, Mississippi MSA                     | C-23 |
| M - MO 04: Columbia, MO MSA                             | C-25 |
| M - MO 05: Part of Springfield, MO MSA                  | C-26 |
| P - TN 05: Nashville, Tennessee MSA                     | C-27 |
| P - TN 15: 4 Non-MSA Contiguous Tennessee Counties      | C-29 |
| M - TX 03: Part of Houston, Texas MSA                   |      |

TN 01 - Memphis, TN-AR-MS MSA

| Demographic Information for Full-Scope Area: Memphis, TN-AR-MS MSA                                       |                                     |  |                    |                  |                 |                       |
|--|-------------------------------------|--|--------------------|------------------|-----------------|-----------------------|
| Demographic Characteristics  | #                                   | Low<br>% of #                                    | Moderate<br>% of # | Middle<br>% of # | Upper<br>% of # | NA*<br>% of #         |
| Geographies (Census Tracts/BNAs)   | 229                                 | 20   | 22                 | 29               | 26              | 3                     |
| Population by Geography  | 1,007,306                           | 13   | 22                 | 34               | 30              | 1                     |
| Owner-Occupied Housing by Geography  | 225,565                             | 7  | 18                 | 37               | 38              | 0                     |
| Businesses by Geography  | 56,940                              | 8  | 12                 | 33               | 46              | 1                     |
| Farms by Geography   | 1,379                               | 3  | 16                 | 42               | 39              | 0                     |
| Family Distribution by Income Level  | 263,590                             | 24   | 16                 | 20               | 40              | 0                     |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 103,784                             | 24   | 30                 | 34               | 12              | 0                     |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 31,990<br>= \$ 57,300<br>= 17% | Median Housing Value<br>Unemployment Rate (2002) |                    |                  |                 | = \$ 68,706<br>= 5.2% |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Sources: 1990 U.S. Census and 2002 HUD updated MFI.

Our evaluation period for the Lending Test was calendar years 2000 through 2002. As of April 1, 2003 this assessment area consisted of the entire Memphis MSA. As of April 1, 2003 UPBNA had 49 branches, 167 automated teller machines (ATMs), and one loan production office (LPO) in the Memphis MSA. The Memphis MSA consisted of the counties of Fayette, Shelby and Tipton in Tennessee; Desoto County in Mississippi; and Crittenden County in Arkansas. Per the 1990 census, the MSA had a total population of 1,007,306. It had a total of 229 census tracts of which 46 were low-income tracts and 51 were moderate-income tracts.

The bank's deposits in this assessment area as of June 30, 2002 totaled approximately \$2.8 billion, amounting to 12% of the total deposits of the bank at that time. UPB was ranked third in deposit market share with approximately 14% of the total MSA deposit market. Two other large multi-state commercial banks had the top two deposit market shares with 36% and 17%. These two banks had 52 and 40 offices within the MSA, respectively. Overall, the bank's competition in the MSA included a diverse group of financial institutions with a total of 287 offices in the MSA.

The Memphis MSA had a diversified economy with employment concentrations primarily in services along with wholesale and retail trade. Federal Express, headquartered in Memphis, had a large number of employees within the Memphis MSA. While farms comprise only 2.4% of area businesses, cotton production

remains a significant crop in several counties in the MSA, with Tipton and Fayette Counties listed in the Top 5 Cotton Producing Counties in Tennessee for 2002 and Fayette County listed as the State's top producer of sorghum. According to Bureau of Labor Statistics data, the 2002 annual unemployment rate was 5.2% (not seasonally adjusted).

We used information from community contacts performed by OCC personnel prior to and during this examination. These contacts provided us with information in developing our assessment area profile. The credit needs obtained from these contacts were: technical assistance and financial partners for community development corporations. The following are opportunities for participation by local financial institutions to aid in meeting the credit needs of the assessment area:

- participating in City of Memphis programs for downpayment assistance for first time homebuyers, small business development, and new Section 8 homeownership.
- providing construction and term financing for community development organizations that are constructing affordable housing or providing small business development.
- providing credit counseling for affordable housing applicants and residents.
- providing technical assistance and/or affordable financing to small businesses through the City and local CDCs.

MO 03 - Part of St. Louis, Missouri-Illinois MSA

| Demographic Information for Full-Scope Area: St. Louis, Missouri MSA                                     |                                       |  |                    |                  |                       |               |
|--|---------------------------------------|--|--------------------|------------------|-----------------------|---------------|
| Demographic Characteristics  | #                                     | Low<br>% of #  | Moderate<br>% of # | Middle<br>% of # | Upper<br>% of #       | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 444                                   | 12.6   | 20.3               | 45.0             | 20.7                  | 1.4           |
| Population by Geography  | 2,342,957                             | 7.2  | 15.5               | 49.1             | 28.1                  | 0.0           |
| Owner-Occupied Housing by Geography  | 605,769                               | 3.6  | 12.7               | 52.7             | 31.0                  | 0.0           |
| Businesses by Geography  | 116,477                               | 4.6  | 11.0               | 50.0             | 34.4                  | 0.0           |
| Farms by Geography   | 3,807                                 | 0.7  | 6.0                | 70.4             | 22.9                  | 0.0           |
| Family Distribution by Income Level  | 622,374                               | 19.1   | 17.4               | 24.4             | 39.0                  | 0.0           |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 227,363                               | 13.3   | 23.6               | 49.9             | 13.1                  | 0.0           |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 37,995<br>= \$ 61,400<br>= 10.0% | Median Housing Value<br>Unemployment Rate (2002 Average) |                    |                  | = \$ 75,646<br>= 5.7% |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Source: 1990 U.S. Census, and 2002 HUD updated MFI.

Our evaluation period for the loan analysis included calendar years 2000 through 2002. The bank has chosen a portion of the St. Louis MSA as its assessment area, which is a multi-state MSA in the states of Illinois and Missouri. The assessment area includes the following counties in Illinois: Clinton, Madison, Monroe, and St. Clair; and the following counties in Missouri: Jefferson, St. Charles, St. Louis, and St. Louis City. Per the 1990 Census, the assessment area had a population of 2,342,957. The assessment area had a total of 444 census tracts with 56 low-income census tracts and 90 moderate-income census tracts.

UPBNA has numerous offices within the St. Louis assessment area consisting of the following: 38 full service branches and 2 limited service branches. All branches have ATMs with the exception of one limited service branch. In addition to branch ATMs, there were 26 stand-alone ATM's. The bank's deposits in this assessment area as of June 30, 2002 totaled \$3.2 billion or approximately 14% of the bank's total deposit base. UPBNA was ranked fourth in deposit market share in the assessment area with an 8.4% market share. Two large multi-state banks have larger deposit shares with approximately 22% and 14% respectively. In addition, these institutions have 95 and 84 offices within the assessment area, respectively.

The St. Louis MSA has a diversified economy. The greater St. Louis area is home to fifteen Fortune 1000 companies such as Anheuser-Busch Companies, Inc., Emerson, May Department Stores and Graybar Electric. The area ranks seventh in the U.S. as a headquarters location for Fortune 500 companies. The region's main

industries include aviation, biotechnology, chemicals, electrical utilities, food and beverage, manufacturing, refining, research, telecommunications, and transportation. In addition, there are strong concentrations in the services, retail trade and government sectors that provide for a well-balanced economy. Because of its location within the region and the nation, St. Louis will remain a focal point of economy activity. St. Louis' land area (61 square miles) is among the smallest of all significant cities in the nation and its inability to grow beyond its current boundaries will continue to hinder its ability to improve economically. Still, because of the Central Business District (CBD), the presence of several Fortune 500 companies, and its natural location advantages within the nation, the prospects for improvement remain. In the short term, St. Louis might take advantage of its remaining strengths.

According to the Bureau of Labor Statistics, the average unemployment rate in the St. Louis MSA for 2002 was 5.7%. Unemployment among City residents averages nearly twice the national rate.

There is a significant shortage of affordable housing units to meet the needs of all citizens, especially low and moderate-income residents. The shortage of low income housing units is caused by the demolition of several public housing and other subsidized projects and the lack of landlords interested in participating in the Section 8 program. An aging infrastructure will require substantial resources for repairs and replacement, resources for which the City must compete with suburban and exurban areas. The city captures only a tiny fraction of the region's new housing market. A large percentage of the city's housing units are substandard, although the city lacks any definitive data as to exactly how many. Public housing is being completely reformed in the city, with previous high rises demolished in favor of garden apartments and town homes. In the process, the total number of units available for public housing residents has dropped, creating longer waiting lists and more low-income families searching for affordable housing. At the other end of the income scale, the city has few homes, which compete effectively for homebuyers in the \$100,000+ category.

We used information from our own contacts and from contacts conducted by the other bank regulatory agencies. These contacts provided us with information in developing our assessment area profile. These contacts revealed that the most pressing credit needs are redevelopment funds for downtown St. Louis and rehabilitation of aging housing stock. Opportunities for participation by local financial institutions to aid in meeting the community's credit needs are numerous. There are several CDCs in the area whose main purpose is to develop and/or rehabilitate affordable housing. There are also opportunities to help obtain tax credits to aid developers in constructing affordable housing.

AL 04 - Mobile, Alabama MSA

| Demographic Information for Full-Scope Area: Mobile, Alabama MA  |                                     |  |                    |                  |                      |               |
|--|-------------------------------------|--|--------------------|------------------|----------------------|---------------|
| Demographic Characteristics  | #                                   | Low<br>% of #  | Moderate<br>% of # | Middle<br>% of # | Upper<br>% of #      | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 144                                 | 14.6   | 15.3               | 45.1             | 22.2                 | 2.8           |
| Population by Geography  | 476,923                             | 10.6   | 11.5               | 52.7             | 24.6                 | 0.5           |
| Owner-Occupied Housing by Geography  | 120,538                             | 6.2  | 9.6                | 57.4             | 26.8                 | 0.0           |
| Businesses by Geography  | 26,740                              | 5.7  | 8.2                | 57.2             | 24.4                 | 0.0           |
| Farms by Geography   | 706                                 | 3.0  | 3.7                | 73.4             | 19.4                 | 0.0           |
| Family Distribution by Income Level  | 130,249                             | 23.0   | 16.6               | 20.0             | 40.4                 | 0.0           |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 51,604                              | 19.2   | 16.2               | 51.8             | 12.8                 | 0.0           |
| Median Family Income<br>HUD Adjusted Median Family Income for 1999<br>Households Below the Poverty Level | = \$28,192<br>= \$45,100<br>= 19.0% | Median Housing Value<br>Unemployment Rate (2002 Average) |                    |                  | = \$55,329<br>= 6.1% |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Source: 1990 U.S. Census, and 2002 HUD updated MFI.

Our evaluation period for the loan analysis was calendar years 2000 through 2002. The Mobile, Alabama assessment area consists of the entire Mobile, AL MSA. Per the 1990 Census, the Mobile, AL MSA had a total population of 476,923. The AA had 144 census tracts of which 21 were low-income census tracts and 22 were moderate-income census tracts.

The bank's deposits in this assessment area as of June 30, 2002 totaled \$103 million amounting to 0.45% of the total deposits of the bank. As of June 30, 2002, UPBNA was ranked 10<sup>th</sup> in market share in deposits with approximately 1.74% of the deposits in the Mobile, AL MSA. Major competitors include several large multi-state institutions. The two top competitors ranked 1<sup>st</sup> and 2<sup>nd</sup> had deposit market shares of 33.05 and 19.02, respectively. These two banks had 35 and 24 branches in the MSA.

UPBNA has seven full-service branches and 7 ATMs in the AA.

The economy in the Mobile MSA is well diversified. Primary employers were in the following sectors: education, medical, retail, government, aerospace, and telecommunications. The top employers in the MSA were the Mobile County School System and the University of South Alabama and USA Medical facilities. According to the Bureau of Labor Statistics, the average unemployment rate for 2002 in the Mobile MSA was 6.1%.

We used information from our own community contacts to determine credit needs in the assessment area. These contacts revealed that loans for affordable housing and flexibility in qualifying individuals that have cleaned up prior credit problems are the most immediate needs within the community. In addition, assistance with financial literacy programs was also identified as a need in the assessment area. Opportunities for participation by local financial institutions to aid in meeting the credit needs of the assessment area include working with organizations that develop affordable housing.

AR 01 – Eleven Contiguous Non-MSA Arkansas Counties

| Demographic Information for Full-Scope Area: AR 01   |                                     |  |                    |                  |                       |               |
|--|-------------------------------------|--|--------------------|------------------|-----------------------|---------------|
| Demographic Characteristics  | #                                   | Low<br>% of #  | Moderate<br>% of # | Middle<br>% of # | Upper<br>% of #       | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 61                                  | 0.0  | 19.7               | 73.8             | 6.6                   | 0.0           |
| Population by Geography  | 240,182                             | 0.0  | 20.6               | 71.5             | 7.9                   | 0.0           |
| Owner-Occupied Housing by Geography  | 61,088                              | 0.0  | 16.4               | 75.1             | 8.5                   | 0.0           |
| Businesses by Geography  | 11,021                              | 0.0  | 18.5               | 71.2             | 10.3                  | 0.0           |
| Farms by Geography   | 1,461                               | 0.0  | 10.5               | 85.3             | 4.2                   | 0.0           |
| Family Distribution by Income Level  | 68,345                              | 24.7   | 18.1               | 21.6             | 35.6                  | 0.0           |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 29,254                              | 0.0  | 24.6               | 70.8             | 4.6                   | 0.0           |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$22,208<br>= \$34,200<br>= 26.0% | Median Housing Value<br>Unemployment Rate (2002 average) |                    |                  | = \$36,563<br>= 8.45% |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Source: 1990 U.S. Census, and 2002 HUD updated MFI.

Our evaluation period for the loan analysis was calendar years 2000 through 2002. The AR 01 assessment area consists of the following non-MSA counties: Clay, Fulton, Greene, Jackson, Lawrence, Mississippi, Poinsett, Prairie, Sharp, St. Francis, and Woodruff. These counties are contiguous and located in the northeast quadrant of the state. The AA consists of 61 block numbering areas of which 12 are low-income tracts, 45 are moderate-income tracts, and 4 are upper-income tracts. There are no low-income tracts in the AA. Per the 1990 Census, The AA had a total population of 240,182.

UPBNA has 16 banking offices in these counties. There are 12 full service branches and 4 limited service branches. The bank's deposits in this assessment area as of June 30, 2002 totaled \$280 million amounting to 1.23% of the bank's total deposits. UPBNA had the number one market share in deposits with 9.69% of the area's deposits. Major competitors include two community banks ranked second and third with a market share of 8.35% and 7.80%, respectively.

The economy in the AA is stable, but unemployment rates for the AA are higher than the U.S. average. The average unemployment percentages in 2002 for the AA ranged from a low of 5.5% to a high of 13.7%. The economy in the AA is primarily agriculture and light manufacturing. There is some tourism in the northern counties and a growing retirement community.

We used information from our own community contacts to develop a profile of the assessment area. These contacts revealed that the most pressing community credit needs were business development and jobs. These contacts also stated that there were limited opportunities for financial institutions to participate in helping to meet the credit needs of the community.

FL 02 - Miami, Florida MSA

| Demographic Information for Full-Scope Area: Miami, Florida MSA  |                                    |  |                    |                  |                 |                        |
|--|------------------------------------|--|--------------------|------------------|-----------------|------------------------|
| Demographic Characteristics  | #                                  | Low<br>% of #                                    | Moderate<br>% of # | Middle<br>% of # | Upper<br>% of # | NA*<br>% of #          |
| Geographies (Census Tracts/BNAs)   | 267                                | 14   | 21                 | 36               | 28              | 1                      |
| Population by Geography  | 1,937,094                          | 9  | 20                 | 39               | 32              | 0                      |
| Owner-Occupied Housing by Geography  | 376,006                            | 3  | 13                 | 41               | 43              | 0                      |
| Businesses by Geography  | 200,697                            | 9  | 17                 | 31               | 42              | 0                      |
| Farms by Geography   | 2,196                              | 4  | 12                 | 36               | 48              | 0                      |
| Family Distribution by Income Level  | 485,213                            | 23   | 17                 | 19               | 41              | 0                      |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 192,734                            | 15   | 28                 | 40               | 17              | 0                      |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 31,113<br>= \$ 48,200<br>= 17 | Median Housing Value<br>Unemployment Rate (2002) |                    |                  |                 | = \$ 100,570<br>= 7.7% |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Source: 1990 U.S. Census, and 2002 HUD updated MFI.

Our evaluation period for the Lending Test was calendar years 2000 through 2002. As of April 1, 2003, the Miami, Florida MSA and the bank's assessment area consisted solely of Dade County, Florida. As of the 1990 Census, the area had a total population of 1,937,094, with 267 census tracts of which 36 were low-income tracts and 57 were moderate-income tracts. UPB had 50 branches, 55 ATM's, and one loan production office in the Miami MSA.

The bank's deposits in the assessment area as of June 30, 2002 totaled \$3.0 billion or about 13% of the total deposits of the bank. As of June 30, 2002 the bank was ranked seventh in deposit market share in the Miami MSA with a 5.9% of the MSA's deposits. Major competitors included three large multi-state banks that had deposit market shares of 17.0%, 13.2%, and 8.0%. These three banks had 76, 70, and 17 offices, respectively, within the MSA. Overall, the bank's competition in the MSA included a diverse group of financial institutions with a total of 499 offices in the MSA.

The Miami MSA had a diversified economy with a heavy employment concentration in the services sector. Additional employment concentrations consisted of retail trade and government. According to Bureau of Labor Statistics data, the 2002 annual unemployment rate for the Miami MSA was 7.7% (not seasonally adjusted). The area suffered a decline in the tourism and travel during 2002 and 2003. A Federal Reserve Bank (FRB) study released in April 2003

stated that hotel occupancy rates for south Florida were up in the first quarter of 2003 from 2002 levels but still lagged those of 2001.

We used information from a community contact performed by OCC personnel during this examination. The contact provided us with information in developing our assessment area profile. The credit needs and opportunities obtained from the contact were partnering with CDCs for commercial projects and CD investments for operations and property development.

## IL 05 - Eight Contiguous Non-MSA Illinois Counties

| Demographic Infor  | mation for Full-S                   | Scope Area:            | Indianapolis               | Indiana MS       | SA              |               |
|--|-------------------------------------|------------------------|----------------------------|------------------|-----------------|---------------|
| Demographic Characteristics  | #                                   | Low<br>% of #          | Moderate<br>% of #         | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 65                                  | 3%                     | 20%                        | 71%              | 6%              | 0%            |
| Population by Geography  | 247,318                             | 4%                     | 19%                        | 70%              | 7%              | 0%            |
| Owner-Occupied Housing by Geography  | 67,552                              | 1%                     | 16%                        | 76%              | 7%              | 0%            |
| Businesses by Geography  | 11,931                              | 3%                     | 20%                        | 70%              | 7%              | 0%            |
| Farms by Geography   | 1,566                               | 0%                     | 4%                         | 91%              | 5%              | 0%            |
| Family Distribution by Income Level  | 64,547                              | 23%                    | 18%                        | 22%              | 37%             | 0%            |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 26,669                              | 3%                     | 23%                        | 70%              | 4%              | 0%            |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 29,693<br>= \$ 46,700<br>= 19% | Median Ho<br>Unemployn | = \$ 41,218<br>= 4.3-10.4% |                  |                 |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Source: 1990 U.S. Census, and 2002 HUD updated MFI.

Our evaluation period for the Lending Test was calendar years 2000 through 2002. As of April 1, 2003, the bank's assessment area consisted of the following Counties in Illinois: Jackson, Marion, Perry, Randolph, Washington and Williamson and portions of Franklin and Johnson. As of the 1990 Census, the area had a total population of 247,318, with 65 census tracts of which two were low-income tracts, thirteen were moderate-income tracts, forty-six were middle-income tracts, and four were upper-income tracts. UPB had eleven branches and fourteen ATM's in the area.

The bank's deposits in the assessment area as of June 30, 2002 totaled \$409 million or about 13% of the total deposits of the bank. As of June 30, 2002 the bank was ranked number one in deposit market share in the area with 10.98% of the area's deposits. The major competitor was a much smaller state-chartered bank that had 10.79% market share and twelve offices in the area. Overall, the bank's competition in the assessment area included a diverse group of 48 financial institutions with a total of 124 offices in the assessment area.

The southern Illinois area of which these counties are a part is largely rural and agricultural. The area includes Southern Illinois University at Carbondale (SIUC). According to Bureau of Labor Statistics data, the 2002 annual unemployment rate for the counties ranged from 4.3% to 10.4% (not seasonally adjusted).

In November 2003 the Governor of Illinois released a report regarding an area designated as the "Southern Region" that included nineteen counties, including five of the eight in this assessment area (Franklin, Jackson, Johnson, Perry, and Williamson). According to the report, unemployment in the "Southern Region" has historically been relatively high and employment during the boom years of the late 1990's did not rebound as quickly as in other Illinois regions. The report also states that small businesses, defined as those with fewer than 100 employees, account for more than 90% of all regional business establishments and in Johnson County 100% of private establishments are small businesses. A report for the "Southwestern Region" including Randolph and Washington Counties along with five others indicates that in Randolph and Washington Counties manufacturing is the top employer. In Randolph county health care/social assistance ranks second in employment and in Washington County retail trade ranks second.

We used information from five community contacts performed by OCC personnel during this examination. The contacts provided us with information in developing our assessment area profile. The credit needs obtained from the contacts were:

- affordable rental housing;
- rehabilitation of older homes;
- social services for low- and moderate-income individuals, such as homeless shelters, food banks, and affordable childcare.
- In Marion County, small business startup financing and job creation; and
- CD investments in a venture capital fund that will serve a region that includes Illinois.

Community development opportunities in the area are numerous and varied.

IN 02 - Part of Indianapolis, Indiana MSA

| Demographic Infor  | Scope Area:                           | Indianapolis, Indiana MSA |                       |                  |                 |               |
|--|---------------------------------------|---------------------------|-----------------------|------------------|-----------------|---------------|
| Demographic Characteristics  | #                                     | Low<br>% of #             | Moderate<br>% of #    | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 254                                   | 9.4                       | 25.2                  | 40.2             | 24.8            | 0.4           |
| Population by Geography  | 1,050,124                             | 6.5                       | 23.2                  | 40.9             | 29.4            | 0.0           |
| Owner-Occupied Housing by Geography  | 250,547                               | 4.0                       | 19.3                  | 41.6             | 35.2            | 0.0           |
| Businesses by Geography  | 62,020                                | 8.2                       | 16.2                  | 35.2             | 40.2            | 0.0           |
| Farms by Geography   | 1,261                                 | 0.9                       | 6.5                   | 55.0             | 37.5            | 0.0           |
| Family Distribution by Income Level  | 279,184                               | 19.1                      | 18.7                  | 23.8             | 38.4            | 0.0           |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 105,489                               | 11.4                      | 34.9                  | 40.4             | 13.3            | 0.0           |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 37,198<br>= \$ 64,100<br>= 10.0% | Median Ho<br>Unemployn    | = \$ 68,065<br>= 4.6% |                  |                 |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the loan analysis was calendar years 2000 through 2002. The bank's assessment area consists of a portion of the Indianapolis MSA and includes the counties of Hamilton, Johnson, Marion and Morgan. Per the 1990 census, the assessment area had a total population of 1,050,124.

UPBNA has 31 banking offices, which consist of 28 full service branches and 3 limited service branches. All the full service branches have at least one ATM. Located throughout the AA are 4 stand-alone ATMs. There are no ATMs at limited service branches. As of June 30, 2002, the bank's deposits in this assessment area totaled \$828 million comprising 3.61% of the total deposits of the bank. UPB was ranked sixth in deposit market share with 4.72% of the total assessment area's deposits. The top five financial institutions have a combined deposit market share of 74.5% with 206 offices.

The Indianapolis MSA has a well-diversified economy. Major employment sectors include services, education, medical, wholesale and retail trade as well as government, manufacturing, and tourism. According to the Bureau of Labor Statistics, the average unemployment rate for 2002 in the Indianapolis MSA was 4.6%, which was below the national average.

We used information from our own community contacts to provide us with information in developing our assessment area profile. These contacts revealed that the most pressing credit needs in the community are affordable housing for low-

and moderate-income residents, social services, small loans including debt consolidation, small car loans, and small unsecured loans. There are numerous opportunities for financial institutions to participate in to serve the credit needs of the community. These opportunities include but are not limited to mortgage bonds for affordable housing, CDCs that assist in providing affordable housing, and low-income housing tax credits.

IA 04 - Waterloo-Cedar Falls, Iowa MSA

| Demographic Informat   | tion for Full-Scop                    | oe Area: W             | aterloo-Cedar         | Falls, Iowa      | MSA             |               |
|--|---------------------------------------|------------------------|-----------------------|------------------|-----------------|---------------|
| Demographic Characteristics  | #                                     | Low<br>% of #          | Moderate<br>% of #    | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 36                                    | 8.3                    | 25.0                  | 41.7             | 25.0            | 0.0           |
| Population by Geography  | 123,798                               | 4.3                    | 17.3                  | 50.5             | 27.9            | 0.0           |
| Owner-Occupied Housing by Geography  | 31,593                                | 2.4                    | 16.9                  | 50.6             | 30.1            | 0.0           |
| Businesses by Geography  | 7,219                                 | 15.5                   | 14.2                  | 44.9             | 25.4            | 0.0           |
| Farms by Geography   | 656                                   | 1.8                    | 3.3                   | 60.5             | 34.3            | 0.0           |
| Family Distribution by Income Level  | 32,489                                | 21.0                   | 17.8                  | 21.4             | 39.8            | 0.0           |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 12,606                                | 7.3                    | 28.4                  | 48.3             | 16.0            | 0.0           |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 32,438<br>= \$ 48,700<br>= 15.5% | Median Ho<br>Unemployn | = \$ 46,270<br>= 2.7% |                  |                 |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the loan analysis was calendar years 2000 through 2002. The bank's AA is the Waterloo-Cedar Falls, Iowa MSA, which consists of Blackhawk County. Per the 1990 Census, the MSA had a total population of 123,798. Blackhawk County has 36 census tracts of which 3 are low-income and 9 are moderate-income.

UPB has nine offices in the AA consisting of eight full-service branches and one limited service branch. All banking offices have ATMs. In addition, there are five stand-alone ATMs throughout the AA. As of June 30, 2002, the bank's deposits in this assessment area totaled \$249 million comprising 1.08% of the total deposits of the bank. UPB was ranked third in deposit market share with approximately 20% of the deposits in the MSA. The bank's major competitors are large multi-state banks with 22% and 21% of the MSA's deposit base. These banks have a combined eleven offices in the MSA and have the number one and two deposit market shares, respectively.

The Waterloo-Cedar Falls MSA has a growing diversified economy. Major employers in the MSA include John Deere and the University of Northern Iowa. Employment sector concentrations consist of manufacturing, services, retail and wholesale trade and government. According to the Bureau of Labor Statistics, the average unemployment rate in Blackhawk County for 2002 was 4.3%.

We used information from our community contacts in developing our assessment area profile. These contacts stated that the most pressing credit need is affordable housing. The following are opportunities for participation by local financial institutions to aid in meeting the credit needs of the assessment area working with:

- State housing agencies that issue bonds for affordable housing. Financial institutions can invest in various bonds.
- Local organizations that provide loans for affordable housing. Financial institutions can become a participating lender and provide loans to these organizations for syndication.

**KY 05 - Six Contiguous Non-MSA Counties** 

| Demographic Information fo   | or Full-Scope Are                   | a: Six Cont            | iguous Non-M                | SA Kentuck       | y Counties      |               |
|--|-------------------------------------|------------------------|-----------------------------|------------------|-----------------|---------------|
| Demographic Characteristics  | #                                   | Low<br>% of #          | Moderate<br>% of #          | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 44                                  | 0                      | 11                          | 48               | 41              | 0             |
| Population by Geography  | 171,333                             | 0                      | 6                           | 49               | 45              | 0             |
| Owner-Occupied Housing by Geography  | 50,905                              | 0                      | 4                           | 47               | 49              | 0             |
| Businesses by Geography  | 10,544                              | 0                      | 15                          | 45               | 40              | 0             |
| Farms by Geography   | 909                                 | 0                      | 1                           | 50               | 49              | 0             |
| Family Distribution by Income Level  | 49,471                              | 17                     | 15                          | 18               | 50              | 0             |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 15,645                              | 0                      | 9                           | 55               | 36              | 0             |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 22,542<br>= \$ 36,300<br>= 18% | Median Ho<br>Unemployn | = \$ 44,315<br>= 5.4 - 8.2% |                  |                 |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the Lending Test was calendar years 2000 through 2002. As of April 1, 2003 this assessment area consisted of the six contiguous non-MSA counties of Ballard, Calloway, Graves, Livingston, McCracken, and Marshall. Within this area, UPB had 16 branches and 19 ATMs. Per the 1990 census, this area has a total population of 171,333. It had a total of 44 census tracts, of which none were low-income tracts and five were moderate-income tracts. UPB had 16 branches and 19 ATMs in the area.

The bank's deposits in this assessment area as of June 30, 2002 totaled approximately \$1,020 million, amounting to 4.4% of the bank's total deposits at that time. The bank was ranked first in deposit market share with approximately 28% of the area's total deposits. Overall the bank's competition in the area included 14 other financial institutions with 50 offices in the area.

The area's employment was concentrated in the service and retail trade industries. While farms comprised only 8% of local area businesses, farming remained an important industry, with livestock and corn as the major commodities in 2002. According to Bureau of Labor Statistics data, the 2002 annual unemployment rate for these counties ranged from 5.4% to 8.2% (not seasonally adjusted).

We used information from a community contact performed by OCC personnel during this examination. The contact provided us with information in developing our assessment area profile. The credit need identified was affordable rental housing, with an indication that there were ample opportunities for banks to participate in meeting this need.

LA 01 - Part of Baton Rouge, Louisiana MSA

| Demographic Inform   | ation for Full-Sco                    | pe Area: E   | Baton Rouge,       | Louisiana M      | 1SA             |               |
|--|---------------------------------------|--|--------------------|------------------|-----------------|---------------|
| Demographic Characteristics  | #                                     | Low<br>% of #  | Moderate<br>% of # | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 96                                    | 16.7   | 20.8               | 31.3             | 30.2            | 1.0           |
| Population by Geography  | 450,631                               | 12.3   | 17.7               | 37.7             | 32.4            | 0.0           |
| Owner-Occupied Housing by Geography  | 102,753                               | 7.1  | 16.9               | 38.0             | 38.0            | 0.0           |
| Businesses by Geography  | 31,761                                | 8.8  | 13.1               | 38.3             | 39.7            | 0.0           |
| Farms by Geography   | 287                                   | 3.2  | 9.4                | 36.6             | 50.7            | 0.0           |
| Family Distribution by Income Level  | 116,091                               | 23.4   | 15.6               | 19.7             | 41.3            | 0.0           |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 45,201                                | 19.8   | 25.5               | 38.5             | 16.1            | 0.0           |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 32,467<br>= \$ 49,200<br>= 18.5% | Median Housing Value = \$ Unemployment Rate (Average 2002) = |                    |                  |                 |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the loan analysis was calendar years 2000 through 2002. The bank's AA consists of a portion of the Baton Rouge MSA #0760 that includes the parishes of East Baton Rouge and Livingston. There were a total of 96 census tracts in the AA, of which 16 were low-income and 20 were moderate-income. Per the 1990 Census, the AA had a total population of 450,631.

UPBNA has 17 full-service and one limited-service branch in the AA. There are 15 onsite ATMs and one stand-alone ATM. The bank's deposits in the assessment area as of June 30, 2002 totaled \$586 million amounting to 2.55% of the total deposits of the bank. UPBNA has the number four market share in deposits at 8.78% of the total AA deposits. Two large multi-state banks have a dominant market share of the deposits with 36% and 25%. These two banks have 37 and 24 offices, respectively.

The Baton Rouge MSA has a diversified economy. The four-parish Baton Rouge MSA has had a difficult time recently because of layoffs in its large chemical-and-industrial construction sectors. The MSA has lost jobs for three straight years. The MSA should expand over the next two years with 1,900 new jobs but at the slowest growth rate among the state's eight MSAs. Major industries in the Baton Rouge MSA include oil and gas, chemical utilities, government, medical, education, services, retail trade, manufacturing, and construction. The average unemployment rate in 2002 was at 5.6%. The fastest growth is occurring in the retail and

services sectors. In addition, growth is centered geographically around Southern University and Louisiana State University.

We used information derived from our community contact in developing our assessment area profile. The individual we contacted revealed that the most pressing credit needs within the community are credit education and permanent working capital loans for small businesses. Opportunities for local financial institutions to aid in meeting the credit needs of the community include affordable housing credit, housing rehabilitation loans and credit education efforts through local CDC's, Community Housing Development Organizations, and departments of the local government.

MS 01 - Nine Contiguous Non-MSA Mississippi Counties

| Demographic Information for  | Full-Scope Area                     | : Nine Cont            | iguous Non-M              | SA Mississi      | ppi Counties    |               |
|--|-------------------------------------|------------------------|---------------------------|------------------|-----------------|---------------|
| Demographic Characteristics  | #                                   | Low<br>% of #          | Moderate<br>% of #        | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 68                                  | 6                      | 44                        | 31               | 18              | 1             |
| Population by Geography  | 288,811                             | 5                      | 41                        | 34               | 20              | 0             |
| Owner-Occupied Housing by Geography  | 58,726                              | 3                      | 35                        | 38               | 24              | 0             |
| Businesses by Geography  | 13,956                              | 8                      | 36                        | 29               | 27              | 0             |
| Farms by Geography   | 1,395                               | 1                      | 48                        | 33               | 18              | 0             |
| Family Distribution by Income Level  | 69,957                              | 30                     | 16                        | 16               | 38              | 0             |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 31,958                              | 7                      | 50                        | 32               | 11              | 0             |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 21,994<br>= \$ 36,000<br>= 34% | Median Ho<br>Unemployn | = \$ 38,403<br>=6.6-13.2% |                  |                 |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the Lending Test was calendar years 2000 through 2002. As of April 1, 2003 this assessment area consisted of the nine contiguous non-MSA counties of Bolivar, Coahoma, Leflore, Panola, Quitman, Sunflower, Tallahatchie, Tate, and Washington. As of the 1990 Census, the area had a total population of 288,811, with 68 census tracts of which 4 were low-income tracts and 30 were moderate-income tracts. As of April 1, 2003, UPB had 22 branches and 14 ATMs in this area.

The bank's deposits in this assessment area as of June 30, 2002 totaled \$419 million or 2% of the bank's total deposits. UPB was ranked 4<sup>th</sup> in deposit market share with 7.9% of the area's deposits. The bank's competition included a diverse group of 25 other banks with 91 offices in the area.

The area's employment was concentrated in the service and retail trade industries. Farms comprised 10% of the areas businesses, with catfish, cotton, and grain crops the major commodities. According to Bureau of Labor Statistics data, the 2002 annual unemployment rate ranged from 6.6% to 13.2% in these counties (not seasonally adjusted).

We used information from a community contact performed by OCC personnel during this examination. The contact provided us with information in developing our assessment area profile. It identified SBA lending as a credit need for the area.

MS 02 - Jackson, Mississippi MSA

| Demographic Infor  | mation for Full-S                   | cope Area:    | Jackson, Mi                                      | ssissippi MS     | iΑ              |               |  |
|--|-------------------------------------|---------------|--|------------------|-----------------|---------------|--|
| Demographic Characteristics  | #                                   | Low<br>% of # | Moderate<br>% of #                               | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |  |
| Geographies (Census Tracts/BNAs)   | 89                                  | 22            | 20   | 32               | 26              | 0             |  |
| Population by Geography  | 395,396                             | 15            | 19   | 34               | 32              | 0             |  |
| Owner-Occupied Housing by Geography  | 92,120                              | 9             | 16   | 38               | 37              | 0             |  |
| Businesses by Geography  | 17,021                              | 18            | 12   | 34               | 35              | 0             |  |
| Farms by Geography   | 500                                 | 9             | 22   | 39               | 30              | 0             |  |
| Family Distribution by Income Level  | 102,077                             | 24            | 15   | 20               | 41              | 0             |  |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 40,154                              | 25            | 26   | 34               | 15              | 0             |  |
| Median Family Income<br>HUD Adjusted Median Family Income for 1999<br>Households Below the Poverty Level | = \$ 31,575<br>= \$ 46,600<br>= 18% |               | Median Housing Value<br>Unemployment Rate (2002) |                  |                 |               |  |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the Lending Test was calendar years 2000 through 2002. The Jackson, Mississippi MSA consisted of Hinds, Rankin and Madison counties and the bank chose the entire MSA as an assessment area. The MSA had a total of 89 census tracts of which 20 were low-income tracts and 18 were moderate-income tracts. Per the 1990 census, the MSA had a total population of 395,396. As of April 1, 2003 UPB had 19 branches, 26 ATMs and two loan production offices within this area.

The bank's deposits in the assessment area as of June 30, 2002 totaled \$365 million, or 1.6% of the total deposits of the bank. As of June 30, 2002, UPB was ranked fifth in deposit market share with 6.55% of the total MSA deposits (a decline from fourth with a 6.9% share in 1999). As of June 30, 2002, four large multi-state banks had greater market share at 38%, 26%, 11%, and 6.6%. These banks had 43, 23, 17, and 17 offices in the area, respectively. Twelve small banks had a combined total of 37 offices and one large multi-state bank with three offices held the remainder of the MSA's deposits.

The Jackson MSA had a diversified economy with services, government, retail trade and manufacturing being the primary industries. According to Bureau of Labor Statistics data, the 2002 annual unemployment rate was 4.5% (not seasonally adjusted).

We used information from a community contact performed by OCC personnel during this examination. The contact provided us with information in developing our assessment area profile. The credit needs obtained from the contact were flexible small business lending and loans for affordable housing. The contact indicated that there are many loan programs in which banks can participate with financial intermediaries to meet these needs.

### MO 04 Columbia, MO MSA

| Demographic Information for Full Scope Area: MO  Demographic Characteristics                         | 04 Columbia MS<br># | Low<br>% of #              | Moderate<br>% of #                           | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
|--|---------------------|----------------------------|--|------------------|-----------------|---------------|
| Geographies (Census Tracts/BNAs)   | 29                  | 17.24                      | 17.24  | 51.72            | 13.79           | 0.00          |
| Population by Geography  | 112,379             | 14.07                      | 15.57  | 52.82            | 17.54           | 0.00          |
| Owner-Occupied Housing by Geography  | 23,081              | 2.42                       | 10.30  | 63.43            | 23.85           | 0.00          |
| Business by Geography  | 7,389               | 24.25                      | 13.80  | 48.71            | 13.24           | 0.00          |
| Farms by Geography   | 416                 | 3.37                       | 5.53   | 76.44            | 14.66           | 0.00          |
| Family Distribution by Income Level  | 25,939              | 19.20                      | 18.49  | 23.20            | 39.11           | 0.00          |
| Distribution of Low and Moderate Income Families throughout AA Geographies                           | 9,776               | 12.41                      | 18.63  | 58.88            | 10.09           | 0.00          |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below Poverty Level |                     | 34,123<br>57,000<br>17.31% | Median Housing<br>Unemployment<br>US Census) |                  | 66,805<br>2.49% |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Source: 1990 US Census and 2002 HUD updated MFI

Our evaluation period for the loan analysis was calendar years 2000 through 2002. The assessment area consists of Boone County which is the Columbia, Missouri MSA. Per the 1990 Census the MSA had a population of 112,379.

UPBNA has four full service branches in the assessment area. Each branch has an onsite ATM. UPBNA is ranked sixth in market share in Boone with 3.61%. The top three banks are community banks and they have combined deposit market share of 66.28%.

The Columbia MSA has a diversified, stable economy with medical, education, and retail trade being the heaviest employment sectors. According to the Bureau of Labor Statistics, the average unemployment rate for the Columbia, MO MSA in 2002 was 1.8%.

We used information from our own community contacts to develop our assessment area profile. These contacts revealed that more flexibility is needed when banks extended loans and "A" paper loans. Small businesses need flexible loan programs and start-up businesses need venture capital. The contacts stated the area is in need of business incubators. Opportunities for bank involvement are limited since the Columbia MSA is a small metropolitan area.

MO 05 - Part of Springfield, Missouri MSA

| Demographic Infor  | mation for Full-S                     | cope Area:              | Springfield, I        | Missouri MS      | SA              |               |
|--|---------------------------------------|-------------------------|-----------------------|------------------|-----------------|---------------|
| Demographic Characteristics  | #                                     | Low<br>% of #           | Moderate<br>% of #    | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 62                                    | 3.2                     | 30.6                  | 50.0             | 16.1            | 0.0           |
| Population by Geography  | 240,593                               | 1.2                     | 22.8                  | 57.4             | 18.6            | 0.0           |
| Owner-Occupied Housing by Geography  | 61,108                                | 0.0                     | 16.7                  | 60.9             | 22.3            | 0.0           |
| Businesses by Geography  | 16,963                                | 3.7                     | 14.0                  | 63.5             | 18.8            | 0.0           |
| Farms by Geography   | 597                                   | 0.3                     | 6.0                   | 75.5             | 18.1            | 0.0           |
| Family Distribution by Income Level  | 64,429                                | 17.6                    | 18.3                  | 24.5             | 39.5            | 0.0           |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 23,159                                | 0.5                     | 33.5                  | 56.2             | 9.8             | 0.0           |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 29,389<br>= \$ 49,200<br>= 14.5% | Median Hoi<br>Unemploym | = \$ 60,738<br>= 4.4% |                  |                 |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the loan analysis was calendar years 2000 through 2002. The assessment area consists of the counties of Christian and Greene, which are a portion of the Springfield, Missouri MSA. Per the 1990 Census, Christian and Green counties had a combined total population of 240,593.

UPBNA has seven full service branches in its assessment area. Each branch has an onsite ATM. UPBNA has the number thirteen-deposit market share in Christian and Greene Counties with 0.37% of the combined counties' deposits. The top three banks are community banks headquartered in Missouri and have a combined deposit market share of 40.52%.

The Springfield MSA has a diversified, stable economy with medical, education, and retail trade being the heaviest employment sectors. According to the Bureau of Labor Statistics, the average unemployment rate for the Springfield, MO MSA in 2002 was 4.4%.

We used information from our own community contacts to develop our assessment area profile. These contacts revealed that more flexibility is needed when banks extend loans and "A" paper loans. Small businesses need flexible loan programs and start-up businesses need venture capital. The contacts stated the area is in need of business incubators. Opportunities for bank involvement are limited since the Springfield MSA is a small metropolitan area.

TN 05 - Nashville, Tennessee MSA

| Demographic Information for Full-Scope Area: Nashville, Tennessee MSA                                    |                                     |   |                    |                  |                 |               |  |  |  |
|--|-------------------------------------|---|--------------------|------------------|-----------------|---------------|--|--|--|
| Demographic Characteristics  | #                                   | Low<br>% of #   | Moderate<br>% of # | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |  |  |  |
| Geographies (Census Tracts/BNAs)   | 206                                 | 8   | 23                 | 50               | 18              | 1             |  |  |  |
| Population by Geography  | 985,026                             | 5   | 19                 | 56               | 20              | 0             |  |  |  |
| Owner-Occupied Housing by Geography  | 237,606                             | 2   | 16                 | 58               | 24              | 0             |  |  |  |
| Businesses by Geography  | 78,910                              | 4   | 22                 | 48               | 25              | 1             |  |  |  |
| Farms by Geography   | 1,904                               | 1   | 18                 | 60               | 21              | 0             |  |  |  |
| Family Distribution by Income Level  | 266,208                             | 20  | 18                 | 24               | 38              | 0             |  |  |  |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 99,892                              | 9   | 28                 | 54               | 9               | 0             |  |  |  |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 35,797<br>= \$ 61,600<br>= 12% | Median Housing Value = \$ Unemployment Rate ( December 2002 ) = |                    |                  |                 |               |  |  |  |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the Lending Test was calendar years 2000 through 2002. UPB had chosen the entire Nashville, Tennessee MSA as its assessment area. The MSA consisted of the following Tennessee counties: Cheatham, Davidson, Dickson, Robertson, Rutherford, Sumner, Williamson, and Wilson. Per the 1990 Census the MSA had a total population of 985,026. The MSA had 206 census tracts of which 17 were low-income and 47 were moderate-income. As of April 1, 2003 UPB had 29 branches, 35 ATMs, and one loan production office in this area.

The bank's deposits in the assessment area as of June 30, 2002 totaled \$1 billion or 5% of the bank's total deposits. The bank was ranked fourth in deposit market share with 6% of the area's deposits. Three other large multi-state banks had the top three market shares with 18.6%, 18.2% and 16%. These banks had 49, 39 and 43 offices in the area, respectively. A diverse group of 41 other banks with 254 offices in the area held the remaining deposits.

The Nashville economy is a thriving, diversified economy with a heavy employment concentration in the services sector. Retail trade and manufacturing also make up a large portion of the economy. According to Bureau of Labor Statistics data, the 2002 annual unemployment rate for the Nashville MSA was 4.0% (not seasonally adjusted).

We used information from community contacts performed by OCC personnel prior to and during this examination. These contacts provided us with information in

developing our assessment area profile. They revealed that affordable housing remains a significant credit need. There are numerous opportunities for local financial institutions to work with local non-profit organizations to meet this need.

TN 15 - Four Contiguous Non-MSA Tennessee Counties

| Demographic Information for  | Full-Scope Area                      | : Four Cont            | iguous Non-M               | ISA Tenness      | ee Counties     |               |
|--|--------------------------------------|------------------------|----------------------------|------------------|-----------------|---------------|
| Demographic Characteristics  | #                                    | Low<br>% of #          | Moderate<br>% of #         | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 46                                   | 0                      | 9                          | 54               | 17              | 20            |
| Population by Geography  | 150,636                              | 0                      | 10                         | 70               | 20              | 0             |
| Owner-Occupied Housing by Geography  | 63,993                               | 0                      | 7                          | 72               | 21              | 0             |
| Businesses by Geography  | 8,600                                | 0                      | 15                         | 59               | 26              | 0             |
| Farms by Geography   | 276                                  | 0                      | 13                         | 72               | 15              | 0             |
| Family Distribution by Income Level  | 43,304                               | 20                     | 16                         | 22               | 42              | 0             |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 15,592                               | 0                      | 12                         | 76               | 12              | 0             |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 24,935<br>= \$ 42,600<br>= 18.% | Median Ho<br>Unemployn | = \$ 50,929<br>= 5.3-12.1% |                  |                 |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the Lending Test was calendar years 2000 through 2002. As of April 1, 2003 this assessment area consisted of Cumberland, Morgan, Putnam, and Roane Counties. Per the 1990 Census, the area had a total population of 150,636. It included 46 census tracts of which none were low-income tracts and four were moderate-income tracts. UPB had 16 branches and 15 ATMs in the area.

The bank's deposits in this assessment area as of June 30, 2002 totaled approximately \$448 million, or 2% of its total deposits. UPB was ranked first in deposit market share in the four county area with 22.9% of the deposits. The bank's competition included 18 other institutions with 48 offices throughout the area.

The area economy was diversified with a heavy concentration in the service and retail trade industries. According to Bureau of Labor Statistics data, the 2002 annual employment rate ranged from 5.3% to 12.1% in these counties (not seasonally adjusted).

We used information from community contacts performed by OCC personnel prior to and during this examination. These contacts provided us with information in developing our assessment area profile. They indicated that there is a need for affordable housing and an opportunity for banks to assist by providing grants, technical assistance, and financing.

TX 03 - Part of Houston, Texas MSA

| Demographic Inf  | ormation for Ful                      | I-Scope Area   | a: Houston, 7      | Texas MSA        |                 |               |
|--|---------------------------------------|--|--------------------|------------------|-----------------|---------------|
| Demographic Characteristics  | #                                     | Low<br>% of #  | Moderate<br>% of # | Middle<br>% of # | Upper<br>% of # | NA*<br>% of # |
| Geographies (Census Tracts/BNAs)   | 582                                   | 12.5   | 30.8               | 29.0             | 25.3            | 2.4           |
| Population by Geography  | 2,818,199                             | 9.1  | 28.7               | 32.4             | 29.9            | 0.0           |
| Owner-Occupied Housing by Geography  | 533,891                               | 5.8  | 22.6               | 32.4             | 39.3            | 0.0           |
| Businesses by Geography  | 235,410                               | 5.9  | 25.1               | 29.9             | 38.8            | 0.0           |
| Farms by Geography   | 3,024                                 | 3.8  | 19.4               | 35.4             | 41.3            | 0.0           |
| Family Distribution by Income Level  | 708,831                               | 23.2   | 16.8               | 20.1             | 39.9            | 0.0           |
| Distribution of Low- and Moderate-Income<br>Families throughout AA Geographies                           | 283,494                               | 17.3   | 41.0               | 30.2             | 12.9            | 0.0           |
| Median Family Income<br>HUD Adjusted Median Family Income for 2002<br>Households Below the Poverty Level | = \$ 36,886<br>= \$ 59,600<br>= 13.7% | Median Housing Value = \$ 75<br>Unemployment Rate (2002 Average) = |                    |                  |                 |               |

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

Our evaluation period for the loan analysis was calendar years 2000 through 2002. The bank has chosen its assessment area to be Harris County, Texas. Harris County is part of the Houston, Texas MSA. Per the 1990 Census, Harris County had a population of 2,818,199. Harris County has a total of 582 census tracts of which 73 are low-income tracts, and 179 are moderate-income census tracts. The bank's deposits in this assessment area as of June 30, 2002 totaled \$298 million amounting to 1.3% of the total deposits of the bank.

UPB has six full service branches within Harris County. All of the offices have ATM's and there is one stand alone ATM. The bank is ranked 25<sup>th</sup> in deposit market share within Harris County with 0.48% of the total deposits within the county. Two multi-state institutions have 48% of the deposits in Harris County with a total of 130 banking offices.

Harris County is a widely diversified economy with employment concentrations primarily in the service sector as well as in retail trade and in government. According to the Bureau of Labor Statistics, the 2002 average unemployment rate for the Houston MSA was 6.1%. Among the 10 largest cities, Houston ranked second in the rate of job growth. It is forecasted that Houston will have an additional 81,000 new jobs by the end of this year. It is important to note that 90% of those new jobs are in the non-energy dependent sectors, thereby adding to the City's economy and economic diversity.

The need for affordable housing and housing rehabilitation has continued to increase as well as the need to address housing deficiencies and overcrowding. The City's first priority is to provide housing and supportive services to its low-income population, including renters and homeowners. The City's endeavors in the area of homeownership include the rehabilitation of owner-occupied housing units. It plans to use CDBG and HOME funds and to leverage private sector resources. The City also makes available to these first-time home purchasers direct homebuyers assistance, such as mortgage assistance, down payment and closing cost assistance, and financial counseling. AA housing priorities include the acquisition, rehabilitation and new construction of housing units for its elderly low-income residents by selecting projects that demonstrate an effective use of Federal funds and represent the best effort at leveraging private and nonfederal resources.

Despite the fact that Houston has the second lowest cost of living among major American cities, the barriers to affordable housing in the MSA include the lack of sufficient down payment for many first-time homeowners. To overcome this obstacle, the City's Homebuyers Assistance Program commits resources to assist low and moderate-income persons with down payment and closing cost assistance. Other barriers of particular concern include building codes, tax policies affecting land use controls, fees and charges, growth limits, and policies that affect the return on residential investment.

We used information from our own contacts in developing our assessment area profile. Organizations contacted included several governmental agencies and entities involved in economic development as well as several non-profit organizations that provide services to the community. The contacts indicated a high level of community development opportunities and that the banks in the areas have been responsive in meeting community credit needs. The primary needs identified by the community contacts are affordable housing, small business loans and technical assistance (financial education).

# **Appendix D: Tables of Performance Data**

## **Table of Contents**

| Memphis, Tenr   | nessee-Arkansas-Mississippi, MSA | D-1   |
|-----------------|----------------------------------|-------|
| Part of St. Lou | is, Illinois-Missouri MSA        | D-15  |
| Alabama         |                                  | D-29  |
| Arkansas        |                                  | D-43  |
| Florida         |                                  | D-57  |
| Illinois        |                                  | D-71  |
| Indiana         |                                  | D-85  |
| Iowa            |                                  | D-99  |
| Kentucky        |                                  | D-113 |
| Louisiana       |                                  | D-127 |
| Mississippi     |                                  | D-141 |
| Missouri        |                                  | D-155 |
| Tennessee       |                                  | D-169 |
| Texas           |                                  | D-183 |

Table 1. Lending Volume

| LENDING VOLUME                        |                          | G      | eography: MEN | IPHIS MSA     | Ev           | aluation Period | d: January 2, 2 | 2000 TO DECEM | 1BER 31, 2002       |            |             |                                      |
|---------------------------------------|--------------------------|--------|---------------|---------------|--------------|-----------------|-----------------|---------------|---------------------|------------|-------------|--------------------------------------|
|                                       | % of Rated<br>Area Loans | Home M | lortgage      | Small Loans t | o Businesses | Small Loar      | ns to Farms     |               | Development<br>ns** | Total Repo | orted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):            | (#) in<br>MA/AA*         | #      | \$ (000's)    | #             | \$ (000's)   | #               | \$ (000's)      | #             | \$ (000's)          | #          | \$(000's)   |                                      |
| Full Review:                          |                          |        |               |               |              |                 |                 |               |                     |            |             |                                      |
| TN 01 - Memphis, TN-AR<br>MS MSA 4920 | 100.00                   | 9,717  | 1,091,890     | 2,051         | 205,364      | 359             | 27,983          | 21            | 18,176              | 12,148     | 1,343,413   | 100.00                               |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.
\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME PU      | JRCHASE |                   | Geo                        | graphy: MEMPI   | HIS MSA                    | Eval            | uation Period:             | January 2, 2    | 000 TO DECEM               | BER 31, 2002    |         |            |            |           |      |
|---------------------------------------|---------|-------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|-----------|------|
|                                       |         | e Purchase<br>ans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography' | k    |
| MA/Assessment Area:                   | #       | % of<br>Total**   | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid       | Upp  |
| Full Review:                          |         |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |           |      |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 4,760   | 100.00            | 7.44                       | 2.61            | 18.34                      | 10.67           | 36.73                      | 32.69           | 37.49                      | 53.99           | 4.14    | 4.86       | 4.37       | 4.07      | 4.12 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: MSA 4920.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME         | IMPROVEME            | ENT             |                            | Geography       | y: MEMPHIS MS              | SA                 | Evaluation                 | Period: JANU    | ARY 2, 2000 TC             | DECEMBER 3°     | 1, 2002 |           |              |            |      |
|---------------------------------------|----------------------|-----------------|----------------------------|-----------------|----------------------------|--------------------|----------------------------|-----------------|----------------------------|-----------------|---------|-----------|--------------|------------|------|
|                                       | Total I<br>Improveme |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         | e-Income<br>aphies | Middle-l<br>Geogra         |                 | Upper-Income               | Geographies     |         | Market Sh | are (%) by G | Geography* |      |
| MA/Assessment Area:                   | #                    | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans    | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp  |
| Full Review:                          |                      |                 |                            |                 |                            |                    |                            |                 |                            |                 |         |           |              |            |      |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 732                  | 100.00          | 7.44                       | 7.92            | 18.34                      | 16.94              | 36.73                      | 44.81           | 37.49                      | 30.33           | 3.73    | 7.84      | 3.94         | 4.80       | 1.78 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: MSA 4920.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HOME         | MORTGAG | E REFINANC      | Ε                          | Geogra          | aphy: MEMPHIS              | MSA                | Evaluati                   | on Period: JAN  | UARY 2, 2000 T             | TO DECEMBER :   | 31, 2002 |            |              |            |      |
|---------------------------------------|---------|-----------------|----------------------------|-----------------|----------------------------|--------------------|----------------------------|-----------------|----------------------------|-----------------|----------|------------|--------------|------------|------|
| MA/Assessment Area:                   | # % of  |                 | Low-Income                 | Geographies     | Moderate<br>Geogr          | e-Income<br>aphies | Middle-Income              | e Geographies   | Upper-Income               | Geographies     |          | Market Sha | are (%) by 0 | Geography* |      |
|                                       | #       | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans    | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall  | Low        | Mod          | Mid        | Upp  |
| Full Review:                          |         |                 |                            |                 |                            |                    |                            |                 |                            |                 |          |            |              |            |      |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 4,211   | 100.00          | 7.44                       | 2.47            | 18.34                      | 9.33               | 36.73                      | 31.39           | 37.49                      | 56.76           | 5.10     | 2.46       | 4.00         | 4.92       | 5.48 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: MSA 4920.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

| Table 6. Coograpine                   |         |                   |                     |                 |                  |                    |                  |                       |                  |                 |         |            |             |            |      |
|---------------------------------------|---------|-------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------------|------------------|-----------------|---------|------------|-------------|------------|------|
| Geographic Distribution: MULT         | IFAMILY |                   |                     | Geography: MEI  | MPHIS MSA        | Ev                 | valuation Perio  | <b>d</b> : January 2, | 2000 TO DECEN    | MBER 31, 2002   |         |            |             |            |      |
|                                       |         | ultifamily<br>ans | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Income    | e Geographies         | Upper-Income     | Geographies     |         | Market Sha | re (%) by G | Geography* |      |
| MA/Assessment Area:                   | #       | % of<br>Total**   | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans       | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid        | Upp  |
| Full Review:                          |         |                   |                     |                 |                  |                    |                  |                       |                  |                 | •       |            |             | '          |      |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 14      | 100.00            | 19.00               | 28.57           | 21.20            | 28.57              | 28.29            | 42.86                 | 31.51            | 0.00            | 5.26    | 5.26       | 16.67       | 5.26       | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: MSA 4920.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMAL         | L LOANS TO | O BUSINESSE       | S                         | Geo             | graphy: MEMPI             | HIS MSA         | Eva                       | luation Period   | d: January 2,             | 2000 TO DEC      | EMBER 31, 2 | 2002      |              |            |      |
|---------------------------------------|------------|-------------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|------------------|---------------------------|------------------|-------------|-----------|--------------|------------|------|
|                                       |            | Small<br>ss Loans | Low-Income                | Geographies     | Moderate<br>Geogra        |                 | Middle-<br>Geogra         | Income<br>aphies |                           | Income<br>aphies |             | Market Sh | are (%) by G | Geography* |      |
| MA/Assessment Area:                   | #          | % of<br>Total**   | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses<br>*** | % BANK<br>Loans  | % of<br>Businesses<br>*** | % BANK<br>Loans  | Overall     | Low       | Mod          | Mid        | Upp  |
| Full Review:                          |            |                   |                           |                 |                           |                 |                           |                  |                           |                  |             |           |              |            |      |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 2,051      | 100.00            | 12.36                     | 5.63            | 18.42                     | 18.31           | 29.51                     | 40.19            | 39.06                     | 35.88            | 1.60        | 1.22      | 2.27         | 2.09       | 1.33 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL        | LOANS T | O FARMS         |                  | Geograp         | hy: MEMPHIS N      | MSA             | Evaluati          | on Period: JAN  | NUARY 2, 2000   | TO DECEMBER     | 31, 2002 |           |              |            |       |
|---------------------------------------|---------|-----------------|------------------|-----------------|--------------------|-----------------|-------------------|-----------------|-----------------|-----------------|----------|-----------|--------------|------------|-------|
|                                       | "   "   |                 |                  | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                 | Upper-Income    | Geographies     |          | Market Sh | are (%) by ( | Geography* |       |
| MA/Assessment Area:                   | #       | % of<br>Total** | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | Overall  | Low       | Mod          | Mid        | Upp   |
| Full Review:                          | •       |                 |                  |                 |                    |                 |                   |                 |                 |                 |          |           |              |            |       |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 359     | 100.00          | 4.71             | 0.28            | 26.71              | 44.01           | 38.27             | 42.34           | 29.85           | 13.37           | 22.15    | 0.00      | 30.53        | 19.27      | 17.28 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Table 6. Dollowel Di                  | oti ibatioii ( | o                |                  |                     |                  |                     |                  |                     |                  |                     |         |      |            |      |      |
|---------------------------------------|----------------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|------------|------|------|
| Borrower Distribution: HOME F         | PURCHASE       | -                |                  | Geography           | : MEMPHIS MSA    |                     | Evaluation Per   | iod: January        | 2, 2000 TO DEC   | EMBER 31, 200       | 12      |      |            |      |      |
|                                       |                | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Income     | e Borrowers         |         | Ma   | arket Shar | e*   |      |
| MA/Assessment Area:                   | #              | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid  | Upp  |
| Full Review:                          |                |                  | •                |                     |                  |                     |                  |                     |                  |                     |         |      | '          | '    |      |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 4,760          | 100.00           | 23.45            | 15.41               | 15.93            | 24.29               | 20.22            | 23.12               | 40.40            | 37.18               | 4.40    | 5.22 | 4.24       | 3.67 | 4.82 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: MSA 4920.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 10.15% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Tubic 7. Dollower bi                  |  |                 |                  |                     |                  |                     |                  |                        |                  |                     |         |      |           |      |      |
|---------------------------------------|--|-----------------|------------------|---------------------|------------------|---------------------|------------------|------------------------|------------------|---------------------|---------|------|-----------|------|------|
| Borrower Distribution: HOME           | IMPROVE  | EMENT           |                  | Geography           | y: MEMPHIS MS    | SA .                | Evaluation F     | <b>Period</b> : JANUAR | RY 2, 2000 TO D  | ECEMBER 31, 2       | 002     |      |           |      |      |
|                                       | Total Home Low-Income Billimprovement Loans # % of % |                 |                  | e Borrowers         | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers            | Upper-Incom      | e Borrowers         |         | Ma   | rket Shar | e*   |      |
| MA/Assessment Area:                   | #  | % of<br>Total** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans****    | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod       | Mid  | Upp  |
| Full Review:                          |  |                 |                  |                     |                  |                     |                  |                        |                  |                     |         |      | '         | '    |      |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 732  | 100.00          | 23.45            | 16.64               | 15.93            | 22.14               | 20.22            | 23.88                  | 40.40            | 37.34               | 3.43    | 6.14 | 3.36      | 2.82 | 2.59 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: MSA 4920.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 5.60% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Borrower Distribution: HOME           | MORTGAG | e refinanci   | E                | Geog                | raphy: MEMPHIS   | S MSA               | Evaluat          | on Period: JAN      | UARY 2, 2000 T   | TO DECEMBER 3       | 1, 2002 |      |            |      |      |
|---------------------------------------|---------|---|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|------------|------|------|
| MA/Assessment Area:                   | Moi     | Total Home Low-Income B Mortgage Refinance Loans # % of % |                  |                     | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma   | arket Shar | e*   |      |
|                                       | #       | % of<br>Total**   | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid  | Upp  |
| Full Review:                          |         |   |                  |                     |                  |                     |                  |                     |                  |                     |         |      |            |      |      |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 4,211   | 100.00  | 23.45            | 8.24                | 15.93            | 17.31               | 20.22            | 23.80               | 40.40            | 50.65               | 6.00    | 5.09 | 5.37       | 5.89 | 6.45 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: MSA 4920.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 11.80% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table11. Borrower Distribution of Small Loans to Businesses

| Borrower Distribution: SMALL I        | LOANS TO E | BUSINESSES             |                         | Geography: N        | MEMPHIS MSA       | Evaluation Period: JANU            | ARY 2, 2000 TO DECEMBER 31, 20 | 002  |                         |
|---------------------------------------|------------|------------------------|-------------------------|---------------------|-------------------|------------------------------------|--------------------------------|------|-------------------------|
|                                       |            | all Loans to<br>nesses | Businesses With million |                     | Loa               | ns by Original Amount Regardless c | f Business Size                | Ma   | rket Share*             |
| MA/Assessment Area:                   | #          | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | >\$100,000 to \$250,000            | > \$250,000 to \$1,000,000     | All  | Rev\$ 1 Million or Less |
| Full Review:                          |            |                        |                         |                     |                   |                                    |                                | 1    |                         |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 2,051      | 100.00                 | 60.67                   | 73.82               | 76.30             | 12.82                              | 10.87                          | 1.60 | 3.29                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 5.95% of small loans to businesses originated and purchased by the bank.

Table12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMALL I        | LOANS TO F | ARMS                 |                       | Geography: MEN      | 2                 |                                    |                            |       |                         |
|---------------------------------------|------------|----------------------|-----------------------|---------------------|-------------------|------------------------------------|----------------------------|-------|-------------------------|
| MA/Assessment Area:                   |            | all Loans to<br>irms | Farms With Remaillion |                     | Lo                | oans by Original Amount Regardless | Market Share*              |       |                         |
|                                       | #          | % of<br>Total**      | % of Farms***         | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000 | All   | Rev\$ 1 Million or Less |
| Full Review:                          |            |                      |                       |                     |                   |                                    |                            |       |                         |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 359        | 100.00               | 87.54                 | 88.86               | 76.60             | 13.93                              | 9.47                       | 22.15 | 24.22                   |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 5.57% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| Table 14. Qualified 1                 |             |                 |                 |                |                       |                         |                        |   |           |
|---------------------------------------|-------------|-----------------|-----------------|----------------|-----------------------|-------------------------|------------------------|---|-----------|
| QUALIFIED INVESTMENTS                 |             | Geograp         | hy: MEMPHIS MSA | Evaluatio      | on Period: DECEMBER : | 31, 1999 TO DECEMBER 31 | , 2003                 |   |           |
| MA/Assessment Area:                   | Prior Perio | od Investments* | Current Perio   | od Investments |                       | Total Investments       | Unfunded Commitments** |   |           |
|                                       | #           | \$(000's)       | #               | \$(000's)      | #                     | \$(000's)               | % of Total             | # | \$(000's) |
| Full Review:                          |             |                 |                 |                |                       |                         |                        |   |           |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 19          | 2,422           | 104             | 3,220          | 123                   | 5,642                   | 100                    | 0 | 0         |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH I              | DELIVERY SY        | STEM AND B   | RANCH OPEN        | IINGS/CLOS | SINGS | Geog  | raphy: MEN | IPHIS MSA |                          | Evaluation                                      | n <b>Period</b> : DE | CEMBER 3 | 1, 1999 TO | DECEMBER                              | 31, 2003 |       |       |
|---------------------------------------|--------------------|--------------|-------------------|------------|-------|-------|------------|-----------|--------------------------|---|----------------------|----------|------------|---------------------------------------|----------|-------|-------|
|                                       | Deposits           | Branches     |                   |            |       |       |            |           | Branch Openings/Closings |   |                      |          |            | Population                            |          |       |       |
| MA/Assessment Area:                   | % of<br>Rated      | # of<br>BANK | % of<br>Rated     |            |       |       |            | # of      | # of                     | Net change in Location of Branches<br>(+ or - ) |                      |          |            | % of Population within Each Geography |          |       |       |
|                                       | Area Branches Area |              |                   |            |       |       |            | Branch    | Branch                   |   |                      | ,        | ,          |                                       |          |       |       |
|                                       | Deposits<br>in AA  |              | Branches<br>in AA | Low        | Mod   | Mid   | Upp        | Openings  | Closings                 | Low   | Mod                  | Mid      | Upp        | Low                                   | Mod      | Mid   | Upp   |
| Full Review:                          |                    |              |                   |            |       |       |            |           |                          |   |                      |          |            |                                       |          |       |       |
| TN 01 - Memphis, TN-AR-MS<br>MSA 4920 | 100.00             | 49           | 100               | 6.12       | 12.24 | 32.65 | 48.98      | 4         | 7                        | 0   | 1                    | -1       | -3         | 13.12                                 | 21.86    | 33.97 | 30.60 |

Table 1. Lending Volume

| LENDING VOLUME                       | Evaluation       | Evaluation Period: JANUARY 2, 2000 TO DECEMBER 31, 2002 |            |                           |            |                      |            |                                   |            |                      |           |                                      |
|--------------------------------------|------------------|---|------------|---------------------------|------------|----------------------|------------|-----------------------------------|------------|----------------------|-----------|--------------------------------------|
| % of Rated<br>Area Loans             |                  |   |            | Small Loans to Businesses |            | Small Loans to Farms |            | Community Development<br>Loans ** |            | Total Reported Loans |           | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):           | (#) in<br>MA/AA* | #   | \$ (000's) | #                         | \$ (000's) | #                    | \$ (000's) | #                                 | \$ (000's) | #                    | \$(000's) |                                      |
| Full Review:                         |                  |   |            |                           |            |                      |            |                                   |            |                      |           |                                      |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 100.00           | 9,151   | 894,234    | 2,753                     | 388,787    | 130                  | 10,762     | 5                                 | 12,248     | 12,038               | 1,305,821 | 100.00                               |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.

\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME PU     | JRCHASE |                   | Geo                        | graphy: ST. LOI | JIS, MO-IL MSA             |                 | Evaluation I               | Period: JANUA   | RY 2, 2000 TO              | DECEMBER 31     | 2002    |            |            |          |      |
|--------------------------------------|---------|-------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|----------|------|
|                                      |         | e Purchase<br>ans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ма      | arket Shar | e (%) by G | eography | *    |
| MA/Assessment Area:                  | #       | % of<br>Total**   | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid      | Upp  |
| Full Review:                         |         |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |          |      |
| MO 03 - Multistate MO-IL MSA<br>7040 | 3,722   | 100.00            | 3.55                       | 1.48            | 12.70                      | 7.42            | 52.72                      | 56.37           | 31.02                      | 34.74           | 1.04    | 0.56       | 0.83       | 1.47     | 0.50 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOM         | 1e improveme         | ENT             |                            | Geography       | y: ST. LOUIS, M            | 0-IL MSA        | Eva                        | luation Period  | : January 2, 2             | 2000 TO DECEN   | MBER 31, 20 | 002        |              |            |      |
|--------------------------------------|----------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|-------------|------------|--------------|------------|------|
|                                      | Total I<br>Improveme |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-<br>Geogra          |                 | Upper-Income               | Geographies     |             | Market Sha | are (%) by G | Geography* |      |
| MA/Assessment Area:                  | #                    | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall     | Low        | Mod          | Mid        | Upp  |
| Full Review:                         |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |             |            |              |            |      |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 939                  | 100.00          | 3.55                       | 3.73            | 12.70                      | 13.84           | 52.72                      | 61.34           | 31.02                      | 21.09           | 0.98        | 2.88       | 1.12         | 1.13       | 0.49 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HON         | ME MORTGAG | e refinanc               | Œ                          | Geogra          | aphy: ST. LOUIS            | , MO-IL MSA        | E                          | valuation Perio | od: January 2,             | 2000 TO DECE    | MBER 31, | 2002       |             |            |      |
|--------------------------------------|------------|--------------------------|----------------------------|-----------------|----------------------------|--------------------|----------------------------|-----------------|----------------------------|-----------------|----------|------------|-------------|------------|------|
| MA/Assessment Area:                  | Mortgage   | Home<br>Refinance<br>ans | Low-Income                 | Geographies     | Moderate<br>Geogra         | e-Income<br>aphies | Middle-Income              | e Geographies   | Upper-Income               | Geographies     |          | Market Sha | re (%) by G | Geography* |      |
|                                      | #          | % of<br>Total**          | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans    | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall  | Low        | Mod         | Mid        | Upp  |
| Full Review:                         |            |                          |                            |                 |                            |                    |                            |                 |                            |                 |          |            |             |            |      |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 4,402      | 100.00                   | 3.55                       | 0.89            | 12.70                      | 7.16               | 52.72                      | 55.82           | 31.02                      | 36.14           | 1.00     | 0.44       | 0.86        | 1.35       | 0.69 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

\*\* Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

| Table 5. Geographie                  |          |                   |                     |                 |                  |                    |                  |                        |                  |                 |         |            |              |           |      |
|--------------------------------------|----------|-------------------|---------------------|-----------------|------------------|--------------------|------------------|------------------------|------------------|-----------------|---------|------------|--------------|-----------|------|
| Geographic Distribution: MULT        | ΓΙFΑΜΙLΥ |                   |                     | Geography: ST.  | LOUIS, MO-IL N   | <b>MSA</b>         | Evaluatio        | <b>n Period</b> : JANU | ARY 2, 2000 TC   | DECEMBER 31     | , 2002  |            |              |           |      |
|                                      |          | ultifamily<br>ans | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Income    | e Geographies          | Upper-Income     | Geographies     |         | Market Sha | ire (%) by G | eography* |      |
| MA/Assessment Area:                  | #        | % of<br>Total**   | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans        | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp  |
| Full Review:                         |          |                   |                     |                 |                  |                    |                  |                        |                  |                 |         |            |              | '         |      |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 88       | 100.00            | 11.48               | 2.27            | 13.46            | 19.32              | 48.24            | 68.18                  | 26.83            | 10.23           | 9.31    | 0.00       | 10.98        | 9.36      | 8.11 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMAI        | LL LOANS TO | ) BUSINESSE       | S                         | Geo             | graphy: ST. LOI           | JIS, MO-IL MS.  | A                         | Evaluation      | n Period: JANU            | IARY 2, 2000 T   | TO DECEMBE | R 31, 2002 |              |            |      |
|--------------------------------------|-------------|-------------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|------------------|------------|------------|--------------|------------|------|
|                                      |             | Small<br>ss Loans | Low-Income                | Geographies     | Moderate<br>Geogra        |                 | Middle-<br>Geogra         |                 |                           | Income<br>aphies |            | Market Sh  | are (%) by G | Geography* |      |
| MA/Assessment Area:                  | #           | % of<br>Total**   | % of<br>Businesses<br>*** | % BANK<br>Loans  | Overall    | Low        | Mod          | Mid        | Upp  |
| Full Review:                         |             |                   |                           |                 |                           |                 |                           |                 |                           |                  |            |            |              |            |      |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 2,753       | 100.00            | 5.71                      | 4.22            | 13.83                     | 12.68           | 52.39                     | 57.19           | 27.82                     | 25.91            | 1.28       | 1.42       | 1.57         | 1.48       | 1.00 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL       | LOANS T | O FARMS             |                  | Geograp         | hy: ST. LOUIS,     | MO-IL MSA       | Ev                | /aluation Peri  | od: January 2   | , 2000 TO DEC   | EMBER 31, | 2002      |            |            |      |
|--------------------------------------|---------|---------------------|------------------|-----------------|--------------------|-----------------|-------------------|-----------------|-----------------|-----------------|-----------|-----------|------------|------------|------|
|                                      |         | Small Farm<br>Loans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                 | Upper-Income    | Geographies     |           | Market Sh | are (%) by | Geography* |      |
| MA/Assessment Area:                  | #       | % of<br>Total**     | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | Overall   | Low       | Mod        | Mid        | Upp  |
| Full Review:                         |         |                     |                  |                 |                    |                 |                   |                 |                 |                 |           |           |            |            |      |
| MO 03 - Multistate MO-IL MSA<br>7040 | 130     | 100.00              | 0.90             | 0.00            | 8.67               | 4.62            | 76.13             | 90.77           | 14.23           | 4.62            | 4.27      | 0.00      | 5.13       | 4.60       | 1.56 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

|                                      |          | of Home I an     |                  |                      |                   |                     |                  |                     |                  |                     |          |      |            |      |      |
|--------------------------------------|----------|------------------|------------------|----------------------|-------------------|---------------------|------------------|---------------------|------------------|---------------------|----------|------|------------|------|------|
| Borrower Distribution: HOME F        | PURCHASE | -                |                  | Geography            | : ST. LOUIS, MO-I | L MSA               | Evaluat          | ion Period: JAN     | NUARY 2, 2000    | TO DECEMBER :       | 31, 2002 |      |            |      |      |
|                                      |          | Home<br>se Loans | Low-Income       | Borrowers            | Moderate-Incor    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Income     | e Borrowers         |          | Ma   | arket Shar | e*   |      |
| MA/Assessment Area:                  | #        | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans **** | %<br>Families***  | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall  | Low  | Mod        | Mid  | Upp  |
| Full Review:                         |          |                  |                  |                      |                   |                     |                  |                     |                  |                     |          |      |            |      |      |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 3,722    | 100.00           | 19.13            | 11.88                | 17.40             | 25.93               | 24.44            | 26.19               | 39.02            | 36.00               | 1.20     | 0.88 | 1.30       | 1.16 | 1.28 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 47.98% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Table 7. Dollower Di                 | 0111041101 |                          |            |             |                  |                     |                  |                     |                  |                     |            |        |            |      |      |
|--------------------------------------|------------|--------------------------|------------|-------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------|--------|------------|------|------|
| Borrower Distribution: HOME          | IMPROVE    | EMENT                    |            | Geography   | y: ST. LOUIS, MO | O-IL MSA            | Evalu            | ation Period: J     | ANUARY 2, 200    | 0 TO DECEMBE        | R 31, 2002 | )<br>: |            |      |      |
|                                      | -          | tal Home<br>rement Loans | Low-Income | e Borrowers | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Income     | e Borrowers         |            | Ma     | arket Shar | e*   |      |
| MA/Assessment Area:                  | #          | % of<br>Total**          | % of       |             |                  | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall    | Low    | Mod        | Mid  | Upp  |
| Full Review:                         |            |                          |            |             |                  |                     |                  |                     |                  |                     |            |        | <u> </u>   | · ·  |      |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 939        | 100.00                   | 19.13      | 20.76       | 17.40            | 24.56               | 24.44            | 29.37               | 39.02            | 25.32               | 0.94       | 1.86   | 1.25       | 0.54 | 0.67 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 15.87% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Table 10. Bollower                   | D.Ott.ibutio                                 |                                | or tgago rtormane   | 70 204110        |                     |                  |                     |                  |                     |              |            |      |           |      |      |
|--------------------------------------|--|--------------------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|--------------|------------|------|-----------|------|------|
| Borrower Distribution: HOME          | MORTGAG                                      | SE REFINANCI                   | E                   | Geog             | raphy: ST. LOUIS    | S, MO-IL MSA     | E                   | valuation Peri   | od: January 2,      | 2000 TO DECE | MBER 31, 2 | 2002 |           |      |      |
| MA/Assessment Area:                  | Mo   | al Home<br>rtgage<br>nce Loans | Low-Income          | e Borrowers      | Moderate-Inco       | me Borrowers     | Middle-Incom        | e Borrowers      | Upper-Incom         | e Borrowers  |            | Ма   | rket Shar | e*   |      |
|                                      | Refinance Loans # % of % Total** Families*** |                                | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall      | Low        | Mod  | Mid       | Upp  |      |
| Full Review:                         |  |                                |                     |                  |                     |                  |                     |                  |                     |              |            | •    | •         | •    |      |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 4,402  | 100.00                         | 19.13               | 9.02             | 17.40               | 20.27            | 24.44               | 27.01            | 39.02               | 43.70        | 1.18       | 1.13 | 1.17      | 1.08 | 1.26 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 26.49% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table11. Borrower Distribution of Small Loans to Businesses

| Borrower Distribution: SMALL         | LOANS TO E | BUSINESSES             |                         | Geography: S        | T. LOUIS, MO-IL MSA | Evaluation Period                  | : January 2, 2000 to December | R 31, 2002 |                         |
|--------------------------------------|------------|------------------------|-------------------------|---------------------|---------------------|------------------------------------|-------------------------------|------------|-------------------------|
|                                      |            | all Loans to<br>nesses | Businesses With million |                     | Loa                 | ns by Original Amount Regardless o | f Business Size               | Ma         | rket Share*             |
| MA/Assessment Area:                  | #          | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less   | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000    | All        | Rev\$ 1 Million or Less |
| Full Review:                         |            |                        |                         |                     |                     |                                    |                               | 1          |                         |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 2,753      | 100.00                 | 61.90                   | 62.80               | 66.15               | 16.89                              | 16.96                         | 1.28       | 2.50                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 2.87% of small loans to businesses originated and purchased by the bank.

Table12. Borrower Distribution of Small Loans to Farms

| Table 12. Bollower E                 |            |                     |                          |                     |                   |                                    |                              |         |                         |
|--------------------------------------|------------|---------------------|--------------------------|---------------------|-------------------|------------------------------------|------------------------------|---------|-------------------------|
| Borrower Distribution: SMALL         | LOANS TO F | ARMS                |                          | Geography: ST.      | LOUIS, MO-IL MSA  | <b>Evaluation Period</b> : J       | ANUARY 2, 2000 TO DECEMBER 3 | 1, 2002 |                         |
|                                      |            | all Loans to<br>rms | Farms With Re<br>million |                     | Lo                | oans by Original Amount Regardless | of Farm Size                 | Ma      | rket Share*             |
| MA/Assessment Area:                  | #          | % of<br>Total**     | % of Farms***            | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000   | All     | Rev\$ 1 Million or Less |
| Full Review:                         |            |                     |                          |                     |                   |                                    |                              |         |                         |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 130        | 100.00              | 91.84                    | 93.85               | 72.31             | 21.54                              | 6.15                         | 4.27    | 4.70                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 1.54% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS                |             | Geograp         | hy: ST. LOUIS, MO-IL | MSA Ev         | valuation Period: DECE | MBER 31, 1999 TO DECEM | IBER 31, 2003 |             |              |
|--------------------------------------|-------------|-----------------|----------------------|----------------|------------------------|------------------------|---------------|-------------|--------------|
| MA/Assessment Area:                  | Prior Perio | od Investments* | Current Peri         | od Investments |                        | Total Investments      |               | Unfunded Co | ommitments** |
|                                      | #           | \$(000's)       | #                    | \$(000's)      | #                      | \$(000's)              | % of Total    | #           | \$(000's)    |
| Full Review:                         |             |                 |                      |                |                        |                        |               |             |              |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 23          | 3,503           | 31                   | 1,222          | 53                     | 4,725                  | 100.00        | 0           | 0            |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH               | DELIVERY SY               | STEM AND B   | RANCH OPEN                | IINGS/CLOS | SINGS                       | Geogr | raphy: ST. I | LOUIS MSA          |                    | Evaluation  | n <b>Period</b> : DE | CEMBER 3               | 1, 1999 TO | DECEMBER | 31, 2003     |              |        |
|--------------------------------------|---------------------------|--------------|---------------------------|------------|-----------------------------|-------|--------------|--------------------|--------------------|-------------|----------------------|------------------------|------------|----------|--------------|--------------|--------|
|                                      | Deposits                  | II - E       | 0/ -£                     | Branch     |                             |       |              |                    | Bra                | anch Openir |                      |                        |            | 0/ -4 D- | Popu         |              |        |
| MA/Assessment Area:                  | % of<br>Rated             | # of<br>BANK | % of<br>Rated             |            | ocation of I<br>come of Geo |       |              | # of               | # of               | inet ci     | nange in Loc<br>+ (  | ation of Bra<br>or - ) | ancnes     | % OF PC  | pulation wit | hin Each Geo | grapny |
|                                      | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low        | Mod                         | Mid   | Upp          | Branch<br>Openings | Branch<br>Closings | Low         | Mod                  | Mid                    | Upp        | Low      | Mod          | Mid          | Upp    |
| Full Review:                         |                           |              |                           |            |                             |       |              |                    |                    |             |                      |                        |            |          |              |              |        |
| MO 03 - Multistate MO-IL<br>MSA 7040 | 100.00                    | 80           | 100                       | 0.00       | 2.50                        | 57.50 | 40.00        | 0                  | 10                 | 0           | 0                    | - 6                    | - 4        | 7.24     | 15.53        | 49.13        | 28.09  |

Table 1. Lending Volume

| Table 1. Lending volume         |                          |        |                |               |              |                 |               |             |                     |            |            |                                      |
|---------------------------------|--------------------------|--------|----------------|---------------|--------------|-----------------|---------------|-------------|---------------------|------------|------------|--------------------------------------|
| LENDING VOLUME                  |                          | G      | eography: ALAE | BAMA          | Evaluat      | tion Period: JA | NUARY 2, 2000 | TO DECEMBER | 31, 2002            |            |            |                                      |
|                                 | % of Rated<br>Area Loans | Home M | lortgage       | Small Loans t | o Businesses | Small Loar      | ns to Farms   | ,           | Development<br>ns** | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):      | (#) in<br>MA/AA*         | #      | \$ (000's)     | #             | \$ (000's)   | #               | \$ (000's)    | #           | \$ (000's)          | #          | \$(000's)  |                                      |
| Full Review:                    |                          |        |                |               |              |                 |               |             |                     |            |            |                                      |
| AL 04 - Mobile, AL MSA 5160     | 39.52                    | 2,900  | 285,064        | 226           | 28,531       | 1               | 220           | 1           | 203                 | 3,128      | 314,018    | 28.95                                |
| Limited Review:                 |                          |        |                |               |              |                 |               |             |                     |            |            |                                      |
| AL 01 - Decatur, AL MSA 2030    | 14.53                    | 912    | 77,130         | 228           | 21,050       | 10              | 570           | 0           | 0                   | 1,150      | 98,750     | 35.21                                |
| AL 02 - Huntsville, AL MSA 3440 | 23.52                    | 1,366  | 137,803        | 452           | 57,884       | 30              | 2,919         | 14          | 3,339               | 1,862      | 201,945    | 27.88                                |
| AL 03 - Florence, AL MSA 2650   | 22.43                    | 1,481  | 129,320        | 290           | 20,422       | 3               | 72            | 1           | 203                 | 1,775      | 150,017    | 17.96                                |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.

\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME PU   | IRCHASE           |                 | Geo                        | graphy: ALABA   | MA                         | Evaluatio       | on Period: JANI            | Jary 2, 2000 <sup>-</sup> | TO DECEMBER                | 31, 2002        |         |            |            |                       |      |
|------------------------------------|-------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|---------------------------|----------------------------|-----------------|---------|------------|------------|-----------------------|------|
|                                    | Total Home<br>Loa |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies             | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography <sup>*</sup> | *    |
| MA/Assessment Area:                | #                 | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans           | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid                   | Upp  |
| Full Review:                       |                   |                 |                            |                 |                            |                 |                            |                           |                            |                 |         |            |            |                       |      |
| AL 04 - Mobile, AL MSA 5160        | 1,133             | 45.45           | 6.22                       | 1.41            | 9.56                       | 4.85            | 57.42                      | 63.90                     | 26.80                      | 29.83           | 2.90    | 5.95       | 3.28       | 2.99                  | 2.63 |
| Limited Review:                    |                   |                 |                            |                 |                            |                 | •                          |                           |                            |                 |         |            | <u> </u>   |                       |      |
| AL 01 - Decatur, AL MSA 2030       | 316               | 12.68           | 0.51                       | 0.00            | 15.63                      | 10.76           | 59.51                      | 50.32                     | 24.35                      | 38.92           | 4.07    | 0.00       | 5.26       | 3.34                  | 4.79 |
| AL 02 - Huntsville, AL MSA<br>3440 | 525               | 21.06           | 1.35                       | 1.14            | 16.93                      | 16.76           | 53.24                      | 58.29                     | 28.48                      | 23.81           | 1.76    | 5.77       | 2.58       | 1.97                  | 1.08 |
| AL 03 - Florence, AL MSA 2650      | 519               | 20.82           | 2.31                       | 0.77            | 6.37                       | 4.43            | 71.90                      | 71.68                     | 19.42                      | 23.12           | 8.10    | 10.00      | 10.84      | 8.74                  | 5.93 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

\*\* Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME      | IMPROVEM             | ENT             |                            | Geography       | : Alabama                  | E               | Evaluation Peri            | od: January 2   | 2, 2000 TO DEC             | EMBER 31, 20    | 02      |            |              |           |      |
|------------------------------------|----------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|------|
|                                    | Total I<br>Improveme | -               | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-<br>Geogra          |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |      |
| MA/Assessment Area:                | #                    | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp  |
| Full Review:                       |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |      |
| AL 04 - Mobile, AL MSA 5160        | 81                   | 45.00           | 6.22                       | 3.70            | 9.56                       | 6.17            | 57.42                      | 54.32           | 26.80                      | 35.80           | 1.17    | 0.00       | 1.11         | 0.96      | 1.85 |
| Limited Review:                    |                      | •               |                            | •               |                            |                 | •                          |                 | '                          |                 | •       |            | •            | •         |      |
| AL 01 - Decatur, AL MSA<br>2030    | 35                   | 19.44           | 0.51                       | 2.86            | 15.63                      | 20.00           | 59.51                      | 62.86           | 24.35                      | 14.29           | 0.59    | 0.00       | 0.00         | 1.03      | 0.00 |
| AL 02 - Huntsville, AL MSA<br>3440 | 38                   | 21.11           | 1.35                       | 0.00            | 16.93                      | 31.58           | 53.24                      | 55.26           | 28.48                      | 13.16           | 1.18    | 0.00       | 2.53         | 0.92      | 1.09 |
| AL 03 - Florence, AL MSA<br>2650   | 26                   | 14.44           | 2.31                       | 0.00            | 6.37                       | 3.85            | 71.90                      | 65.38           | 19.42                      | 30.77           | 0.95    | 0.00       | 0.00         | 1.21      | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Tuble 1. eeegrupine i              |          | ,                        | J. J                       |                 |                            |                 |                            |                 |                            |                 |         |            |             |           |      |
|------------------------------------|----------|--------------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|-------------|-----------|------|
| Geographic Distribution: HOME      | MORTGAG  | E REFINANC               | Œ                          | Geogra          | aphy: ALABAMA              | 1               | Evaluation P               | eriod: JANUAR\  | / 2, 2000 TO DE            | ECEMBER 31, 20  | 002     |            |             |           |      |
| MA/Assessment Area:                | Mortgage | Home<br>Refinance<br>ans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     |         | Market Sha | re (%) by G | eography* |      |
|                                    | #        | % of<br>Total**          | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid       | Upp  |
| Full Review:                       |          |                          |                            |                 |                            |                 |                            |                 |                            |                 |         |            |             |           |      |
| AL 04 - Mobile, AL MSA 5160        | 1,683    | 42.37                    | 6.22                       | 1.01            | 9.56                       | 3.74            | 57.42                      | 61.62           | 26.80                      | 33.63           | 4.94    | 1.64       | 3.95        | 4.88      | 5.34 |
| Limited Review:                    |          |                          | •                          | •               |                            |                 |                            | •               |                            |                 |         | •          | '           | '         |      |
| AL 01 - Decatur, AL MSA<br>2030    | 558      | 14.05                    | 0.51                       | 0.00            | 15.63                      | 12.01           | 59.51                      | 56.99           | 24.35                      | 31.00           | 5.33    | 0.00       | 3.98        | 5.48      | 5.42 |
| AL 02 - Huntsville, AL MSA<br>3440 | 797      | 20.07                    | 1.35                       | 1.13            | 16.93                      | 16.56           | 53.24                      | 57.59           | 28.48                      | 24.72           | 3.33    | 11.11      | 5.98        | 3.15      | 2.85 |
| AL 03 - Florence, AL MSA<br>2650   | 934      | 23.51                    | 2.31                       | 1.28            | 6.37                       | 3.10            | 71.90                      | 76.66           | 19.42                      | 18.95           | 11.20   | 12.96      | 8.92        | 11.97     | 9.33 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

| Table 3. Geographic b              |                 | ,                 |                     |                 |                  |                    |                  |                 |                  |                 |         |            |             |            |       |
|------------------------------------|-----------------|-------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------|------------------|-----------------|---------|------------|-------------|------------|-------|
| Geographic Distribution: MULTI     | FAMILY          |                   |                     | Geography: ALA  | BAMA             | Evalua             | tion Period: JA  | NUARY 2, 2000   | ) TO DECEMBER    | R 31, 2002      |         |            |             |            |       |
|                                    | Total Mu<br>Loa | ultifamily<br>ans | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Income    | e Geographies   | Upper-Income     | Geographies     |         | Market Sha | re (%) by 0 | Geography* | c.    |
| MA/Assessment Area:                | #               | % of<br>Total**   | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid        | Upp   |
| Full Review:                       |                 |                   |                     |                 |                  |                    |                  |                 |                  |                 |         | L L        | Ц           |            |       |
| AL 04 - Mobile, AL MSA 5160        | 3               | 21.43             | 7.44                | 0.00            | 11.73            | 0.00               | 51.72            | 66.67           | 29.11            | 33.33           | 5.56    | 0.00       | 0.00        | 4.35       | 16.67 |
| Limited Review:                    |                 |                   |                     |                 |                  |                    |                  |                 |                  |                 |         |            |             |            |       |
| AL 01 - Decatur, AL MSA<br>2030    | 3               | 21.43             | 1.71                | 0.00            | 9.70             | 0.00               | 57.95            | 33.33           | 30.65            | 66.67           | 0.00    | 0.00       | 0.00        | 0.00       | 0.00  |
| AL 02 - Huntsville, AL MSA<br>3440 | 6               | 42.86             | 4.67                | 0.00            | 36.42            | 50.00              | 34.91            | 33.33           | 24.00            | 16.67           | 4.00    | 0.00       | 0.00        | 14.29      | 0.00  |
| AL 03 - Florence, AL MSA<br>2650   | 2               | 14.29             | 1.17                | 0.00            | 27.47            | 50.00              | 39.45            | 50.00           | 31.91            | 0.00            | 0.00    | 0.00       | 0.00        | 0.00       | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMALI     | L LOANS TO | ) BUSINESSE       | ES                        | Geo             | graphy: ALABA             | MA              | Evaluati                  | on Period: JA   | NUARY 2, 200              | O TO DECEMBE     | ER 31, 2002 |           |              |           |      |
|------------------------------------|------------|-------------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|------------------|-------------|-----------|--------------|-----------|------|
|                                    |            | Small<br>ss Loans | Low-Income                | Geographies     | Moderate<br>Geogra        |                 | Middle-<br>Geogra         |                 |                           | Income<br>aphies |             | Market Sh | are (%) by G | eography* |      |
| MA/Assessment Area:                | #          | % of<br>Total**   | % of<br>Businesses<br>*** | % BANK<br>Loans  | Overall     | Low       | Mod          | Mid       | Upp  |
| Full Review:                       |            |                   |                           |                 |                           |                 |                           |                 |                           |                  |             |           | "            |           |      |
| AL 04 - Mobile, AL MSA 5160        | 226        | 18.90             | 5.40                      | 4.87            | 8.45                      | 6.64            | 58.07                     | 39.82           | 27.88                     | 48.67            | 0.27        | 0.14      | 0.34         | 0.19      | 0.51 |
| Limited Review:                    |            |                   |                           |                 |                           |                 |                           |                 |                           |                  |             |           | "            |           |      |
| AL 01 - Decatur, AL MSA<br>2030    | 228        | 19.06             | 0.00                      | 2.19            | 15.58                     | 13.16           | 70.91                     | 50.44           | 13.51                     | 34.21            | 1.06        | 9.52      | 1.54         | 0.85      | 1.40 |
| AL 02 - Huntsville, AL MSA<br>3440 | 452        | 37.79             | 10.23                     | 7.74            | 20.77                     | 14.16           | 38.95                     | 46.46           | 30.05                     | 31.64            | 0.89        | 0.88      | 1.00         | 0.96      | 0.84 |
| AL 03 - Florence, AL MSA<br>2650   | 290        | 24.25             | 2.42                      | 0.00            | 26.91                     | 18.97           | 49.48                     | 55.52           | 21.19                     | 25.52            | 0.98        | 0.00      | 1.05         | 1.16      | 0.74 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL     | LOANS T | O FARMS             |                  | Geograp         | hy: ALABAMA        |                 | Evaluation Po     | eriod: JANUAR   | Y 2, 2000 TO D  | ECEMBER 31, 2   | 2002    |           |              |            |      |
|------------------------------------|---------|---------------------|------------------|-----------------|--------------------|-----------------|-------------------|-----------------|-----------------|-----------------|---------|-----------|--------------|------------|------|
|                                    | l .     | Small Farm<br>Loans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                 | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |      |
| MA/Assessment Area:                | #       | % of<br>Total**     | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp  |
| Full Review:                       | ı       |                     |                  |                 |                    |                 |                   |                 |                 |                 |         |           |              |            |      |
| AL 04 - Mobile, AL MSA 5160        | 1       | 2.27                | 3.35             | 0.00            | 4.22               | 0.00            | 72.49             | 100.00          | 19.80           | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.00 |
| Limited Review:                    |         | •                   | •                | •               | •                  |                 |                   |                 |                 |                 |         |           |              |            |      |
| AL 01 - Decatur, AL MSA 2030       | 10      | 22.73               | 0.00             | 0.00            | 18.89              | 40.00           | 67.43             | 30.00           | 13.68           | 30.00           | 0.00    | 0.00      | 0.00         | 0.00       | 0.00 |
| AL 02 - Huntsville, AL MSA<br>3440 | 30      | 68.18               | 4.29             | 3.33            | 22.24              | 13.33           | 54.69             | 73.33           | 18.78           | 10.00           | 1.54    | 0.00      | 0.00         | 1.90       | 0.00 |
| AL 03 - Florence, AL MSA<br>2650   | 3       | 6.82                | 0.54             | 0.00            | 9.73               | 0.00            | 76.76             | 100.00          | 12.97           | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.00 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Table 8. Borrower Dis              | Sti ibution t | n Home Full      | Silase Loaiis    |                     |                  |                     |                  |                     |                  |                     |         |      |            |       |      |
|------------------------------------|---------------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|------------|-------|------|
| Borrower Distribution: HOME P      | PURCHASE      |                  |                  | Geography           | : ALABAMA        | Eva                 | luation Period:  | January 2, 20       | 000 TO DECEMB    | ER 31, 2002         |         |      |            |       |      |
|                                    |               | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | ne Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma   | ırket Shar | e*    |      |
| MA/Assessment Area:                | #             | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid   | Upp  |
| Full Review:                       | I             |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |      |            |       |      |
| AL 04 - Mobile, AL MSA 5160        | 1,133         | 45.45            | 22.99            | 4.41                | 16.63            | 15.03               | 19.98            | 24.03               | 40.40            | 56.53               | 3.08    | 1.85 | 2.37       | 2.77  | 3.72 |
| Limited Review:                    | •             |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |      |            |       |      |
| AL 01 - Decatur, AL MSA<br>2030    | 316           | 12.68            | 21.35            | 12.10               | 17.05            | 22.61               | 22.18            | 29.94               | 39.43            | 35.35               | 4.51    | 3.92 | 3.63       | 6.29  | 4.27 |
| AL 02 - Huntsville, AL MSA<br>3440 | 525           | 21.06            | 21.12            | 17.33               | 16.80            | 22.51               | 23.07            | 25.90               | 39.01            | 34.26               | 1.87    | 1.84 | 1.84       | 2.07  | 1.75 |
| AL 03 - Florence, AL MSA<br>2650   | 519           | 20.82            | 21.13            | 9.34                | 18.32            | 21.79               | 20.67            | 28.99               | 39.88            | 39.88               | 9.28    | 8.25 | 9.80       | 11.00 | 8.02 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 2.09% of loans originated and purchased by UPBNA.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Borrower Distribution: HOME        | MPROVE | MENT                   |                  | Geograph            | y: ALABAMA       | E <sub>1</sub>      | valuation Perio  | d: January 2, :     | 2000 TO DECEN    | MBER 31, 2002       |         |  |            |      |      |
|------------------------------------|--------|------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|--|------------|------|------|
|                                    |        | al Home<br>ement Loans | Low-Income       |                     | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma                                       | ırket Shar | e*   |      |
| MA/Assessment Area:                | #      | % of<br>Total**        | %<br>Families*** | % BANK<br>Loans**** | Overall | Low                                      | Mod        | Mid  | Upp  |
| Full Review:                       |        |                        | •                |                     |                  |                     |                  |                     |                  |                     |         | L. L | Ц          | Ц    |      |
| AL 04 - Mobile, AL MSA 5160        | 81     | 45.00                  | 22.99            | 11.76               | 16.63            | 26.47               | 19.98            | 20.59               | 40.40            | 41.18               | 1.02    | 1.00                                     | 0.00       | 1.29 | 1.38 |
| Limited Review:                    | •      |                        | •                |                     | •                |                     |                  |                     |                  |                     |         |  | '          | '    |      |
| AL 01 - Decatur, AL MSA<br>2030    | 35     | 19.44                  | 21.35            | 22.86               | 17.05            | 34.29               | 22.18            | 17.14               | 39.43            | 25.71               | 0.61    | 0.00                                     | 2.53       | 0.00 | 0.00 |
| AL 02 - Huntsville, AL MSA<br>3440 | 38     | 21.11                  | 21.12            | 19.44               | 16.80            | 36.11               | 23.07            | 27.78               | 39.01            | 16.67               | 1.05    | 2.94                                     | 1.92       | 0.00 | 0.42 |
| AL 03 - Florence, AL MSA<br>2650   | 26     | 14.44                  | 21.13            | 15.38               | 18.32            | 23.08               | 20.67            | 11.54               | 39.88            | 50.00               | 0.97    | 3.33                                     | 0.00       | 0.00 | 1.03 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

\*\* As a percentage of loans with borrower income information available. No information was available for 8.33% of loans originated and purchased by UPBNA.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Borrower Distribution: HOME 1      | MORTGAG | E REFINANC                    | E                | Geog                 | raphy: ALABAMA   | 1                   | Evaluation P     | eriod: JANUAR'      | Y 2, 2000 TO DE  | ECEMBER 31, 20      | 002     |  |             |                 |       |
|------------------------------------|---------|-------------------------------|------------------|----------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|--|-------------|-----------------|-------|
| MA/Assessment Area:                | Moi     | I Home<br>rtgage<br>nce Loans | Low-Income       | Borrowers            | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma                                       | ırket Sharı | ê. <sub>*</sub> |       |
|                                    | #       | % of<br>Total**               | %<br>Families*** | % BANK<br>Loans **** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low                                      | Mod         | Mid             | Upp   |
| Full Review:                       | Į.      |                               |                  |                      |                  |                     |                  |                     |                  |                     |         | L. L | Į.          | Ц               |       |
| AL 04 - Mobile, AL MSA 5160        | 1,683   | 42.37                         | 22.99            | 6.64                 | 16.63            | 17.65               | 19.98            | 28.60               | 40.40            | 47.11               | 5.60    | 4.91                                     | 5.57        | 6.36            | 5.35  |
| Limited Review:                    | '       |                               |                  |                      | •                |                     |                  |                     |                  |                     |         |  |             | '               |       |
| AL 01 - Decatur, AL MSA<br>2030    | 558     | 14.05                         | 21.35            | 8.89                 | 17.05            | 31.22               | 22.18            | 26.86               | 39.43            | 33.03               | 6.16    | 6.05                                     | 9.46        | 5.49            | 4.77  |
| AL 02 - Huntsville, AL MSA<br>3440 | 797     | 20.07                         | 21.12            | 11.86                | 16.80            | 18.90               | 23.07            | 25.68               | 39.01            | 43.55               | 3.97    | 4.43                                     | 3.77        | 3.53            | 4.19  |
| AL 03 - Florence, AL MSA<br>2650   | 934     | 23.51                         | 21.13            | 8.19                 | 18.32            | 18.32               | 20.67            | 28.99               | 39.88            | 44.50               | 13.03   | 14.81                                    | 13.18       | 14.93           | 11.77 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

\*\* As a percentage of loans with borrower income information available. No information was available for 2.52% of loans originated and purchased by UPBNA.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

| Table 11. Bollowel B               |            | · Oman Louns           | 10 24000000             |                     |                   |                                    |                              |      |                         |
|------------------------------------|------------|------------------------|-------------------------|---------------------|-------------------|------------------------------------|------------------------------|------|-------------------------|
| Borrower Distribution: SMALL I     | LOANS TO E | BUSINESSES             |                         | Geography: A        | LABAMA            | Evaluation Period: JANUARY         | 2, 2000 TO DECEMBER 31, 2002 |      |                         |
|                                    |            | all Loans to<br>nesses | Businesses With million |                     | Loa               | ns by Original Amount Regardless o | f Business Size              | Ma   | rket Share*             |
| MA/A                               | #          | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000   | All  | Rev\$ 1 Million or Less |
| MA/Assessment Area:                |            |                        |                         |                     |                   |                                    |                              |      |                         |
| Full Review:                       |            |                        |                         |                     |                   |                                    |                              |      |                         |
| AL 04 - Mobile, AL MSA 5160        | 226        | 18.90                  | 63.21                   | 72.12               | 68.58             | 18.14                              | 13.27                        | 0.27 | 0.40                    |
| Limited Review:                    |            |                        |                         |                     |                   |                                    |                              |      |                         |
| AL 01 - Decatur, AL MSA<br>2030    | 228        | 19.06                  | 64.89                   | 82.02               | 77.19             | 14.91                              | 7.89                         | 1.06 | 1.70                    |
| AL 02 - Huntsville, AL MSA<br>3440 | 452        | 37.79                  | 65.16                   | 69.25               | 70.58             | 13.72                              | 15.71                        | 0.89 | 1.06                    |
| AL 03 - Florence, AL MSA<br>2650   | 290        | 24.25                  | 65.93                   | 85.52               | 81.72             | 13.10                              | 5.17                         | 0.98 | 1.65                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

\*\*\*\* Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 4.43% of small loans to businesses originated and purchased by the bank.

Table12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMALL L     | OANS TO F | ARMS                 |                          | Geography: ALA      | BAMA              | Evaluation Period: JANUARY 2,      | 2000 TO DECEMBER 31, 2002  |      |                         |
|------------------------------------|-----------|----------------------|--------------------------|---------------------|-------------------|------------------------------------|----------------------------|------|-------------------------|
|                                    |           | all Loans to<br>irms | Farms With Re<br>million |                     | L                 | oans by Original Amount Regardless | of Farm Size               | Ma   | rket Share*             |
| MA/Assessment Area:                | #         | % of<br>Total**      | % of Farms***            | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000 | All  | Rev\$ 1 Million or Less |
| Full Review:                       |           |                      |                          |                     |                   |                                    |                            |      |                         |
| AL 04 - Mobile, AL MSA 5160        | 1         | 2.27                 | 83.84                    | 100.00              | 0.00              | 100.00                             | 0.00                       | 0.00 | 0.00                    |
| Limited Review:                    |           |                      |                          |                     |                   |                                    |                            |      |                         |
| AL 01 - Decatur, AL MSA<br>2030    | 10        | 22.73                | 91.86                    | 90.00               | 90.00             | 10.00                              | 0.00                       | 0.00 | 0.00                    |
| AL 02 - Huntsville, AL MSA<br>3440 | 30        | 68.18                | 88.98                    | 76.67               | 63.33             | 26.67                              | 10.00                      | 1.54 | 1.03                    |
| AL 03 - Florence, AL MSA<br>2650   | 3         | 6.82                 | 94.05                    | 66.67               | 100.00            | 0.00                               | 0.00                       | 0.00 | 0.00                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 2.27% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS              |              | Geograph       | y: Alabama    | Evaluation Pe  | eriod: January 2, 200 | 00 TO DECEMBER 31, 2003 |            |             |             |
|------------------------------------|--------------|----------------|---------------|----------------|-----------------------|-------------------------|------------|-------------|-------------|
| MA/Assessment Area:                | Prior Period | I Investments* | Current Perio | od Investments |                       | Total Investments       |            | Unfunded Co | mmitments** |
|                                    | #            | \$(000's)      | #             | \$(000's)      | #                     | \$(000's)               | % of Total | #           | \$(000's)   |
| Full Review:                       |              | L              | <u> </u>      |                |                       |                         |            |             |             |
| AL 04 - Mobile, AL MSA 5160        | 1            | 300            | 8             | 23             | 9                     | 323                     | 92.27      | 0           | 0           |
| Limited Review:                    | <u>'</u>     |                |               |                |                       |                         |            | 1           |             |
| AL 01 - Decatur, AL MSA<br>2030    | 0            | 0              | 2             | 8              | 2                     | 8                       | 1.71       | 0           | 0           |
| AL 02 - Huntsville, AL MSA<br>3440 | 0            | 0              | 4             | 11             | 4                     | 11                      | 3.22       |             | 0           |
| AL 03 - Florence, AL MSA<br>2650   | 0            | 0              | 20            | 6              | 2                     | 6                       | 2.29       | 0           | 0           |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH D           | elivery sy                | STEM AND B   | RANCH OPEN                | IINGS/CLOS                  | SINGS | Geog  | raphy: ALAE | BAMA               | Eval                | uation Per             | iod: JANUA   | .RY 2, 2000 | ) TO DECEM   | BER 31, 200  | 03      |       |       |
|------------------------------------|---------------------------|--------------|---------------------------|-----------------------------|-------|-------|-------------|--------------------|---------------------|------------------------|--------------|-------------|--------------|--------------|---------|-------|-------|
|                                    | Deposits                  |              |                           | Branch                      |       |       |             |                    | Bra                 |                        | ngs/Closings |             |              |              | Popul   |       |       |
| MA/Assessment Area:                | % of<br>Rated             | # of<br>BANK | % of<br>Rated             | Branches by<br>ographies (9 |       | # of  | # of        | Net cl             | hange in Loc<br>+ ر | ation of Bra<br>or - ) | inches       | % of Po     | pulation wit | hin Each Geo | ography |       |       |
|                                    | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low                         | Mod   | Mid   | Upp         | Branch<br>Openings | Branch<br>Closings  | Low                    | Mod          | Mid         | Upp          | Low          | Mod     | Mid   | Upp   |
| Full Review:                       |                           |              |                           |                             |       |       |             |                    |                     |                        |              |             |              |              |         |       |       |
| AL 04 - Mobile, AL MSA 5160        | 28.95                     | 7            | 37                        | 0.00                        | 0.00  | 57.14 | 42.86       | 2                  | 2                   | 0                      | 0            | 0           | 0            | 10.66        | 11.53   | 52.75 | 24.59 |
| Limited Review:                    |                           |              |                           | •                           |       |       |             |                    |                     |                        | •            |             |              |              |         | •     |       |
| AL 01 - Decatur, AL MSA<br>2030    | 35.21                     | 5            | 26                        | 0.00                        | 20.00 | 60.00 | 20.00       | 0                  | 0                   | 0                      | 0            | 0           | 0            | 0.79         | 16.95   | 58.20 | 24.06 |
| AL 02 - Huntsville, AL MSA<br>3440 | 27.88                     | 5            | 26                        | 0.00                        | 60.00 | 20.00 | 20.00       | 0                  | 3                   | 0                      | -1           | -1          | -1           | 3.61         | 21.96   | 49.14 | 25.30 |
| AL 03 - Florence, AL MSA<br>2650   | 7.96                      | 2            | 11                        | 0.00                        | 50.00 | 50.00 | 0.00        | 0                  | 2                   | 0                      | 0            | -2          | 0            | 3.42         | 9.08    | 68.75 | 18.75 |

Table 1. Lending Volume

|                                |                          |        |               |               |              | abic 1. Lending |                |                     |                       |            |            |                                      |
|--------------------------------|--------------------------|--------|---------------|---------------|--------------|-----------------|----------------|---------------------|-----------------------|------------|------------|--------------------------------------|
| LENDING VOLUME                 |                          | G      | eography: ARK | ANSAS         | Evalua       | ntion Period: J | ANUARY 2, 2000 | ) TO DECEMBER       | 2 31, 2002            |            |            |                                      |
|                                | % of Rated<br>Area Loans | Home M | lortgage      | Small Loans t | o Businesses | Small Loar      | s to Farms     | Community I<br>Loar | Development<br>is * * | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):     | (#) in<br>MA/AA*         | #      | \$ (000's)    | #             | \$ (000's)   | #               | \$ (000's)     | #                   | \$ (000's)            | #          | \$(000's)  |                                      |
| Full Review:                   |                          |        |               |               |              |                 |                |                     |                       |            |            |                                      |
| AR 01 - 11 Non-MSA Counties    | 52.38                    | 1,813  | 85,304        | 1,737         | 98,107       | 1,681           | 130,708        | 2                   | 252                   | 5,233      | 314,371    | 47.60                                |
| Limited Review:                |                          |        |               |               |              |                 |                |                     |                       |            |            |                                      |
| AR 02 - Jonesboro, AR MSA 3700 | 27.58                    | 844    | 61,866        | 1,175         | 76,350       | 736             | 65,303         | 1                   | 67                    | 2,756      | 203,586    | 38.67                                |
| AR 03 - 03 Non-MSA Counties    | 20.04                    | 569    | 23,875        | 721           | 19,793       | 712             | 18,918         | 0                   | 0                     | 2,002      | 62,586     | 13.73                                |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.

\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME PI  | JRCHASE           |                 | Geo                        | graphy: ARKAN   | ISAS                       | Evaluat         | ion Period: JAN            | NUARY 2, 2000   | TO DECEMBER                | 31, 2002        |         |            |            |                       |      |
|-----------------------------------|-------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|-----------------------|------|
|                                   | Total Home<br>Loa |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | ırket Shar | e (%) by G | eography <sup>:</sup> | k    |
| MA/Assessment Area:               | #                 | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid                   | Upp  |
| Full Review:                      |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |                       |      |
| AR 01 - 11 Non-MSA Counties       | 491               | 51.41           | 0.00                       | 0.00            | 16.36                      | 11.81           | 75.13                      | 75.97           | 8.50                       | 12.22           | 7.35    | 0.00       | 8.26       | 8.09                  | 3.76 |
| Limited Review:                   | •                 |                 |                            |                 |                            |                 |                            |                 |                            |                 | •       |            |            |                       |      |
| AR 02 - Jonesboro, AR MSA<br>3700 | 293               | 30.68           | 0.00                       | 0.00            | 14.76                      | 9.90            | 64.72                      | 72.35           | 20.52                      | 17.75           | 3.76    | 0.00       | 2.42       | 4.20                  | 3.20 |
| AR 03 - 03 Non-MSA Counties       | 171               | 17.91           | 0.00                       | 0.00            | 33.83                      | 45.61           | 66.17                      | 54.39           | 0.00                       | 0.00            | 9.30    | 0.00       | 12.38      | 8.00                  | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME     | IMPROVEME | ENT  |                            | Geography       | y: ARKANSAS                |                    | Evaluation Per             | r <b>iod</b> : January | 2, 2000 TO DE              | CEMBER 31, 20   | 002     |            |              |           |       |
|-----------------------------------|-----------|--|----------------------------|-----------------|----------------------------|--------------------|----------------------------|------------------------|----------------------------|-----------------|---------|------------|--------------|-----------|-------|
|                                   |           | Total Home Low-Income Geographies provement Loans  # % of % Owner % BANK |                            |                 |                            | e-Income<br>aphies | Middle-<br>Geogra          |                        | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |       |
| MA/Assessment Area:               | #         | % of<br>Total**  | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans    | % Owner<br>Occ<br>Units*** | % BANK<br>Loans        | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp   |
| Full Review:                      |           |  |                            |                 |                            |                    |                            |                        |                            |                 |         |            |              |           |       |
| AR 01 - 11 Non-MSA Counties       | 379       | 64.13  | 0.00                       | 0.00            | 16.36                      | 20.32              | 75.13                      | 65.44                  | 8.50                       | 14.25           | 20.16   | 0.00       | 30.51        | 19.66     | 13.51 |
| Limited Review:                   | l         |  | '                          |                 |                            |                    |                            |                        |                            |                 |         |            | '            | '         |       |
| AR 02 - Jonesboro, AR MSA<br>3700 | 110       | 18.61  | 0.00                       | 0.00            | 14.76                      | 11.82              | 64.72                      | 71.82                  | 20.52                      | 16.36           | 4.53    | 0.00       | 10.26        | 3.57      | 3.13  |
| AR 03 - 03 Non-MSA Counties       | 102       | 17.26  | 0.00                       | 0.00            | 33.83                      | 68.63              | 66.17                      | 31.37                  | 0.00                       | 0.00            | 13.18   | 0.00       | 18.00        | 10.13     | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HOME     | IVIUR I GAG | E KEFINAINC               | ·E                         | Geogra          | aphy: ARKANSA              | .3              | Evaluation                 | Periou. Januar  | RY 2, 2000 TO D            | JECEIVIDER 31, 2 | 2002    |            |             |           |       |
|-----------------------------------|-------------|---------------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|------------------|---------|------------|-------------|-----------|-------|
| MA/Assessment Area:               | Mor         | Home<br>tgage<br>ce Loans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies      |         | Market Sha | re (%) by G | eography* |       |
|                                   | #           | % of<br>Total**           | % Owner<br>Occ<br>Units*** | % BANK<br>Loans  | Overall | Low        | Mod         | Mid       | Upp   |
| Full Review:                      |             |                           | •                          | •               |                            |                 |                            |                 |                            |                  |         |            |             | •         |       |
| AR 01 - 11 Non-MSA Counties       | 939         | 56.19                     | 0.00                       | 0.00            | 16.36                      | 8.95            | 75.13                      | 74.97           | 8.50                       | 16.08            | 11.51   | 0.00       | 9.66        | 11.52     | 12.81 |
| Limited Review:                   |             |                           | '                          | '               |                            |                 |                            |                 |                            |                  |         |            | <u> </u>    |           |       |
| AR 02 - Jonesboro, AR MSA<br>3700 | 436         | 26.09                     | 0.00                       | 0.00            | 14.76                      | 8.94            | 64.72                      | 66.06           | 20.52                      | 25.00            | 4.61    | 0.00       | 3.89        | 4.97      | 4.14  |
| AR 03 - 03 Non-MSA Counties       | 296         | 17.71                     | 0.00                       | 0.00            | 33.83                      | 51.35           | 66.17                      | 48.65           | 0.00                       | 0.00             | 15.68   | 0.00       | 20.76       | 13.07     | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

| O L' D'L'I L' MILLTIN             | - ^ ^ ^ / / / / |                    |                     | 0 1 401         | (ANICAC          | F 1                | 5                | ANUADY O OOO    | 0 TO DECEMBE     | D 04 0000       |         |            |             |           |      |
|-----------------------------------|-----------------|--------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------|------------------|-----------------|---------|------------|-------------|-----------|------|
| Geographic Distribution: MULTIF   | -AIVIILY        |                    |                     | Geography: ARk  | KANSAS           | Evalu              | ation Period: J  | ANUARY 2, 200   | 0 TO DECEMBE     | R 31, 2002      |         |            |             |           |      |
|                                   |                 | lultifamily<br>ans | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Incom     | e Geographies   | Upper-Income     | Geographies     |         | Market Sha | re (%) by G | eography* |      |
| MA/Assessment Area:               | #               | % of<br>Total**    | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid       | Upp  |
| Full Review:                      | I               |                    |                     |                 |                  |                    |                  |                 |                  |                 |         |            |             |           |      |
| AR 01 - 11 Non-MSA Counties       | 4               | 44.44              | 0.00                | 0.00            | 29.75            | 50.00              | 56.22            | 50.00           | 14.04            | 0.00            | 28.57   | 0.00       | 0.00        | 33.33     | 0.00 |
| Limited Review:                   | •               |                    |                     | •               |                  |                    |                  |                 |                  |                 |         | •          | '           | '         |      |
| AR 02 - Jonesboro, AR MSA<br>3700 | 5               | 55.56              | 0.00                | 0.00            | 34.04            | 20.00              | 60.12            | 60.00           | 5.84             | 20.00           | 7.14    | 0.00       | 0.00        | 12.50     | 0.00 |
| AR 03 - 03 Non-MSA Counties       | 0               | 0.00               | 0.00                | 0.00            | 8.38             | 0.00               | 91.62            | 0.00            | 0.00             | 0.00            | 0.00    | 0.00       | 0.00        | 0.00      | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMALL    | LOANS TO | ) BUSINESSE         | :S                        | Geo             | graphy: ARKAN             | ISAS            | Evalua                    | tion Period: JA  | anuary 2, 200             | 00 TO DECEMB    | ER 31, 2002 | )         |              |           |       |
|-----------------------------------|----------|---------------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|------------------|---------------------------|-----------------|-------------|-----------|--------------|-----------|-------|
|                                   |          | l Small<br>ss Loans | Low-Income                | Geographies     | Moderate<br>Geogra        |                 | Middle-<br>Geogra         | Income<br>aphies | Upper-<br>Geogr           |                 |             | Market Sh | are (%) by G | eography* |       |
| MA/Assessment Area:               | #        | % of<br>Total**     | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses<br>*** | % BANK<br>Loans  | % of<br>Businesses<br>*** | % BANK<br>Loans | Overall     | Low       | Mod          | Mid       | Upp   |
| Full Review:                      |          |                     |                           |                 |                           |                 |                           |                  |                           |                 |             |           |              |           |       |
| AR 01 - 11 Non-MSA Counties       | 1,737    | 47.81               | 0.00                      | 0.00            | 18.45                     | 10.42           | 71.21                     | 79.50            | 10.34                     | 10.07           | 9.83        | 0.00      | 6.77         | 12.27     | 9.27  |
| Limited Review:                   |          |                     |                           |                 |                           |                 |                           |                  |                           |                 |             |           | <u>'</u>     | 1         |       |
| AR 02 - Jonesboro, AR MSA<br>3700 | 1,175    | 32.34               | 0.00                      | 0.00            | 12.24                     | 7.40            | 71.57                     | 73.19            | 16.19                     | 19.40           | 9.13        | 0.00      | 9.66         | 9.19      | 11.27 |
| AR 03 - 03 Non-MSA Counties       | 721      | 19.85               | 0.00                      | 0.00            | 22.76                     | 61.17           | 77.24                     | 38.83            | 0.00                      | 0.00            | 16.44       | 0.00      | 18.92        | 21.63     | 0.00  |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL    | LOANS TO | FARMS             |                  | Geograp         | hy: ARKANSAS       |                 | Evaluation F      | Period: JANUAI  | RY 2, 2000 TO   | DECEMBER 31,    | 2002    |           |              |            |       |
|-----------------------------------|----------|-------------------|------------------|-----------------|--------------------|-----------------|-------------------|-----------------|-----------------|-----------------|---------|-----------|--------------|------------|-------|
|                                   |          | mall Farm<br>pans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                 | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |       |
| MA/Assessment Area:               | #        | % of<br>Total**   | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp   |
| Full Review:                      |          | l                 |                  |                 |                    |                 |                   |                 |                 |                 |         |           |              |            |       |
| AR 01 - 11 Non-MSA Counties       | 1,681    | 53.72             | 0.00             | 0.00            | 10.47              | 2.80            | 85.28             | 94.82           | 4.24            | 2.38            | 26.91   | 0.00      | 4.44         | 29.66      | 11.27 |
| Limited Review:                   |          |                   |                  |                 |                    |                 |                   |                 |                 |                 |         |           |              |            |       |
| AR 02 - Jonesboro, AR MSA<br>3700 | 736      | 23.52             | 0.00             | 0.00            | 20.27              | 4.48            | 56.08             | 75.82           | 23.65           | 19.70           | 36.01   | 0.00      | 10.53        | 42.30      | 31.39 |
| AR 03 - 03 Non-MSA Counties       | 712      | 22.75             | 0.00             | 0.00            | 35.71              | 60.81           | 64.29             | 39.19           | 0.00            | 0.00            | 37.58   | 0.00      | 24.85        | 74.17      | 0.00  |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Borrower Distribution: HOME PL    | JRCHASE |                  |                 | Geography:          | ARKANSAS         | Ev                  | aluation Period  | : January 2, 2      | 000 TO DECEM     | BER 31, 2002        |         |       |           |      |      |
|-----------------------------------|---------|------------------|-----------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|-----------|------|------|
|                                   |         | Home<br>se Loans | Low-Incom       | e Borrowers         | Moderate-Incor   | me Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma    | rket Shar | e*   |      |
| MA/Assessment Area:               | #       | % of<br>Total**  | %<br>Families** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod       | Mid  | Upp  |
| Full Review:                      | •       |                  |                 |                     |                  |                     |                  |                     |                  |                     |         |       |           |      |      |
| AR 01 - 11 Non-MSA Counties       | 491     | 51.41            | 24.71           | 5.74                | 18.09            | 14.13               | 21.61            | 25.61               | 35.59            | 54.53               | 8.11    | 11.11 | 6.56      | 7.96 | 8.53 |
| Limited Review:                   | I       |                  |                 |                     |                  |                     |                  |                     |                  |                     |         |       |           |      |      |
| AR 02 - Jonesboro, AR MSA<br>3700 | 293     | 30.68            | 21.32           | 13.12               | 16.93            | 20.21               | 23.63            | 30.50               | 38.12            | 36.17               | 4.23    | 2.50  | 3.58      | 5.88 | 3.91 |
| AR 03 - 03 Non-MSA Counties       | 171     | 17.91            | 26.29           | 8.48                | 20.86            | 18.18               | 23.20            | 18.79               | 29.65            | 54.55               | 8.82    | 18.18 | 6.25      | 9.41 | 8.28 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 5.76% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Borrower Distribution: HOME II    | MPROVEMEN | VΤ              |                      | Geography           | y: ARKANSAS      | 1                   | Evaluation Peri  | od: January 2       | , 2000 TO DECE   | MBER 31, 2002       |         |       |            |       |       |
|-----------------------------------|-----------|-----------------|----------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|------------|-------|-------|
|                                   |           |                 |                      |                     | Moderate-Inco    | me Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma    | irket Shar | 9.*   |       |
| MA/Assessment Area:               | #         | % of<br>Total** | %<br>Families**<br>* | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid   | Upp   |
| Full Review:                      |           |                 |                      |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
| AR 01 - 11 Non-MSA Counties       | 379       | 64.13           | 24.71                | 14.07               | 18.09            | 19.76               | 21.61            | 21.86               | 35.59            | 44.31               | 20.00   | 40.00 | 21.57      | 14.63 | 18.72 |
| Limited Review:                   | •         |                 |                      |                     |                  |                     |                  |                     |                  |                     |         | •     |            |       |       |
| AR 02 - Jonesboro, AR MSA<br>3700 | 110       | 18.61           | 21.32                | 22.00               | 16.93            | 19.00               | 23.63            | 19.00               | 38.12            | 40.00               | 3.83    | 11.76 | 10.34      | 3.45  | 1.5   |
| AR 03 - 03 Non-MSA Counties       | 102       | 17.26           | 26.29                | 9.00                | 20.86            | 29.00               | 23.20            | 26.00               | 29.65            | 36.00               | 13.39   | 9.09  | 12.90      | 15.15 | 14.63 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 9.64% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Borrower Distribution: HOME Mo    | ORTGAGE F | REFINANCE                      |                 | Geog               | raphy: ARKANS <i>i</i> | AS                  | Evaluation       | <b>Period</b> : JANUAI | RY 2, 2000 TO D  | DECEMBER 31, 2      | 2002    |       |            |       |       |
|-----------------------------------|-----------|--------------------------------|-----------------|--------------------|------------------------|---------------------|------------------|------------------------|------------------|---------------------|---------|-------|------------|-------|-------|
| MA/Assessment Area:               | Mo        | al Home<br>rtgage<br>nce Loans | Low-Income      | Borrowers          | Moderate-Inco          | ome Borrowers       | Middle-Incom     | e Borrowers            | Upper-Incom      | e Borrowers         |         | Ma    | arket Shar | 5*    |       |
|                                   | #         | % of<br>Total**                | %<br>Families** | % BANK<br>Loans*** | %<br>Families***       | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans****    | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid   | Upp   |
| Full Review:                      |           |                                |                 |                    |                        | •                   | •                |                        | •                |                     |         |       | •          |       |       |
| AR 01 - 11 Non-MSA Counties       | 939       | 56.19                          | 24.71           | 6.91               | 18.09                  | 18.20               | 21.61            | 23.25                  | 35.59            | 51.64               | 13.93   | 18.95 | 16.95      | 17.26 | 11.75 |
| Limited Review:                   |           |                                |                 |                    |                        | •                   | •                |                        | •                |                     | •       |       | •          |       |       |
| AR 02 - Jonesboro, AR MSA<br>3700 | 436       | 26.09                          | 21.32           | 11.95              | 16.93                  | 13.17               | 23.63            | 25.12                  | 38.12            | 49.76               | 5.62    | 11.63 | 5.40       | 5.31  | 5.24  |
| AR 03 - 03 Non-MSA Counties       | 296       | 17.71                          | 26.29           | 8.45               | 20.86                  | 21.83               | 23.20            | 26.41                  | 29.65            | 43.31               | 16.07   | 25.93 | 15.60      | 16.97 | 14.11 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 3.89% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table11. Borrower Distribution of Small Loans to Businesses

| Borrower Distribution: SMALL LO   | DANS TO BU          | JSINESSES            |                         | Geography: A        | RKANSAS           | <b>Evaluation Period</b> : JANUARY | 2, 2000 TO DECEMBER 31, 2002 |       |                         |
|-----------------------------------|---------------------|----------------------|-------------------------|---------------------|-------------------|------------------------------------|------------------------------|-------|-------------------------|
|                                   | Total Sm<br>to Busi | nall Loans<br>nesses | Businesses With million |                     | Loa               | ns by Original Amount Regardless o | f Business Size              | Ma    | rket Share*             |
|                                   | #                   | % of<br>Total**      | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000   | All   | Rev\$ 1 Million or Less |
| MA/Assessment Area:               |                     |                      |                         |                     |                   |                                    |                              |       |                         |
| Full Review:                      |                     |                      |                         |                     |                   |                                    |                              |       |                         |
| AR 01 - 11 Non-MSA Counties       | 1,737               | 47.81                | 76.96                   | 84.86               | 87.22             | 8.06                               | 4.72                         | 9.83  | 16.31                   |
| Limited Review:                   |                     |                      |                         |                     |                   |                                    |                              |       |                         |
| AR 02 - Jonesboro, AR MSA<br>3700 | 1,175               | 32.34                | 79.39                   | 73.36               | 86.64             | 7.32                               | 6.04                         | 9.13  | 12.48                   |
| AR 03 - 03 Non-MSA Counties       | 721                 | 19.85                | 74.29                   | 92.09               | 95.15             | 3.05                               | 1.80                         | 16.44 | 25.13                   |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 7.90% of small loans to businesses originated and purchased by the bank.

Table 12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMALL LO   | DANS TO FAR        | RMS             |                  | Geography: ARk            | CANSAS            | Evaluation Period: JANUARY 2,      | 2000 TO DECEMBER 31, 2002  |       |                         |
|-----------------------------------|--------------------|-----------------|------------------|---------------------------|-------------------|------------------------------------|----------------------------|-------|-------------------------|
|                                   | Total Smal<br>Fari |                 |                  | evenues of \$1<br>or less | Lo                | oans by Original Amount Regardless | of Farm Size               | Ma    | rket Share*             |
| MA/Assessment Area:               | #                  | % of<br>Total** | % of<br>Farms*** | % BANK<br>Loans****       | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000 | All   | Rev\$ 1 Million or Less |
| Full Review:                      |                    |                 |                  |                           |                   |                                    |                            |       |                         |
| AR 01 - 11 Non-MSA Counties       | 1,681              | 53.72           | 93.09            | 95.12                     | 73.47             | 19.39                              | 7.14                       | 26.91 | 27.54                   |
| Limited Review:                   | •                  | •               |                  |                           |                   |                                    |                            |       |                         |
| AR 02 - Jonesboro, AR MSA<br>3700 | 736                | 23.52           | 92.23            | 97.15                     | 69.57             | 22.55                              | 7.88                       | 36.01 | 36.95                   |
| AR 03 - 03 Non-MSA Counties       | 712                | 22.75           | 90.48            | 96.35                     | 95.51             | 3.93                               | 0.56                       | 37.58 | 36.9                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 2.14% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS          |                  | Geograph   | ıy: ARKANSAS  | Evaluation P   | <b>Period</b> : DECEMBER 31, 1 | 1999 TO DECEMBER 31, 20 | 03         |             |             |
|--------------------------------|------------------|------------|---------------|----------------|--------------------------------|-------------------------|------------|-------------|-------------|
| MA/Assessment Area:            | Prior Period Inv | /estments* | Current Perio | od Investments |                                | Total Investments       |            | Unfunded Co | mmitments** |
|                                | #                | \$(000's)  | #             | \$(000's)      | #                              | \$(000's)               | % of Total | #           | \$(000's)   |
| Full Review:                   |                  |            |               |                |                                |                         |            |             |             |
| AR 01 - 11 Non-MSA Counties    | 2                | 260        | 9             | 10             | 11                             | 270                     | 23.48      | 0           | (           |
| Limited Review:                | •                |            |               |                |                                |                         |            |             |             |
| AR 02 - Jonesboro, AR MSA 3700 | 1                | 50         | 9             | 25             | 10                             | 75                      | 6.52       | 0           | (           |
| AR 03 - 03 Non-MSA Counties    | 1                | 800        | 3             | 5              | 4                              | 805                     | 70.00      | 0           |             |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH            | DELIVERY SY               | STEM AND B | BRANCH OPEN               | IINGS/CLOS | INGS  | Geog         | raphy: ARK/ | ANSAS              | Eva                | aluation Pe | riod: DECEN                  | /IBER 31, 1 | 999 TO DEC | EMBER 31, | 2003                  |                 |         |
|-----------------------------------|---------------------------|------------|---------------------------|------------|-------|--------------|-------------|--------------------|--------------------|-------------|------------------------------|-------------|------------|-----------|-----------------------|-----------------|---------|
|                                   | Deposits<br>% of          | # of       | % of                      | Branch     |       | Branches by  | ı           |                    | Bra                |             | ngs/Closings<br>hange in Loc |             | nches      | % of Po   | Popul<br>pulation wit |                 | ngranhy |
| MA/Assessment Area:               | Rated                     | BANK       | Rated                     |            |       | ographies (9 |             | # of               | # of               | NCC CI      | (+ (                         |             | Hidrids    | 70 01 1 0 | pulation wit          | IIIII LUCII OCC | grapity |
|                                   | Area<br>Deposits<br>in AA | Branches   | Area<br>Branches<br>in AA | Low        | Mod   | Mid          | Upp         | Branch<br>Openings | Branch<br>Closings | Low         | Mod                          | Mid         | Upp        | Low       | Mod                   | Mid             | Upp     |
| Full Review:                      |                           |            |                           |            |       |              |             |                    |                    |             |                              |             |            |           |                       |                 |         |
| AR 01 - 11 Non-MSA<br>Counties    | 47.60                     | 16         | 53                        | 0.00       | 12.50 | 75.00        | 12.50       | 0                  | 6                  | 0           | 0                            | - 6         | 0          | 0.00      | 20.63                 | 71.51           | 7.85    |
| Limited Review:                   |                           |            |                           |            |       |              |             |                    |                    |             |                              |             |            |           |                       |                 |         |
| AR 02 - Jonesboro, AR MSA<br>3700 | 38.67                     | 8          | 27                        | 0.00       | 0.00  | 75.00        | 25.00       | 0                  | 1                  | 0           | 0                            | - 1         | 0          | 0.00      | 21.13                 | 61.97           | 16.90   |
| AR 03 - 03 Non-MSA<br>Counties    | 13.73                     | 6          | 20                        | 0.00       | 0.00  | 33.33        | 66.67       | 0                  | 6                  | 0           | 0                            | - 2         | - 4        | 0.00      | 34.66                 | 65.34           | 0.00    |

Table 1. Lending Volume

|  | <u> </u>                 |        |                |               |              |                |                |                   |                     |            |            |                                      |
|--|--------------------------|--------|----------------|---------------|--------------|----------------|----------------|-------------------|---------------------|------------|------------|--------------------------------------|
| LENDING VOLUME                                     |                          | G      | eography: FLOR | RIDA          | Evaluatio    | on Period: JAN | UARY 2, 2000 T | O DECEMBER 3      | 1, 2002             |            |            |                                      |
|  | % of Rated<br>Area Loans | Home M | lortgage       | Small Loans t | o Businesses | Small Loar     | is to Farms    | Community<br>Loar | Development<br>ns** | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):                         | (#) in<br>MA/AA*         | #      | \$ (000's)     | #             | \$ (000's)   | #              | \$ (000's)     | #                 | \$ (000's)          | #          | \$(000's)  |                                      |
| Full Review:                                       |                          |        |                |               |              |                |                |                   |                     |            |            |                                      |
| FL 02 - Miami, FL MSA 5000                         | 52.82                    | 4,262  | 568,799        | 2,265         | 332,389      | 2              | 550            | 7                 | 4,577               | 6,529      | 901,738    | 80.94                                |
| Limited Review:                                    |                          |        |                |               |              |                |                |                   |                     |            |            |                                      |
| FL 01- Fort Lauderdale, FL<br>MSA 2680             | 30.18                    | 2,779  | 335,881        | 947           | 127,436      | 3              | 206            | 6                 | 1,918               | 3,729      | 463,523    | 13.82                                |
| FL 03 - West Palm Beach<br>Boca Raton, FL MSA 8960 | 17.00                    | 1,758  | 214,213        | 342           | 39,684       | 0              | 0              | 4                 | 842                 | 2,100      | 253,897    | 5.24                                 |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.
\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table 2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME PL                   | IRCHASE           |                 | Geo                        | graphy: FLORID  | )A                         | Evaluation      | n Period: JANUA            | ARY 2, 2000 TO  | DECEMBER 3                 | 1, 2002         |         |             |            |          |      |
|--|-------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|-------------|------------|----------|------|
|  | Total Home<br>Loa |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Share | e (%) by G | eography | *    |
| MA/Assessment Area:                                | #                 | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low         | Mod        | Mid      | Upp  |
| Full Review:                                       |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |             |            |          |      |
| FL 02 - Miami, FL MSA 5000                         | 2,071             | 53.67           | 3.26                       | 2.46            | 12.86                      | 11.59           | 40.83                      | 36.75           | 43.05                      | 49.20           | 0.92    | 0.58        | 1.09       | 0.85     | 0.94 |
| Limited Review:                                    | •                 | •               |                            |                 | •                          |                 |                            |                 |                            |                 | •       |             | '          |          |      |
| FL 01- Fort Lauderdale, FL MSA 2680                | 1,141             | 29.57           | 1.11                       | 0.79            | 14.39                      | 12.88           | 58.85                      | 64.07           | 25.64                      | 22.26           | 0.57    | 0.45        | 0.67       | 0.60     | 0.49 |
| FL 03 - West Palm Beach-Boca<br>Raton, FL MSA 8960 | 647               | 16.77           | 0.94                       | 0.31            | 20.87                      | 14.06           | 46.30                      | 54.40           | 31.90                      | 31.22           | 0.56    | 0.43        | 0.59       | 0.62     | 0.4  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

\*\* Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME                       | IMPROVEME            | ENT             |                            | Geography       | y: FLORIDA                 | Ev              | aluation Period            | d: January 2,   | 2000 TO DECE               | MBER 31, 2002   | 2       |            |              |           |      |
|---|----------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|------|
|   | Total I<br>Improveme |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-I<br>Geogra         |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |      |
| MA/Assessment Area:                                 | #                    | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp  |
| Full Review:  |                      |                 |                            |                 |                            |                 | •                          |                 |                            |                 |         | •          |              |           |      |
| FL 02 - Miami, FL MSA 5000                          | 285                  | 61.29           | 3.26                       | 2.11            | 12.86                      | 9.82            | 40.83                      | 41.05           | 43.05                      | 47.02           | 2.19    | 0.84       | 1.07         | 2.40      | 2.39 |
| Limited Review:                                     |                      |                 |                            |                 |                            |                 | •                          |                 | '                          |                 |         | •          | •            |           |      |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 131                  | 28.17           | 1.11                       | 0.00            | 14.39                      | 9.16            | 58.85                      | 57.25           | 25.64                      | 33.59           | 0.99    | 0.00       | 0.66         | 1.16      | 0.81 |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 49                   | 10.54           | 0.94                       | 0.00            | 20.87                      | 12.24           | 46.30                      | 55.10           | 31.90                      | 32.65           | 0.42    | 0.00       | 0.85         | 0.56      | 0.19 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HOME                       |          |                          | )E                         |             | aphy: FLORIDA      |                 | Evaluation Pe              | r <b>iod</b> : JANUARY | 2, 2000 TO DEC             | CEMBER 31, 200  | )2      |            |              |           |      |
|---|----------|--------------------------|----------------------------|-------------|--------------------|-----------------|----------------------------|------------------------|----------------------------|-----------------|---------|------------|--------------|-----------|------|
| MA/Assessment Area:                                 | Mortgage | Home<br>Refinance<br>ans | Low-Income                 | Geographies | Moderate<br>Geogra |                 | Middle-Income              | e Geographies          | Upper-Income               | Geographies     |         | Market Sha | are (%) by ( | eography* |      |
|   | #        | % of<br>Total**          | % Owner<br>Occ<br>Units*** | Occ Loans   |                    | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans        | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp  |
| Full Review:  |          |                          |                            |             |                    |                 |                            |                        |                            |                 |         |            |              |           |      |
| FL 02 - Miami, FL MSA 5000                          | 1,797    | 41.49                    | 3.26                       | 2.56        | 12.86              | 12.80           | 40.83                      | 37.67                  | 43.05                      | 46.97           | 1.38    | 1.61       | 1.51         | 1.58      | 1.22 |
| Limited Review:                                     |          | '                        |                            |             |                    |                 |                            |                        |                            |                 |         |            |              |           |      |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 1,481    | 34.20                    | 1.11                       | 0.88        | 14.39              | 9.86            | 58.85                      | 57.93                  | 25.64                      | 31.33           | 1.02    | 2.01       | 1.12         | 1.04      | 0.95 |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 1,053    | 24.31                    | 0.94                       | 0.66        | 20.87              | 11.59           | 46.30                      | 53.28                  | 31.90                      | 34.47           | 0.95    | 1.52       | 1.06         | 1.07      | 0.79 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5 Geographic Distribution of Multifamily Loans

| Table 5. Geographic i                               | DISTINUTION O | · iviaitiraiiiij  | Louis               |                 |                  |                    |                  |                 |                  |                 |         |            |             |            |       |
|---|---------------|-------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------|------------------|-----------------|---------|------------|-------------|------------|-------|
| Geographic Distribution: MULT                       | TFAMILY       |                   |                     | Geography: FLO  | RIDA             | Evaluati           | on Period: JAN   | IUARY 2, 2000   | TO DECEMBER      | 31, 2002        |         |            |             |            |       |
|   |               | ultifamily<br>ans | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Incom     | e Geographies   | Upper-Income     | Geographies     |         | Market Sha | re (%) by G | Geography* |       |
| MA/Assessment Area:                                 | #             | % of<br>Total**   | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid        | Upp   |
| Full Review:  |               |                   |                     |                 |                  | I.                 |                  | Į.              |                  | I.              | I       |            |             | <u> </u>   |       |
| FL 02 - Miami, FL MSA 5000                          | 109           | 75.69             | 13.42               | 30.28           | 21.25            | 34.86              | 36.01            | 27.52           | 29.33            | 7.34            | 9.83    | 13.25      | 9.60        | 6.78       | 11.11 |
| Limited Review:                                     |               |                   |                     |                 |                  |                    |                  |                 |                  |                 |         |            | •           |            |       |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 26            | 18.06             | 1.36                | 3.85            | 15.78            | 46.15              | 58.91            | 38.46           | 23.95            | 11.54           | 2.40    | 6.25       | 4.72        | 1.37       | 0.00  |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 9             | 6.25              | 2.23                | 11.11           | 24.05            | 11.11              | 36.34            | 77.78           | 37.37            | 0.00            | 6.61    | 0.00       | 2.44        | 10.77      | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMAL                       | L LOANS TO | ) BUSINESSE      | ES .                      | Geo             | graphy: FLORID     | Α               | Evaluatio          | n Period: JAN   | UARY 2, 2000       | TO DECEMBER     | 31, 2002 |           |              |           |      |
|---|------------|------------------|---------------------------|-----------------|--------------------|-----------------|--------------------|-----------------|--------------------|-----------------|----------|-----------|--------------|-----------|------|
|   |            | Small<br>s Loans | Low-Income                | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra  |                 | Upper-l<br>Geogra  |                 |          | Market Sh | are (%) by G | eography* |      |
| MA/Assessment Area:                                 | #          | % of<br>Total**  | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans | Overall  | Low       | Mod          | Mid       | Upp  |
| Full Review:  |            |                  | •                         |                 |                    |                 |                    |                 | •                  |                 |          | •         |              | •         |      |
| FL 02 - Miami, FL MSA 5000                          | 2,265      | 63.73            | 8.82                      | 10.11           | 17.32              | 21.02           | 31.73              | 27.55           | 42.14              | 41.32           | 0.96     | 1.23      | 1.24         | 1.03      | 0.85 |
| Limited Review:                                     | 1          |                  |                           |                 |                    |                 |                    |                 |                    |                 |          |           | "            |           |      |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 947        | 26.65            | 9.38                      | 5.81            | 18.21              | 16.37           | 48.25              | 50.58           | 24.15              | 27.24           | 0.48     | 0.78      | 0.68         | 0.44      | 0.47 |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 342        | 9.62             | 3.14                      | 2.98            | 20.08              | 22.92           | 40.46              | 33.93           | 36.12              | 40.18           | 0.33     | 0.33      | 0.24         | 0.29      | 0.43 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL                     | LOANS T | O FARMS             |                  | Geograp         | hy: FLORIDA        | I               | Evaluation Per    | iod: January    | 2, 2000 TO DE   | CEMBER 31, 20   | 002     |           |              |            |      |
|--|---------|---------------------|------------------|-----------------|--------------------|-----------------|-------------------|-----------------|-----------------|-----------------|---------|-----------|--------------|------------|------|
|  |         | Small Farm<br>.oans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                 | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |      |
| MA/Assessment Area:                                | #       | % of<br>Total**     | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp  |
| Full Review:                                       | Ц       | "                   |                  |                 |                    |                 |                   |                 |                 |                 | '       | '         |              |            |      |
| FL 02 - Miami, FL MSA 5000                         | 2       | 40.00               | 3.51             | 0.00            | 11.79              | 0.00            | 36.29             | 0.00            | 48.41           | 100.00          | 0.86    | 0.00      | 0.00         | 0.00       | 1.43 |
| Limited Review:                                    |         | '                   | •                |                 |                    |                 |                   |                 |                 | •               | •       | •         | •            | •          |      |
| FL 01- Fort Lauderdale, FL MSA<br>2680             | 3       | 60.00               | 6.72             | 0.00            | 22.16              | 0.00            | 54.17             | 33.33           | 16.95           | 66.67           | 5.08    | 0.00      | 0.00         | 5.56       | 6.06 |
| FL 03 - West Palm Beach-Boca<br>Raton, FL MSA 8960 | 0       | 0.00                | 3.37             | 0.00            | 19.14              | 0.00            | 49.84             | 0.00            | 27.65           | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.00 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Table 8. Bollower Di                                |          |                  | 511400 204110    |                     |                  |                     |                  |                     |                  |                     |         |  |           |          |      |
|---|----------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|--|-----------|----------|------|
| Borrower Distribution: HOME F                       | PURCHASE |                  |                  | Geography           | FLORIDA          | Evalu               | nation Period: J | ANUARY 2, 200       | O TO DECEMBER    | R 31, 2002          |         |  |           |          |      |
|   |          | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | me Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma                                       | rket Shar | ē.*      |      |
| MA/Assessment Area:                                 | #        | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low                                      | Mod       | Mid      | Upp  |
| Full Review:  |          |                  |                  |                     |                  |                     | l .              | l .                 |                  |                     |         |  |           |          |      |
| FL 02 - Miami, FL MSA 5000                          | 2,071    | 53.67            | 23.32            | 3.73                | 16.40            | 19.09               | 19.19            | 29.76               | 41.09            | 47.41               | 1.10    | 1.74                                     | 1.42      | 1.01     | 1.0  |
| Limited Review:                                     | i i      |                  |                  |                     |                  |                     | •                | •                   |                  |                     |         | L. L |           | <u> </u> |      |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 1,141    | 29.57            | 19.63            | 9.28                | 18.27            | 26.75               | 22.51            | 27.66               | 39.59            | 36.31               | 0.66    | 0.74                                     | 0.68      | 0.61     | 0.67 |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 647      | 16.77            | 18.84            | 12.11               | 19.04            | 25.47               | 22.59            | 26.26               | 39.53            | 36.16               | 0.64    | 0.89                                     | 0.76      | 0.72     | 0.40 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.
\*\* As a percentage of loans with borrower income information available. No information was available for 6.45% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Borrower Distribution: HOME                         | IMPROVE | MENT                   |                  | Geograph            | y: FLORIDA       | Eva                 | luation Period:  | JANUARY 2, 20       | 000 TO DECEME    | BER 31, 2002        |         |          |            |      |      |
|---|---------|------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|----------|------------|------|------|
|   | _       | al Home<br>ement Loans | Low-Income       | Borrowers           | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma       | irket Shar | 3.*  |      |
| MA/Assessment Area:                                 | #       | % of<br>Total**        | %<br>Families*** | % BANK<br>Loans**** | Overall | Low      | Mod        | Mid  | Upp  |
| Full Review:  |         |                        |                  |                     |                  |                     |                  |                     |                  |                     |         | <u> </u> | Į.         |      |      |
| FL 02 - Miami, FL MSA 5000                          | 285     | 61.29                  | 23.32            | 11.03               | 16.40            | 16.37               | 19.19            | 22.42               | 41.09            | 50.18               | 2.26    | 1.57     | 2.82       | 2.12 | 2.28 |
| Limited Review:                                     |         |                        |                  |                     |                  |                     |                  |                     |                  |                     |         | •        |            |      |      |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 131     | 28.17                  | 19.63            | 7.26                | 18.27            | 16.94               | 22.51            | 27.42               | 39.59            | 48.39               | 0.97    | 1.74     | 1.54       | 0.81 | 0.64 |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 49      | 10.54                  | 18.84            | 4.26                | 19.04            | 10.64               | 22.59            | 40.43               | 39.53            | 44.68               | 0.40    | 1.08     | 0.24       | 0.34 | 0.38 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

\*\* As a percentage of loans with borrower income information available. No information was available for 2.80% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Borrower Distribution: HOME                         | MORTGAG | E REFINANC                     | E                | Geogl               | raphy: FLORIDA   |                     | Evaluation Per   | riod: January       | 2, 2000 TO DEC   | EMBER 31, 200       | )2      |      |            |      |      |
|---|---------|--------------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|------------|------|------|
| MA/Assessment Area:                                 | Mo      | Il Home<br>rtgage<br>nce Loans | Low-Income       | e Borrowers         | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma   | arket Shar | e*   |      |
|   | #       | % of<br>Total**                | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid  | Upp  |
| Full Review:  |         |                                |                  |                     |                  |                     |                  |                     |                  |                     | I       |      |            |      |      |
| FL 02 - Miami, FL MSA 5000                          | 1,797   | 41.49                          | 23.32            | 6.19                | 16.40            | 16.33               | 19.19            | 27.93               | 41.09            | 49.54               | 1.51    | 2.37 | 1.86       | 1.57 | 1.33 |
| Limited Review:                                     |         |                                |                  |                     |                  |                     |                  |                     |                  |                     |         |      |            |      |      |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 1,481   | 34.20                          | 19.63            | 8.41                | 18.27            | 22.79               | 22.51            | 32.14               | 39.59            | 36.66               | 1.11    | 1.24 | 1.07       | 1.42 | 0.92 |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 1,053   | 24.31                          | 18.84            | 10.56               | 19.04            | 24.19               | 22.59            | 31.59               | 39.53            | 33.66               | 1.04    | 1.18 | 1.18       | 1.29 | 0.79 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

\*\* As a percentage of loans with borrower income information available. No information was available for 6.47% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

| Borrower Distribution: SMALL I                      | LOANS TO E | BUSINESSES             |                         | Geography: F        | LORIDA            | Evaluation Period: JANUARY 2       | 2000 TO DECEMBER 31, 2002  |      |                         |
|---|------------|------------------------|-------------------------|---------------------|-------------------|------------------------------------|----------------------------|------|-------------------------|
|   |            | all Loans to<br>nesses | Businesses With million |                     | Loa               | ns by Original Amount Regardless o | f Business Size            | Ma   | ırket Share*            |
|   | #          | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000 | All  | Rev\$ 1 Million or Less |
| MA/Assessment Area:                                 |            |                        |                         |                     |                   |                                    |                            |      |                         |
| Full Review:  |            |                        |                         |                     |                   |                                    |                            |      |                         |
| FL 02 - Miami, FL MSA 5000                          | 2,265      | 63.73                  | 54.92                   | 52.63               | 66.49             | 17.79                              | 15.72                      | 0.96 | 2.19                    |
| Limited Review:                                     |            |                        |                         |                     |                   |                                    |                            |      |                         |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 947        | 26.65                  | 62.43                   | 58.29               | 69.59             | 17.00                              | 13.41                      | 0.48 | 1.20                    |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 342        | 9.62                   | 62.74                   | 72.51               | 76.02             | 13.16                              | 10.82                      | 0.33 | 0.95                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 9.74% of small loans to businesses originated and purchased by the bank.

Table 12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMALL I                      | _OANS TO F | ARMS                 |                          | Geography: FLO      | RIDA E            | valuation Period: JANUARY 2, 20    | 000 TO DECEMBER 31, 2002   |      |                         |
|---|------------|----------------------|--------------------------|---------------------|-------------------|------------------------------------|----------------------------|------|-------------------------|
|   |            | all Loans to<br>irms | Farms With Re<br>million |                     | Lo                | oans by Original Amount Regardless | of Farm Size               | Ma   | rket Share*             |
| MA/Assessment Area:                                 | #          | % of<br>Total**      | % of Farms***            | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000 | All  | Rev\$ 1 Million or Less |
| Full Review:  | •          |                      |                          |                     |                   |                                    |                            |      |                         |
| FL 02 - Miami, FL MSA 5000                          | 2          | 40.00                | 90.71                    | 50.00               | 0.00              | 50.00                              | 50.00                      | 0.86 | 1.37                    |
| Limited Review:                                     | •          |                      |                          |                     |                   |                                    |                            |      |                         |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 3          | 60.00                | 89.49                    | 100.00              | 66.67             | 33.33                              | 0.00                       | 5.08 | 9.09                    |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 0          | 0.00                 | 83.58                    | 0.00                | 0.00              | 0.00                               | 0.00                       | 0.00 | 0.00                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 0.00% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| Tuble 14. Qualifica ii                              |             |                 |              |                |                      |                         |            |            |              |
|---|-------------|-----------------|--------------|----------------|----------------------|-------------------------|------------|------------|--------------|
| QUALIFIED INVESTMENTS                               |             | Geograp         | hy: FLORIDA  | Evaluation Per | iod: DECEMBER 31, 19 | 99 TO DECEMBER 31, 2003 | }          |            |              |
| MA/Assessment Area:                                 | Prior Perio | od Investments* | Current Peri | od Investments |                      | Total Investments       |            | Unfunded C | ommitments** |
| WAYASSCSSITCHE ALCA.                                | #           | \$(000's)       | #            | \$(000's)      | #                    | \$(000's)               | % of Total | #          | \$(000's)    |
| Full Review:  |             |                 |              |                |                      |                         |            |            |              |
| FL 02 - Miami, FL MSA 5000                          | 11          | 6,425           | 43           | 622            | 54                   | 7,047                   | 51.43      | 0          | 0            |
| Limited Review:                                     |             |                 |              |                |                      |                         |            |            |              |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 15          | 5,717           | 21           | 114            | 36                   | 5,831                   | 34.29      | 0          | 0            |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 11          | 2,083           | 4            | 20             | 15                   | 2103                    | 14.29      | 0          | 0            |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH [                            | DELIVERY SY               | STEM AND B   | RANCH OPEN                | IINGS/CLOS | SINGS | Geog                        | raphy: FLOF | RIDA               | Evalu              | ation Perio | d: DECEMBI          | ER 31, 1999            | 7 TO DECEN | MBER 31, 20 | 03           |              |         |
|---|---------------------------|--------------|---------------------------|------------|-------|-----------------------------|-------------|--------------------|--------------------|-------------|---------------------|------------------------|------------|-------------|--------------|--------------|---------|
|   | Deposits                  |              |                           | Branch     | ies   |                             |             |                    | Bra                | anch Openir | ngs/Closings        |                        |            |             | Popul        |              |         |
| MA/Assessment Area:                                 | % of<br>Rated             | # of<br>BANK | % of<br>Rated             |            |       | Branches by<br>ographies (9 |             | # of               | # of               | Net cl      | hange in Loc<br>+ ر | ation of Bra<br>or - ) | nches      | % of Po     | pulation wit | hin Each Geo | ography |
|   | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low        | Mod   | Mid                         | Upp         | Branch<br>Openings | Branch<br>Closings | Low         | Mod                 | Mid                    | Ирр        | Low         | Mod          | Mid          | Upp     |
| Full Review:  |                           |              |                           |            |       |                             |             |                    |                    |             |                     |                        |            |             |              |              |         |
| FL 02 - Miami, FL MSA 5000                          | 80.94                     | 51           | 70                        | 13.73      | 15.69 | 35.29                       | 35.29       | 2                  | 4                  | 1           | 0                   | - 1                    | - 2        | 9.18        | 19.43        | 39.47        | 31.91   |
| Limited Review:                                     |                           |              |                           |            |       |                             |             |                    |                    |             |                     |                        |            |             |              |              |         |
| FL 01- Fort Lauderdale, FL<br>MSA 2680              | 13.82                     | 15           | 21                        | 6.67       | 0.00  | 53.33                       | 40.00       | 0                  | 2                  | 0           | - 1                 | - 1                    | 0          | 3.25        | 18.55        | 54.95        | 23.17   |
| FL 03 - West Palm Beach-<br>Boca Raton, FL MSA 8960 | 5.24                      | 7            | 10                        | 0.00       | 28.57 | 42.86                       | 28.57       | 1                  | 0                  | 0           | 0                   | 0                      | 1          | 3.05        | 21.73        | 46.83        | 28.15   |

Table 1. Lending Volume

| LENDING VOLUME                         |                          | G      | eography: ILLIN | IOIS          | Evaluatio    | n Period: JANI | JARY 2, 2000 T | O DECEMBER 31       | 1, 2002    |            |            |                                      |
|--|--------------------------|--------|-----------------|---------------|--------------|----------------|----------------|---------------------|------------|------------|------------|--------------------------------------|
|  | % of Rated<br>Area Loans | Home N | lortgage        | Small Loans t | o Businesses | Small Loan     | s to Farms     | Community [<br>Loan |            | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):             | (#) in<br>MA/AA*         | #      | \$ (000's)      | #             | \$ (000's)   | #              | \$ (000's)     | #                   | \$ (000's) | #          | \$(000's)  |                                      |
| Full Review:                           |                          |        |                 |               |              |                |                |                     |            |            |            |                                      |
| IL 05 - 08 Non-MSA Counties            | 23.88                    | 1,397  | 94,887          | 573           | 62,500       | 124            | 8,504          | 0                   | 0          | 2,094      | 165,891    | 35.64                                |
| Limited Review:                        |                          | '      |                 |               | •            |                |                |                     |            |            |            | •                                    |
| IL 01 - Decatur, IL MSA 2040           | 16.97                    | 1,103  | 82,628          | 377           | 43,879       | 7              | 608            | 1                   | 20         | 1,488      | 127,135    | 17.80                                |
| IL 02 - Peoria-Pekin, IL MSA 6120      | 5.76                     | 314    | 30,356          | 189           | 31,719       | 2              | 255            | 0                   | 0          | 505        | 62,330     | 8.78                                 |
| IL 03 - Part of Springfield, IL MSA    | 4.78                     | 335    | 33,220          | 78            | 10,856       | 5              | 122            | 1                   | 85         | 419        | 44,283     | 6.62                                 |
| IL 04 - Bloomington-Normal, IL<br>MSA  | 5.19                     | 301    | 34,383          | 129           | 19,236       | 23             | 1,039          | 2                   | 2,707      | 455        | 57,365     | 5.71                                 |
| IL 06 - 02 Non-MSA Counties            | 4.89                     | 304    | 19,451          | 67            | 4,629        | 58             | 3,574          | 0                   | 0          | 429        | 27,654     | 6.76                                 |
| IL 07 - 08 Non-Counties                | 28.48                    | 966    | 45,362          | 847           | 40,557       | 684            | 43,365         | 0                   | 0          | 2,497      | 129,284    | 10.85                                |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 3.17                     | 221    | 20,618          | 57            | 6,578        | 0              | 0              | 0                   | 0          | 278        | 27,196     | 1.10                                 |
| IL 09 - 01 Non-MSA County              | 1.03                     | 80     | 4,929           | 10            | 663          | 0              | 0              | 0                   | 0          | 90         | 5,592      | 3.06                                 |
| IL 10 - 02 Non-MSA Counties            | 5.86                     | 463    | 27,468          | 43            | 908          | 8              | 233            | 0                   | 0          | 514        | 28,609     | 3.69                                 |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.
\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table 2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME PL       | JRCHASE           |                 | Geo                        | graphy: ILLINOI | S                          | Evaluation      | Period: JANUA              | ARY 2, 2000 TC  | DECEMBER 31                | , 2002          |         |            |            |           |       |
|--|-------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|-----------|-------|
|  | Total Home<br>Loa |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | Geography | k     |
| MA/Assessment Area:                    | #                 | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid       | Upp   |
| Full Review:                           |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |           |       |
| IL 05 - 08 Non-MSA Counties            | 544               | 32.85           | 0.62                       | 0.55            | 16.21                      | 10.48           | 75.89                      | 77.39           | 7.28                       | 11.58           | 9.92    | 0.00       | 8.45       | 10.25     | 10.11 |
| Limited Review:                        |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            | •         |       |
| IL 01 - Decatur, IL MSA 2040           | 289               | 17.45           | 4.29                       | 2.08            | 16.58                      | 13.15           | 49.36                      | 45.67           | 29.78                      | 39.10           | 4.24    | 5.13       | 3.87       | 3.97      | 4.73  |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 114               | 6.88            | 1.91                       | 1.75            | 13.20                      | 20.18           | 66.11                      | 53.51           | 18.78                      | 24.56           | 0.32    | 0.00       | 0.20       | 0.39      | 0.23  |
| IL 03 - Part of Springfield, IL<br>MSA | 105               | 6.34            | 3.30                       | 3.81            | 12.06                      | 9.52            | 51.72                      | 42.86           | 32.92                      | 43.81           | 0.74    | 0.94       | 0.52       | 0.69      | 0.85  |
| IL 04 - Bloomington-Normal, IL<br>MSA  | 70                | 4.23            | 0.65                       | 0.00            | 17.61                      | 18.57           | 62.16                      | 61.43           | 19.58                      | 20.00           | 0.40    | 0.00       | 0.39       | 0.44      | 0.34  |
| IL 06 - 02 Non-MSA Counties            | 63                | 3.80            | 0.00                       | 0.00            | 0.00                       | 0.00            | 83.84                      | 92.06           | 16.16                      | 7.94            | 6.15    | 0.00       | 0.00       | 7.41      | 1.92  |
| IL 07 - 08 Non-Counties                | 244               | 14.73           | 0.00                       | 0.00            | 11.89                      | 4.92            | 84.97                      | 90.57           | 3.14                       | 4.51            | 17.16   | 0.00       | 4.76       | 19.11     | 21.05 |
| IL 08 - Part Champaign, IL MSA<br>1400 | 45                | 2.72            | 1.78                       | 0.00            | 8.49                       | 4.44            | 49.88                      | 51.11           | 39.85                      | 44.44           | 0.66    | 0.00       | 0.00       | 0.94      | 0.48  |
| IL 09 - 01 Non-MSA County              | 12                | 0.72            | 0.00                       | 0.00            | 0.00                       | 0.00            | 48.22                      | 66.67           | 51.78                      | 33.33           | 1.15    | 0.00       | 0.00       | 1.77      | 0.68  |
| IL 10 - 02 Non-MSA Counties            | 170               | 10.27           | 0.00                       | 0.00            | 14.73                      | 4.71            | 85.27                      | 95.29           | 0.00                       | 0.00            | 10.69   | 0.00       | 4.41       | 11.74     | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME          | IMPROVEMI            | ENT             |                            | Geography       | y: ILLINOIS                | Eva             | aluation Period            | : January 2,    | 2000 TO DECEM              | MBER 31, 2002   |         |            |              |           |       |
|--|----------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|-------|
|  | Total I<br>Improveme |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-<br>Geogra          |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |       |
| MA/Assessment Area:                    | #                    | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp   |
| Full Review:                           |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |       |
| IL 05 - 08 Non-MSA Counties            | 240                  | 32.56           | 0.62                       | 1.67            | 16.21                      | 16.25           | 75.89                      | 75.83           | 7.28                       | 6.25            | 4.76    | 9.09       | 7.69         | 4.45      | 3.33  |
| Limited Review:                        |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |       |
| IL 01 - Decatur, IL MSA 2040           | 95                   | 12.89           | 4.29                       | 8.42            | 16.58                      | 21.05           | 49.36                      | 45.26           | 29.78                      | 25.26           | 4.83    | 18.18      | 6.38         | 4.67      | 2.44  |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 33                   | 4.48            | 1.91                       | 0.00            | 13.20                      | 21.21           | 66.11                      | 63.64           | 18.78                      | 15.15           | 0.17    | 0.00       | 0.00         | 0.24      | 0.00  |
| IL 03 - Part of Springfield, IL MSA    | 48                   | 6.51            | 3.30                       | 4.17            | 12.06                      | 31.25           | 51.72                      | 45.83           | 32.92                      | 18.75           | 1.53    | 5.56       | 2.99         | 1.72      | 0.69  |
| IL 04 - Bloomington-Normal,<br>IL MSA  | 22                   | 2.99            | 0.65                       | 0.00            | 17.61                      | 22.73           | 62.16                      | 40.91           | 19.58                      | 36.36           | 0.87    | 0.00       | 1.39         | 0.46      | 1.85  |
| IL 06 - 02 Non-MSA Counties            | 32                   | 4.34            | 0.00                       | 0.00            | 0.00                       | 0.00            | 83.84                      | 96.88           | 16.16                      | 3.13            | 5.26    | 0.00       | 0.00         | 6.25      | 0.00  |
| IL 07 - 08 Non-Counties                | 215                  | 29.17           | 0.00                       | 0.00            | 11.89                      | 6.05            | 84.97                      | 88.84           | 3.14                       | 5.12            | 6.93    | 0.00       | 6.67         | 6.34      | 13.33 |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 7                    | 0.95            | 1.78                       | 0.00            | 8.49                       | 0.00            | 49.88                      | 85.71           | 39.85                      | 14.29           | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |
| IL 09 - 01 Non-MSA County              | 6                    | 0.81            | 0.00                       | 0.00            | 0.00                       | 0.00            | 48.22                      | 50.00           | 51.78                      | 50.00           | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |
| IL 10 - 02 Non-MSA Counties            | 39                   | 5.29            | 0.00                       | 0.00            | 14.73                      | 10.26           | 85.27                      | 89.74           | 0.00                       | 0.00            | 6.25    | 0.00       | 10.00        | 5.56      | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table / Geographic Distribution of Home Mortgage Refinance Loans

| MA/Assessment Area:                    | Total<br>Mortgage<br>Loa | Refinance       | Low-Income                 | Geographies     | Moderate<br>Geogra         | e-Income<br>aphies | Middle-Income              | Geographies     | Upper-Income               | Geographies     |         | Market Sha | re (%) by G | eography* |       |
|--|--------------------------|-----------------|----------------------------|-----------------|----------------------------|--------------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|-------------|-----------|-------|
| WWW.SSSSSMONE Wea.                     | #                        | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans    | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid       | Upp   |
| Full Review:                           |                          | <u> </u>        |                            |                 |                            |                    |                            |                 |                            |                 |         |            |             |           |       |
| IL 05 - 08 Non-MSA Counties            | 603                      | 19.88           | 0.62                       | 0.66            | 16.21                      | 9.29               | 75.89                      | 79.60           | 7.28                       | 10.45           | 7.77    | 0.00       | 6.27        | 8.54      | 5.31  |
| Limited Review:                        |                          | 1               |                            | '               |                            |                    |                            |                 | '                          |                 | •       |            |             |           |       |
| IL 01 - Decatur, IL MSA 2040           | 709                      | 23.38           | 4.29                       | 0.99            | 16.58                      | 6.63               | 49.36                      | 53.03           | 29.78                      | 39.35           | 8.42    | 9.38       | 7.49        | 8.95      | 7.97  |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 161                      | 5.31            | 1.91                       | 2.48            | 13.20                      | 16.77              | 66.11                      | 56.52           | 18.78                      | 24.22           | 0.43    | 1.18       | 0.86        | 0.35      | 0.43  |
| IL 03 - Part of Springfield, IL<br>MSA | 172                      | 5.67            | 3.30                       | 5.23            | 12.06                      | 12.21              | 51.72                      | 43.60           | 32.92                      | 38.95           | 0.62    | 5.15       | 1.47        | 0.58      | 0.51  |
| IL 04 - Bloomington-Normal,<br>IL MSA  | 200                      | 6.59            | 0.65                       | 0.50            | 17.61                      | 17.50              | 62.16                      | 68.00           | 19.58                      | 14.00           | 0.96    | 0.00       | 1.31        | 0.94      | 0.76  |
| IL 06 - 02 Non-MSA Counties            | 208                      | 6.86            | 0.00                       | 0.00            | 0.00                       | 0.00               | 83.84                      | 78.85           | 16.16                      | 21.15           | 11.10   | 0.00       | 0.00        | 10.86     | 12.12 |
| IL 07 - 08 Non-Counties                | 503                      | 16.58           | 0.00                       | 0.00            | 11.89                      | 5.37               | 84.97                      | 89.07           | 3.14                       | 5.57            | 17.70   | 0.00       | 7.78        | 18.66     | 31.71 |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 161                      | 5.31            | 1.78                       | 0.62            | 8.49                       | 3.11               | 49.88                      | 48.45           | 39.85                      | 47.83           | 1.24    | 0.00       | 0.00        | 1.46      | 1.20  |
| IL 09 - 01 Non-MSA County              | 62                       | 2.04            | 0.00                       | 0.00            | 0.00                       | 0.00               | 48.22                      | 37.10           | 51.78                      | 62.90           | 6.88    | 0.00       | 0.00        | 5.66      | 7.78  |
| IL 10 - 02 Non-MSA Counties            | 254                      | 8.37            | 0.00                       | 0.00            | 14.73                      | 10.24              | 85.27                      | 89.76           | 0.00                       | 0.00            | 11.13   | 0.00       | 14.68       | 10.75     | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

\*\* Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

| Geographic Distribution: MULT          | IFAMILY         |                   |                     | Geography: ILLII | NOIS             | Evaluati           | on Period: JAN   | IUARY 2, 2000 T | TO DECEMBER 3    | 31, 2002        |         |            |              |            |       |
|--|-----------------|-------------------|---------------------|------------------|------------------|--------------------|------------------|-----------------|------------------|-----------------|---------|------------|--------------|------------|-------|
|  | Total Mu<br>Loa | ultifamily<br>ans | Low-Income          | Geographies      |                  | e-Income<br>aphies | Middle-Incom     | e Geographies   | Upper-Income     | Geographies     |         | Market Sha | are (%) by 0 | Geography* |       |
| MA/Assessment Area:                    | #               | % of<br>Total**   | % of MF<br>Units*** | % BANK<br>Loans  | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid        | Upp   |
| Full Review:                           |                 | I                 |                     | <u> </u>         |                  |                    | I                |                 |                  |                 |         |            |              |            |       |
| IL 05 - 08 Non-MSA Counties            | 10              | 17.24             | 9.51                | 0.00             | 55.02            | 40.00              | 29.74            | 50.00           | 5.73             | 10.00           | 45.45   | 0.00       | 0.00         | 80.00      | 100.0 |
| Limited Review:                        |                 | l.                |                     | <u>l</u>         |                  | I                  | <u>I</u>         | l               | I                | <u>I</u>        |         |            |              |            |       |
| IL 01 - Decatur, IL MSA 2040           | 10              | 17.24             | 11.94               | 0.00             | 37.59            | 10.00              | 33.98            | 70.00           | 16.49            | 20.00           | 25.00   | 0.00       | 0.00         | 33.33      | 0.00  |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 6               | 10.34             | 15.41               | 0.00             | 10.48            | 0.00               | 46.28            | 83.33           | 27.83            | 16.67           | 1.89    | 0.00       | 0.00         | 2.94       | 0.00  |
| IL 03 - Part of Springfield, IL<br>MSA | 10              | 17.24             | 9.69                | 0.00             | 26.48            | 50.00              | 40.59            | 10.00           | 23.24            | 40.00           | 14.29   | 0.00       | 27.78        | 5.88       | 0.00  |
| IL 04 - Bloomington-Normal,<br>IL MSA  | 9               | 15.52             | 8.27                | 11.11            | 21.31            | 0.00               | 52.32            | 77.78           | 18.10            | 11.11           | 4.55    | 16.67      | 0.00         | 2.56       | 7.69  |
| IL 06 - 02 Non-MSA Counties            | 1               | 1.72              | 0.00                | 0.00             | 0.00             | 0.00               | 84.04            | 100.00          | 15.96            | 0.00            | 0.00    | 0.00       | 0.00         | 0.00       | 0.00  |
| IL 07 - 08 Non-Counties                | 4               | 6.90              | 0.00                | 0.00             | 28.26            | 0.00               | 49.68            | 100.00          | 22.05            | 0.00            | 66.67   | 0.00       | 0.00         | 100.0<br>0 | 0.00  |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 8               | 13.79             | 37.63               | 37.50            | 18.45            | 12.50              | 29.74            | 0.00            | 14.18            | 50.00           | 0.00    | 0.00       | 0.00         | 0.00       | 0.00  |
| IL 09 - 01 Non-MSA County              | 0               | 0.00              | 0.00                | 0.00             | 0.00             | 0.00               | 51.92            | 0.00            | 48.08            | 0.00            | 0.00    | 0.00       | 0.00         | 0.00       | 0.00  |
| IL 10 - 02 Non-MSA Counties            | 0               | 0.00              | 0.00                | 0.00             | 19.89            | 0.00               | 80.11            | 0.00            | 0.00             | 0.00            | 0.00    | 0.00       | 0.00         | 0.00       | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMAL          | L LOANS TO | BUSINESSE        | ES                        | Geo             | graphy: ILLINOI           | S               | Evaluation                | n Period: JANI  | JARY 2, 2000 1     | TO DECEMBER     | 31, 2002 |           |              |           |       |
|--|------------|------------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|--------------------|-----------------|----------|-----------|--------------|-----------|-------|
|  |            | Small<br>s Loans | Low-Income                | Geographies     | Moderate<br>Geogra        |                 | Middle-<br>Geogra         |                 | Upper-I<br>Geogra  |                 |          | Market Sh | are (%) by G | eography* |       |
| MA/Assessment Area:                    | #          | % of<br>Total**  | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans | Overall  | Low       | Mod          | Mid       | Upp   |
| Full Review:                           |            |                  |                           |                 |                           |                 |                           |                 |                    |                 |          |           |              |           |       |
| IL 05 - 08 Non-MSA Counties            | 573        | 24.18            | 3.21                      | 2.97            | 19.66                     | 21.29           | 69.95                     | 67.36           | 7.17               | 8.38            | 1.82     | 1.83      | 1.51         | 2.13      | 2.03  |
| Limited Review:                        |            |                  |                           |                 |                           |                 |                           |                 | '                  |                 |          |           | "            |           |       |
| IL 01 - Decatur, IL MSA 2040           | 377        | 15.91            | 16.06                     | 17.24           | 22.99                     | 21.75           | 36.57                     | 33.16           | 24.38              | 27.85           | 3.68     | 2.68      | 4.23         | 3.33      | 5.37  |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 189        | 7.97             | 4.61                      | 1.06            | 15.64                     | 22.75           | 57.25                     | 41.80           | 22.49              | 34.39           | 0.40     | 0.00      | 0.51         | 0.40      | 0.55  |
| IL 03 - Part of Springfield, IL<br>MSA | 78         | 3.29             | 3.14                      | 14.10           | 19.21                     | 12.82           | 44.25                     | 32.05           | 33.40              | 41.03           | 0.42     | 3.82      | 0.43         | 0.24      | 0.44  |
| IL 04 - Bloomington-Normal,<br>IL MSA  | 129        | 5.44             | 9.33                      | 13.18           | 15.93                     | 20.16           | 48.56                     | 45.74           | 26.18              | 20.93           | 0.95     | 2.02      | 0.90         | 0.86      | 1.05  |
| IL 06 - 02 Non-MSA Counties            | 67         | 2.83             | 0.00                      | 0.00            | 0.00                      | 0.00            | 84.97                     | 88.06           | 15.03              | 11.94           | 3.39     | 0.00      | 0.00         | 3.82      | 4.35  |
| IL 07 - 08 Non-Counties                | 847        | 35.74            | 0.00                      | 0.00            | 16.91                     | 10.04           | 79.45                     | 84.65           | 3.64               | 5.31            | 12.63    | 0.00      | 9.67         | 15.10     | 16.05 |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 57         | 2.41             | 10.49                     | 5.26            | 23.94                     | 33.33           | 35.23                     | 38.60           | 30.33              | 22.81           | 0.40     | 0.00      | 0.41         | 0.45      | 0.52  |
| IL 09 - 01 Non-MSA County              | 10         | 0.42             | 0.00                      | 0.00            | 0.00                      | 0.00            | 52.22                     | 70.00           | 47.78              | 30.00           | 0.00     | 0.00      | 0.00         | 0.00      | 0.00  |
| IL 10 - 02 Non-MSA Counties            | 43         | 1.81             | 0.00                      | 0.00            | 14.64                     | 2.33            | 85.36                     | 97.67           | 0.00               | 0.00            | 0.69     | 0.00      | 0.96         | 0.77      | 0.00  |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL         |          |                     |                  | Geograp         | hy: ILLINOIS       | i               | Evaluation Per    | i <b>od</b> : January | 2, 2000 TO DEG  | CEMBER 31, 20   | 002     |           |              |            |      |
|--|----------|---------------------|------------------|-----------------|--------------------|-----------------|-------------------|-----------------------|-----------------|-----------------|---------|-----------|--------------|------------|------|
|  |          | Small Farm<br>.oans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                       | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |      |
| MA/Assessment Area:                    | #        | % of<br>Total**     | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans       | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp  |
| Full Review:                           | <u> </u> |                     |                  |                 |                    |                 |                   |                       |                 |                 |         |           |              |            |      |
| IL 05 - 08 Non-MSA Counties            | 124      | 13.61               | 0.38             | 0.00            | 4.15               | 1.61            | 90.87             | 93.55                 | 4.60            | 4.84            | 3.24    | 0.00      | 0.00         | 3.52       | 2.90 |
| Limited Review:                        |          |                     |                  |                 |                    |                 |                   |                       | <u>I</u>        |                 |         |           |              |            |      |
| IL 01 - Decatur, IL MSA 2040           | 7        | 0.77                | 1.23             | 0.00            | 6.14               | 28.57           | 64.62             | 71.43                 | 28.01           | 0.00            | 4.08    | 0.00      | 0.00         | 5.71       | 0.00 |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 2        | 0.22                | 0.19             | 50.00           | 3.22               | 50.00           | 86.55             | 0.00                  | 10.04           | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.00 |
| IL 03 - Part of Springfield, IL<br>MSA | 5        | 0.55                | 0.90             | 0.00            | 3.28               | 0.00            | 61.19             | 100.00                | 34.63           | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.00 |
| IL 04 - Bloomington-Normal, IL<br>MSA  | 23       | 2.52                | 0.31             | 0.00            | 4.82               | 8.70            | 85.32             | 78.26                 | 9.54            | 13.04           | 1.54    | 0.00      | 12.50        | 1.15       | 5.00 |
| IL 06 - 02 Non-MSA Counties            | 58       | 6.37                | 0.00             | 0.00            | 0.00               | 0.00            | 86.65             | 89.66                 | 13.35           | 10.34           | 21.05   | 0.00      | 0.00         | 29.63      | 0.00 |
| IL 07 - 08 Non-Counties                | 684      | 75.08               | 0.00             | 0.00            | 7.06               | 0.73            | 89.99             | 98.83                 | 2.95            | 0.44            | 38.57   | 0.00      | 4.00         | 41.37      | 0.00 |
| IL 08 - Part Champaign, IL MSA<br>1400 | 0        | 0.00                | 2.86             | 0.00            | 4.76               | 0.00            | 65.00             | 0.00                  | 27.38           | 0.00            | 1.12    | 0.00      | 0.00         | 1.33       | 0.00 |
| IL 09 - 01 Non-MSA County              | 0        | 0.00                | 0.00             | 0.00            | 0.00               | 0.00            | 46.68             | 0.00                  | 53.32           | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.00 |
| IL 10 - 02 Non-MSA Counties            | 8        | 0.88                | 0.00             | 0.00            | 16.54              | 0.00            | 83.46             | 100.00                | 0.00            | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.00 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Table 8. Borrower Dis                  | stribution ( | of Home Pur      | chase Loans      |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
|--|--------------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|------------|-------|-------|
| Borrower Distribution: HOME F          | PURCHASE     | -                |                  | Geography           | r: ILLINOIS      | Evalu               | ation Period: J  | ANUARY 2, 200       | O TO DECEMBER    | 31, 2002            |         |       |            |       |       |
|  |              | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | ırket Shar | e*    |       |
| MA/Assessment Area:                    | #            | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid   | Upp   |
| Full Review:                           | I            |                  |                  |                     |                  |                     |                  |                     |                  |                     | I       |       |            |       |       |
| IL 05 - 08 Non-MSA Counties            | 544          | 32.85            | 22.78            | 7.65                | 18.54            | 21.08               | 22.05            | 26.68               | 36.64            | 44.59               | 11.13   | 8.50  | 10.91      | 11.64 | 11.66 |
| Limited Review:                        | •            |                  |                  |                     |                  |                     |                  |                     |                  |                     | •       |       |            | •     |       |
| IL 01 - Decatur, IL MSA 2040           | 289          | 17.45            | 20.73            | 9.03                | 17.51            | 22.22               | 23.72            | 28.82               | 38.04            | 39.93               | 6.18    | 3.08  | 5.85       | 7.35  | 7.09  |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 114          | 6.88             | 20.30            | 13.46               | 17.67            | 23.08               | 24.00            | 27.88               | 38.03            | 35.58               | 0.40    | 0.67  | 0.36       | 0.55  | 0.16  |
| IL 03 - Part of Springfield, IL<br>MSA | 105          | 6.34             | 18.41            | 21.15               | 17.95            | 25.00               | 26.36            | 20.19               | 37.28            | 33.65               | 0.91    | 1.03  | 0.76       | 0.64  | 1.24  |
| IL 04 - Bloomington-Normal,<br>IL MSA  | 70           | 4.23             | 16.99            | 13.24               | 19.28            | 26.47               | 27.14            | 32.35               | 36.60            | 27.94               | 0.55    | 0.60  | 0.37       | 0.61  | 0.67  |
| IL 06 - 02 Non-MSA Counties            | 63           | 3.80             | 14.72            | 9.68                | 16.52            | 25.81               | 24.71            | 27.42               | 44.05            | 37.10               | 8.92    | 10.00 | 9.52       | 12.35 | 5.88  |
| IL 07 - 08 Non-Counties                | 244          | 14.73            | 20.59            | 9.96                | 20.90            | 23.24               | 24.05            | 29.88               | 34.46            | 36.93               | 20.05   | 24.19 | 22.64      | 17.92 | 17.14 |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 45           | 2.72             | 19.84            | 6.82                | 16.35            | 29.55               | 23.49            | 18.18               | 40.32            | 45.45               | 0.73    | 0.67  | 1.04       | 0.52  | 0.71  |
| IL 09 - 01 Non-MSA County              | 12           | 0.72             | 13.79            | 8.33                | 15.22            | 25.00               | 23.39            | 25.00               | 47.59            | 41.67               | 1.42    | 12.50 | 0.00       | 1.15  | 1.33  |
| IL 10 - 02 Non-MSA Counties            | 170          | 10.27            | 18.36            | 14.88               | 18.26            | 16.67               | 24.57            | 38.69               | 38.81            | 29.76               | 13.40   | 13.51 | 8.04       | 16.92 | 14.89 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 1.75% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table O. Perrower Distribution of Home Improvement Leans

| Table 9. Borrower Di                   | Stribution | or Home Impro           | ovement Loans    |                     |                  |                     |                  |                     |                  |                     |         |       |           |       |       |
|--|------------|-------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|-----------|-------|-------|
| Borrower Distribution: HOME            | IMPROVE    | EMENT                   |                  | Geography           | y: ILLINOIS      | Eva                 | luation Period:  | January 2, 20       | 000 TO DECEMB    | BER 31, 2002        |         |       |           |       |       |
|  |            | tal Home<br>ement Loans | Low-Income       | Borrowers           | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | rket Shar | e*    |       |
| MA/Assessment Area:                    | #          | % of<br>Total**         | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod       | Mid   | Upp   |
| Full Review:                           | I          |                         |                  |                     |                  |                     |                  |                     |                  |                     | I       |       |           |       |       |
| IL 05 - 08 Non-MSA Counties            | 240        | 32.56                   | 22.78            | 13.76               | 18.54            | 22.02               | 22.05            | 32.11               | 36.64            | 32.11               | 4.53    | 3.70  | 8.33      | 2.50  | 4.55  |
| Limited Review:                        |            |                         |                  |                     |                  |                     |                  |                     |                  |                     |         |       |           | •     |       |
| IL 01 - Decatur, IL MSA 2040           | 95         | 12.89                   | 20.73            | 32.18               | 17.51            | 27.59               | 23.72            | 21.84               | 38.04            | 18.39               | 4.81    | 8.70  | 4.76      | 4.76  | 0.00  |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 33         | 4.48                    | 20.30            | 19.35               | 17.67            | 29.03               | 24.00            | 35.48               | 38.03            | 16.13               | 0.09    | 0.00  | 0.00      | 0.28  | 0.00  |
| IL 03 - Part of Springfield, IL<br>MSA | 48         | 6.51                    | 18.41            | 40.00               | 17.95            | 30.00               | 26.36            | 17.50               | 37.28            | 12.50               | 1.62    | 3.51  | 2.06      | 0.97  | 0.89  |
| IL 04 - Bloomington-Normal,<br>IL MSA  | 22         | 2.99                    | 16.99            | 15.00               | 19.28            | 40.00               | 27.14            | 20.00               | 36.60            | 25.00               | 0.61    | 0.00  | 2.25      | 0.00  | 0.00  |
| IL 06 - 02 Non-MSA Counties            | 32         | 4.34                    | 14.72            | 13.79               | 16.52            | 24.14               | 24.71            | 37.93               | 44.05            | 24.14               | 5.71    | 0.00  | 0.00      | 18.18 | 0.00  |
| IL 07 - 08 Non-Counties                | 215        | 29.17                   | 20.59            | 10.29               | 20.90            | 19.12               | 24.05            | 36.76               | 34.46            | 33.82               | 7.26    | 9.52  | 2.44      | 4.69  | 13.21 |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 7          | 0.95                    | 19.84            | 0.00                | 16.35            | 57.14               | 23.49            | 42.86               | 40.32            | 0.00                | 0.00    | 0.00  | 0.00      | 0.00  | 0.00  |
| IL 09 - 01 Non-MSA County              | 6          | 0.81                    | 13.79            | 0.00                | 15.22            | 0.00                | 23.39            | 50.00               | 47.59            | 50.00               | 0.00    | 0.00  | 0.00      | 0.00  | 0.00  |
| IL 10 - 02 Non-MSA Counties            | 39         | 5.29                    | 18.36            | 8.82                | 18.26            | 29.41               | 24.57            | 35.29               | 38.81            | 26.47               | 5.00    | 12.50 | 0.00      | 12.50 | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 8.28% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Table 10. Borrower                     | JISH IDUHU | i di ndine ivi                 | ortgage Kermano  | e Luaiis            |                  |                     |                  |                     |                  |                     |         |       |            |          |       |
|--|------------|--------------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|------------|----------|-------|
| Borrower Distribution: HOME            | MORTGAG    | SE REFINANC                    | E                | Geog                | raphy: ILLINOIS  |                     | Evaluation Per   | iod: January :      | 2, 2000 TO DEC   | EMBER 31, 200       | 2       |       |            |          |       |
| MA/Assessment Area:                    | Mo         | nl Home<br>rtgage<br>nce Loans | Low-Income       | e Borrowers         | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | arket Shar | e*       |       |
|  | #          | % of<br>Total**                | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid      | Upp   |
| Full Review:                           |            |                                |                  |                     |                  |                     |                  |                     |                  |                     |         |       |            |          |       |
| IL 05 - 08 Non-MSA Counties            | 603        | 19.88                          | 22.78            | 6.57                | 18.54            | 14.98               | 22.05            | 29.80               | 36.64            | 48.65               | 8.97    | 9.76  | 9.00       | 10.27    | 8.11  |
| Limited Review:                        |            |                                |                  |                     |                  |                     |                  |                     |                  |                     |         |       |            | <u> </u> |       |
| IL 01 - Decatur, IL MSA 2040           | 709        | 23.38                          | 20.73            | 8.01                | 17.51            | 17.03               | 23.72            | 28.68               | 38.04            | 46.29               | 10.72   | 11.28 | 9.71       | 10.84    | 10.91 |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 161        | 5.31                           | 20.30            | 8.92                | 17.67            | 19.11               | 24.00            | 33.12               | 38.03            | 38.85               | 0.50    | 1.08  | 0.46       | 0.49     | 0.42  |
| IL 03 - Part of Springfield, IL<br>MSA | 172        | 5.67                           | 18.41            | 14.20               | 17.95            | 24.07               | 26.36            | 30.25               | 37.28            | 31.48               | 0.64    | 1.06  | 0.73       | 0.60     | 0.52  |
| IL 04 - Bloomington-Normal,<br>IL MSA  | 200        | 6.59                           | 16.99            | 7.61                | 19.28            | 19.80               | 27.14            | 28.93               | 36.60            | 43.65               | 1.23    | 1.52  | 1.00       | 1.27     | 1.27  |
| IL 06 - 02 Non-MSA Counties            | 208        | 6.86                           | 14.72            | 4.95                | 16.52            | 11.88               | 24.71            | 23.76               | 44.05            | 59.41               | 13.64   | 16.13 | 13.54      | 13.48    | 13.53 |
| IL 07 - 08 Non-Counties                | 503        | 16.58                          | 20.59            | 7.43                | 20.90            | 20.28               | 24.05            | 28.71               | 34.46            | 43.57               | 19.38   | 19.75 | 18.22      | 16.62    | 22.15 |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 161        | 5.31                           | 19.84            | 10.06               | 16.35            | 19.50               | 23.49            | 28.30               | 40.32            | 42.14               | 1.40    | 2.15  | 1.27       | 1.36     | 1.38  |
| IL 09 - 01 Non-MSA County              | 62         | 2.04                           | 13.79            | 3.23                | 15.22            | 12.90               | 23.39            | 20.97               | 47.59            | 62.90               | 8.07    | 9.09  | 8.11       | 6.71     | 8.79  |
| IL 10 - 02 Non-MSA Counties            | 254        | 8.37                           | 18.36            | 2.78                | 18.26            | 17.46               | 24.57            | 31.75               | 38.81            | 48.02               | 12.77   | 11.11 | 14.67      | 10.86    | 13.47 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 2.08% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

| Table 11. Borrower D                   | DISTRIBUTION ( | ot Small Loans         | s to Businesses         |                     |                   |                                    |                            |       |                         |
|--|----------------|------------------------|-------------------------|---------------------|-------------------|------------------------------------|----------------------------|-------|-------------------------|
| Borrower Distribution: SMALL I         | LOANS TO E     | BUSINESSES             |                         | Geography: Il       | LINOIS            | Evaluation Period: JANUARY 2,      | 2000 TO DECEMBER 31, 2002  |       |                         |
|  |                | all Loans to<br>nesses | Businesses With million |                     | Loa               | ns by Original Amount Regardless c | f Business Size            | Ma    | rket Share*             |
|  | #              | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000 | All   | Rev\$ 1 Million or Less |
| MA/Assessment Area:                    |                |                        |                         |                     |                   |                                    |                            |       |                         |
| Full Review:                           |                |                        |                         |                     |                   |                                    |                            |       |                         |
| IL 05 - 08 Non-MSA Counties            | 573            | 24.18                  | 81.73                   | 73.12               | 74.17             | 14.49                              | 11.34                      | 1.82  | 3.49                    |
| Limited Review:                        |                |                        |                         |                     |                   |                                    |                            |       |                         |
| IL 01 - Decatur, IL MSA 2040           | 377            | 15.91                  | 81.44                   | 69.76               | 72.94             | 13.00                              | 14.06                      | 3.68  | 9.50                    |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 189            | 7.97                   | 80.79                   | 69.84               | 59.26             | 20.11                              | 20.63                      | 0.40  | 0.86                    |
| IL 03 - Part of Springfield, IL<br>MSA | 78             | 3.29                   | 76.66                   | 67.95               | 62.82             | 23.08                              | 14.10                      | 0.42  | 0.77                    |
| IL 04 - Bloomington-Normal,<br>IL MSA  | 129            | 5.44                   | 81.52                   | 69.77               | 62.02             | 17.83                              | 20.16                      | 0.95  | 1.54                    |
| IL 06 - 02 Non-MSA Counties            | 67             | 2.83                   | 81.31                   | 91.04               | 86.57             | 7.46                               | 5.97                       | 3.39  | 10.77                   |
| IL 07 - 08 Non-Counties                | 847            | 35.74                  | 79.82                   | 82.76               | 90.55             | 5.79                               | 3.66                       | 12.63 | 24.69                   |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 57             | 2.41                   | 80.75                   | 68.42               | 71.93             | 19.30                              | 8.77                       | 0.40  | 0.63                    |
| IL 09 - 01 Non-MSA County              | 10             | 0.42                   | 83.05                   | 90.00               | 80.00             | 20.00                              | 0.00                       | 0.00  | 0.00                    |
| IL 10 - 02 Non-MSA Counties            | 43             | 1.81                   | 79.45                   | 69.77               | 100.00            | 0.00                               | 0.00                       | 0.69  | 1.01                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 5.61% of small loans to businesses originated and purchased by the bank.

Table 12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMALL I         | _OANS TO F | ARMS                 |                          | Geography: ILLII    | NOIS E            | valuation Period: JANUARY 2, 20   | 00 TO DECEMBER 31, 2002    |       |                         |
|--|------------|----------------------|--------------------------|---------------------|-------------------|-----------------------------------|----------------------------|-------|-------------------------|
|  |            | all Loans to<br>irms | Farms With Re<br>million | · ·                 | Lo                | ans by Original Amount Regardless | of Farm Size               | Ma    | rket Share*             |
| MA/Assessment Area:                    | #          | % of<br>Total**      | % of Farms***            | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000          | > \$250,000 to \$1,000,000 | All   | Rev\$ 1 Million or Less |
| Full Review:                           |            |                      | 1                        |                     |                   | -                                 | -                          |       |                         |
| IL 05 - 08 Non-MSA Counties            | 124        | 13.61                | 97.70                    | 95.16               | 78.23             | 18.55                             | 3.23                       | 3.24  | 3.40                    |
| Limited Review:                        |            |                      | 1                        |                     |                   | -                                 | -                          |       |                         |
| IL 01 - Decatur, IL MSA 2040           | 7          | 0.77                 | 98.03                    | 85.71               | 57.14             | 42.86                             | 0.00                       | 4.08  | 6.90                    |
| IL 02 - Peoria-Pekin, IL MSA<br>6120   | 2          | 0.22                 | 97.54                    | 50.00               | 50.00             | 50.00                             | 0.00                       | 0.00  | 0.00                    |
| IL 03 - Part of Springfield, IL MSA    | 5          | 0.55                 | 96.87                    | 100.00              | 100.00            | 0.00                              | 0.00                       | 0.00  | 0.00                    |
| IL 04 - Bloomington-Normal,<br>IL MSA  | 23         | 2.52                 | 96.65                    | 100.00              | 95.65             | 4.35                              | 0.00                       | 1.54  | 1.67                    |
| IL 06 - 02 Non-MSA Counties            | 58         | 6.37                 | 98.29                    | 98.28               | 81.03             | 18.97                             | 0.00                       | 21.05 | 25.81                   |
| IL 07 - 08 Non-Counties                | 684        | 75.08                | 97.69                    | 94.88               | 81.73             | 15.50                             | 2.78                       | 38.57 | 38.59                   |
| IL 08 - Part Champaign, IL<br>MSA 1400 | 0          | 0.00                 | 98.10                    | 0.00                | 0.00              | 0.00                              | 0.00                       | 1.12  | 1.28                    |
| IL 09 - 01 Non-MSA County              | 0          | 0.00                 | 97.97                    | 0.00                | 0.00              | 0.00                              | 0.00                       | 0.00  | 0.00                    |
| IL 10 - 02 Non-MSA Counties            | 8          | 0.88                 | 98.78                    | 100.00              | 100.00            | 0.00                              | 0.00                       | 0.00  | 0.00                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 1.65% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS                       |                | Geography:  | ILLINOIS       | Evaluation Period: | : DECEMBER 31, 1999 | TO DECEMBER 31, 2003 |            |              |            |
|---|----------------|-------------|----------------|--------------------|---------------------|----------------------|------------|--------------|------------|
| MA/Assessment Area:                         | Prior Period I | nvestments* | Current Period | Investments        |                     | Total Investments    |            | Unfunded Com | mitments** |
|   | #              | \$(000's)   | #              | \$(000's)          | #                   | \$(000's)            | % of Total | #            | \$(000's)  |
| Full Review:                                |                | L           |                | I                  | L                   | L                    |            |              |            |
| IL 05 - 08 Non-MSA Counties                 | 4              | 209         | 25             | 230                | 29                  | 439                  | 25.73      | 0            |            |
| Limited Review:                             |                |             | •              | •                  |                     |                      |            | •            |            |
| IL 01 - Decatur, IL MSA 2040                | 1              | 17          | 15             | 32                 | 16                  | 49                   | 2.87       | 0            |            |
| IL 02 - Peoria-Pekin, IL MSA<br>6120        | 6              | 388         | 16             | 125                | 22                  | 513                  | 30.07      | 0            |            |
| IL 03 - Part of Springfield, IL<br>MSA 7880 | 6              | 191         | 19             | 85                 | 25                  | 276                  | 16.18      | 0            |            |
| IL 04 - Bloomington-Normal,<br>IL MSA 1040  | 0              | 0           | 15             | 23                 | 15                  | 23                   | 1.35       | 0            |            |
| IL 06 - 02 Non-MSA Counties                 | 0              | 0           | 0              | 0                  | 0                   | 0                    | 0.00       | 0            |            |
| IL 07 - 08 Non-Counties                     | 0              | 0           | 1              | 4                  | 1                   | 4                    | 0.23       | 0            |            |
| IL 08 - Part Champaign, IL<br>MSA 1400      | 0              | 0           | 3              | 1                  | 3                   | 1                    | 0.06       | 0            |            |
| IL 09 - 01 Non-MSA County                   | 0              | 0           | 0              | 0                  | 0                   | 0                    | 0.00       | 0            |            |
| IL 10 - 02 Non-MSA Counties                 | 3              | 186         | 5              | 215                | 8                   | 401                  | 23.51      | 0            |            |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH [                    |                           |              | BRANCH OPEN               |          |                       | Geog   | raphy: ILLIN | IOIS               | Evalu              | ation Perio | <b>d</b> : Decembe   | ER 31, 1999 | TO DECEM | BER 31, 200 | )3            |              |         |
|---|---------------------------|--------------|---------------------------|----------|-----------------------|--------|--------------|--------------------|--------------------|-------------|----------------------|-------------|----------|-------------|---------------|--------------|---------|
|   | Deposits                  |              |                           | Branch   |                       |        |              |                    | Bra                |             | ngs/Closings         |             |          |             | Popul         |              |         |
| MA/Assessment Area:                         | % of<br>Rated             | # of<br>BANK | % of<br>Rated             |          | ocation of come of Ge |        |              | # of               | # of               | Net c       | hange in Loc<br>(+ ( |             | inches   | % of Po     | pulation witl | hin Each Geo | ography |
|   | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low      | Mod                   | Mid    | Upp          | Branch<br>Openings | Branch<br>Closings | Low         | Mod                  | Mid         | Upp      | Low         | Mod           | Mid          | Upp     |
| Full Review:                                |                           |              |                           |          |                       |        |              |                    |                    |             |                      |             |          |             |               |              |         |
| IL 05 - 08 Non-MSA Counties                 | 35.64                     | 11           | 28                        | 0.00     | 18.18                 | 81.82  | 0.00         | 0                  | 5                  | - 1         | 0                    | - 3         | - 1      | 3.54        | 19.29         | 70.45        | 6.72    |
| Limited Review:                             |                           |              |                           | <u> </u> |                       | I.     | I.           |                    |                    | I.          |                      | <u> </u>    | <u> </u> | Į.          |               |              |         |
| IL 01 - Decatur, IL MSA 2040                | 17.80                     | 6            | 15                        | 33.33    | 16.67                 | 33.33  | 16.67        | 1                  | 1                  | 0           | 1                    | 0           | - 1      | 6.93        | 20.35         | 46.59        | 26.13   |
| IL 02 - Peoria-Pekin, IL MSA<br>6120        | 8.78                      | 6            | 15                        | 0.00     | 33.33                 | 16.67  | 50.00        | 0                  | 3                  | 0           | - 1                  | - 1         | - 1      | 4.08        | 15.16         | 62.06        | 18.71   |
| IL 03 - Part of Springfield, IL<br>MSA 7880 | 6.62                      | 2            | 5                         | 0.00     | 0.00                  | 50.00  | 50.00        | 0                  | 1                  | 0           | 0                    | - 1         | 0        | 5.04        | 15.58         | 49.15        | 30.23   |
| IL 04 - Bloomington-Normal,<br>IL MSA 1040  | 5.71                      | 1            | 3                         | 0.00     | 0.00                  | 0.00   | 100.00       | 0                  | 2                  | 0           | 0                    | - 2         | 0        | 1.91        | 17.46         | 64.68        | 15.94   |
| IL 06 - 02 Non-MSA Counties                 | 6.76                      | 3            | 8                         | 0.00     | 0.00                  | 66.67  | 33.33        | 0                  | 1                  | 0           | 0                    | - 1         | 0        | 0.00        | 0.00          | 84.78        | 15.22   |
| IL 07 - 08 Non-Counties                     | 10.85                     | 6            | 15                        | 0.00     | 0.00                  | 100.00 | 0.00         | 0                  | 3                  | 0           | 0                    | - 3         | 0        | 0.00        | 12.22         | 84.38        | 3.40    |
| IL 08 - Part Champaign, IL<br>MSA 1400      | 1.10                      | 2            | 5                         | 0.00     | 50.00                 | 50.00  | 0.00         | 0                  | 0                  | 0           | 0                    | 0           | 0        | 20.17       | 13.11         | 39.27        | 27.45   |
| IL 09 - 01 Non-MSA County                   | 3.06                      | 1            | 3                         | 0.00     | 0.00                  | 100.00 | 0.00         | 0                  | 0                  | 0           | 0                    | 0           | 0        | 0.00        | 0.00          | 44.56        | 55.44   |
| IL 10 - 02 Non-MSA Counties                 | 3.69                      | 2            | 5                         | 0.00     | 0.00                  | 100.00 | 0.00         | 0                  | 1                  | 0           | 0                    | - 1         | 0        | 0.00        | 16.10         | 83.90        | 0.00    |

Table 1. Lending Volume

| LENDING VOLUME   |                          | G     | eography: INDI | ANA           | Evaluatio    | on Period: JAN | UARY 1, 2000 T | O DECEMBER 3        | 1, 2002    |            |            |                                      |
|--|--------------------------|-------|----------------|---------------|--------------|----------------|----------------|---------------------|------------|------------|------------|--------------------------------------|
|  | % of Rated<br>Area Loans | Home  | Mortgage       | Small Loans t | o Businesses | Small Loan     | ns to Farms    | Community I<br>Loar |            | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):                               | (#) in<br>MA/AA*         | #     | \$ (000's)     | #             | \$ (000's)   | #              | \$ (000's)     | #                   | \$ (000's) | #          | \$(000's)  |                                      |
| Full Review:   |                          |       |                |               |              |                |                |                     |            |            |            |                                      |
| IN 02 - Indianapolis, IN MSA 3480                        | 30.32                    | 3,624 | 424,940        | 1,568         | 256,115      | 24             | 1,417          | 2                   | 1,035      | 5,218      | 683,507    | 44.48                                |
| Limited Review:  |                          |       |                |               | •            |                |                |                     |            |            |            |                                      |
| IN 01 - Bloomington, IN MSA 1020                         | 6.37                     | 841   | 95,489         | 250           | 38,360       | 5              | 1,094          | 0                   | 0          | 1,096      | 134,943    | 3.43                                 |
| IN 03 - Part of Kokomo, IN<br>MSA 3850                   | 2.69                     | 366   | 28,446         | 43            | 6,310        | 54             | 3,352          | 0                   | 0          | 463        | 38,108     | 0.91                                 |
| IN 04 - Lafayette, IN MSA 3920                           | 18.35                    | 2,197 | 241,254        | 619           | 83,357       | 341            | 24,995         | 1                   | 100        | 3,158      | 349,706    | 16.97                                |
| IN 05 - Part of Louisville, KY-IN<br>MSA 4520            | 5.95                     | 755   | 65,428         | 224           | 38,690       | 44             | 3,488          | 0                   | 0          | 1,023      | 107,606    | 5.38                                 |
| IN 06 - 01 Non-MSA County                                | 0.20                     | 22    | 1,574          | 8             | 391          | 4              | 382            | 0                   | 0          | 34         | 2,347      | 1.28                                 |
| IN 07 - 01 Non-MSA County                                | 2.50                     | 258   | 19,701         | 56            | 4,942        | 116            | 11,220         | 0                   | 0          | 430        | 35,863     | 2.92                                 |
| IN 08 - 01 Non-MSA County                                | 3.25                     | 358   | 19,078         | 196           | 23,321       | 5              | 437            | 0                   | 0          | 559        | 42,836     | 3.66                                 |
| IN 09 - 02 Non-MSA Counties                              | 4.07                     | 464   | 32,272         | 134           | 9,201        | 102            | 5,785          | 0                   | 0          | 700        | 47,258     | 4.79                                 |
| IN 10 - Part of Terre Haute, IN<br>MSA 8320              | 2.42                     | 263   | 15,432         | 147           | 12,616       | 7              | 462            | 0                   | 0          | 417        | 28,510     | 0.84                                 |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 3.72                     | 447   | 37,722         | 191           | 18,992       | 2              | 71             | 0                   | 0          | 640        | 56,785     | 1.25                                 |
| IN 12 - 06 Non-MSA Counties                              | 20.17                    | 1,892 | 107,416        | 1,219         | 67,845       | 360            | 22,911         | 1                   | 100        | 3,472      | 198,272    | 14.10                                |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.

\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

| Table2. Geographic Distribu                              | ition of Home P    | urchase Loa     | ins                        |                 |                            |                 |                            |                 |                            |                 |         |            |            |          |       |
|--|--------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|----------|-------|
| Geographic Distribution: HOME PURC                       | CHASE              |                 | Geo                        | graphy: INDIAN  | IA                         | Evaluation      | n Period: JANUA            | ARY 1, 2000 TO  | DECEMBER 31                | 1, 2002         |         |            |            |          |       |
|  | Total Home<br>Loar |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography | k     |
| MA/Assessment Area:                                      | #                  | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid      | Upp   |
| Full Review:   |                    |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |          |       |
| IN 02 - Indianapolis, IN MSA 3480                        | 1,312              | 35.88           | 4.04                       | 2.06            | 19.26                      | 8.00            | 41.56                      | 34.38           | 35.15                      | 55.56           | 0.97    | 0.36       | 0.66       | 0.90     | 1.13  |
| Limited Review:  |                    | I.              |                            |                 |                            |                 |                            |                 |                            |                 | I.      | I          |            |          |       |
| IN 01 - Bloomington, IN MSA 1020                         | 315                | 8.61            | 0.03                       | 0.00            | 20.41                      | 18.73           | 50.84                      | 34.92           | 28.72                      | 46.35           | 5.25    | 0.00       | 4.43       | 3.93     | 7.65  |
| IN 03 - Part of Kokomo, IN MSA<br>3850                   | 147                | 4.02            | 0.12                       | 0.68            | 22.57                      | 19.73           | 50.13                      | 54.42           | 27.17                      | 25.17           | 2.43    | 0.00       | 1.28       | 3.33     | 1.47  |
| IN 04 - Lafayette, IN MSA 3920                           | 821                | 22.45           | 0.08                       | 0.00            | 16.35                      | 19.98           | 65.53                      | 60.05           | 18.03                      | 19.98           | 8.02    | 0.00       | 13.92      | 7.81     | 5.94  |
| IN 05 - Part of Louisville, KY-IN<br>MSA 4520            | 170                | 4.65            | 0.91                       | 1.76            | 14.11                      | 5.88            | 64.61                      | 70.00           | 20.37                      | 22.35           | 0.94    | 0.00       | 0.50       | 1.07     | 0.85  |
| IN 06 - 01 Non-MSA County                                | 8                  | 0.22            | 0.00                       | 0.00            | 0.00                       | 0.00            | 75.51                      | 100.00          | 24.49                      | 0.00            | 0.24    | 0.00       | 0.00       | 0.36     | 0.00  |
| IN 07 - 01 Non-MSA County                                | 68                 | 1.86            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 6.79    | 0.00       | 0.00       | 6.79     | 0.00  |
| IN 08 - 01 Non-MSA County                                | 61                 | 1.67            | 0.00                       | 0.00            | 12.17                      | 13.11           | 61.20                      | 54.10           | 26.63                      | 32.79           | 2.27    | 0.00       | 0.00       | 2.20     | 2.99  |
| IN 09 - 02 Non-MSA Counties                              | 142                | 3.88            | 0.00                       | 0.00            | 17.08                      | 19.01           | 82.92                      | 80.99           | 0.00                       | 0.00            | 5.66    | 0.00       | 3.50       | 6.25     | 0.00  |
| IN 10 - Part of Terre Haute, IN MSA<br>8320              | 81                 | 2.21            | 0.02                       | 1.23            | 26.87                      | 44.44           | 43.19                      | 30.86           | 29.92                      | 23.46           | 1.26    | 0.00       | 1.44       | 1.39     | 0.94  |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 163                | 4.46            | 1.23                       | 1.23            | 27.49                      | 25.77           | 30.98                      | 24.54           | 40.30                      | 48.47           | 1.01    | 0.00       | 0.40       | 0.70     | 1.44  |
| IN 12 - 06 Non-MSA Counties                              | 369                | 10.09           | 0.00                       | 0.00            | 11.92                      | 14.36           | 84.80                      | 79.95           | 3.28                       | 5.69            | 10.39   | 0.00       | 15.32      | 9.58     | 16.67 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME IN                         | MPROVEMEN         | NT                |                            | Geography       | y: INDIANA                 | Ev              | aluation Period            | d: January 1,   | 2000 TO DECE               | MBER 31, 2002   | 2       |            |              |           |       |
|--|-------------------|-------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|-------|
|  | Total<br>Improvem | Home<br>ent Loans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-<br>Geogra          |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |       |
| MA/Assessment Area:                                      | #                 | % of<br>Total**   | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp   |
| Full Review:   |                   |                   | •                          |                 | •                          |                 | •                          |                 |                            |                 | •       | •          |              | •         |       |
| IN 02 - Indianapolis, IN MSA<br>3480                     | 359               | 24.31             | 4.04                       | 3.62            | 19.26                      | 16.16           | 41.56                      | 43.18           | 35.15                      | 37.05           | 1.08    | 1.27       | 1.20         | 1.14      | 0.94  |
| Limited Review:  |                   |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |       |
| IN 01 - Bloomington, IN MSA<br>1020                      | 77                | 5.21              | 0.03                       | 0.00            | 20.41                      | 12.99           | 50.84                      | 63.64           | 28.72                      | 23.38           | 2.44    | 0.00       | 0.00         | 2.92      | 3.06  |
| IN 03 - Part of Kokomo, IN MSA<br>3850                   | 36                | 2.44              | 0.12                       | 0.00            | 22.57                      | 11.11           | 50.13                      | 58.33           | 27.17                      | 30.56           | 2.61    | 0.00       | 1.52         | 3.64      | 1.89  |
| IN 04 - Lafayette, IN MSA 3920                           | 172               | 11.65             | 0.08                       | 0.58            | 16.35                      | 20.93           | 65.53                      | 63.37           | 18.03                      | 15.12           | 4.21    | 0.00       | 2.27         | 7.64      | 0.00  |
| IN 05 - Part of Louisville, KY-IN<br>MSA 4520            | 125               | 8.46              | 0.91                       | 0.00            | 14.11                      | 4.00            | 64.61                      | 86.40           | 20.37                      | 9.60            | 0.62    | 0.00       | 1.12         | 0.46      | 0.81  |
| IN 06 - 01 Non-MSA County                                | 2                 | 0.14              | 0.00                       | 0.00            | 0.00                       | 0.00            | 75.51                      | 100.00          | 24.49                      | 0.00            | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |
| IN 07 - 01 Non-MSA County                                | 30                | 2.03              | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 3.03    | 0.00       | 0.00         | 3.03      | 0.00  |
| IN 08 - 01 Non-MSA County                                | 102               | 6.91              | 0.00                       | 0.00            | 12.17                      | 19.61           | 61.20                      | 58.82           | 26.63                      | 21.57           | 5.91    | 0.00       | 14.29        | 5.19      | 2.63  |
| IN 09 - 02 Non-MSA Counties                              | 93                | 6.30              | 0.00                       | 0.00            | 17.08                      | 19.35           | 82.92                      | 80.65           | 0.00                       | 0.00            | 4.76    | 0.00       | 2.04         | 5.59      | 0.00  |
| IN 10 - Part of Terre Haute, IN<br>MSA 8320              | 42                | 2.84              | 0.02                       | 0.00            | 26.87                      | 35.71           | 43.19                      | 40.48           | 29.92                      | 23.81           | 0.61    | 0.00       | 1.76         | 0.00      | 0.50  |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 66                | 4.47              | 1.23                       | 6.06            | 27.49                      | 50.00           | 30.98                      | 28.79           | 40.30                      | 15.15           | 0.14    | 7.69       | 0.00         | 0.00      | 0.00  |
| IN 12 - 06 Non-MSA Counties                              | 373               | 25.25             | 0.00                       | 0.00            | 11.92                      | 16.09           | 84.80                      | 74.53           | 3.28                       | 9.38            | 10.14   | 0.00       | 17.50        | 9.18      | 16.67 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HOME N                          | //ORTGAGE | REFINANCE               | =                          | Geogra          | aphy: INDIANA              |                 | Evaluation Per             | riod: January   | 1, 2000 TO DEC             | EMBER 31, 20    | 02      |            |              |            |       |
|--|-----------|-------------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|------------|-------|
| MA/Assessment Area:                                      |           | Home<br>gage<br>e Loans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | Geographies     | Upper-Income               | Geographies     |         | Market Sha | are (%) by 0 | Geography* |       |
|  | #         | % of<br>Total**         | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid        | Ирр   |
| Full Review:   |           |                         |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |            |       |
| IN 02 - Indianapolis, IN MSA<br>3480                     | 1,946     | 30.93                   | 4.04                       | 2.72            | 19.26                      | 9.51            | 41.56                      | 37.26           | 35.15                      | 50.51           | 1.20    | 1.48       | 1.19         | 1.25       | 1.15  |
| Limited Review:  |           |                         |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |            |       |
| IN 01 - Bloomington, IN MSA<br>1020                      | 447       | 7.10                    | 0.03                       | 0.00            | 20.41                      | 14.54           | 50.84                      | 49.89           | 28.72                      | 35.57           | 3.49    | 0.00       | 2.68         | 3.36       | 4.07  |
| IN 03 - Part of Kokomo, IN MSA<br>3850                   | 183       | 2.91                    | 0.12                       | 0.00            | 22.57                      | 14.75           | 50.13                      | 58.47           | 27.17                      | 26.78           | 2.21    | 0.00       | 1.49         | 2.74       | 1.83  |
| IN 04 - Lafayette, IN MSA 3920                           | 1,174     | 18.66                   | 0.08                       | 0.00            | 16.35                      | 16.95           | 65.53                      | 61.50           | 18.03                      | 21.55           | 6.75    | 0.00       | 9.14         | 6.65       | 6.06  |
| IN 05 - Part of Louisville, KY-IN<br>MSA 4520            | 457       | 7.26                    | 0.91                       | 0.44            | 14.11                      | 5.69            | 64.61                      | 82.28           | 20.37                      | 11.60           | 1.53    | 1.01       | 0.99         | 1.98       | 0.68  |
| IN 06 - 01 Non-MSA County                                | 12        | 0.19                    | 0.00                       | 0.00            | 0.00                       | 0.00            | 75.51                      | 91.67           | 24.49                      | 8.33            | 0.38    | 0.00       | 0.00         | 0.59       | 0.00  |
| IN 07 - 01 Non-MSA County                                | 160       | 2.54                    | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 7.78    | 0.00       | 0.00         | 7.78       | 0.00  |
| IN 08 - 01 Non-MSA County                                | 194       | 3.08                    | 0.00                       | 0.00            | 12.17                      | 8.25            | 61.20                      | 53.09           | 26.63                      | 38.66           | 4.12    | 0.00       | 4.15         | 4.27       | 3.85  |
| IN 09 - 02 Non-MSA Counties                              | 227       | 3.61                    | 0.00                       | 0.00            | 17.08                      | 16.74           | 82.92                      | 83.26           | 0.00                       | 0.00            | 4.16    | 0.00       | 2.84         | 4.48       | 0.00  |
| IN 10 - Part of Terre Haute, IN<br>MSA 8320              | 131       | 2.08                    | 0.02                       | 0.00            | 26.87                      | 19.08           | 43.19                      | 48.09           | 29.92                      | 32.82           | 1.59    | 0.00       | 1.53         | 1.82       | 1.39  |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 213       | 3.39                    | 1.23                       | 0.00            | 27.49                      | 10.80           | 30.98                      | 20.19           | 40.30                      | 69.01           | 1.59    | 0.00       | 1.24         | 0.96       | 2.02  |
| IN 12 - 06 Non-MSA Counties                              | 1,148     | 18.25                   | 0.00                       | 0.00            | 11.92                      | 12.54           | 84.80                      | 81.18           | 3.28                       | 6.27            | 12.94   | 0.00       | 13.35        | 12.51      | 21.77 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

| Geographic Distribution: MULTIFAMII                      | _Y  |                          |                     | Geography: IND  | IANA             | Evaluat             | ion Period: JAN  | IUARY 1, 2000   | TO DECEMBER :    | 31, 2002        |            |            |             |            |       |
|--|-----|--------------------------|---------------------|-----------------|------------------|---------------------|------------------|-----------------|------------------|-----------------|------------|------------|-------------|------------|-------|
| MA/Assessment Area:                                      | Mul | otal<br>tifamily<br>pans | Low-Income          | e Geographies   |                  | e-Income<br>raphies | Middle-Income    | e Geographies   | Upper-Income     | Geographies     |            | Market Sha | re (%) by 0 | Geography* |       |
|  | #   | % of<br>Total**          | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans     | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall    | Low        | Mod         | Mid        | Upp   |
| Full Review:   |     | •                        |                     |                 |                  | •                   | •                |                 |                  |                 |            |            | '           |            |       |
| IN 02 - Indianapolis, IN MSA 3480                        | 7   | 11.48                    | 8.16                | 28.57           | 23.73            | 42.86               | 46.44            | 28.57           | 21.67            | 0.00            | 8.16       | 11.11      | 13.33       | 5.56       | 0.00  |
| Limited Review:  |     | •                        |                     | •               |                  | •                   | •                |                 |                  |                 |            |            |             |            |       |
| IN 01 - Bloomington, IN MSA 1020                         | 2   | 3.28                     | 10.80               | 0.00            | 48.07            | 50.00               | 11.70            | 0.00            | 29.44            | 50.00           | 5.00       | 0.00       | 0.00        | 0.00       | 50.00 |
| IN 03 - Part of Kokomo, IN MSA<br>3850                   | 0   | 0.00                     | 4.12                | 0.00            | 20.89            | 0.00                | 57.60            | 0.00            | 17.39            | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| IN 04 - Lafayette, IN MSA 3920                           | 30  | 49.18                    | 10.27               | 0.00            | 43.58            | 70.00               | 16.97            | 16.67           | 28.62            | 13.33           | 10.34      | 0.00       | 9.68        | 0.00       | 42.86 |
| IN 05 - Part of Louisville, KY-IN<br>MSA 4520            | 3   | 4.92                     | 7.08                | 0.00            | 26.01            | 0.00                | 51.01            | 100.00          | 15.90            | 0.00            | 33.33      | 0.00       | 0.00        | 50.00      | 0.00  |
| IN 06 - 01 Non-MSA County                                | 0   | 0.00                     | 0.00                | 0.00            | 0.00             | 0.00                | 67.43            | 0.00            | 32.57            | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| IN 07 - 01 Non-MSA County                                | 0   | 0.00                     | 0.00                | 0.00            | 0.00             | 0.00                | 100.00           | 0.00            | 0.00             | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| IN 08 - 01 Non-MSA County                                | 1   | 1.64                     | 0.00                | 0.00            | 3.08             | 100.00              | 69.53            | 0.00            | 27.38            | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| IN 09 - 02 Non-MSA Counties                              | 2   | 3.28                     | 0.00                | 0.00            | 18.63            | 50.00               | 81.37            | 50.00           | 0.00             | 0.00            | 100.0<br>0 | 0.00       | 0.00        | 100.0<br>0 | 0.00  |
| IN 10 - Part of Terre Haute, IN MSA<br>8320              | 9   | 14.75                    | 4.37                | 0.00            | 43.11            | 33.33               | 36.44            | 55.56           | 16.08            | 11.11           | 25.00      | 0.00       | 16.67       | 50.00      | 0.00  |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 5   | 8.20                     | 3.40                | 0.00            | 32.62            | 40.00               | 34.19            | 60.00           | 29.78            | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| IN 12 - 06 Non-MSA Counties                              | 2   | 3.28                     | 0.00                | 0.00            | 22.07            | 50.00               | 76.96            | 50.00           | 0.97             | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Table 6. Geographic Dis                                     | inbution of t    | oman Louns       | to Dusinesses             |                 |                           |                 |                           |                 |                           |                 |          |           |              |           |       |
|---|------------------|------------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|----------|-----------|--------------|-----------|-------|
| Geographic Distribution: SMALL L                            | OANS TO B        | SUSINESSES       |                           | Geo             | graphy: INDIAN            | IA              | Evaluation                | n Period: JAN   | UARY 1, 2000              | TO DECEMBER     | 31, 2002 |           |              |           |       |
|   | Total<br>Busines | Small<br>s Loans |                           | ncome<br>aphies | Moderate<br>Geogra        |                 | Middle-<br>Geogra         |                 | Upper-I<br>Geogra         |                 |          | Market Sh | are (%) by G | eography* |       |
| MA/Assessment Area:   | #                | % of<br>Total**  | % of<br>Businesses<br>*** | % BANK<br>Loans | Overall  | Low       | Mod          | Mid       | Upp   |
| Full Review:  | I                |                  | I                         |                 | <u>I</u>                  |                 |                           |                 |                           |                 |          |           | <u> </u>     |           |       |
| IN 02 - Indianapolis, IN MSA 3480                           | 1,568            | 33.68            | 8.60                      | 6.77            | 17.87                     | 14.75           | 35.28                     | 40.23           | 38.25                     | 38.25           | 1.23     | 1.29      | 1.29         | 1.42      | 1.16  |
| Limited Review:   |                  |                  |                           |                 |                           |                 |                           |                 |                           |                 |          |           |              |           |       |
| IN 01 - Bloomington, IN<br>MSA 1020                         | 250              | 5.37             | 5.22                      | 0.40            | 49.97                     | 37.20           | 25.16                     | 27.60           | 19.65                     | 34.80           | 1.57     | 0.00      | 1.32         | 1.44      | 2.66  |
| IN 03 - Part of Kokomo, IN MSA 3850                         | 43               | 0.92             | 0.00                      | 9.30            | 34.93                     | 60.47           | 41.34                     | 27.91           | 23.73                     | 2.33            | 0.85     | 1.98      | 2.74         | 0.28      | 0.00  |
| IN 04 - Lafayette, IN MSA<br>3920                           | 619              | 13.30            | 6.26                      | 4.04            | 36.15                     | 35.06           | 39.92                     | 46.37           | 17.49                     | 14.54           | 3.70     | 2.11      | 5.06         | 3.96      | 2.80  |
| IN 05 - Part of Louisville,<br>KY-IN MSA 4520               | 224              | 4.81             | 1.25                      | 1.79            | 27.27                     | 20.09           | 54.43                     | 59.38           | 17.04                     | 18.75           | 1.14     | 0.00      | 1.13         | 1.16      | 1.40  |
| IN 06 - 01 Non-MSA County                                   | 8                | 0.17             | 0.00                      | 0.00            | 0.00                      | 0.00            | 67.99                     | 100.00          | 32.01                     | 0.00            | 0.15     | 0.00      | 0.00         | 0.25      | 0.00  |
| IN 07 - 01 Non-MSA County                                   | 56               | 1.20             | 0.00                      | 0.00            | 0.00                      | 0.00            | 100.00                    | 100.00          | 0.00                      | 0.00            | 2.14     | 0.00      | 0.00         | 2.28      | 0.00  |
| IN 08 - 01 Non-MSA County                                   | 196              | 4.21             | 0.00                      | 0.00            | 10.33                     | 15.31           | 62.84                     | 55.61           | 26.83                     | 29.08           | 4.48     | 0.00      | 4.00         | 4.20      | 6.02  |
| IN 09 - 02 Non-MSA<br>Counties                              | 134              | 2.88             | 0.00                      | 0.00            | 22.54                     | 36.57           | 77.46                     | 63.43           | 0.00                      | 0.00            | 4.04     | 0.00      | 6.98         | 3.83      | 0.00  |
| IN 10 - Part of Terre Haute,<br>IN MSA 8320                 | 147              | 3.16             | 10.71                     | 6.12            | 29.28                     | 41.50           | 42.31                     | 24.49           | 17.70                     | 27.89           | 1.64     | 0.00      | 2.82         | 1.39      | 1.49  |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA<br>2440 | 191              | 4.10             | 1.72                      | 1.57            | 26.80                     | 15.18           | 43.33                     | 40.31           | 28.14                     | 42.93           | 0.87     | 0.00      | 0.54         | 0.71      | 1.46  |
| IN 12 - 06 Non-MSA<br>Counties                              | 1,219            | 26.19            | 0.00                      | 0.00            | 13.78                     | 11.81           | 82.95                     | 82.94           | 3.27                      | 5.25            | 8.82     | 0.00      | 10.36        | 9.80      | 14.52 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

| Geographic Distribution: SMALL LC                        | ANS TO F | ARMS              |                  | Geograp         | hy: INDIANA        | 1               | Evaluation Per    | iod: January    | 1, 2000 TO DE   | CEMBER 31, 20   | 002     |           |              |            |       |
|--|----------|-------------------|------------------|-----------------|--------------------|-----------------|-------------------|-----------------|-----------------|-----------------|---------|-----------|--------------|------------|-------|
|  |          | mall Farm<br>Dans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                 | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |       |
| MA/Assessment Area:                                      | #        | % of<br>Total**   | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp   |
| Full Review:   |          |                   |                  |                 |                    |                 |                   |                 |                 |                 |         |           |              |            |       |
| IN 02 - Indianapolis, IN MSA 3480                        | 24       | 2.26              | 1.39             | 0.00            | 8.12               | 4.17            | 57.03             | 62.50           | 33.47           | 33.33           | 2.13    | 0.00      | 0.00         | 1.01       | 5.13  |
| Limited Review:  |          | I.                |                  |                 |                    |                 |                   |                 |                 |                 |         |           |              |            |       |
| IN 01 - Bloomington, IN MSA<br>1020                      | 5        | 0.47              | 2.97             | 0.00            | 8.91               | 0.00            | 67.33             | 80.00           | 20.79           | 20.00           | 5.26    | 0.00      | 0.00         | 0.00       | 20.00 |
| IN 03 - Part of Kokomo, IN MSA<br>3850                   | 54       | 5.08              | 0.00             | 1.85            | 3.46               | 0.00            | 47.40             | 33.33           | 49.13           | 64.81           | 7.34    | 0.00      | 0.00         | 8.70       | 6.84  |
| IN 04 - Lafayette, IN MSA 3920                           | 341      | 32.05             | 0.28             | 0.00            | 6.14               | 2.35            | 80.06             | 89.74           | 13.53           | 7.92            | 22.41   | 0.00      | 33.33        | 23.19      | 12.50 |
| IN 05 - Part of Louisville, KY-IN<br>MSA 4520            | 44       | 4.14              | 0.64             | 0.00            | 6.17               | 0.00            | 79.36             | 100.00          | 13.83           | 0.00            | 44.19   | 0.00      | 0.00         | 55.88      | 0.00  |
| IN 06 - 01 Non-MSA County                                | 4        | 0.38              | 0.00             | 0.00            | 0.00               | 0.00            | 83.52             | 100.00          | 16.48           | 0.00            | 0.85    | 0.00      | 0.00         | 0.95       | 0.00  |
| IN 07 - 01 Non-MSA County                                | 116      | 10.90             | 0.00             | 0.00            | 0.00               | 0.00            | 100.00            | 100.00          | 0.00            | 0.00            | 7.28    | 0.00      | 0.00         | 7.30       | 0.00  |
| IN 08 - 01 Non-MSA County                                | 5        | 0.47              | 0.00             | 0.00            | 1.87               | 20.00           | 43.93             | 0.00            | 54.21           | 80.00           | 1.56    | 0.00      | 100.00       | 0.00       | 0.00  |
| IN 09 - 02 Non-MSA Counties                              | 102      | 9.59              | 0.00             | 0.00            | 25.23              | 43.14           | 74.77             | 56.86           | 0.00            | 0.00            | 27.27   | 0.00      | 36.96        | 23.16      | 0.00  |
| IN 10 - Part of Terre Haute, IN<br>MSA 8320              | 7        | 0.66              | 1.72             | 0.00            | 10.34              | 0.00            | 47.70             | 0.00            | 40.23           | 100.00          | 4.76    | 0.00      | 0.00         | 0.00       | 9.52  |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 2        | 0.19              | 0.74             | 0.00            | 7.78               | 0.00            | 20.37             | 0.00            | 71.11           | 100.00          | 0.00    | 0.00      | 0.00         | 0.00       | 0.00  |
| IN 12 - 06 Non-MSA Counties                              | 360      | 33.83             | 0.00             | 0.00            | 7.98               | 5.28            | 90.78             | 93.61           | 1.24            | 1.11            | 19.94   | 0.00      | 50.00        | 19.94      | 9.09  |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Table 8. Borrower Di                                     | Stribution | oi noille Pui    | CHASE LUANS      |                     |                  |                     |                  |                     |                  |                     |         |      |           |       |       |
|--|------------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|-----------|-------|-------|
| Borrower Distribution: HOME I                            | PURCHASE   | -                |                  | Geography           | : INDIANA        | Evalu               | nation Period: J | ANUARY 1, 200       | O TO DECEMBE     | R 31, 2002          |         |      |           |       |       |
|  |            | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | ne Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma   | rket Shar | e*    |       |
| MA/Assessment Area:                                      | #          | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod       | Mid   | Upp   |
| Full Review:   |            |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |      |           |       |       |
| IN 02 - Indianapolis, IN MSA<br>3480                     | 1,312      | 35.88            | 19.13            | 6.75                | 18.66            | 19.18               | 23.81            | 24.22               | 38.40            | 49.84               | 1.16    | 0.42 | 0.93      | 1.13  | 1.81  |
| Limited Review:  |            |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |      |           |       |       |
| IN 01 - Bloomington, IN MSA<br>1020                      | 315        | 8.61             | 19.78            | 5.79                | 16.85            | 18.97               | 24.35            | 22.19               | 39.03            | 53.05               | 5.75    | 4.02 | 4.42      | 4.33  | 7.90  |
| IN 03 - Part of Kokomo, IN MSA<br>3850                   | 147        | 4.02             | 20.64            | 15.75               | 16.31            | 30.14               | 24.40            | 33.56               | 38.65            | 20.55               | 2.82    | 2.80 | 3.96      | 2.98  | 1.32  |
| IN 04 - Lafayette, IN MSA 3920                           | 821        | 22.45            | 17.82            | 13.31               | 19.80            | 25.25               | 25.28            | 24.88               | 37.10            | 36.57               | 9.41    | 9.95 | 8.46      | 9.39  | 10.06 |
| IN 05 - Part of Louisville, KY-IN<br>MSA 4520            | 170        | 4.65             | 19.17            | 8.75                | 19.50            | 24.38               | 24.40            | 28.13               | 36.94            | 38.75               | 1.07    | 1.11 | 0.77      | 1.33  | 1.14  |
| IN 06 - 01 Non-MSA County                                | 8          | 0.22             | 15.09            | 25.00               | 16.95            | 37.50               | 26.42            | 12.50               | 41.54            | 25.00               | 0.29    | 0.00 | 1.32      | 0.00  | 0.00  |
| IN 07 - 01 Non-MSA County                                | 68         | 1.86             | 13.16            | 4.41                | 19.96            | 32.35               | 25.90            | 27.94               | 40.98            | 35.29               | 8.98    | 6.90 | 13.85     | 4.82  | 10.29 |
| IN 08 - 01 Non-MSA County                                | 61         | 1.67             | 18.75            | 11.48               | 18.88            | 24.59               | 22.48            | 26.23               | 39.89            | 37.70               | 2.53    | 1.23 | 0.85      | 3.90  | 3.70  |
| IN 09 - 02 Non-MSA Counties                              | 142        | 3.88             | 19.38            | 9.86                | 21.67            | 19.01               | 23.89            | 33.80               | 35.07            | 37.32               | 7.20    | 4.55 | 7.22      | 8.15  | 8.00  |
| IN 10 - Part of Terre Haute, IN<br>MSA 8320              | 81         | 2.21             | 19.37            | 5.13                | 18.92            | 21.79               | 22.54            | 26.92               | 39.16            | 46.15               | 1.44    | 0.00 | 2.03      | 1.39  | 1.54  |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 163        | 4.46             | 19.97            | 4.44                | 19.21            | 15.56               | 23.60            | 34.07               | 37.23            | 45.93               | 1.14    | 0.37 | 0.68      | 1.13  | 2.04  |
| IN 12 - 06 Non-MSA Counties                              | 369        | 10.09            | 21.01            | 11.11               | 20.47            | 23.61               | 24.76            | 30.00               | 33.76            | 35.28               | 11.20   | 8.29 | 9.80      | 10.48 | 15.65 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 2.63% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Table 9. Borrower Distrib                                | ution of r | ionie improv               | rement Loans    |                     |                  |                     |                  |                     |                  |                     |         |       |           |       |      |
|--|------------|----------------------------|-----------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|-----------|-------|------|
| Borrower Distribution: HOME IMPR                         | ROVEMEN    | NT                         |                 | Geograph            | y: INDIANA       | Eva                 | luation Period:  | January 1, 20       | 000 to deceme    | BER 31, 2002        |         |       |           |       |      |
| MA/Assessment Area:                                      | Impro      | nl Home<br>ovement<br>oans | Low-Incom       | ne Borrowers        | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | rket Shar | e*    |      |
|  | #          | % of<br>Total**            | %<br>Families** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod       | Mid   | Upp  |
| Full Review:   |            |                            |                 |                     |                  |                     |                  |                     |                  |                     |         |       |           |       |      |
| IN 02 - Indianapolis, IN MSA 3480                        | 359        | 24.31                      | 19.13           | 17.99               | 18.66            | 19.82               | 23.81            | 24.39               | 38.40            | 37.80               | 1.09    | 2.29  | 0.86      | 0.85  | 0.68 |
| Limited Review:  | 1          |                            | •               |                     |                  |                     |                  |                     |                  |                     | •       |       |           |       |      |
| IN 01 - Bloomington, IN MSA<br>1020                      | 77         | 5.21                       | 19.78           | 2.63                | 16.85            | 21.05               | 24.35            | 23.68               | 39.03            | 52.63               | 2.57    | 2.44  | 2.80      | 2.68  | 2.33 |
| IN 03 - Part of Kokomo, IN MSA<br>3850                   | 36         | 2.44                       | 20.64           | 2.78                | 16.31            | 22.22               | 24.40            | 30.56               | 38.65            | 44.44               | 2.94    | 2.50  | 0.00      | 1.75  | 6.90 |
| IN 04 - Lafayette, IN MSA 3920                           | 172        | 11.65                      | 17.82           | 16.97               | 19.80            | 27.27               | 25.28            | 27.88               | 37.10            | 27.88               | 4.60    | 5.63  | 6.56      | 3.41  | 1.49 |
| IN 05 - Part of Louisville, KY-IN<br>MSA 4520            | 125        | 8.46                       | 19.17           | 20.34               | 19.50            | 22.03               | 24.40            | 29.66               | 36.94            | 27.97               | 0.65    | 1.74  | 1.16      | 0.00  | 0.00 |
| IN 06 - 01 Non-MSA County                                | 2          | 0.14                       | 15.09           | 0.00                | 16.95            | 100.00              | 26.42            | 0.00                | 41.54            | 0.00                | 0.00    | 0.00  | 0.00      | 0.00  | 0.00 |
| IN 07 - 01 Non-MSA County                                | 30         | 2.03                       | 13.16           | 3.45                | 19.96            | 24.14               | 25.90            | 24.14               | 40.98            | 48.28               | 3.23    | 0.00  | 0.00      | 11.76 | 0.00 |
| IN 08 - 01 Non-MSA County                                | 102        | 6.91                       | 18.75           | 13.86               | 18.88            | 28.71               | 22.48            | 25.74               | 39.89            | 31.68               | 6.44    | 5.26  | 6.67      | 7.41  | 6.00 |
| IN 09 - 02 Non-MSA Counties                              | 93         | 6.30                       | 19.38           | 17.05               | 21.67            | 28.41               | 23.89            | 22.73               | 35.07            | 31.82               | 5.05    | 7.89  | 8.33      | 1.67  | 2.50 |
| IN 10 - Part of Terre Haute, IN<br>MSA 8320              | 42         | 2.84                       | 19.37           | 0.00                | 18.92            | 7.69                | 22.54            | 38.46               | 39.16            | 53.85               | 0.64    | 0.00  | 0.59      | 0.59  | 1.06 |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 66         | 4.47                       | 19.97           | 0.00                | 19.21            | 11.11               | 23.60            | 27.78               | 37.23            | 61.11               | 0.14    | 0.00  | 0.65      | 0.00  | 0.00 |
| IN 12 - 06 Non-MSA Counties                              | 373        | 25.25                      | 21.01           | 16.19               | 20.47            | 22.73               | 24.76            | 30.97               | 33.76            | 30.11               | 10.71   | 11.59 | 13.33     | 14.29 | 4.69 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 8.46% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

|  | 1     |                               |                  |                     | . ,              |                     | 1                |                     | 1                |                     | 1       |       |            |       |       |
|--|-------|-------------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|------------|-------|-------|
| MA/Assessment Area:                                      | Moi   | I Home<br>rtgage<br>nce Loans | Low-Income       | e Borrowers         | Moderate-Inco    | ome Borrowers       | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma    | arket Shar | e*    |       |
|  | #     | % of<br>Total**               | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid   | Upp   |
| Full Review:   | I     |                               |                  |                     |                  |                     |                  |                     |                  |                     | I       |       |            |       |       |
| IN 02 - Indianapolis, IN MSA<br>3480                     | 1,946 | 30.93                         | 19.13            | 8.09                | 18.66            | 18.22               | 23.81            | 25.28               | 38.40            | 48.41               | 1.45    | 1.07  | 1.26       | 1.28  | 1.75  |
| Limited Review:  |       |                               |                  |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
| IN 01 - Bloomington, IN MSA<br>1020                      | 447   | 7.10                          | 19.78            | 7.18                | 16.85            | 15.74               | 24.35            | 25.23               | 39.03            | 51.85               | 3.70    | 2.56  | 2.92       | 3.38  | 4.38  |
| IN 03 - Part of Kokomo, IN MSA<br>3850                   | 183   | 2.91                          | 20.64            | 10.56               | 16.31            | 23.33               | 24.40            | 29.44               | 38.65            | 36.67               | 2.60    | 2.38  | 2.88       | 2.59  | 2.51  |
| IN 04 - Lafayette, IN MSA 3920                           | 1,174 | 18.66                         | 17.82            | 9.27                | 19.80            | 19.51               | 25.28            | 28.35               | 37.10            | 42.87               | 7.81    | 8.74  | 7.40       | 7.96  | 7.71  |
| IN 05 - Part of Louisville, KY-IN<br>MSA 4520            | 457   | 7.26                          | 19.17            | 11.27               | 19.50            | 23.24               | 24.40            | 30.99               | 36.94            | 34.51               | 1.71    | 2.31  | 1.42       | 1.74  | 1.70  |
| IN 06 - 01 Non-MSA County                                | 12    | 0.19                          | 15.09            | 16.67               | 16.95            | 25.00               | 26.42            | 41.67               | 41.54            | 16.67               | 0.50    | 1.85  | 1.15       | 0.26  | 0.25  |
| IN 07 - 01 Non-MSA County                                | 160   | 2.54                          | 13.16            | 3.87                | 19.96            | 18.71               | 25.90            | 30.97               | 40.98            | 46.45               | 8.72    | 11.11 | 8.14       | 7.07  | 10.33 |
| IN 08 - 01 Non-MSA County                                | 194   | 3.08                          | 18.75            | 8.99                | 18.88            | 21.16               | 22.48            | 33.86               | 39.89            | 35.98               | 4.76    | 3.64  | 4.55       | 6.48  | 3.78  |
| IN 09 - 02 Non-MSA Counties                              | 227   | 3.61                          | 19.38            | 13.00               | 21.67            | 27.80               | 23.89            | 27.80               | 35.07            | 31.39               | 4.89    | 4.70  | 4.14       | 4.68  | 5.90  |
| IN 10 - Part of Terre Haute, IN<br>MSA 8320              | 131   | 2.08                          | 19.37            | 6.25                | 18.92            | 18.75               | 22.54            | 27.34               | 39.16            | 47.66               | 1.70    | 1.22  | 1.60       | 1.63  | 1.91  |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 213   | 3.39                          | 19.97            | 6.19                | 19.21            | 18.10               | 23.60            | 27.62               | 37.23            | 48.10               | 1.81    | 1.04  | 1.29       | 1.67  | 2.49  |
| IN 12 - 06 Non-MSA Counties                              | 1,148 | 18.25                         | 21.01            | 8.38                | 20.47            | 20.86               | 24.76            | 28.61               | 33.76            | 42.16               | 14.15   | 8.47  | 12.42      | 14.27 | 17.35 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 3.45% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

| Borrower Distribution: SMALL                             | LOANS TO E | BUSINESSES             |                         | Geography: IN       | NDIANA            | <b>Evaluation Period</b> : JANUARY 1, | 2000 TO DECEMBER 31, 2002  |          |                         |
|--|------------|------------------------|-------------------------|---------------------|-------------------|---------------------------------------|----------------------------|----------|-------------------------|
|  |            | all Loans to<br>nesses | Businesses With million |                     | Loar              | ns by Original Amount Regardless of   | Business Size              | Mar      | ket Share*              |
| MA/A   | #          | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000              | > \$250,000 to \$1,000,000 | All      | Rev\$ 1 Million or Less |
| MA/Assessment Area:<br>Full Review:                      |            |                        |                         |                     |                   |                                       |                            |          |                         |
| IN 02 - Indianapolis, IN MSA<br>3480                     | 1,568      | 33.68                  | 59.43                   | 55.74               | 58.55             | 21.88                                 | 19.58                      | 1.23     | 2.70                    |
| Limited Review:  |            |                        |                         |                     |                   |                                       | <u> </u>                   | <u>.</u> |                         |
| IN 01 - Bloomington, IN MSA<br>1020                      | 250        | 5.37                   | 64.05                   | 70.80               | 63.60             | 16.40                                 | 20.00                      | 1.57     | 3.15                    |
| IN 03 - Part of Kokomo, IN<br>MSA 3850                   | 43         | 0.92                   | 63.29                   | 81.40               | 53.49             | 30.23                                 | 16.28                      | 0.85     | 1.41                    |
| IN 04 - Lafayette, IN MSA<br>3920                        | 619        | 13.30                  | 63.57                   | 66.56               | 67.53             | 16.96                                 | 15.51                      | 3.70     | 5.98                    |
| IN 05 - Part of Louisville, KY-<br>IN MSA 4520           | 224        | 4.81                   | 63.31                   | 65.18               | 58.93             | 22.77                                 | 18.30                      | 1.14     | 2.58                    |
| IN 06 - 01 Non-MSA County                                | 8          | 0.17                   | 66.62                   | 75.00               | 100.00            | 0.00                                  | 0.00                       | 0.15     | 0.00                    |
| IN 07 - 01 Non-MSA County                                | 56         | 1.20                   | 70.42                   | 80.36               | 83.93             | 8.93                                  | 7.14                       | 2.14     | 3.53                    |
| IN 08 - 01 Non-MSA County                                | 196        | 4.21                   | 65.87                   | 72.96               | 73.47             | 12.76                                 | 13.78                      | 4.48     | 9.34                    |
| IN 09 - 02 Non-MSA Counties                              | 134        | 2.88                   | 71.60                   | 85.07               | 85.07             | 8.96                                  | 5.97                       | 4.04     | 11.11                   |
| IN 10 - Part of Terre Haute,<br>IN MSA 8320              | 147        | 3.16                   | 62.21                   | 73.47               | 78.23             | 14.97                                 | 6.80                       | 1.64     | 2.93                    |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 191        | 4.10                   | 57.29                   | 82.72               | 74.35             | 14.14                                 | 11.52                      | 0.87     | 2.20                    |
| IN 12 - 06 Non-MSA Counties                              | 1,219      | 26.19                  | 66.46                   | 68.74               | 87.78             | 8.37                                  | 3.86                       | 8.82     | 16.23                   |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 7.37% of small loans to businesses originated and purchased by the bank.

Table 12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMALL                             | LOANS TO F | ARMS                |                          | Geography: IND      | IANA E            | valuation Period: JANUARY 1, 20   | 00 TO DECEMBER 31, 2002    |       |                         |
|--|------------|---------------------|--------------------------|---------------------|-------------------|-----------------------------------|----------------------------|-------|-------------------------|
|  |            | all Loans to<br>rms | Farms With Re<br>million | · ·                 | Lo                | ans by Original Amount Regardless | of Farm Size               | Mai   | ket Share*              |
| MA/Assessment Area:                                      | #          | % of<br>Total**     | % of Farms***            | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000          | > \$250,000 to \$1,000,000 | All   | Rev\$ 1 Million or Less |
| Full Review:   |            |                     | <u> </u>                 |                     | l.                |                                   |                            |       |                         |
| IN 02 - Indianapolis, IN MSA<br>3480                     | 24         | 2.26                | 91.62                    | 91.67               | 91.67             | 4.17                              | 4.17                       | 2.13  | 2.65                    |
| Limited Review:  |            |                     |                          |                     |                   |                                   | ·                          |       |                         |
| IN 01 - Bloomington, IN MSA<br>1020                      | 5          | 0.47                | 95.05                    | 100.00              | 40.00             | 20.00                             | 40.00                      | 5.26  | 6.25                    |
| IN 03 - Part of Kokomo, IN<br>MSA 3850                   | 54         | 5.08                | 97.23                    | 98.15               | 83.33             | 14.81                             | 1.85                       | 7.34  | 7.73                    |
| IN 04 - Lafayette, IN MSA<br>3920                        | 341        | 32.05               | 94.56                    | 97.07               | 77.42             | 18.77                             | 3.81                       | 22.41 | 22.42                   |
| IN 05 - Part of Louisville, KY-<br>IN MSA 4520           | 44         | 4.14                | 94.47                    | 97.73               | 68.18             | 27.27                             | 4.55                       | 44.19 | 50.00                   |
| IN 06 - 01 Non-MSA County                                | 4          | 0.38                | 94.60                    | 100.00              | 50.00             | 50.00                             | 0.00                       | 0.85  | 0.88                    |
| IN 07 - 01 Non-MSA County                                | 116        | 10.90               | 96.19                    | 88.79               | 68.97             | 22.41                             | 8.62                       | 7.28  | 7.57                    |
| IN 08 - 01 Non-MSA County                                | 5          | 0.47                | 97.51                    | 100.00              | 60.00             | 40.00                             | 0.00                       | 1.56  | 1.75                    |
| IN 09 - 02 Non-MSA Counties                              | 102        | 9.59                | 96.10                    | 95.10               | 83.33             | 13.73                             | 2.94                       | 27.27 | 30.33                   |
| IN 10 - Part of Terre Haute,<br>IN MSA 8320              | 7          | 0.66                | 94.83                    | 71.43               | 71.43             | 28.57                             | 0.00                       | 4.76  | 3.80                    |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 2          | 0.19                | 92.22                    | 50.00               | 100.00            | 0.00                              | 0.00                       | 0.00  | 0.00                    |
| IN 12 - 06 Non-MSA Counties                              | 360        | 33.83               | 95.35                    | 92.78               | 84.44             | 11.11                             | 4.44                       | 19.94 | 19.94                   |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 1.50% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS                                    |              | Geograph       | ny: INDIANA   | <b>Evaluation Peri</b> | od: January 1, 2000 | TO DECEMBER 31, 2003 |            |             |             |
|--|--------------|----------------|---------------|------------------------|---------------------|----------------------|------------|-------------|-------------|
| MA/Assessment Area:                                      | Prior Period | d Investments* | Current Perio | nd Investments         |                     | Total Investments    |            | Unfunded Co | mmitments** |
|  | #            | \$(000's)      | #             | \$(000's)              | #                   | \$(000's)            | % of Total | #           | \$(000's)   |
| Full Review:   | <u> </u>     |                |               |                        |                     |                      | l.         |             |             |
| IN 02 - Indianapolis, IN MSA 3480                        | 9            | 2,129          | 205           | 1,463                  | 214                 | 3,592                | 92.20      | 0           | ı           |
| Limited Review:  |              |                | <u>.</u>      |                        |                     |                      | <u>.</u>   |             |             |
| IN 01 - Bloomington, IN MSA<br>1020                      | 0            | 0              | 5             | 4                      | 5                   | 4                    | 0.10       | 0           | 1           |
| IN 03 - Part of Kokomo, IN<br>MSA 3850                   | 0            | 0              | 2             | 1                      | 2                   | 1                    | 0.03       | 0           | I           |
| IN 04 - Lafayette, IN MSA<br>3920                        | 1            | 81             | 7             | 37                     | 8                   | 118                  | 3.03       | 0           |             |
| IN 05 - Part of Louisville, KY-<br>IN MSA 4520           | 0            | 0              | 30            | 42                     | 30                  | 42                   | 1.08       | 0           |             |
| IN 06 - 01 Non-MSA County                                | 0            | 0              | 0             | 0                      | 0                   | 0                    | 0.00       | 0           |             |
| IN 07 - 01 Non-MSA County                                | 0            | 0              | 4             | 4                      | 4                   | 4                    | 0.10       | 0           |             |
| IN 08 - 01 Non-MSA County                                | 0            | 0              | 15            | 6                      | 15                  | 6                    | 0.15       | 0           |             |
| IN 09 - 02 Non-MSA Counties                              | 1            | 38             | 2             | 2                      | 3                   | 40                   | 1.03       | 0           |             |
| IN 10 - Part of Terre Haute,<br>IN MSA 8320              | 1            | 19             | 1             | 1                      | 2                   | 20                   | 0.51       | 0           |             |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 0            | 0              | 4             | 2                      | 4                   | 2                    | 0.05       | 0           |             |
| IN 12 - 06 Non-MSA Counties                              | 0            | 0              | 27            | 67                     | 27                  | 67                   | 1.72       | 0           |             |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH [                                 | DELIVERY SY               | STEM AND B   | BRANCH OPEN               | IINGS/CLOS | SINGS | Geog                    | raphy: INDL | ANA                | Evalu              | ation Perio | od: Januar         | Y 1, 2000 T             | O DECEMB | ER 31, 2003 |              |              |         |
|--|---------------------------|--------------|---------------------------|------------|-------|-------------------------|-------------|--------------------|--------------------|-------------|--------------------|-------------------------|----------|-------------|--------------|--------------|---------|
|  | Deposits                  |              |                           | Branch     | ies   |                         |             |                    | Bra                | anch Openii | ngs/Closings       |                         |          |             | Popu         |              |         |
| MA/Assessment Area:                                      | % of<br>Rated             | # of<br>BANK | % of<br>Rated             |            |       | Branches by ographies ( |             | # of               | # of               | Net c       | hange in Loc<br>(+ | cation of Bra<br>or - ) | anches   | % of Po     | pulation wit | hin Each Geo | ography |
|  | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low        | Mod   | Mid                     | Upp         | Branch<br>Openings | Branch<br>Closings | Low         | Mod                | Mid                     | Upp      | Low         | Mod          | Mid          | Upp     |
| Full Review:   |                           |              |                           |            |       |                         |             |                    |                    |             |                    |                         |          |             |              |              |         |
| IN 02 - Indianapolis, IN MSA<br>3480                     | 44.48                     | 31           | 42                        | 3.23       | 3.23  | 45.16                   | 48.39       | 1                  | 1                  | -1          | 0                  | 0                       | +1       | 6.54        | 23.19        | 40.91        | 29.35   |
| Limited Review:  |                           |              |                           |            |       |                         |             |                    |                    |             |                    |                         |          |             |              |              |         |
| IN 01 - Bloomington, IN MSA<br>1020                      | 3.43                      | 5            | 7                         | 0.00       | 60.00 | 20.00                   | 20.00       | 0                  | 0                  | 0           | 0                  | 0                       | 0        | 13.89       | 28.15        | 34.09        | 23.88   |
| IN 03 - Part of Kokomo, IN<br>MSA 3850                   | 0.91                      | 2            | 3                         | 50.00      | 0.00  | 50.00                   | 0.00        | 0                  | 0                  | 0           | 0                  | 0                       | 0        | 0.38        | 25.77        | 48.82        | 25.03   |
| IN 04 - Lafayette, IN MSA<br>3920                        | 16.97                     | 10           | 14                        | 0.00       | 40.00 | 40.00                   | 20.00       | 1                  | 0                  | 0           | 0                  | 0                       | +1       | 2.49        | 26.75        | 50.20        | 16.27   |
| IN 05 - Part of Louisville, KY-<br>IN MSA 4520           | 5.38                      | 6            | 8                         | 0.00       | 50.00 | 50.00                   | 0.00        | 1                  | 1                  | 0           | +1                 | - 1                     | 0        | 1.99        | 17.02        | 62.11        | 18.88   |
| IN 06 - 01 Non-MSA County                                | 1.28                      | 1            | 1                         | 0.00       | 0.00  | 100.00                  | 0.00        | 0                  | 0                  | 0           | 0                  | 0                       | 0        | 0.00        | 0.00         | 77.05        | 22.95   |
| IN 07 - 01 Non-MSA County                                | 2.92                      | 1            | 1                         | 0.00       | 0.00  | 100.00                  | 0.00        | 0                  | 0                  | 0           | 0                  | 0                       | 0        | 0.00        | 0.00         | 100.00       | 0.00    |
| IN 08 - 01 Non-MSA County                                | 3.66                      | 3            | 4                         | 0.00       | 0.00  | 100.00                  | 0.00        | 0                  | 0                  | 0           | 0                  | 0                       | 0        | 0.00        | 13.22        | 62.63        | 24.14   |
| IN 09 - 02 Non-MSA Counties                              | 4.79                      | 4            | 5                         | 0.00       | 25.00 | 75.00                   | 0.00        | 0                  | 0                  | 0           | 0                  | 0                       | 0        | 0.00        | 17.97        | 82.03        | 0.00    |
| IN 10 - Part of Terre Haute,<br>IN MSA 8320              | 0.84                      | 1            | 1                         | 100.00     | 0.00  | 0.00                    | 0.00        | 0                  | 0                  | 0           | 0                  | 0                       | 0        | 0.34        | 30.24        | 38.21        | 31.21   |
| In 11 - Part of Evansville-<br>Henderson, IN-KY MSA 2440 | 1.25                      | 1            | 1                         | 0.00       | 0.00  | 0.00                    | 100.00      | 0                  | 1                  | 0           | 0                  | - 1                     | 0        | 2.29        | 31.61        | 31.00        | 35.10   |
| IN 12 - 06 Non-MSA Counties                              | 14.10                     | 9            | 12                        | 0.00       | 44.44 | 55.56                   | 0.00        | 0                  | 2                  | 0           | -1                 | -1                      | 0        | 0.00        | 13.96        | 83.15        | 2.89    |

Table 1. Lending Volume

| LENDING VOLUME                         |                          | G      | eography: IOW | A             | <b>Evaluation F</b> | <b>Period</b> : JANUAF | RY 2, 2000 TO D | ECEMBER 31, 2       | 2002       |            |            |                                      |
|--|--------------------------|--------|---------------|---------------|---------------------|------------------------|-----------------|---------------------|------------|------------|------------|--------------------------------------|
|  | % of Rated<br>Area Loans | Home M | ortgage       | Small Loans t | o Businesses        | Small Loan             | s to Farms      | Community [<br>Loan |            | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):             | (#) in<br>MA/AA*         | #      | \$ (000's)    | #             | \$ (000's)          | #                      | \$ (000's)      | #                   | \$ (000's) | #          | \$(000's)  |                                      |
| Full Review:                           |                          |        |               |               |                     |                        |                 |                     |            |            |            |                                      |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 33.27                    | 699    | 65,305        | 436           | 40,973              | 383                    | 29,113          | 2                   | 912        | 1,520      | 136,303    | 47.99                                |
| Limited Review:                        |                          |        |               |               |                     |                        |                 |                     |            |            |            |                                      |
| IA 01 - Cedar Rapids, IA<br>MSA 1360   | 4.78                     | 164    | 18,841        | 36            | 5,821               | 18                     | 2,097           | 0                   | 0          | 218        | 26,759     | 1.63                                 |
| IA 02 - Des Moines, IA MSA 2120        | 31.05                    | 1,020  | 124,844       | 276           | 36,611              | 121                    | 6,271           | 0                   | 0          | 1,417      | 167,726    | 19.59                                |
| IA 03 - Iowa City, IA MSA 3500         | 8.31                     | 341    | 38,078        | 38            | 4,398               | 0                      | 0               | 0                   | 0          | 379        | 42,476     | 2.25                                 |
| IA 05 - 02 Non MSA Counties            | 7.45                     | 91     | 6,986         | 29            | 2,996               | 220                    | 17,983          | 0                   | 0          | 340        | 27,965     | 6.08                                 |
| IA 06 - 01 Non MSA County              | 6.73                     | 49     | 2,234         | 104           | 5,119               | 154                    | 9,076           | 0                   | 0          | 307        | 16,429     | 9.71                                 |
| IA 07 - 03 Non MSA Counties            | 8.42                     | 73     | 2,859         | 55            | 4,437               | 256                    | 17,973          | 1                   | 2,500      | 385        | 27,769     | 12.74                                |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.

\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME PU       | RCHASE            |                 | Geo                        | graphy: IOWA    |                            | Evaluation Pe   | eriod: JANUARY             | ' 2, 2000 TO DI | ECEMBER 31, 2              | 2002            |         |            |            |          |      |
|--|-------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|----------|------|
|  | Total Home<br>Loa |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography | *    |
| MA/Assessment Area:                    | #                 | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid      | Upp  |
| Full Review:                           |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |          | •    |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 278               | 28.34           | 2.39                       | 1.80            | 16.90                      | 16.19           | 50.65                      | 48.20           | 30.06                      | 33.81           | 4.21    | 0.00       | 4.52       | 3.87     | 4.60 |
| Limited Review:                        |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |          |      |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 66                | 6.73            | 1.10                       | 0.00            | 6.88                       | 7.58            | 72.68                      | 57.58           | 19.34                      | 34.85           | 0.33    | 0.00       | 0.66       | 0.23     | 0.53 |
| IA 02 - Des Moines, IA MSA<br>2120     | 408               | 41.59           | 1.56                       | 0.98            | 11.53                      | 3.68            | 64.40                      | 50.98           | 22.51                      | 44.36           | 0.39    | 0.72       | 0.12       | 0.39     | 0.43 |
| IA 03 - Iowa City, IA MSA 3500         | 158               | 16.11           | 1.57                       | 0.00            | 7.81                       | 6.33            | 66.58                      | 78.48           | 24.03                      | 15.19           | 1.50    | 0.00       | 2.07       | 1.56     | 1.5  |
| IA 05 - 02 Non MSA Counties            | 34                | 3.47            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 2.85    | 0.00       | 0.00       | 2.85     | 0.00 |
| IA 06 - 01 Non MSA County              | 13                | 1.33            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 2.08    | 0.00       | 0.00       | 2.08     | 0.0  |
| IA 07 - 03 Non MSA Counties            | 24                | 2.45            | 0.00                       | 0.00            | 7.40                       | 4.17            | 92.60                      | 95.83           | 0.00                       | 0.00            | 2.75    | 0.00       | 0.00       | 2.96     | 0.0  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Midwest Region.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME          | IMPROVEM             | ENT             |                            | Geography       | y: IOWA                    | Evalu           | ation Period: J            | Anuary 2, 20    | 00 TO DECEMB               | ER 31, 2002     |         |            |              |           |      |
|--|----------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|------|
|  | Total I<br>Improveme |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-<br>Geogra          |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |      |
| MA/Assessment Area:                    | #                    | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp  |
| Full Review:                           |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |      |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 55                   | 29.26           | 2.39                       | 0.00            | 16.90                      | 18.18           | 50.65                      | 58.18           | 30.06                      | 23.64           | 0.58    | 0.00       | 2.04         | 0.56      | 0.00 |
| Limited Review:                        |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |      |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 9                    | 4.79            | 1.10                       | 11.11           | 6.88                       | 0.00            | 72.68                      | 77.78           | 19.34                      | 11.11           | 0.09    | 0.00       | 0.00         | 0.11      | 0.00 |
| IA 02 - Des Moines, IA MSA<br>2120     | 59                   | 31.38           | 1.56                       | 1.69            | 11.53                      | 16.95           | 64.40                      | 64.41           | 22.51                      | 16.95           | 0.28    | 0.00       | 0.43         | 0.31      | 0.17 |
| IA 03 - Iowa City, IA MSA<br>3500      | 14                   | 7.45            | 1.57                       | 7.14            | 7.81                       | 0.00            | 66.58                      | 78.57           | 24.03                      | 14.29           | 0.31    | 0.00       | 0.00         | 0.45      | 0.00 |
| IA 05 - 02 Non MSA Counties            | 9                    | 4.79            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 0.00    | 0.00       | 0.00         | 0.00      | 0.00 |
| IA 06 - 01 Non MSA County              | 21                   | 11.17           | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 4.88    | 0.00       | 0.00         | 4.88      | 0.00 |
| IA 07 - 03 Non MSA Counties            | 21                   | 11.17           | 0.00                       | 0.00            | 7.40                       | 19.05           | 92.60                      | 80.95           | 0.00                       | 0.00            | 0.00    | 0.00       | 0.00         | 0.00      | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Midwest Region.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| MA/Assessment Area:                    | Total<br>Mortgage<br>Loa |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     |         | Market Sha | ire (%) by G | eography* |      |
|--|--------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|------|
|  | #                        | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp  |
| Full Review:                           |                          |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              | •         |      |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 351                      | 28.56           | 2.39                       | 0.57            | 16.90                      | 7.69            | 50.65                      | 43.59           | 30.06                      | 48.15           | 5.34    | 2.08       | 2.63         | 4.98      | 6.66 |
| Limited Review:                        |                          |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |      |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 86                       | 7.00            | 1.10                       | 2.33            | 6.88                       | 1.16            | 72.68                      | 68.60           | 19.34                      | 27.91           | 0.42    | 1.69       | 0.00         | 0.43      | 0.45 |
| IA 02 - Des Moines, IA MSA<br>2120     | 539                      | 43.86           | 1.56                       | 0.19            | 11.53                      | 4.27            | 64.40                      | 58.26           | 22.51                      | 37.29           | 0.90    | 0.00       | 0.35         | 0.91      | 1.02 |
| IA 03 - Iowa City, IA MSA<br>3500      | 162                      | 13.18           | 1.57                       | 0.62            | 7.81                       | 4.94            | 66.58                      | 83.33           | 24.03                      | 11.11           | 1.46    | 0.34       | 2.25         | 1.67      | 0.92 |
| IA 05 - 02 Non MSA Counties            | 48                       | 3.91            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 2.58    | 0.00       | 0.00         | 2.58      | 0.00 |
| IA 06 - 01 Non MSA County              | 15                       | 1.22            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 1.34    | 0.00       | 0.00         | 1.34      | 0.00 |
| IA 07 - 03 Non MSA Counties            | 28                       | 2.28            | 0.00                       | 0.00            | 7.40                       | 0.00            | 92.60                      | 100.00          | 0.00                       | 0.00            | 2.07    | 0.00       | 0.00         | 2.34      | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Midwest Region.

\*\* Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

|  |     |            |            |             |          |          |              |               |              |             |         |            | ()           |           |       |
|--|-----|------------|------------|-------------|----------|----------|--------------|---------------|--------------|-------------|---------|------------|--------------|-----------|-------|
|  |     | ultifamily | Low-Income | Geographies |          | e-Income | Middle-Incom | e Geographies | Upper-Income | Geographies |         | Market Sha | ire (%) by G | eography* |       |
|  | Loa |            |            | I .         | J        | aphies   |              |               |              |             |         | ı          | 1            |           |       |
| MA/Assessment Area:                    | #   | % of       | % of MF    | % BANK      | % MF     | % BANK   | % MF         | % BANK        | % MF         | % BANK      |         |            |              |           |       |
|  |     | Total**    | Units***   | Loans       | Units*** | Loans    | Units***     | Loans         | Units***     | Loans       | Overall | Low        | Mod          | Mid       | Upp   |
| Full Review:                           |     |            |            | <u>l</u>    |          |          |              |               |              |             |         |            |              | ı         |       |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 15  | 38.46      | 17.06      | 6.67        | 11.84    | 13.33    | 34.65        | 40.00         | 36.46        | 40.00       | 23.33   | 0.00       | 25.00        | 14.29     | 36.36 |
| Limited Review:                        |     |            |            |             |          |          |              |               |              |             |         |            |              |           |       |
| IA 01 - Cedar Rapids, IA MSA           | 3   | 7.69       | 9.76       | 0.00        | 6.65     | 0.00     | 69.07        | 100.00        | 14.52        | 0.00        | 2.38    | 0.00       | 0.00         | 2.78      | 0.00  |
| 1360                                   |     |            |            |             |          |          |              |               |              |             |         |            |              |           |       |
| IA 02 - Des Moines, IA MSA             | 14  | 35.90      | 14.11      | 14.29       | 11.00    | 14.29    | 47.77        | 71.43         | 27.12        | 0.00        | 6.12    | 0.00       | 4.76         | 9.09      | 0.00  |
| 2120                                   |     |            |            |             |          |          |              |               |              |             |         |            |              |           |       |
| IA 03 - Iowa City, IA MSA              | 7   | 17.95      | 14.33      | 0.00        | 46.39    | 85.71    | 25.32        | 14.29         | 13.95        | 0.00        | 7.14    | 0.00       | 25.00        | 0.00      | 0.00  |
| 3500                                   |     |            |            |             |          |          |              |               |              |             |         |            |              |           |       |
| IA 05 - 02 Non MSA Counties            | 0   | 0.00       | 0.00       | 0.00        | 0.00     | 0.00     | 100.00       | 0.00          | 0.00         | 0.00        | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |
| IA 06 - 01 Non MSA County              | 0   | 0.00       | 0.00       | 0.00        | 0.00     | 0.00     | 100.00       | 0.00          | 0.00         | 0.00        | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |
| IA 07 - 03 Non MSA Counties            | 0   | 0.00       | 0.00       | 0.00        | 1.48     | 0.00     | 98.52        | 0.00          | 0.00         | 0.00        | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Midwest Region.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMALI         | L LOANS TO | ) BUSINESSE      | S                         | Geo             | graphy: IOWA       |                    | Evaluation P       | eriod: JANUAF   | RY 2, 2000 TO      | DECEMBER 31     | , 2002  |           |              |           |      |
|--|------------|------------------|---------------------------|-----------------|--------------------|--------------------|--------------------|-----------------|--------------------|-----------------|---------|-----------|--------------|-----------|------|
|  |            | Small<br>s Loans | Low-Income                | Geographies     | Moderati<br>Geogr  | e-Income<br>aphies | Middle-<br>Geogra  |                 | Upper-l<br>Geogra  |                 |         | Market Sh | are (%) by G | eography* |      |
| MA/Assessment Area:                    | #          | % of<br>Total**  | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans    | % of<br>Businesses | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans | Overall | Low       | Mod          | Mid       | Upp  |
| Full Review:                           | •          |                  |                           |                 |                    |                    |                    |                 | •                  |                 |         |           | •            | •         |      |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 436        | 44.76            | 17.07                     | 11.01           | 15.18              | 12.39              | 40.56              | 43.35           | 27.19              | 33.26           | 4.51    | 2.68      | 4.71         | 3.59      | 7.71 |
| Limited Review:                        |            |                  |                           |                 |                    |                    |                    |                 |                    |                 |         |           |              |           |      |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 36         | 3.70             | 17.00                     | 2.78            | 6.31               | 11.11              | 72.63              | 61.11           | 4.07               | 25.00           | 0.07    | 0.00      | 0.00         | 0.07      | 0.16 |
| IA 02 - Des Moines, IA MSA<br>2120     | 276        | 28.34            | 14.17                     | 4.71            | 10.41              | 9.78               | 45.82              | 54.35           | 29.60              | 31.16           | 0.51    | 0.64      | 0.30         | 0.61      | 0.43 |
| IA 03 - Iowa City, IA MSA<br>3500      | 38         | 3.90             | 2.38                      | 7.89            | 21.41              | 13.16              | 64.89              | 63.16           | 11.32              | 15.79           | 0.28    | 0.30      | 0.74         | 0.25      | 0.00 |
| IA 05 - 02 Non MSA Counties            | 29         | 2.98             | 0.00                      | 0.00            | 0.00               | 0.00               | 100.00             | 100.00          | 0.00               | 0.00            | 0.42    | 0.00      | 0.00         | 0.46      | 0.00 |
| IA 06 - 01 Non MSA County              | 104        | 10.68            | 0.00                      | 0.00            | 0.00               | 0.00               | 100.00             | 100.00          | 0.00               | 0.00            | 5.90    | 0.00      | 0.00         | 6.50      | 0.00 |
| IA 07 - 03 Non MSA Counties            | 55         | 5.65             | 0.00                      | 0.00            | 6.10               | 3.64               | 93.90              | 96.36           | 0.00               | 0.00            | 0.85    | 0.00      | 0.00         | 0.95      | 0.00 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL         | LUANS I | U FARIVIS       |                  | Geograp         | hy: IOWA        | EVa             | luation Period  | : JANUARY 2,    | 2000 TO DECEN   | /IBER 31, 2002  |         |            |              |            |      |
|--|---------|-----------------|------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|---------|------------|--------------|------------|------|
|  |         | Small Farm      | Low-Income       | Geographies     | Moderate        |                 |                 | Income          | Upper-Income    | Geographies     |         | Market Sha | are (%) by ( | Geography* |      |
| 144/4                                  |         | oans            | 0/ 5             | 0/ 5 4 5 11/    | Geogra          |                 | Geogra          |                 | 0/ 6            | 0/ 5 4 4 11/    | 1       | 1          | 1            |            |      |
| MA/Assessment Area:                    | #       | % of<br>Total** | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | Overall | Low        | Mod          | Mid        | Upp  |
| Full Review:                           |         |                 |                  |                 |                 |                 |                 |                 |                 |                 |         |            |              | Į.         |      |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 383     | 33.25           | 2.29             | 0.00            | 2.74            | 0.78            | 57.47           | 85.12           | 37.50           | 14.10           | 29.75   | 0.00       | 33.33        | 46.30      | 9.94 |
| Limited Review:                        |         |                 |                  |                 |                 |                 |                 |                 |                 |                 |         |            |              |            |      |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 18      | 1.56            | 1.34             | 0.00            | 2.42            | 0.00            | 95.03           | 100.00          | 1.21            | 0.00            | 1.05    | 0.00       | 0.00         | 1.08       | 0.00 |
| IA 02 - Des Moines, IA MSA<br>2120     | 121     | 10.50           | 1.54             | 0.83            | 4.10            | 0.00            | 80.71           | 98.35           | 13.66           | 0.83            | 12.90   | 50.00      | 0.00         | 14.90      | 2.78 |
| IA 03 - Iowa City, IA MSA<br>3500      | 0       | 0.00            | 1.76             | 0.00            | 3.52            | 0.00            | 89.43           | 0.00            | 5.28            | 0.00            | 0.00    | 0.00       | 0.00         | 0.00       | 0.00 |
| IA 05 - 02 Non MSA Counties            | 220     | 19.10           | 0.00             | 0.00            | 0.00            | 0.00            | 100.00          | 100.00          | 0.00            | 0.00            | 7.37    | 0.00       | 0.00         | 7.37       | 0.00 |
| IA 06 - 01 Non MSA County              | 154     | 13.37           | 0.00             | 0.00            | 0.00            | 0.00            | 100.00          | 100.00          | 0.00            | 0.00            | 34.04   | 0.00       | 0.00         | 34.22      | 0.00 |
| IA 07 - 03 Non MSA Counties            | 256     | 22.22           | 0.00             | 0.00            | 5.38            | 3.13            | 94.62           | 96.88           | 0.00            | 0.00            | 7.17    | 0.00       | 0.42         | 8.52       | 0.00 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Borrower Distribution: HOME F          | PURCHASE |                  |                  | Geography           | OWA              | Evaluation          | on Period: JANI  | JARY 2, 2000 T      | O DECEMBER 3     | 1, 2002             |         |      |           |      |      |
|--|----------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|-----------|------|------|
|  |          | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Income     | e Borrowers         |         | Ma   | rket Shar | e*   |      |
| MA/Assessment Area:                    | #        | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod       | Mid  | Upp  |
| Full Review:                           |          |                  |                  |                     |                  |                     |                  |                     |                  |                     |         | •    | •         | •    |      |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 278      | 28.34            | 20.99            | 18.91               | 17.81            | 21.09               | 21.45            | 21.45               | 39.75            | 38.55               | 4.47    | 5.14 | 5.02      | 3.19 | 5.04 |
| Limited Review:                        |          |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |      |           |      |      |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 66       | 6.73             | 16.11            | 10.94               | 19.05            | 26.56               | 28.61            | 35.94               | 36.23            | 26.56               | 0.37    | 0.22 | 0.28      | 0.23 | 0.86 |
| IA 02 - Des Moines, IA MSA<br>2120     | 408      | 41.59            | 16.96            | 9.57                | 18.79            | 19.15               | 27.01            | 34.04               | 37.25            | 37.23               | 0.38    | 0.27 | 0.29      | 0.34 | 0.64 |
| IA 03 - Iowa City, IA MSA<br>3500      | 158      | 16.11            | 18.49            | 9.93                | 18.79            | 33.77               | 24.07            | 33.11               | 38.65            | 23.18               | 1.60    | 1.82 | 2.32      | 1.56 | 0.89 |
| IA 05 - 02 Non MSA Counties            | 34       | 3.47             | 17.41            | 8.82                | 18.36            | 17.65               | 25.40            | 32.35               | 38.83            | 41.18               | 3.23    | 0.00 | 1.67      | 3.65 | 5.34 |
| IA 06 - 01 Non MSA County              | 13       | 1.33             | 16.47            | 0.00                | 22.64            | 18.18               | 25.38            | 54.55               | 35.52            | 27.27               | 2.42    | 0.00 | 0.00      | 6.98 | 0.00 |
| IA 07 - 03 Non MSA Counties            | 24       | 2.45             | 20.45            | 4.17                | 20.85            | 50.00               | 25.32            | 16.67               | 33.38            | 29.17               | 3.16    | 0.00 | 6.90      | 0.00 | 4.88 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Midwest Region.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 4.69% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Borrower Distribution: HOME            | IMPROVE | MENT                    |                  | Geograph            | y: IOWA          | Evalua              | ition Period: JA | NUARY 2, 2000       | TO DECEMBER      | 31, 2002            |         |          |            |          |      |
|--|---------|-------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|----------|------------|----------|------|
|  | _       | tal Home<br>ement Loans | Low-Income       | Borrowers           | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma       | arket Shar | e*       |      |
| MA/Assessment Area:                    | #       | % of<br>Total**         | %<br>Families*** | % BANK<br>Loans**** | Overall | Low      | Mod        | Mid      | Upp  |
| Full Review:                           | 1       |                         |                  |                     |                  |                     |                  |                     |                  |                     |         | <u> </u> | <u> </u>   | <u> </u> |      |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 55      | 29.26                   | 20.99            | 18.00               | 17.81            | 26.00               | 21.45            | 24.00               | 39.75            | 32.00               | 0.60    | 0.00     | 3.33       | 0.00     | 0.00 |
| Limited Review:                        |         |                         |                  |                     |                  |                     |                  |                     |                  |                     |         |          |            |          |      |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 9       | 4.79                    | 16.11            | 0.00                | 19.05            | 50.00               | 28.61            | 37.50               | 36.23            | 12.50               | 0.09    | 0.00     | 0.31       | 0.00     | 0.00 |
| IA 02 - Des Moines, IA MSA<br>2120     | 59      | 31.38                   | 16.96            | 17.86               | 18.79            | 23.21               | 27.01            | 41.07               | 37.25            | 17.86               | 0.30    | 0.52     | 0.00       | 0.67     | 0.00 |
| IA 03 - Iowa City, IA MSA<br>3500      | 14      | 7.45                    | 18.49            | 14.29               | 18.79            | 42.86               | 24.07            | 14.29               | 38.65            | 28.57               | 0.33    | 0.00     | 1.35       | 0.00     | 0.00 |
| IA 05 - 02 Non MSA Counties            | 9       | 4.79                    | 17.41            | 0.00                | 18.36            | 37.50               | 25.40            | 37.50               | 38.83            | 25.00               | 0.00    | 0.00     | 0.00       | 0.00     | 0.00 |
| IA 06 - 01 Non MSA County              | 21      | 11.17                   | 16.47            | 23.53               | 22.64            | 29.41               | 25.38            | 17.65               | 35.52            | 29.41               | 5.26    | 0.00     | 18.18      | 0.00     | 0.00 |
| IA 07 - 03 Non MSA Counties            | 21      | 11.17                   | 20.45            | 30.00               | 20.85            | 20.00               | 25.32            | 40.00               | 33.38            | 10.00               | 0.00    | 0.00     | 0.00       | 0.00     | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Midwest Region.
\*\* As a percentage of loans with borrower income information available. No information was available for 7.98% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

|  | Tota | I Home              | Laurinaana       | e Borrowers         | Madarata Inaa    | man Darrassiana     | Middle Incom      | a Darrauuara        | Hanar Incom      | . Darraitions       |         | Ma   | rleat Char | . *  |      |
|--|------|---------------------|------------------|---------------------|------------------|---------------------|-------------------|---------------------|------------------|---------------------|---------|------|------------|------|------|
| MA/Assessment Area:                    | Mo   | rtgage<br>nce Loans | LOW-IIICOITIE    | e Bollowers         | iviouerate-inco  | me Borrowers        | iviidale-iiicoiii | e Borrowers         | оррег-пісопі     | e Borrowers         |         | IVId | rket Shar  | e    |      |
|  | #    | % of<br>Total**     | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families***  | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid  | Upp  |
| Full Review:                           | '    |                     |                  |                     |                  |                     |                   |                     |                  |                     |         |      | •          | •    |      |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 351  | 28.56               | 20.99            | 7.65                | 17.81            | 12.06               | 21.45             | 22.06               | 39.75            | 58.24               | 5.75    | 3.73 | 4.47       | 4.47 | 7.22 |
| Limited Review:                        |      |                     |                  |                     |                  |                     |                   |                     |                  |                     |         |      |            |      |      |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 86   | 7.00                | 16.11            | 15.19               | 19.05            | 27.85               | 28.61             | 34.18               | 36.23            | 22.78               | 0.46    | 0.32 | 0.43       | 0.50 | 0.48 |
| IA 02 - Des Moines, IA MSA<br>2120     | 539  | 43.86               | 16.96            | 10.83               | 18.79            | 21.86               | 27.01             | 28.43               | 37.25            | 38.88               | 1.04    | 1.08 | 0.97       | 0.91 | 1.19 |
| IA 03 - Iowa City, IA MSA<br>3500      | 162  | 13.18               | 18.49            | 14.06               | 18.79            | 26.56               | 24.07             | 32.81               | 38.65            | 26.56               | 1.55    | 4.53 | 1.69       | 1.89 | 0.92 |
| IA 05 - 02 Non MSA Counties            | 48   | 3.91                | 17.41            | 6.25                | 18.36            | 16.67               | 25.40             | 43.75               | 38.83            | 33.33               | 3.18    | 1.79 | 2.30       | 3.77 | 3.30 |
| IA 06 - 01 Non MSA County              | 15   | 1.22                | 16.47            | 7.14                | 22.64            | 21.43               | 25.38             | 42.86               | 35.52            | 28.57               | 1.33    | 0.00 | 1.85       | 1.01 | 1.59 |
| IA 07 - 03 Non MSA Counties            | 28   | 2.28                | 20.45            | 10.71               | 20.85            | 7.14                | 25.32             | 53.57               | 33.38            | 28.57               | 2.37    | 4.76 | 0.91       | 4.48 | 0.51 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Midwest Region.

\*\* As a percentage of loans with borrower income information available. No information was available for 6.10% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table11. Borrower Distribution of Small Loans to Businesses

|  |     | all Loans to<br>nesses | Businesses With million |                     | Loar              | ns by Original Amount Regardless of | f Business Size            | Mai  | rket Share*             |
|--|-----|------------------------|-------------------------|---------------------|-------------------|-------------------------------------|----------------------------|------|-------------------------|
|  | #   | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000            | > \$250,000 to \$1,000,000 | All  | Rev\$ 1 Million or Less |
| MA/Assessment Area: Full Review:       |     |                        |                         |                     |                   |                                     |                            |      |                         |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 436 | 44.76                  | 61.92                   | 71.33               | 76.61             | 13.53                               | 9.86                       | 4.51 | 9.98                    |
| Limited Review:                        |     |                        |                         |                     |                   |                                     |                            | 1    |                         |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 36  | 3.70                   | 61.32                   | 80.56               | 55.56             | 25.00                               | 19.44                      | 0.07 | 0.16                    |
| IA 02 - Des Moines, IA MSA<br>2120     | 276 | 28.34                  | 60.02                   | 74.28               | 64.13             | 21.38                               | 14.49                      | 0.51 | 0.92                    |
| IA 03 - Iowa City, IA MSA<br>3500      | 38  | 3.90                   | 64.94                   | 89.47               | 76.32             | 13.16                               | 10.53                      | 0.28 | 0.43                    |
| IA 05 - 02 Non MSA Counties            | 29  | 2.98                   | 65.28                   | 51.72               | 79.31             | 6.90                                | 13.79                      | 0.42 | 0.80                    |
| IA 06 - 01 Non MSA County              | 104 | 10.68                  | 66.30                   | 90.38               | 91.35             | 7.69                                | 0.96                       | 5.90 | 15.94                   |
| IA 07 - 03 Non MSA Counties            | 55  | 5.65                   | 62.66                   | 80.00               | 80.00             | 9.09                                | 10.91                      | 0.85 | 1.44                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 2.26% of small loans to businesses originated and purchased by the bank.

Table 12. Borrower Distribution of Small Loans to Farms

|  |     |                     |                          | Geography: IOW      |                   | uation Period: JANUARY 2, 2000    | ·                          |       |                         |
|--|-----|---------------------|--------------------------|---------------------|-------------------|-----------------------------------|----------------------------|-------|-------------------------|
|  |     | all Loans to<br>rms | Farms With Re<br>million |                     | Lo                | ans by Original Amount Regardless | of Farm Size               | Ma    | rket Share*             |
| MA/Assessment Area:                    | #   | % of<br>Total**     | % of Farms***            | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000          | > \$250,000 to \$1,000,000 | All   | Rev\$ 1 Million or Less |
| Full Review:                           |     |                     |                          |                     | 1                 |                                   | 1                          |       |                         |
| IA 04 - Waterloo-Cedar Falls<br>MSA 89 | 383 | 33.25               | 95.58                    | 93.99               | 76.50             | 19.32                             | 4.18                       | 29.75 | 29.19                   |
| Limited Review:                        |     |                     |                          |                     |                   |                                   |                            |       |                         |
| IA 01 - Cedar Rapids, IA MSA<br>1360   | 18  | 1.56                | 96.78                    | 72.22               | 55.56             | 38.89                             | 5.56                       | 1.05  | 1.14                    |
| IA 02 - Des Moines, IA MSA<br>2120     | 121 | 10.50               | 94.71                    | 94.21               | 85.12             | 13.22                             | 1.65                       | 12.90 | 14.29                   |
| IA 03 - Iowa City, IA MSA<br>3500      | 0   | 0.00                | 96.28                    | 0.00                | 0.00              | 0.00                              | 0.00                       | 0.00  | 0.00                    |
| IA 05 - 02 Non MSA Counties            | 220 | 19.10               | 98.39                    | 96.36               | 73.18             | 21.82                             | 5.00                       | 7.37  | 7.12                    |
| IA 06 - 01 Non MSA County              | 154 | 13.37               | 97.95                    | 100.00              | 87.66             | 9.09                              | 3.25                       | 34.04 | 53.33                   |
| IA 07 - 03 Non MSA Counties            | 256 | 22.22               | 98.42                    | 92.19               | 79.69             | 16.80                             | 3.52                       | 7.17  | 7.06                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 1.04% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS                    |              | Geography:   | IOWA          | <b>Evaluation Period</b> : J | ANUARY 2, 2000 TO | DECEMBER 31, 2003 |            |              |             |
|--|--------------|--------------|---------------|------------------------------|-------------------|-------------------|------------|--------------|-------------|
| MA/Assessment Area:                      | Prior Period | Investments* | Current Perio | d Investments                |                   | Total Investments |            | Unfunded Con | nmitments** |
|  | #            | \$(000's)    | #             | \$(000's)                    | #                 | \$(000's)         | % of Total | #            | \$(000's)   |
| Full Review:                             |              |              |               |                              | L                 |                   |            | I            |             |
| IA 04 - Waterloo-Cedar Falls<br>MSA 8920 | 0            | 0            | 10            | 33                           | 10                | 33                | 22.92      | 0            | (           |
| Limited Review:                          | <u>.</u>     |              | <u> </u>      |                              | <u>.</u>          | <u>.</u>          |            |              |             |
| IA 01 - Cedar Rapids, IA MSA<br>1360     | 0            | 0            | 1             | 1                            | 1                 | 1                 | 0.69       | 0            | (           |
| IA 02 - Des Moines, IA MSA<br>2120       | 0            | 0            | 17            | 92                           | 17                | 92                | 63.89      | 0            |             |
| IA 03 - Iowa City, IA MSA<br>3500        | 0            | 0            | 0             | 0                            | 0                 | 0                 | 0.00       | 0            |             |
| IA 05 - 02 Non MSA Counties              | 0            | 0            | 1             | 1                            | 1                 | 1                 | 0.69       | 0            |             |
| IA 06 - 01 Non MSA County                | 0            | 0            | 5             | 4                            | 5                 | 4                 | 2.78       | 0            |             |
| IA 07 - 03 Non MSA Counties              | 0            | 0            | 11            | 13                           | 11                | 13                | 9.03       | 0            |             |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH [                 |                           |              |                           | •      | <u> </u>              | Geog   | raphy: IOW <i>F</i> | 1                  | Evaluatio          | <b>on Period</b> J | anuary 2,          | 2000 TO D              | ECEMBER 3 | 1, 2003 |              |              |         |
|--|---------------------------|--------------|---------------------------|--------|-----------------------|--------|---------------------|--------------------|--------------------|--------------------|--------------------|------------------------|-----------|---------|--------------|--------------|---------|
|  | Deposits                  |              |                           | Branch | nes                   |        |                     |                    | Bra                |                    | ngs/Closings       |                        |           |         | Popul        |              |         |
| MA/Assessment Area:                      | % of<br>Rated             | # of<br>BANK | % of<br>Rated             |        | ocation of come of Ge |        | ,                   | # of               | # of               | Net cl             | hange in Loc<br>(+ | ation of Bra<br>or - ) | inches    | % of Po | pulation wit | hin Each Geo | ography |
|  | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low    | Mod                   | Mid    | Upp                 | Branch<br>Openings | Branch<br>Closings | Low                | Mod                | Mid                    | Upp       | Low     | Mod          | Mid          | Upp     |
| Full Review:                             |                           |              |                           |        |                       |        |                     |                    |                    |                    |                    |                        |           |         |              |              |         |
| IA 04 - Waterloo-Cedar Falls<br>MSA 8920 | 47.99                     | 9            | 41                        | 33.33  | 11.11                 | 11.11  | 44.44               | 0                  | 0                  | 0                  | 0                  | 0                      | 0         | 4.28    | 17.30        | 50.53        | 27.88   |
| Limited Review:                          |                           |              |                           |        |                       |        |                     |                    |                    |                    |                    |                        |           |         |              |              |         |
| IA 01 - Cedar Rapids, IA MSA<br>1360     | 1.63                      | 1            | 5                         | 0.00   | 0.00                  | 0.00   | 100.00              | 0                  | 0                  | 0                  | 0                  | 0                      | 0         | 2.93    | 7.62         | 72.12        | 17.33   |
| IA 02 - Des Moines, IA MSA<br>2120       | 19.59                     | 6            | 27                        | 16.67  | 16.67                 | 33.33  | 33.33               | 0                  | 0                  | 0                  | 0                  | 0                      | 0         | 3.79    | 13.48        | 61.49        | 21.24   |
| IA 03 - Iowa City, IA MSA<br>3500        | 2.25                      | 1            | 5                         | 0.00   | 100.00                | 0.00   | 0.00                | 1                  | 1                  | 0                  | +1                 | - 1                    | 0         | 8.47    | 20.43        | 50.73        | 20.20   |
| IA 05 - 02 Non MSA Counties              | 6.08                      | 2            | 9                         | 0.00   | 0.00                  | 100.00 | 0.00                | 0                  | 0                  | 0                  | 0                  | 0                      | 0         | 0.00    | 0.00         | 100.00       | 0.00    |
| IA 06 - 01 Non MSA County                | 9.71                      | 1            | 5                         | 0.00   | 0.00                  | 100.00 | 0.00                | 0                  | 0                  | 0                  | 0                  | 0                      | 0         | 0.00    | 0.00         | 100.00       | 0.00    |
| IA 07 - 03 Non MSA Counties              | 12.74                     | 2            | 9                         | 0.00   | 0.00                  | 100.00 | 0.00                | 0                  | 1                  | 0                  | 0                  | -1                     | 0         | 0.00    | 7.89         | 92.11        | 0.00    |

Table 1. Lending Volume

| LENDING VOLUME              |                          | G      | eography: KEN | ГИСКҮ         | Evalua       | tion Period: JA | ANUARY 2, 2000 | TO DECEMBER         | 31, 2002            |            |            |                                      |
|-----------------------------|--------------------------|--------|---------------|---------------|--------------|-----------------|----------------|---------------------|---------------------|------------|------------|--------------------------------------|
|                             | % of Rated<br>Area Loans | Home M | lortgage      | Small Loans t | o Businesses | Small Loar      | is to Farms    | Community I<br>Loar | Development<br>is** | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2003):  | (#) in<br>MA/AA*         | #      | \$ (000's)    | #             | \$ (000's)   | #               | \$ (000's)     | #                   | \$ (000's)          | #          | \$(000's)  |                                      |
| Full Review:                |                          |        |               |               |              |                 |                |                     |                     |            |            |                                      |
| KY 05 - 06 Non-MSA Counties | 58.49                    | 2,861  | 205,914       | 1,131         | 114,365      | 536             | 28,450         | 7                   | 95                  | 4,535      | 348,824    | 68.22                                |
| Limited Review:             |                          |        |               |               |              |                 |                |                     |                     |            |            |                                      |
| KY 01 - 02 Non-MSA Counties | 19.27                    | 324    | 18,606        | 608           | 24,436       | 562             | 14,895         | 0                   | 0                   | 1,494      | 57,937     | 6.49                                 |
| KY 03 - 04 Non-MSA Counties | 22.25                    | 841    | 56,226        | 732           | 46,510       | 146             | 2,902          | 6                   | 2,885               | 1,725      | 108,523    | 25.29                                |

<sup>\*</sup> Loan Data as of December 31, 2003. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.
\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME Pl | URCHASE           |                 | Geo                        | graphy: KENTU   | СКҮ                        | Evaluat         | i <b>on Period</b> : JAN   | IUARY 2, 2000   | TO DECEMBER                | 31, 2002        |         |            |            |           |       |
|----------------------------------|-------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|-----------|-------|
|                                  | Total Home<br>Loa |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography' | k     |
| MA/Assessment Area:              | #                 | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid       | Upp   |
| Full Review:                     |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |           |       |
| KY 05 - 06 Non-MSA Counties      | 885               | 75.13           | 0.00                       | 0.00            | 4.06                       | 2.26            | 46.76                      | 44.63           | 49.17                      | 53.11           | 11.95   | 0.00       | 7.50       | 12.30     | 11.87 |
| Limited Review:                  |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |           |       |
| KY 01 - 02 Non-MSA Counties      | 64                | 5.43            | 0.00                       | 0.00            | 0.00                       | 0.00            | 62.24                      | 65.63           | 37.76                      | 34.38           | 6.33    | 0.00       | 0.00       | 4.93      | 8.42  |
| KY 03 - 04 Non-MSA Counties      | 229               | 19.44           | 1.73                       | 0.87            | 26.76                      | 20.52           | 62.50                      | 69.43           | 9.01                       | 9.17            | 5.62    | 0.00       | 5.05       | 6.18      | 4.71  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HO    | OME IMPROVEME        | ENT             |                            | Geography       | y: KENTUCKY                |                 | Evaluation Per             | iod: January    | 2, 2000 TO DEC             | CEMBER 31, 20   | 002     |            |              |           |       |
|--------------------------------|----------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|-------|
|                                | Total I<br>Improveme |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-<br>Geogra          |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |       |
| MA/Assessment Area:            | #                    | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp   |
| Full Review:                   |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |       |
| KY 05 - 06 Non-MSA<br>Counties | 455                  | 75.46           | 0.00                       | 0.00            | 4.06                       | 2.86            | 46.76                      | 54.95           | 49.17                      | 42.20           | 18.60   | 0.00       | 7.14         | 19.30     | 19.30 |
| Limited Review:                |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |       |
| KY 01 - 02 Non-MSA<br>Counties | 70                   | 11.61           | 0.00                       | 0.00            | 0.00                       | 0.00            | 62.24                      | 68.57           | 37.76                      | 31.43           | 29.79   | 0.00       | 0.00         | 31.25     | 26.67 |
| KY 03 - 04 Non-MSA<br>Counties | 78                   | 12.94           | 1.73                       | 0.00            | 26.76                      | 17.95           | 62.50                      | 74.36           | 9.01                       | 7.69            | 3.28    | 0.00       | 1.89         | 4.50      | 6.25  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HO    | OME MORTGAG | E REFINANC                           | Œ                          | Geogra          | aphy: KENTUCK              | Υ               | Evaluation F               | Period: JANUAR  | Y 2, 2000 TO D             | ECEMBER 31, 2   | 2002    |            |             |           |       |
|--------------------------------|-------------|--------------------------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|-------------|-----------|-------|
| MA/Assessment Area:            | Mortgage    | Mortgage Refinance Loans # % of % Ow |                            | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | Geographies     | Upper-Income               | Geographies     |         | Market Sha | re (%) by G | eography* |       |
|                                | #           | % of<br>Total**                      | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid       | Upp   |
| Full Review:                   |             |                                      |                            |                 |                            |                 |                            |                 |                            |                 |         |            |             |           |       |
| KY 05 - 06 Non-MSA<br>Counties | 1,515       | 67.72                                | 0.00                       | 0.00            | 4.06                       | 1.78            | 46.76                      | 41.52           | 49.17                      | 56.70           | 15.95   | 0.00       | 13.70       | 15.31     | 16.41 |
| Limited Review:                |             |                                      |                            |                 |                            |                 |                            |                 |                            |                 |         |            |             |           |       |
| KY 01 - 02 Non-MSA<br>Counties | 189         | 8.45                                 | 0.00                       | 0.00            | 0.00                       | 0.00            | 62.24                      | 76.19           | 37.76                      | 23.81           | 13.05   | 0.00       | 0.00        | 15.84     | 8.85  |
| KY 03 - 04 Non-MSA<br>Counties | 533         | 23.83                                | 1.73                       | 0.94            | 26.76                      | 23.08           | 62.50                      | 66.23           | 9.01                       | 9.76            | 6.74    | 11.76      | 6.78        | 7.20      | 4.50  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

|                                | iic Distribution c |                   |                     |                 |                  |                    |                  |                 |                  |                 |         |            |             |            |       |
|--------------------------------|--------------------|-------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------|------------------|-----------------|---------|------------|-------------|------------|-------|
| Geographic Distribution: ML    | JLTIFAMILY         |                   |                     | Geography: KEN  | ITUCKY           | Evalu              | ation Period: J  | anuary 2, 200   | 0 TO DECEMBE     | R 31, 2002      |         |            |             |            |       |
|                                |                    | ultifamily<br>ans | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Incom     | e Geographies   | Upper-Income     | Geographies     |         | Market Sha | re (%) by G | Geography* |       |
| MA/Assessment Area:            | #                  | % of<br>Total**   | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid        | Upp   |
| Full Review:                   | <u> </u>           |                   |                     |                 |                  |                    |                  |                 |                  |                 |         |            |             |            |       |
| KY 05 - 06 Non-MSA<br>Counties | 6                  | 75.00             | 0.00                | 0.00            | 20.79            | 33.33              | 57.38            | 16.67           | 21.83            | 50.00           | 66.67   | 0.00       | 0.00        | 50.00      | 100.0 |
| Limited Review:                |                    |                   |                     |                 |                  |                    |                  |                 |                  |                 |         |            |             |            |       |
| KY 01 - 02 Non-MSA<br>Counties | 1                  | 12.50             | 0.00                | 0.00            | 0.00             | 0.00               | 68.94            | 100.00          | 31.06            | 0.00            | 0.00    | 0.00       | 0.00        | 0.00       | 0.00  |
| KY 03 - 04 Non-MSA<br>Counties | 1                  | 12.50             | 0.00                | 0.00            | 15.41            | 0.00               | 72.49            | 100.00          | 12.10            | 0.00            | 0.00    | 0.00       | 0.00        | 0.00       | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| • .                            | MALL LOANS TO |                   |                   |             | graphy: KENTU      | OI(I   | Lvaidat           | ion Period: JA |                   | 0 10 52021115 | 211 0 17 2002 |           |              |           |      |
|--------------------------------|---------------|-------------------|-------------------|-------------|--------------------|--------|-------------------|----------------|-------------------|---------------|---------------|-----------|--------------|-----------|------|
|                                |               | Small<br>ss Loans | Low-Income        | Geographies | Moderate<br>Geogra |        | Middle-<br>Geogra |                | Upper-l<br>Geogra |               |               | Market Sh | are (%) by G | eography* |      |
| MA/Assessment Area:            | #             | % of              | % of              | % BANK      | % of               | % BANK | % of              | % BANK         | % of              | % BANK        |               |           |              |           |      |
|                                |               | Total**           | Businesses<br>*** | Loans       | Businesses<br>***  | Loans  | Businesses<br>*** | Loans          | Businesses<br>*** | Loans         | Overall       | Low       | Mod          | Mid       | Upp  |
| Full Review:                   | <b>-</b>      |                   |                   |             |                    |        |                   |                |                   | '             |               |           | •            |           |      |
| KY 05 - 06 Non-MSA<br>Counties | 1,131         | 45.77             | 0.00              | 0.00        | 14.94              | 14.68  | 44.92             | 45.62          | 40.15             | 39.70         | 4.15          | 0.00      | 4.47         | 4.48      | 4.35 |
| Limited Review:                |               |                   |                   |             |                    |        |                   |                |                   |               |               |           |              |           |      |
| KY 01 - 02 Non-MSA<br>Counties | 608           | 24.61             | 0.00              | 0.00        | 0.00               | 0.00   | 65.84             | 75.66          | 34.16             | 24.34         | 9.72          | 0.00      | 0.00         | 11.78     | 7.69 |
| KY 03 - 04 Non-MSA<br>Counties | 732           | 29.62             | 0.57              | 0.27        | 20.29              | 16.12  | 61.62             | 66.80          | 17.52             | 16.80         | 3.52          | 10.00     | 2.87         | 4.02      | 3.63 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL | LOANS T | O FARMS            |                  | Geograp         | hy: KENTUCKY       |                 | Evaluation P      | <b>Period</b> : JANUAF | RY 2, 2000 TO [ | DECEMBER 31,    | 2002    |           |              |            |       |
|--------------------------------|---------|--------------------|------------------|-----------------|--------------------|-----------------|-------------------|------------------------|-----------------|-----------------|---------|-----------|--------------|------------|-------|
|                                |         | Small Farm<br>oans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                        | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |       |
| MA/Assessment Area:            | #       | % of<br>Total**    | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans        | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp   |
| Full Review:                   | . I     | "                  |                  |                 |                    |                 |                   |                        |                 | '               | '       |           |              |            |       |
| KY 05 - 06 Non-MSA Counties    | 536     | 43.09              | 0.00             | 0.00            | 1.10               | 0.19            | 49.50             | 58.58                  | 49.39           | 41.23           | 41.81   | 0.00      | 0.00         | 33.48      | 57.98 |
| Limited Review:                | •       |                    |                  |                 |                    |                 |                   |                        |                 |                 |         |           |              |            |       |
| KY 01 - 02 Non-MSA Counties    | 562     | 45.18              | 0.00             | 0.00            | 0.00               | 0.00            | 67.31             | 91.10                  | 32.69           | 8.90            | 43.58   | 0.00      | 0.00         | 44.32      | 43.59 |
| KY 03 - 04 Non-MSA Counties    | 146     | 11.74              | 0.87             | 0.00            | 18.61              | 13.70           | 71.86             | 82.19                  | 8.66            | 4.11            | 4.38    | 0.00      | 2.38         | 4.76       | 5.00  |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Borrower Distribution: HOM     | E PURCHASE |                  |                  | Geography           | KENTUCKY         | Eva                 | aluation Period  | : January 2, 2      | 000 TO DECEMI    | BER 31, 2002        |         |       |           |       |       |
|--------------------------------|------------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|-----------|-------|-------|
|                                |            | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | me Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma    | rket Shar | e*    |       |
| MA/Assessment Area:            | #          | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod       | Mid   | Upp   |
| Full Review:                   |            |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |       |           |       |       |
| KY 05 - 06 Non-MSA<br>Counties | 885        | 75.13            | 16.85            | 4.38                | 14.77            | 12.79               | 18.61            | 24.31               | 49.77            | 58.53               | 12.95   | 10.71 | 12.21     | 12.76 | 13.41 |
| Limited Review:                |            |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |       |           |       |       |
| KY 01 - 02 Non-MSA<br>Counties | 64         | 5.43             | 18.13            | 3.39                | 14.45            | 11.86               | 19.56            | 28.81               | 47.86            | 55.93               | 7.03    | 0.00  | 9.09      | 5.56  | 7.61  |
| KY 03 - 04 Non-MSA<br>Counties | 229        | 19.44            | 27.36            | 7.59                | 17.75            | 12.50               | 19.45            | 24.11               | 35.43            | 55.80               | 6.13    | 4.41  | 3.92      | 4.66  | 7.96  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 2.29% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Borrower Distribution: HON     | ME IMPROVE | MENT                    |                  | Geography           | y: KENTUCKY      | E                   | Evaluation Perio | od: January 2,      | 2000 TO DECE     | MBER 31, 2002       |         |       |            |       |       |
|--------------------------------|------------|-------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|------------|-------|-------|
|                                |            | tal Home<br>ement Loans | Low-Income       | Borrowers           | Moderate-Inco    | me Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma    | arket Shar | e*    |       |
| MA/Assessment Area:            | #          | % of<br>Total**         | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid   | Upp   |
| Full Review:                   | - '        |                         | •                |                     |                  |                     | •                |                     |                  | •                   | •       |       |            |       |       |
| KY 05 - 06 Non-MSA<br>Counties | 455        | 75.46                   | 16.85            | 7.92                | 14.77            | 21.53               | 18.61            | 27.23               | 49.77            | 43.32               | 17.62   | 10.71 | 14.58      | 27.08 | 16.50 |
| Limited Review:                |            |                         |                  |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
| KY 01 - 02 Non-MSA<br>Counties | 70         | 11.61                   | 18.13            | 9.09                | 14.45            | 30.30               | 19.56            | 27.27               | 47.86            | 33.33               | 27.91   | 40.00 | 50.00      | 30.00 | 18.18 |
| KY 03 - 04 Non-MSA<br>Counties | 78         | 12.94                   | 27.36            | 28.38               | 17.75            | 18.92               | 19.45            | 27.03               | 35.43            | 25.68               | 2.99    | 6.00  | 0.00       | 3.85  | 2.90  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 9.78% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Tubic 10. Dollower             |         |                                | · · · · · · · · · · · · · · · · · · · |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
|--------------------------------|---------|--------------------------------|---------------------------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|------------|-------|-------|
| Borrower Distribution: HOME    | MORTGAG | SE REFINANC                    | E                                     | Geogl               | raphy: KENTUCk   | (Υ                  | Evaluation F     | Period: JANUAR      | RY 2, 2000 TO D  | ECEMBER 31, 2       | 002     |       |            |       |       |
| MA/Assessment Area:            | Mo      | nl Home<br>rtgage<br>nce Loans | Low-Income                            | e Borrowers         | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ма    | ırket Shar | e*    |       |
|                                | #       | % of<br>Total**                | %<br>Families***                      | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid   | Upp   |
| Full Review:                   |         |                                |                                       |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
| KY 05 - 06 Non-MSA<br>Counties | 1,515   | 67.72                          | 16.85                                 | 4.01                | 14.77            | 10.88               | 18.61            | 19.17               | 49.77            | 65.94               | 17.68   | 15.63 | 18.28      | 16.17 | 18.13 |
| Limited Review:                |         |                                |                                       |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
| KY 01 - 02 Non-MSA<br>Counties | 189     | 8.45                           | 18.13                                 | 3.98                | 14.45            | 10.23               | 19.56            | 25.00               | 47.86            | 60.80               | 13.49   | 0.00  | 10.42      | 13.08 | 14.67 |
| KY 03 - 04 Non-MSA<br>Counties | 533     | 23.83                          | 27.36                                 | 9.34                | 17.75            | 17.90               | 19.45            | 24.71               | 35.43            | 48.05               | 7.41    | 6.67  | 6.81       | 8.80  | 7.11  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 3.40% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

| Table 11. Burrowe              | . Distribution o | 1 Siliuli Louris       | to Businesses           |                     |                   |                                    |                              |      |                         |
|--------------------------------|------------------|------------------------|-------------------------|---------------------|-------------------|------------------------------------|------------------------------|------|-------------------------|
| Borrower Distribution: SMA     | LL LOANS TO E    | BUSINESSES             |                         | Geography: K        | ENTUCKY           | Evaluation Period: JANUARY         | 2, 2000 TO DECEMBER 31, 2002 |      |                         |
|                                |                  | all Loans to<br>nesses | Businesses With million |                     | Loa               | ns by Original Amount Regardless o | of Business Size             | Ma   | rket Share*             |
|                                | #                | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000   | All  | Rev\$ 1 Million or Less |
| MA/Assessment Area:            |                  |                        |                         |                     |                   |                                    |                              |      |                         |
| Full Review:                   |                  |                        |                         |                     |                   |                                    |                              |      |                         |
| KY 05 - 06 Non-MSA<br>Counties | 1,131            | 45.77                  | 75.19                   | 71.53               | 75.33             | 13.88                              | 10.79                        | 4.15 | 9.87                    |
| Limited Review:                |                  |                        |                         |                     |                   |                                    |                              |      |                         |
| KY 01 - 02 Non-MSA<br>Counties | 608              | 24.61                  | 76.75                   | 94.24               | 90.95             | 5.92                               | 3.13                         | 9.72 | 20.54                   |
| KY 03 - 04 Non-MSA<br>Counties | 732              | 29.62                  | 72.17                   | 85.11               | 84.15             | 9.97                               | 5.87                         | 3.52 | 6.7                     |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 4.65% of small loans to businesses originated and purchased by the bank.

Table12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMA     | LL LOANS TO F. | ARMS                |                          | Geography: KEN      | ITUCKY            | Evaluation Period: JANUARY 2       | , 2000 TO DECEMBER 31, 2002 |       |                         |
|--------------------------------|----------------|---------------------|--------------------------|---------------------|-------------------|------------------------------------|-----------------------------|-------|-------------------------|
|                                |                | all Loans to<br>rms | Farms With Re<br>million |                     | Lo                | oans by Original Amount Regardless | s of Farm Size              | Ma    | rket Share*             |
| MA/Assessment Area:            | #              | % of<br>Total**     | % of Farms***            | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000  | All   | Rev\$ 1 Million or Less |
| Full Review:                   | '              |                     |                          |                     |                   |                                    |                             | 1     |                         |
| KY 05 - 06 Non-MSA<br>Counties | 536            | 43.09               | 94.94                    | 94.59               | 85.82             | 11.57                              | 2.61                        | 41.81 | 42.20                   |
| Limited Review:                |                |                     |                          |                     |                   |                                    |                             |       |                         |
| KY 01 - 02 Non-MSA<br>Counties | 562            | 45.18               | 91.83                    | 98.04               | 94.48             | 4.09                               | 1.42                        | 43.58 | 43.75                   |
| KY 03 - 04 Non-MSA<br>Counties | 146            | 11.74               | 97.40                    | 96.58               | 97.26             | 2.05                               | 0.68                        | 4.38  | 4.53                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 1.85% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS          |             | Geograp         | ohy: KENTUCKY | Evaluation P   | eriod: DECEMBER 31, | 1999 TO DECEMBER 31, 20 | 03         |            |              |
|--------------------------------|-------------|-----------------|---------------|----------------|---------------------|-------------------------|------------|------------|--------------|
| MA/Assessment Area:            | Prior Perio | od Investments* | Current Peri  | od Investments |                     | Total Investments       |            | Unfunded C | ommitments** |
|                                | #           | \$(000's)       | #             | \$(000's)      | #                   | \$(000's)               | % of Total | #          | \$(000's)    |
| Full Review:                   |             |                 |               |                |                     |                         |            |            |              |
| KY 05 - 06 Non-MSA<br>Counties | 0           | 0               | 26            | 95             | 26                  | 95                      | 10.93      | 0          | 0            |
| Limited Review:                |             |                 |               |                |                     |                         |            |            |              |
| KY 01 - 02 Non-MSA<br>Counties | 0           | 0               | 20            | 27             | 20                  | 27                      | 3.11       | 0          | 0            |
| KY 03 - 04 Non-MSA<br>Counties | 0           | 0               | 25            | 747            | 25                  | 747                     | 85.96      | 0          | 0            |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANC          | H DELIVERY SY             | STEM AND B | BRANCH OPEN               | IINGS/CLOS  | SINGS      | Geog        | raphy: KEN <sup>-</sup> | ГИСКҮ              | Eva                | lluation Pe | riod: DECEN                  | /IBER 31, 19 | 999 TO DEC | EMBER 31, | 2003  |                        |         |
|--------------------------------|---------------------------|------------|---------------------------|-------------|------------|-------------|-------------------------|--------------------|--------------------|-------------|------------------------------|--------------|------------|-----------|-------|------------------------|---------|
|                                | Deposits<br>% of          | # of       | % of                      | Branch<br>L |            | Branches by | /                       |                    | Br                 |             | ngs/Closings<br>hange in Loc |              | anches     | % of Po   |       | lation<br>hin Each Geo | ography |
| MA/Assessment Area:            | Rated                     | BANK       | Rated                     | In          | come of Ge | ographies ( | %)                      | # of               | # of               |             | (+ (                         | or - )       |            |           |       |                        |         |
|                                | Area<br>Deposits<br>in AA | Branches   | Area<br>Branches<br>in AA | Low         | Mod        | Mid         | Upp                     | Branch<br>Openings | Branch<br>Closings | Low         | Mod                          | Mid          | Upp        | Low       | Mod   | Mid                    | Upp     |
| Full Review:                   |                           |            |                           |             |            |             |                         |                    |                    |             |                              |              |            |           |       |                        |         |
| KY 05 - 06 Non-MSA<br>Counties | 68.22                     | 16         | 55                        | 0.00        | 18.75      | 43.75       | 37.50                   | 0                  | 2                  | 0           | - 1                          | 0            | - 1        | 0.00      | 5.95  | 48.58                  | 45.47   |
| Limited Review:                |                           |            |                           |             |            |             |                         |                    |                    |             |                              |              |            |           |       |                        |         |
| KY 01 - 02 Non-MSA<br>Counties | 6.49                      | 3          | 10                        | 0.00        | 0.00       | 66.67       | 33.33                   | 0                  | 1                  | 0           | 0                            | - 1          | 0          | 0.00      | 0.00  | 62.45                  | 37.55   |
| KY 03 - 04 Non-MSA<br>Counties | 25.29                     | 10         | 34                        | 0.00        | 20.00      | 70.00       | 10.00                   | 0                  | 2                  | 0           | 0                            | - 2          | 0          | 1.97      | 27.14 | 61.63                  | 9.27    |

Table 1. Lending Volume

| LENDING VOLUME                              |                          | G      | eography: LOUI | SIANA         | Evalua       | tion Period: JA | ANUARY 2, 2000 | TO DECEMBER       | 31, 2002              |            |            |                                      |
|---|--------------------------|--------|----------------|---------------|--------------|-----------------|----------------|-------------------|-----------------------|------------|------------|--------------------------------------|
|   | % of Rated<br>Area Loans | Home M | ortgage        | Small Loans t | o Businesses | Small Loar      | ns to Farms    | Community<br>Loar | Development<br>ns * * | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):                  | (#) in<br>MA/AA*         | #      | \$ (000's)     | #             | \$ (000's)   | #               | \$ (000's)     | #                 | \$ (000's)            | #          | \$(000's)  |                                      |
| Full Review:                                |                          |        |                |               |              |                 |                |                   |                       |            |            |                                      |
| LA 01 - Part of Baton Rouge, LA<br>MSA 0760 | 70.01                    | 2,560  | 270,627        | 987           | 115,520      | 2               | 22             | 8                 | 6,166                 | 3,557      | 392,335    | 83.11                                |
| Limited Review:                             |                          |        |                |               |              |                 |                |                   |                       |            |            |                                      |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 7.36                     | 314    | 23,313         | 59            | 5,885        | 1               | 36             | 0                 | 0                     | 374        | 29,234     | 7.06                                 |
| LA 03 - Part of New Orleans, LA<br>MSA 5560 | 22.63                    | 988    | 106,001        | 157           | 22,503       | 3               | 401            | 2                 | 496                   | 1,150      | 129,401    | 9.83                                 |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.
\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Tablez. Geographic Distr                    |         |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |          |      |
|---|---------|-------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|----------|------|
| Geographic Distribution: HOME PL            | JRCHASE |                   | Geo                        | graphy: LOUISI  | ANA                        | Evaluati        | ion Period: JAN            | IUARY 2, 2000   | TO DECEMBER                | 31, 2002        |         |            |            |          |      |
|   |         | e Purchase<br>ans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography | k    |
| MA/Assessment Area:                         | #       | % of<br>Total**   | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid      | Upp  |
| Full Review:                                |         |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |          |      |
| LA 01 - Part of Baton Rouge, LA<br>MSA 0760 | 1,114   | 64.65             | 7.11                       | 1.71            | 16.90                      | 8.08            | 37.97                      | 42.82           | 38.03                      | 47.40           | 3.25    | 0.88       | 1.77       | 3.25     | 3.66 |
| Limited Review:                             |         |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |          |      |
| LA 02 - Part of Houma, LA MSA<br>3350       | 100     | 5.80              | 0.00                       | 0.00            | 2.08                       | 4.00            | 90.80                      | 73.00           | 7.12                       | 23.00           | 2.39    | 0.00       | 14.29      | 2.10     | 2.11 |
| LA 03 - Part of New Orleans, LA<br>MSA 5560 | 509     | 29.54             | 0.00                       | 0.00            | 11.72                      | 5.70            | 48.23                      | 45.58           | 40.05                      | 48.72           | 2.43    | 0.00       | 4.84       | 2.57     | 2.16 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME               | IMPROVEME | ENT  |      | Geography | y: LOUISIANA         |                    | Evaluation Per             | iod: January    | 2, 2000 TO DEC             | CEMBER 31, 20   | 002     |            |              |            |      |
|---|-----------|--|------|-----------|----------------------|--------------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|------------|------|
|   |           | Total Home Low-Income Geographies  # % of % Owner % BANK Loans |      |           |                      | e-Income<br>aphies | Middle-I<br>Geogra         |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | Geography* |      |
| MA/Assessment Area:                         | #         |  |      |           | % Owner Occ Units*** | % BANK<br>Loans    | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid        | Upp  |
| Full Review:                                |           |  |      |           |                      |                    |                            |                 |                            |                 |         |            |              |            |      |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 335       | 80.34  | 7.11 | 4.48      | 16.90                | 10.45              | 37.97                      | 33.73           | 38.03                      | 51.34           | 4.22    | 4.62       | 3.30         | 3.01       | 5.89 |
| Limited Review:                             |           |  |      |           |                      |                    |                            |                 |                            |                 |         |            |              |            |      |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 47        | 11.27  | 0.00 | 0.00      | 2.08                 | 4.26               | 90.80                      | 82.98           | 7.12                       | 12.77           | 1.53    | 0.00       | 25.00        | 1.45       | 0.00 |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 35        | 8.39   | 0.00 | 0.00      | 11.72                | 17.14              | 48.23                      | 40.00           | 40.05                      | 42.86           | 0.61    | 0.00       | 0.00         | 0.84       | 0.42 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HOM                | - MORTGAG | E REFINANC               | Œ                          | Geogra          | aphy: LOUISIAN.            | A               | Evaluation F               | Period: JANUAR  | RY 2, 2000 TO D            | ECEMBER 31, 2   | 2002    |            |             |           |      |
|---|-----------|--------------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|-------------|-----------|------|
| MA/Assessment Area:                         | Mortgage  | Home<br>Refinance<br>ans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | Geographies     | Upper-Income               | Geographies     |         | Market Sha | re (%) by G | eography* |      |
|   | #         | % of<br>Total**          | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid       | Upp  |
| Full Review:                                |           |                          |                            |                 |                            |                 |                            |                 |                            |                 |         |            |             |           |      |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 1,100     | 64.29                    | 7.11                       | 1.64            | 16.90                      | 6.00            | 37.97                      | 32.64           | 38.03                      | 59.73           | 3.84    | 2.13       | 2.52        | 3.28      | 4.60 |
| Limited Review:                             |           |                          | •                          |                 |                            |                 |                            |                 |                            |                 |         |            |             |           |      |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 167       | 9.76                     | 0.00                       | 0.00            | 2.08                       | 1.80            | 90.80                      | 86.23           | 7.12                       | 11.98           | 3.76    | 0.00       | 0.00        | 3.61      | 5.4  |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 444       | 25.95                    | 0.00                       | 0.00            | 11.72                      | 6.53            | 48.23                      | 39.86           | 40.05                      | 53.60           | 1.92    | 0.00       | 2.67        | 1.84      | 1.9  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

| Geographic Distribution: MULT               | IFAMILY         |                   |                     | Geography: LOU  | IISIANA          | Evalu              | ation Period: J  | ANUARY 2, 200   | O TO DECEMBE     | R 31, 2002      |         |            |              |           |      |
|---|-----------------|-------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------|------------------|-----------------|---------|------------|--------------|-----------|------|
|   | Total Mu<br>Loa | ultifamily<br>ans | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Incom     | e Geographies   | Upper-Income     | Geographies     |         | Market Sha | are (%) by G | eography* |      |
| MA/Assessment Area:                         | #               | % of<br>Total**   | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp  |
| Full Review:                                |                 |                   |                     |                 |                  |                    |                  |                 |                  |                 |         | l.         | L.           | I.        |      |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 11              | 100.00            | 19.53               | 81.82           | 17.49            | 9.09               | 37.07            | 9.09            | 25.92            | 0.00            | 16.18   | 40.91      | 20.00        | 3.23      | 0.00 |
| Limited Review:                             |                 |                   |                     |                 |                  |                    |                  |                 |                  |                 |         |            |              |           |      |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 0               | 0.00              | 0.00                | 0.00            | 4.35             | 0.00               | 77.21            | 0.00            | 18.44            | 0.00            | 0.00    | 0.00       | 0.00         | 0.00      | 0.00 |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 0               | 0.00              | 0.00                | 0.00            | 15.54            | 0.00               | 18.92            | 0.00            | 65.54            | 0.00            | 0.00    | 0.00       | 0.00         | 0.00      | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMAL               | L LOANS TO | ) BUSINESSE       | :S                        | Geo             | graphy: LOUISI     | ANA             | Evaluat            | ion Period: JA  | ANUARY 2, 200             | 00 TO DECEMB    | ER 31, 2002 | )         |              |           |      |
|---|------------|-------------------|---------------------------|-----------------|--------------------|-----------------|--------------------|-----------------|---------------------------|-----------------|-------------|-----------|--------------|-----------|------|
|   |            | Small<br>ss Loans | Low-Income                | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra  |                 | Upper-l<br>Geogra         |                 |             | Market Sh | are (%) by G | eography* |      |
| MA/Assessment Area:                         | #          | % of<br>Total**   | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans | % of<br>Businesses<br>*** | % BANK<br>Loans | Overall     | Low       | Mod          | Mid       | Upp  |
| Full Review:                                |            |                   |                           |                 |                    |                 |                    |                 |                           |                 |             |           |              |           |      |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 987        | 82.04             | 10.50                     | 7.90            | 15.80              | 6.59            | 37.30              | 29.89           | 36.41                     | 55.62           | 2.54        | 4.92      | 1.86         | 1.98      | 3.16 |
| Limited Review:                             |            |                   |                           |                 |                    |                 |                    |                 |                           |                 |             |           |              |           |      |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 59         | 4.90              | 0.00                      | 0.00            | 6.02               | 5.36            | 83.58              | 78.57           | 9.09                      | 16.07           | 0.80        | 0.00      | 0.00         | 0.75      | 1.09 |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 157        | 13.05             | 0.00                      | 0.00            | 17.41              | 14.01           | 41.28              | 26.11           | 41.31                     | 59.87           | 0.75        | 0.00      | 0.74         | 0.54      | 1.03 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL              | LOANS T | O FARMS                          |      | Geograp         | hy: LOUISIANA      |                 | Evaluation P      | <b>Period</b> : JANUAI | RY 2, 2000 TO I | DECEMBER 31,    | 2002    |           |              |            |       |
|---|---------|----------------------------------|------|-----------------|--------------------|-----------------|-------------------|------------------------|-----------------|-----------------|---------|-----------|--------------|------------|-------|
|   |         | Total Small Farm Loans  #   % of |      |                 | Moderate<br>Geogra |                 | Middle-<br>Geogra |                        | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |       |
| MA/Assessment Area:                         | #       |                                  |      | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans        | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp   |
| Full Review:                                | I       |                                  |      |                 |                    |                 |                   |                        | I.              |                 |         |           | L. L.        |            |       |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 2       | 33.33                            | 4.97 | 0.00            | 12.57              | 0.00            | 34.82             | 50.00                  | 47.64           | 50.00           | 4.35    | 0.00      | 0.00         | 0.00       | 11.11 |
| Limited Review:                             |         |                                  |      |                 |                    |                 |                   |                        |                 |                 |         |           |              |            |       |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 1       | 16.67                            | 0.00 | 0.00            | 3.31               | 0.00            | 88.43             | 100.00                 | 7.44            | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.00  |
| LA 03 - Part of New Orleans,<br>LA MSA      | 3       | 50.00                            | 0.00 | 0.00            | 13.67              | 0.00            | 55.40             | 33.33                  | 30.94           | 66.67           | 5.56    | 0.00      | 0.00         | 0.00       | 14.29 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Borrower Distribution: HOME I               | PURCHASE |                  |                  | Geography           | : LOUISIANA      | Eva                 | luation Period   | : January 2, 2      | 000 TO DECEMI    | BER 31, 2002        |         |      |           |      |      |
|---|----------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|-----------|------|------|
|   |          | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | ne Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma   | rket Shar | e*   |      |
| MA/Assessment Area:                         | #        | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod       | Mid  | Upp  |
| Full Review:                                |          | •                |                  | •                   |                  |                     |                  |                     |                  | •                   | •       |      | '         | '    |      |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 1,114    | 64.65            | 23.38            | 11.89               | 15.56            | 27.26               | 19.73            | 21.96               | 41.33            | 38.88               | 3.90    | 3.79 | 4.19      | 3.22 | 4.20 |
| Limited Review:                             |          |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |      |           |      |      |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 100      | 5.80             | 24.52            | 3.03                | 15.49            | 9.09                | 20.02            | 24.24               | 39.97            | 63.64               | 2.58    | 0.00 | 2.11      | 2.00 | 3.26 |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 509      | 29.54            | 18.35            | 12.07               | 13.56            | 23.14               | 18.93            | 21.93               | 49.17            | 42.86               | 2.70    | 7.31 | 4.51      | 2.72 | 1.79 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

\*\* As a percentage of loans with borrower income information available. No information was available for 1.97% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Borrower Distribution: HOME                 | IMPROVE | MENT                   |                  | Geograph            | y: LOUISIANA     | E                   | valuation Perio  | od: January 2,      | 2000 TO DECE     | MBER 31, 2002       |         |      |            |                 |      |
|---|---------|------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|------------|-----------------|------|
|   |         | al Home<br>ement Loans | Low-Income       | Borrowers           | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma   | irket Shar | ê. <sub>*</sub> |      |
| MA/Assessment Area:                         | #       | % of<br>Total**        | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid             | Upp  |
| Full Review:                                |         |                        |                  |                     | •                |                     |                  |                     |                  |                     |         |      | '          | '               |      |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 335     | 80.34                  | 23.38            | 6.73                | 15.56            | 22.76               | 19.73            | 25.96               | 41.33            | 44.55               | 4.24    | 4.44 | 5.05       | 4.39            | 3.80 |
| Limited Review:                             |         |                        |                  |                     |                  |                     |                  |                     |                  |                     |         |      |            |                 |      |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 47      | 11.27                  | 24.52            | 7.14                | 15.49            | 4.76                | 20.02            | 30.95               | 39.97            | 57.14               | 1.59    | 0.00 | 0.00       | 2.26            | 1.86 |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 35      | 8.39                   | 18.35            | 2.94                | 13.56            | 17.65               | 18.93            | 35.29               | 49.17            | 44.12               | 0.63    | 0.00 | 1.22       | 1.19            | 0.31 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

\*\* As a percentage of loans with borrower income information available. No information was available for 6.95% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Borrower Distribution: HOME                 | MURIGAG | E REFINANC                    | Ė                | Geog                | raphy: LOUISIAN  | IA                  | Evaluation i     | erioa: Januar       | 2Y 2, 2000 TO D  | ECEMBER 31, 2       | 002     |          |            |      |      |
|---|---------|-------------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|----------|------------|------|------|
| MA/Assessment Area:                         | Moi     | I Home<br>rtgage<br>nce Loans | Low-Income       | Borrowers           | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma       | irket Shar | 5*   |      |
|   | #       | % of<br>Total**               | %<br>Families*** | % BANK<br>Loans**** | Overall | Low      | Mod        | Mid  | Upp  |
| Full Review:                                | l l     |                               |                  |                     |                  |                     |                  |                     |                  |                     |         | <u> </u> | Į.         |      |      |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 1,100   | 64.29                         | 23.38            | 4.89                | 15.56            | 11.01               | 19.73            | 22.01               | 41.33            | 62.09               | 4.38    | 2.59     | 3.62       | 3.85 | 5.01 |
| Limited Review:                             |         |                               |                  |                     |                  |                     |                  |                     |                  |                     |         |          |            |      |      |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 167     | 9.76                          | 24.52            | 5.06                | 15.49            | 9.49                | 20.02            | 27.85               | 39.97            | 57.59               | 3.74    | 4.05     | 3.43       | 4.34 | 3.59 |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 444     | 25.95                         | 18.35            | 3.68                | 13.56            | 13.56               | 18.93            | 23.45               | 49.17            | 59.31               | 2.31    | 2.68     | 2.55       | 2.90 | 2.08 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

\*\* As a percentage of loans with borrower income information available. No information was available for 3.21% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

| Borrower Distribution: SMALL                | LOANS TO E | BUSINESSES             |                         | Geography: Lo       | OUISIANA          | Evaluation Period: JANUARY         | 2, 2000 TO DECEMBER 31, 2002 |      |                         |
|---|------------|------------------------|-------------------------|---------------------|-------------------|------------------------------------|------------------------------|------|-------------------------|
|   |            | all Loans to<br>nesses | Businesses With million |                     | Loa               | ns by Original Amount Regardless o | f Business Size              | Ma   | rket Share*             |
|   | #          | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000   | All  | Rev\$ 1 Million or Less |
| MA/Assessment Area:                         |            |                        |                         |                     |                   |                                    |                              |      |                         |
| Full Review:                                |            |                        |                         |                     |                   |                                    |                              |      |                         |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 987        | 82.04                  | 57.25                   | 68.79               | 73.25             | 13.58                              | 13.17                        | 2.54 | 4.61                    |
| Limited Review:                             |            |                        |                         |                     |                   |                                    |                              |      |                         |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 59         | 4.90                   | 60.25                   | 77.97               | 76.27             | 10.17                              | 13.56                        | 0.80 | 1.73                    |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 157        | 13.05                  | 62.41                   | 66.88               | 61.78             | 17.20                              | 21.02                        | 0.75 | 1.59                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 7.48% of small loans to businesses originated and purchased by the bank.

Table12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMALL                |   |                 | to rums                  | Geography: LOU | JISIANA           | Evaluation Period: JANUARY 2,      | 2000 TO DECEMBER 31, 2002  |      |                         |
|---|---|-----------------|--------------------------|----------------|-------------------|------------------------------------|----------------------------|------|-------------------------|
|   |   | all Loans to    | Farms With Re<br>million |                | L                 | oans by Original Amount Regardless | s of Farm Size             | Ma   | ırket Share*            |
| MA/Assessment Area:                         | # | % of<br>Total** | % of Farms*** % BANK     |                | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000 | All  | Rev\$ 1 Million or Less |
| Full Review:                                | • |                 |                          |                |                   |                                    |                            |      |                         |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 2 | 33.33           | 87.96                    | 100.00         | 100.00            | 0.00                               | 0.00                       | 4.35 | 5.00                    |
| Limited Review:                             |   |                 |                          |                |                   |                                    |                            |      |                         |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 1 | 16.67           | 92.56                    | 100.00         | 100.00            | 0.00                               | 0.00                       | 0.00 | 0.00                    |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 3 | 50.00           | 88.49                    | 100.00         | 33.33             | 66.67                              | 0.00                       | 5.56 | 6.25                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 0.00% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS                       |             | Geograp         | hy: LOUISIANA | Evaluation P   | eriod: DECEMBER 31, | 1999 TO DECEMBER 31, 20 | 03         |            |              |
|---|-------------|-----------------|---------------|----------------|---------------------|-------------------------|------------|------------|--------------|
| MA/Assessment Area:                         | Prior Perio | od Investments* | Current Peri  | od Investments |                     | Total Investments       |            | Unfunded C | ommitments** |
|   | #           | \$(000's)       | #             | \$(000's)      | #                   | \$(000's)               | % of Total | #          | \$(000's)    |
| Full Review:                                | <u> </u>    |                 |               |                |                     |                         | <u> </u>   | <u> </u>   | 1            |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 2           | 1,148           | 42            | 157            | 44                  | 1,305                   | 99.16      | 0          | 0            |
| Limited Review:                             |             |                 |               |                |                     |                         |            |            |              |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 0           | 0               | 10            | 4              | 10                  | 4                       | 0.30       | 0          | 0            |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 0           | 0               | 9             | 7              | 9                   | 7                       | 0.53       | 0          | 0            |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH I                    | DELIVERY SY               | STEM AND B   | RANCH OPEN                | IINGS/CLOS | SINGS | Geog         | raphy: LOUI | SIANA              | Eva                | luation Pe | riod: DECEM                  | /IBER 31, 19 | 999 TO DEC | EMBER 31, | 2003                  |                 |         |
|---|---------------------------|--------------|---------------------------|------------|-------|--------------|-------------|--------------------|--------------------|------------|------------------------------|--------------|------------|-----------|-----------------------|-----------------|---------|
|   | Deposits<br>% of          | # of         | % of                      | Branch     |       | Branches by  | ,           |                    | Bra                |            | ngs/Closings<br>hange in Loc |              | unchos     | % of Do   | Popul<br>pulation wit |                 | ngraphy |
| MA/Assessment Area:                         | Rated                     | # 01<br>BANK | Rated                     |            |       | ographies (9 |             | # of               | # of               | INCLU      |                              | or - )       | IIICHES    | /0 UI FC  | pulation wit          | IIIII Lacii Gec | yıapııy |
|   | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low        | Mod   | Mid          | Upp         | Branch<br>Openings | Branch<br>Closings | Low        | Mod                          | Mid          | Upp        | Low       | Mod                   | Mid             | Upp     |
| Full Review:                                |                           |              |                           |            |       |              |             |                    |                    |            |                              |              |            |           |                       |                 |         |
| LA 01 - Part of Baton Rouge,<br>LA MSA 0760 | 83.11                     | 18           | 78                        | 11.11      | 11.11 | 11.11        | 66.67       | 2                  | 0                  | 0          | 0                            | 1            | 1          | 12.28     | 17.66                 | 37.68           | 32.38   |
| Limited Review:                             |                           |              |                           |            |       |              |             |                    |                    |            |                              |              |            |           |                       |                 |         |
| LA 02 - Part of Houma, LA<br>MSA 3350       | 7.06                      | 2            | 9                         | 0.00       | 0.00  | 100.00       | 0.00        | 0                  | 2                  | 0          | 0                            | -2           | 0          | 0.00      | 2.92                  | 88.85           | 7.50    |
| LA 03 - Part of New Orleans,<br>LA MSA 5560 | 9.83                      | 3            | 13                        | 0.00       | 0.00  | 33.33        | 66.67       | 0                  | 0                  | 0          | 0                            | 0            | 0          | 0.00      | 13.69                 | 44.88           | 41.43   |

Table 1. Lending Volume

| LENDING VOLUME                                     |                          | C     | Geography: MISS | SISSIPPI      | Evalu        | ation Period: | January 2, 200 | 00 to decembe       | R 31, 2002 |            |            |                                      |
|--|--------------------------|-------|-----------------|---------------|--------------|---------------|----------------|---------------------|------------|------------|------------|--------------------------------------|
|  | % of Rated<br>Area Loans | Home  | Mortgage        | Small Loans t | o Businesses | Small Loar    | is to Farms    | Community I<br>Loan |            | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):                         | (#) in<br>MA/AA*         | #     | \$ (000's)      | #             | \$ (000's)   | #             | \$ (000's)     | #                   | \$ (000's) | #          | \$(000's)  |                                      |
| Full Review:                                       |                          |       |                 |               |              |               |                |                     |            |            |            |                                      |
| MS 01 - 09 Non-MSA Counties                        | 15.53                    | 2,003 | 119,790         | 3,061         | 131,168      | 1,088         | 85,428         | 25                  | 17,993     | 6,177      | 354,379    | 17.88                                |
| MS 02 - Jackson, MS MSA 3560                       | 15.05                    | 4,618 | 394,067         | 1,230         | 125,103      | 119           | 7,996          | 22                  | 16,246     | 5,989      | 543,412    | 15.59                                |
| Limited Review:                                    |                          |       |                 |               |              |               |                |                     |            |            |            |                                      |
| MS 04 - 03 Non-MSA Counties                        | 3.21                     | 929   | 62,961          | 281           | 10,877       | 68            | 1,911          | 0                   | 0          | 1,278      | 75,749     | 3.84                                 |
| MS 06 - 06 Non-MSA Counties                        | 9.58                     | 2,059 | 127,024         | 917           | 38,055       | 833           | 34,432         | 2                   | 29         | 3,811      | 199,540    | 8.85                                 |
| MS 07 - Hattiesburg, MS MSA 3285                   | 4.05                     | 1,200 | 100,612         | 373           | 35,178       | 35            | 1,310          | 5                   | 4,316      | 1,613      | 141,416    | 7.87                                 |
| MS 09 - Biloxi-Gulfport-Pascagoula,<br>MS MSA 0920 | 15.58                    | 5,230 | 442,218         | 942           | 46,847       | 23            | 1,399          | 2                   | 1,028      | 6,197      | 491,492    | 9.18                                 |
| MS 10 - 06 Non-MSA Counties                        | 9.47                     | 2,217 | 166,425         | 1,211         | 66,393       | 332           | 10,868         | 6                   | 3,436      | 3,766      | 247,122    | 10.69                                |
| MS 11 - 04 Non-MSA Counties                        | 7.80                     | 1,405 | 91,267          | 1,054         | 25,897       | 640           | 10,885         | 3                   | 749        | 3,102      | 128,798    | 6.86                                 |
| MS 12 - 11 Non-MSA Counties                        | 19.73                    | 3,575 | 243,709         | 2,960         | 115,611      | 1,307         | 59,070         | 7                   | 3,440      | 7,849      | 421,830    | 19.25                                |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.
\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table 2. Geographic Distribution of Home Purchase Loans

|   | URCHASE           |                 |                            | graphy: MISSIS  | _                          |                 |                            | NUARY 2, 200    |                            |                 |         |            |            |           |       |
|---|-------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|-----------|-------|
|   | Total Home<br>Loa |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography' | *     |
| MA/Assessment Area:                                 | #                 | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid       | Upp   |
| Full Review:  |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |           |       |
| MS 01 - 09 Non-MSA Counties                         | 619               | 7.20            | 3.41                       | 1.62            | 35.11                      | 17.29           | 37.50                      | 35.38           | 23.98                      | 45.72           | 13.12   | 23.81      | 9.98       | 12.00     | 15.65 |
| MS 02 - Jackson, MS MSA<br>3560                     | 2,613             | 30.39           | 9.07                       | 2.41            | 16.09                      | 10.79           | 37.70                      | 42.98           | 37.14                      | 43.82           | 7.01    | 10.63      | 6.53       | 6.80      | 7.07  |
| Limited Review:                                     |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |           |       |
| MS 04 - 03 Non-MSA Counties                         | 307               | 3.57            | 0.00                       | 0.00            | 22.67                      | 13.03           | 74.29                      | 78.18           | 3.04                       | 8.79            | 13.02   | 0.00       | 11.38      | 12.04     | 28.57 |
| MS 06 - 06 Non-MSA Counties                         | 648               | 7.54            | 0.00                       | 0.00            | 7.80                       | 2.93            | 80.51                      | 68.52           | 11.69                      | 28.55           | 12.83   | 0.00       | 5.93       | 12.41     | 15.89 |
| MS 07 - Hattiesburg, MS MSA 3285                    | 373               | 4.34            | 9.36                       | 3.22            | 7.21                       | 4.02            | 58.82                      | 46.38           | 24.62                      | 46.38           | 6.33    | 4.62       | 5.06       | 5.58      | 7.53  |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 1,857             | 21.60           | 1.68                       | 0.48            | 13.54                      | 7.97            | 66.51                      | 68.87           | 18.27                      | 22.67           | 8.84    | 3.92       | 11.58      | 9.00      | 8.02  |
| MS 10 - 06 Non-MSA Counties                         | 507               | 5.90            | 0.00                       | 0.00            | 1.11                       | 1.78            | 68.51                      | 55.23           | 30.39                      | 43.00           | 8.85    | 0.00       | 2.33       | 9.74      | 8.09  |
| MS 11 - 04 Non-MSA Counties                         | 538               | 6.26            | 1.20                       | 0.19            | 11.55                      | 4.65            | 55.86                      | 39.22           | 31.40                      | 55.95           | 12.96   | 0.00       | 8.47       | 13.57     | 13.43 |
| MS 12 - 11 Non-MSA Counties                         | 1,135             | 13.20           | 0.00                       | 0.00            | 8.71                       | 5.81            | 62.08                      | 58.24           | 29.21                      | 35.95           | 16.14   | 0.00       | 13.87      | 19.35     | 13.09 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.
\*\* Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME I                     | IVIPRUVEIVIE      | IN I                |                            | Geography       | <i>y</i> : MISSISSIPPI     |                    | Evaluation Pe              | erioa: Januar   | Y 2, 2000 TO DI            | ECEIVIBER 31, 2 | 2002    |            |              |           |       |
|---|-------------------|---------------------|----------------------------|-----------------|----------------------------|--------------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|-------|
|   | Total Improvement |                     | Low-Income                 | Geographies     |                            | e-Income<br>aphies | Middle-<br>Geogra          |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |       |
| MA/Assessment Area:                                 | #                 | % of<br>Total*<br>* | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans    | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp   |
| Full Review:  |                   |                     |                            |                 |                            |                    |                            |                 |                            |                 |         |            |              |           |       |
| MS 01 - 09 Non-MSA Counties                         | 457               | 16.67               | 3.41                       | 6.56            | 35.11                      | 33.04              | 37.50                      | 34.35           | 23.98                      | 26.04           | 15.35   | 20.00      | 13.04        | 14.51     | 20.51 |
| MS 02 - Jackson, MS MSA<br>3560                     | 347               | 12.66               | 9.07                       | 6.63            | 16.09                      | 15.85              | 37.70                      | 40.35           | 37.14                      | 37.18           | 2.76    | 2.53       | 0.67         | 3.45      | 2.90  |
| Limited Review:                                     |                   |                     |                            |                 |                            |                    |                            |                 |                            |                 |         |            |              |           |       |
| MS 04 - 03 Non-MSA Counties                         | 158               | 5.76                | 0.00                       | 0.00            | 22.67                      | 23.42              | 74.29                      | 72.78           | 3.04                       | 3.80            | 9.77    | 0.00       | 26.19        | 7.03      | 11.11 |
| MS 06 - 06 Non-MSA Counties                         | 301               | 10.98               | 0.00                       | 0.00            | 7.80                       | 4.32               | 80.51                      | 93.02           | 11.69                      | 2.66            | 5.60    | 0.00       | 1.72         | 6.92      | 0.93  |
| MS 07 - Hattiesburg, MS MSA 3285                    | 98                | 3.58                | 9.36                       | 7.14            | 7.21                       | 6.12               | 58.82                      | 54.08           | 24.62                      | 32.65           | 3.10    | 10.53      | 5.26         | 1.47      | 4.94  |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 332               | 12.11               | 1.68                       | 1.51            | 13.54                      | 14.46              | 66.51                      | 68.67           | 18.27                      | 15.36           | 2.62    | 10.00      | 2.49         | 2.80      | 1.40  |
| MS 10 - 06 Non-MSA Counties                         | 269               | 9.81                | 0.00                       | 0.00            | 1.11                       | 2.23               | 68.51                      | 66.54           | 30.39                      | 31.23           | 5.34    | 0.00       | 10.00        | 6.60      | 3.48  |
| MS 11 - 04 Non-MSA Counties                         | 260               | 9.49                | 1.20                       | 0.00            | 11.55                      | 1.15               | 55.86                      | 73.08           | 31.40                      | 25.77           | 12.59   | 0.00       | 6.45         | 15.94     | 10.10 |
| MS 12 - 11 Non-MSA Counties                         | 519               | 18.93               | 0.00                       | 0.00            | 8.71                       | 5.39               | 62.08                      | 70.13           | 29.21                      | 24.47           | 8.46    | 0.00       | 3.57         | 9.03      | 8.44  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HOME N                     | MORTGAGE | REFINANCE               | -                          | Geogra          | aphy: MISSISSIF            | PPI             | Evaluation                 | Period: JANUA   | ARY 2, 2000 TO             | DECEMBER 31,    | 2002    |            |             |            |       |
|---|----------|-------------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|-------------|------------|-------|
| MA/Assessment Area:                                 | Mort     | Home<br>gage<br>e Loans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | Geographies     | Upper-Income               | Geographies     |         | Market Sha | re (%) by G | Geography* |       |
|   | #        | % of<br>Total**         | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid        | Upp   |
| Full Review:  |          |                         |                            |                 |                            |                 |                            |                 |                            |                 |         |            |             |            |       |
| MS 01 - 09 Non-MSA Counties                         | 922      | 7.77                    | 3.41                       | 3.15            | 35.11                      | 21.91           | 37.50                      | 34.27           | 23.98                      | 40.67           | 16.50   | 27.08      | 15.62       | 12.50      | 22.02 |
| MS 02 - Jackson, MS MSA<br>3560                     | 1,656    | 13.96                   | 9.07                       | 2.66            | 16.09                      | 9.42            | 37.70                      | 33.88           | 37.14                      | 54.05           | 6.70    | 6.12       | 8.21        | 6.83       | 6.41  |
| Limited Review:                                     |          |                         |                            |                 |                            |                 |                            |                 |                            |                 |         |            |             |            |       |
| MS 04 - 03 Non-MSA Counties                         | 464      | 3.91                    | 0.00                       | 0.00            | 22.67                      | 14.66           | 74.29                      | 81.68           | 3.04                       | 3.66            | 18.90   | 0.00       | 14.62       | 19.92      | 17.24 |
| MS 06 - 06 Non-MSA Counties                         | 1,109    | 9.35                    | 0.00                       | 0.00            | 7.80                       | 4.96            | 80.51                      | 78.81           | 11.69                      | 16.23           | 14.95   | 0.00       | 16.57       | 15.60      | 12.06 |
| MS 07 - Hattiesburg, MS MSA 3285                    | 722      | 6.09                    | 9.36                       | 2.49            | 7.21                       | 4.02            | 58.82                      | 54.29           | 24.62                      | 39.20           | 11.19   | 2.11       | 8.72        | 11.87      | 11.19 |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 3,036    | 25.60                   | 1.68                       | 0.30            | 13.54                      | 7.08            | 66.51                      | 70.62           | 18.27                      | 21.97           | 13.45   | 1.85       | 11.19       | 14.17      | 12.35 |
| MS 10 - 06 Non-MSA Counties                         | 1,436    | 12.11                   | 0.00                       | 0.00            | 1.11                       | 2.79            | 68.51                      | 71.03           | 30.39                      | 26.18           | 13.74   | 0.00       | 16.50       | 16.77      | 9.25  |
| MS 11 - 04 Non-MSA Counties                         | 607      | 5.12                    | 1.20                       | 0.00            | 11.55                      | 3.29            | 55.86                      | 45.47           | 31.40                      | 51.24           | 13.24   | 0.00       | 4.10        | 13.47      | 14.30 |
| MS 12 - 11 Non-MSA Counties                         | 1,909    | 16.09                   | 0.00                       | 0.00            | 8.71                       | 5.03            | 62.08                      | 61.50           | 29.21                      | 33.47           | 17.96   | 0.00       | 16.95       | 20.87      | 14.63 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5 Geographic Distribution of Multifamily Loans

| Geographic Distribution: MULTIFA                    | AMILY |                   | (                   | Geography: MIS  | SISSIPPI         | Eval               | uation Period:   | January 2, 20   | 00 TO DECEMB     | ER 31, 2002     |         |            |             |           |       |
|---|-------|-------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------|------------------|-----------------|---------|------------|-------------|-----------|-------|
|   |       | ultifamily<br>ans | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Income    | e Geographies   | Upper-Income     | Geographies     |         | Market Sha | re (%) by G | eography* |       |
| MA/Assessment Area:                                 | #     | % of<br>Total**   | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid       | Upp   |
| Full Review:  | l l   |                   | I                   | <u>l</u>        |                  | l                  |                  |                 |                  | I               |         | I          | ı           |           |       |
| MS 01 - 09 Non-MSA Counties                         | 5     | 13.51             | 11.18               | 0.00            | 39.27            | 20.00              | 21.71            | 40.00           | 27.84            | 40.00           | 28.57   | 0.00       | 50.00       | 100.0     | 0.00  |
| MS 02 - Jackson, MS MSA<br>3560                     | 2     | 5.41              | 17.61               | 0.00            | 15.39            | 0.00               | 29.67            | 50.00           | 37.32            | 50.00           | 0.00    | 0.00       | 0.00        | 0.00      | 0.00  |
| Limited Review:                                     |       |                   |                     |                 |                  |                    |                  |                 |                  |                 |         |            |             |           |       |
| MS 04 - 03 Non-MSA Counties                         | 0     | 0.00              | 0.00                | 0.00            | 22.56            | 0.00               | 61.03            | 0.00            | 16.41            | 0.00            | 0.00    | 0.00       | 0.00        | 0.00      | 0.00  |
| MS 06 - 06 Non-MSA Counties                         | 1     | 2.70              | 0.00                | 0.00            | 19.15            | 0.00               | 56.33            | 100.00          | 24.52            | 0.00            | 25.00   | 0.00       | 0.00        | 33.33     | 0.00  |
| MS 07 - Hattiesburg, MS MSA<br>3285                 | 7     | 18.92             | 32.00               | 0.00            | 3.10             | 0.00               | 41.19            | 57.14           | 23.71            | 42.86           | 15.38   | 0.00       | 0.00        | 16.67     | 14.29 |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 5     | 13.51             | 4.61                | 0.00            | 14.38            | 0.00               | 67.27            | 80.00           | 13.74            | 20.00           | 5.77    | 0.00       | 0.00        | 5.00      | 25.00 |
| MS 10 - 06 Non-MSA Counties                         | 5     | 13.51             | 0.00                | 0.00            | 18.31            | 20.00              | 22.97            | 60.00           | 58.72            | 20.00           | 6.25    | 0.00       | 50.00       | 0.00      | 0.00  |
| MS 11 - 04 Non-MSA Counties                         | 0     | 0.00              | 1.26                | 0.00            | 31.88            | 0.00               | 27.61            | 0.00            | 39.24            | 0.00            | 0.00    | 0.00       | 0.00        | 0.00      | 0.00  |
| MS 12 - 11 Non-MSA Counties                         | 12    | 32.43             | 0.00                | 0.00            | 17.69            | 0.00               | 52.95            | 50.00           | 29.36            | 50.00           | 22.22   | 0.00       | 0.00        | 27.27     | 21.43 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

|   | Total Sma | I Business      | Low-Ir                    | ncome           | Moderate                  | -Income         | Middle-                   | Income          | Upper-l                   | ncome           |         | Market Sh | are (%) by G | eography* |      |
|---|-----------|-----------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|---------|-----------|--------------|-----------|------|
|   | Loa       | ins             | Geogra                    | aphies          | Geogra                    | phies           | Geogra                    | aphies          | Geogra                    | aphies          |         |           |              |           |      |
| MA/Assessment Area:                                 | #         | % of<br>Total** | % of<br>Businesses<br>*** | % BANK<br>Loans | Overall | Low       | Mod          | Mid       | Upp  |
| Full Review:  | '         |                 | •                         | •               |                           | •               |                           |                 | •                         |                 |         |           | •            | '         |      |
| MS 01 - 09 Non-MSA Counties                         | 3,061     | 25.45           | 3.70                      | 5.23            | 39.99                     | 27.51           | 26.70                     | 32.05           | 29.61                     | 35.22           | 10.16   | 9.95      | 10.74        | 7.24      | 16.6 |
| MS 02 - Jackson, MS MSA<br>3560                     | 1,230     | 10.23           | 24.78                     | 11.95           | 13.70                     | 5.93            | 28.93                     | 37.48           | 32.58                     | 44.63           | 1.76    | 1.90      | 1.01         | 2.15      | 1.85 |
| Limited Review:                                     |           |                 |                           |                 |                           |                 |                           |                 |                           |                 |         |           |              |           |      |
| MS 04 - 03 Non-MSA Counties                         | 281       | 2.34            | 0.00                      | 0.00            | 20.13                     | 13.88           | 73.31                     | 82.56           | 6.57                      | 3.56            | 2.29    | 0.00      | 1.98         | 2.51      | 1.60 |
| MS 06 - 06 Non-MSA Counties                         | 917       | 7.62            | 0.00                      | 0.00            | 18.19                     | 5.23            | 67.68                     | 89.86           | 14.13                     | 4.91            | 4.09    | 0.00      | 1.89         | 5.28      | 0.95 |
| MS 07 - Hattiesburg, MS MSA 3285                    | 373       | 3.10            | 12.07                     | 7.24            | 5.74                      | 4.83            | 43.46                     | 45.84           | 38.73                     | 42.09           | 3.15    | 2.64      | 4.57         | 3.01      | 3.66 |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 942       | 7.83            | 6.00                      | 0.85            | 21.18                     | 18.26           | 54.10                     | 67.20           | 18.73                     | 13.69           | 2.01    | 0.27      | 3.99         | 1.99      | 1.83 |
| MS 10 - 06 Non-MSA Counties                         | 1,211     | 10.07           | 0.00                      | 0.00            | 2.32                      | 1.82            | 48.71                     | 71.59           | 48.97                     | 26.59           | 3.46    | 0.00      | 6.17         | 5.64      | 1.66 |
| MS 11 - 04 Non-MSA Counties                         | 1,054     | 8.76            | 4.42                      | 0.28            | 41.03                     | 5.50            | 19.34                     | 63.47           | 35.22                     | 30.74           | 4.44    | 0.00      | 3.09         | 4.42      | 7.25 |
| MS 12 – 11 Non-MSA Counties                         | 2,960     | 24.61           | 0.00                      | 0.00            | 12.55                     | 5.37            | 55.93                     | 69.29           | 31.52                     | 25.34           | 8.33    | 0.00      | 3.90         | 11.61     | 5.66 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

|   | Total Sr | nall Farm       | Low-Income       | Geographies     | Moderate        | e-Income        | Middle-         | Income          | Upper-Income    | Geographies     |         | Market Sha | are (%) by ( | Geography* |       |
|---|----------|-----------------|------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|---------|------------|--------------|------------|-------|
|   | Lo       | ans             |                  | 5 1             | Geogra          |                 | Geogra          | aphies          | ''              | 5 1             |         |            | ( / 3        | 3 1 3      |       |
| MA/Assessment Area:                                 | #        | % of<br>Total** | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | Overall | Low        | Mod          | Mid        | Upp   |
| Full Review:  |          |                 |                  |                 |                 |                 |                 |                 | I I             |                 |         |            |              | I          |       |
| MS 01 - 09 Non-MSA Counties                         | 1,088    | 24.48           | 0.24             | 0.64            | 45.27           | 42.92           | 34.53           | 42.56           | 19.95           | 13.88           | 20.20   | 0.00       | 28.61        | 14.33      | 22.76 |
| MS 02 - Jackson, MS MSA<br>3560                     | 119      | 2.68            | 12.41            | 5.04            | 23.72           | 12.61           | 36.13           | 44.54           | 27.74           | 37.82           | 3.20    | 2.63       | 6.52         | 1.10       | 5.93  |
| Limited Review:                                     |          |                 |                  |                 |                 |                 |                 |                 |                 |                 |         |            |              |            |       |
| MS 04 - 03 Non-MSA Counties                         | 68       | 1.53            | 0.00             | 0.00            | 18.39           | 14.71           | 80.46           | 82.35           | 1.15            | 2.94            | 3.13    | 0.00       | 0.00         | 3.42       | 14.29 |
| MS 06 - 06 Non-MSA Counties                         | 833      | 18.74           | 0.00             | 0.00            | 8.29            | 0.24            | 85.37           | 99.40           | 6.34            | 0.36            | 22.43   | 0.00       | 5.00         | 22.94      | 0.00  |
| MS 07 - Hattiesburg, MS MSA 3285                    | 35       | 0.79            | 4.47             | 2.86            | 8.94            | 2.86            | 57.54           | 91.43           | 29.05           | 2.86            | 6.21    | 0.00       | 14.29        | 6.67       | 0.00  |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 23       | 0.52            | 3.20             | 0.00            | 13.60           | 21.74           | 61.60           | 69.57           | 21.60           | 8.70            | 3.28    | 0.00       | 0.00         | 4.44       | 0.00  |
| MS 10 - 06 Non-MSA Counties                         | 332      | 7.47            | 0.00             | 0.00            | 0.74            | 0.30            | 70.12           | 86.45           | 29.14           | 13.25           | 10.48   | 0.00       | 0.00         | 12.21      | 3.54  |
| MS 11 - 04 Non-MSA Counties                         | 640      | 14.40           | 5.97             | 0.00            | 10.45           | 3.13            | 31.34           | 86.41           | 52.24           | 10.47           | 17.10   | 0.00       | 3.08         | 18.76      | 13.79 |
| MS 12 – 11 Non-MSA Counties                         | 1,307    | 29.40           | 0.00             | 0.00            | 6.67            | 1.22            | 69.72           | 83.47           | 23.61           | 15.30           | 20.55   | 0.00       | 4.81         | 23.94      | 15.14 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8 Rorrower Distribution of Home Purchase Loans

|   |       | Home<br>e Loans | Low-Income           | Borrowers          | Moderate-Incor   | ne Borrowers        | Middle-Incom     | e Borrowers         | Upper-Income     | e Borrowers         |         | Ma    | ırket Sharı | ÷,    |       |
|---|-------|-----------------|----------------------|--------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|-------------|-------|-------|
| MA/Assessment Area:                                 | #     | % of<br>Total** | %<br>Families**<br>* | % BANK<br>Loans*** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod         | Mid   | Upp   |
| Full Review:  |       |                 |                      |                    |                  |                     |                  |                     |                  |                     |         |       |             |       |       |
| MS 01 - 09 Non-MSA Counties                         | 619   | 7.20            | 30.16                | 4.19               | 15.53            | 14.43               | 15.95            | 26.01               | 38.37            | 55.37               | 14.72   | 10.74 | 13.61       | 15.13 | 15.57 |
| MS 02 - Jackson, MS MSA<br>3560                     | 2,613 | 30.39           | 23.98                | 30.55              | 15.36            | 30.75               | 20.29            | 18.73               | 40.38            | 19.97               | 7.55    | 8.69  | 8.43        | 7.66  | 6.37  |
| Limited Review:                                     |       |                 |                      |                    |                  |                     |                  |                     |                  |                     |         |       |             |       |       |
| MS 04 - 03 Non-MSA Counties                         | 307   | 3.57            | 26.59                | 5.63               | 16.81            | 14.57               | 17.56            | 30.13               | 39.04            | 49.67               | 13.68   | 11.11 | 10.90       | 16.06 | 13.71 |
| MS 06 - 06 Non-MSA Counties                         | 648   | 7.54            | 22.91                | 4.29               | 17.63            | 15.36               | 19.22            | 27.86               | 40.24            | 52.50               | 11.58   | 8.85  | 10.24       | 10.00 | 13.62 |
| MS 07 - Hattiesburg, MS MSA 3285                    | 373   | 4.34            | 24.26                | 6.80               | 16.11            | 15.30               | 18.07            | 25.78               | 41.56            | 52.12               | 6.30    | 4.35  | 5.66        | 8.42  | 5.85  |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 1,857 | 21.60           | 22.09                | 5.65               | 17.19            | 18.04               | 21.07            | 26.94               | 39.65            | 49.37               | 9.67    | 7.69  | 10.39       | 8.86  | 10.15 |
| MS 10 - 06 Non-MSA Counties                         | 507   | 5.90            | 17.40                | 2.42               | 15.15            | 9.88                | 19.41            | 21.77               | 48.04            | 65.93               | 9.68    | 11.29 | 7.14        | 10.91 | 9.73  |
| MS 11 - 04 Non-MSA Counties                         | 538   | 6.26            | 22.19                | 5.48               | 14.70            | 12.67               | 18.60            | 23.82               | 44.51            | 58.03               | 14.72   | 7.58  | 8.22        | 14.14 | 18.12 |
| MS 12 - 11 Non-MSA Counties                         | 1,135 | 13.20           | 22.07                | 3.89               | 15.09            | 16.47               | 18.03            | 25.34               | 44.81            | 54.30               | 18.18   | 20.59 | 20.30       | 20.31 | 16.40 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.
\*\* As a percentage of loans with borrower income information available. No information was available for 4.65% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

|   |     |                      |                      |                    | 1 .              |                     |                  |                     | 1                |                     |         |      |             |       |       |
|---|-----|----------------------|----------------------|--------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|-------------|-------|-------|
|   |     | l Home<br>nent Loans | Low-Income           | Borrowers          | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma   | ırket Sharı | e*    |       |
| MA/Assessment Area:                                 | #   | % of<br>Total**      | %<br>Families**<br>* | % BANK<br>Loans*** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod         | Mid   | Upp   |
| Full Review:  |     |                      |                      |                    |                  |                     |                  |                     |                  |                     |         |      |             |       |       |
| MS 01 - 09 Non-MSA Counties                         | 457 | 16.67                | 30.16                | 10.62              | 15.53            | 20.94               | 15.95            | 25.96               | 38.37            | 42.48               | 12.19   | 9.52 | 12.31       | 8.60  | 14.91 |
| MS 02 - Jackson, MS MSA<br>3560                     | 347 | 12.66                | 23.98                | 18.11              | 15.36            | 18.90               | 20.29            | 25.20               | 40.38            | 37.80               | 2.56    | 5.19 | 2.48        | 2.42  | 1.60  |
| Limited Review:                                     |     |                      |                      |                    |                  |                     |                  |                     |                  |                     |         |      |             |       |       |
| MS 04 - 03 Non-MSA Counties                         | 158 | 5.76                 | 26.59                | 7.19               | 16.81            | 17.27               | 17.56            | 15.83               | 39.04            | 59.71               | 8.27    | 4.55 | 12.50       | 4.62  | 8.66  |
| MS 06 - 06 Non-MSA Counties                         | 301 | 10.98                | 22.91                | 18.75              | 17.63            | 18.75               | 19.22            | 23.75               | 40.24            | 38.75               | 5.12    | 5.13 | 7.58        | 5.24  | 3.97  |
| MS 07 - Hattiesburg, MS MSA 3285                    | 98  | 3.58                 | 24.26                | 12.94              | 16.11            | 23.53               | 18.07            | 21.18               | 41.56            | 42.35               | 2.87    | 5.88 | 5.36        | 2.90  | 1.29  |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 332 | 12.11                | 22.09                | 9.72               | 17.19            | 17.36               | 21.07            | 29.86               | 39.65            | 43.06               | 2.25    | 1.88 | 2.62        | 2.15  | 2.24  |
| MS 10 - 06 Non-MSA Counties                         | 269 | 9.81                 | 17.40                | 6.61               | 15.15            | 13.22               | 19.41            | 15.70               | 48.04            | 64.46               | 5.32    | 4.55 | 8.33        | 7.29  | 4.18  |
| MS 11 - 04 Non-MSA Counties                         | 260 | 9.49                 | 22.19                | 11.76              | 14.70            | 19.00               | 18.60            | 23.98               | 44.51            | 45.25               | 9.77    | 8.82 | 16.28       | 8.93  | 8.13  |
| MS 12 - 11 Non-MSA Counties                         | 519 | 18.93                | 22.07                | 9.68               | 15.09            | 17.74               | 18.03            | 28.34               | 44.81            | 44.24               | 7.60    | 4.04 | 8.13        | 13.69 | 5.48  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.
\*\* As a percentage of loans with borrower income information available. No information was available for 18.21% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Table 10. Borrower Dis                              | SUIDULION OF | nome wort                 | gage Remiance L  | .04115            |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
|---|--------------|---------------------------|------------------|-------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|------------|-------|-------|
| Borrower Distribution: HOME MO                      | ORTGAGE RI   | EFINANCE                  |                  | Geog              | raphy: MISSISSI  | PPI                 | Evaluation       | Period: JANUA       | ARY 2, 2000 TO   | DECEMBER 31,        | 2002    |       |            |       |       |
| MA/Assessment Area:                                 | Mort         | Home<br>tgage<br>ce Loans | Low-Income       | Borrowers         | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | arket Shar | e*    |       |
|   | #            | % of<br>Total**           | %<br>Families*** | % BANK<br>Loans** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid   | Upp   |
| Full Review:  |              | <u> </u>                  |                  | <u> </u>          |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
| MS 01 - 09 Non-MSA Counties                         | 922          | 7.77                      | 30.16            | 3.60              | 15.53            | 9.57                | 15.95            | 26.69               | 38.37            | 60.14               | 18.30   | 10.08 | 13.04      | 24.96 | 17.43 |
| MS 02 - Jackson, MS MSA<br>3560                     | 1,656        | 13.96                     | 23.98            | 6.45              | 15.36            | 19.21               | 20.29            | 25.06               | 40.38            | 49.28               | 6.08    | 4.59  | 7.15       | 6.47  | 5.75  |
| Limited Review:                                     |              |                           |                  |                   |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
| MS 04 - 03 Non-MSA Counties                         | 464          | 3.91                      | 26.59            | 0.90              | 16.81            | 10.11               | 17.56            | 21.12               | 39.04            | 67.87               | 20.04   | 0.00  | 13.97      | 22.71 | 21.29 |
| MS 06 - 06 Non-MSA Counties                         | 1,109        | 9.35                      | 22.91            | 5.58              | 17.63            | 12.92               | 19.22            | 23.51               | 40.24            | 57.99               | 16.16   | 15.52 | 14.64      | 16.69 | 16.36 |
| MS 07 - Hattiesburg, MS MSA<br>3285                 | 722          | 6.09                      | 24.26            | 6.64              | 16.11            | 15.08               | 18.07            | 25.34               | 41.56            | 52.94               | 11.34   | 15.38 | 13.76      | 14.42 | 9.51  |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 3,036        | 25.60                     | 22.09            | 6.36              | 17.19            | 16.54               | 21.07            | 27.31               | 39.65            | 49.79               | 15.02   | 14.53 | 15.79      | 16.73 | 13.99 |
| MS 10 - 06 Non-MSA Counties                         | 1,436        | 12.11                     | 17.40            | 2.85              | 15.15            | 11.18               | 19.41            | 20.37               | 48.04            | 65.60               | 15.98   | 14.89 | 20.41      | 17.41 | 15.04 |
| MS 11 - 04 Non-MSA Counties                         | 607          | 5.12                      | 22.19            | 3.43              | 14.70            | 8.84                | 18.60            | 23.47               | 44.51            | 64.26               | 13.68   | 11.11 | 11.17      | 15.09 | 13.83 |
| MS 12 - 11 Non-MSA Counties                         | 1,909        | 16.09                     | 22.07            | 3.26              | 15.09            | 12.57               | 18.03            | 23.01               | 44.81            | 61.15               | 20.13   | 15.43 | 25.51      | 22.45 | 18.76 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 1.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 6.32% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table11. Borrower Distribution of Small Loans to Businesses

| Borrower Distribution: SMALL LC                     | ANS TO BU | JSINESSES                |                       | Geography: MI       | SSISSIPPI         | Evaluation Period: JANUAR          | Y 2, 2000 TO DECEMBER 31, 2002 |       |                         |
|---|-----------|--------------------------|-----------------------|---------------------|-------------------|------------------------------------|--------------------------------|-------|-------------------------|
|   |           | nall Loans to<br>inesses | Businesses With I     | •                   | Loa               | ns by Original Amount Regardless c | of Business Size               | Ma    | rket Share*             |
|   | #         | % of<br>Total**          | % of<br>Businesses*** | % BANK<br>Loans**** | \$100,000 or less | >\$100,000 to \$250,000            | > \$250,000 to \$1,000,000     | All   | Rev\$ 1 Million or Less |
| MA/Assessment Area:                                 |           |                          |                       |                     |                   |                                    |                                |       |                         |
| Full Review:  |           |                          |                       |                     |                   |                                    |                                |       |                         |
| MS 01 - 09 Non-MSA Counties                         | 3,061     | 25.45                    | 57.02                 | 84.19               | 91.57             | 5.33                               | 3.10                           | 10.16 | 13.08                   |
| MS 02 - Jackson, MS MSA<br>3560                     | 1,230     | 10.23                    | 58.26                 | 69.35               | 77.07             | 11.30                              | 11.63                          | 1.76  | 2.08                    |
| Limited Review:                                     |           |                          |                       |                     |                   |                                    |                                |       |                         |
| MS 04 - 03 Non-MSA Counties                         | 281       | 2.34                     | 60.20                 | 81.14               | 91.81             | 5.69                               | 2.49                           | 2.29  | 3.30                    |
| MS 06 - 06 Non-MSA Counties                         | 917       | 7.62                     | 60.61                 | 77.64               | 91.82             | 4.91                               | 3.27                           | 4.09  | 5.38                    |
| MS 07 - Hattiesburg, MS MSA 3285                    | 373       | 3.10                     | 59.36                 | 80.16               | 79.89             | 7.77                               | 12.33                          | 3.15  | 5.09                    |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 942       | 7.83                     | 61.34                 | 85.56               | 88.96             | 6.79                               | 4.25                           | 2.01  | 3.39                    |
| MS 10 - 06 Non-MSA Counties                         | 1,211     | 10.07                    | 59.22                 | 84.97               | 88.11             | 6.44                               | 5.45                           | 3.46  | 4.80                    |
| MS 11 - 04 Non-MSA Counties                         | 1,054     | 8.76                     | 58.84                 | 88.99               | 96.30             | 2.18                               | 1.52                           | 4.44  | 6.45                    |
| MS 12 - 11 Non-MSA Counties                         | 2,960     | 24.61                    | 60.15                 | 86.62               | 92.60             | 4.70                               | 2.70                           | 8.33  | 10.07                   |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 5.59% of small loans to businesses originated and purchased by the bank.

Table 12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMALL LC                     | DANS TOFA            | RMS                   |                             | Geography: MISS     | SISSIPPI          | Evaluation Period: JANUARY 2       | 2, 2000 TO DECEMBER 31, 2002 |       |                         |
|---|----------------------|-----------------------|-----------------------------|---------------------|-------------------|------------------------------------|------------------------------|-------|-------------------------|
|   |                      | nall Loans to<br>arms | Farms With Rev<br>million o |                     | L                 | oans by Original Amount Regardless | s of Farm Size               | Mai   | rket Share*             |
| MA/Assessment Area:                                 | #                    | % of<br>Total**       | % of Farms***               | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000   | All   | Rev\$ 1 Million or Less |
| Full Review:  | `nunties 1.088 24.48 |                       |                             |                     | l l               |                                    |                              |       |                         |
| MS 01 - 09 Non-MSA Counties                         | · ·                  |                       | 87.43                       | 83.36               | 76.56             | 14.89                              | 8.55                         | 20.20 | 21.57                   |
| MS 02 - Jackson, MS MSA<br>3560                     | 119                  | 2.68                  | 89.23                       | 91.60               | 79.83             | 17.65                              | 2.52                         | 3.20  | 3.23                    |
| Limited Review:                                     |                      |                       |                             |                     | <u> </u>          |                                    |                              |       |                         |
| MS 04 - 03 Non-MSA Counties                         | 68                   | 1.53                  | 91.57                       | 91.18               | 94.12             | 5.88                               | 0.00                         | 3.13  | 3.65                    |
| MS 06 - 06 Non-MSA Counties                         | 833                  | 18.74                 | 90.00                       | 90.76               | 89.92             | 5.04                               | 5.04                         | 22.43 | 22.02                   |
| MS 07 - Hattiesburg, MS MSA 3285                    | 35                   | 0.79                  | 84.36                       | 100.00              | 97.14             | 2.86                               | 0.00                         | 6.21  | 6.92                    |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 23                   | 0.52                  | 89.60                       | 91.30               | 82.61             | 13.04                              | 4.35                         | 3.28  | 4.08                    |
| MS 10 - 06 Non-MSA Counties                         | 332                  | 7.47                  | 93.33                       | 90.06               | 93.98             | 4.82                               | 1.20                         | 10.48 | 10.25                   |
| MS 11 - 04 Non-MSA Counties                         | 640                  | 14.40                 | 89.55                       | 95.31               | 97.19             | 2.19                               | 0.63                         | 17.10 | 16.69                   |
| MS 12 - 11 Non-MSA Counties                         | 1,307                | 29.40                 | 91.17                       | 90.59               | 90.05             | 6.89                               | 3.06                         | 20.55 | 20.25                   |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 5.29% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS                              |              | Geograph     | ıy: MISSISSIPPI | Evaluation 1   | Period: DECEMBER 31, | 1999 TO DECEMBER 31, 2 | 003        |              |             |
|--|--------------|--------------|-----------------|----------------|----------------------|------------------------|------------|--------------|-------------|
|  | Prior Period | Investments* | Current Perio   | od Investments |                      | Total Investments      |            | Unfunded Cor | nmitments** |
| MA/Assessment Area:                                | #            | \$(000's)    | #               | \$(000's)      | #                    | \$(000's)              | % of Total | #            | \$(000's)   |
| Full Review:                                       |              |              |                 |                |                      |                        |            |              |             |
| MS 01 - 09 Non-MSA Counties                        | 5            | 206          | 18              | 1,036          | 23                   | 1,242                  | 13.22      | 0            | (           |
| MS 02 - Jackson, MS MSA 3560                       | 8            | 2,034        | 54              | 224            | 62                   | 2,258                  | 24.03      | 0            | (           |
| Limited Review:                                    |              |              |                 |                | -                    |                        | 1          | -            |             |
| MS 04 - 03 Non-MSA Counties                        | 2            | 1            | 1               | 2              | 3                    | 3                      | 0.03       | 0            | (           |
| MS 06 - 06 Non-MSA Counties                        | 3            | 37           | 8               | 9              | 11                   | 46                     | 0.49       | 0            | (           |
| MS 07 - Hattiesburg, MS MSA 3285                   | 3            | 47           | 15              | 100            | 18                   | 147                    | 1.56       | 0            | (           |
| MS 09 - Biloxi-Gulfport-Pascagoula,<br>MS MSA 0920 | 3            | 26           | 8               | 16             | 11                   | 42                     | 0.45       | 0            | (           |
| MS 10 - 06 Non-MSA Counties                        | 2            | 1            | 27              | 5,615          | 29                   | 5,616                  | 59.76      | 0            | (           |
| MS 11 - 04 Non-MSA Counties                        | 2            | 1            | 5               | 4              | 7                    | 5                      | 0.05       | 0            | (           |
| MS 12 - 11 Non-MSA Counties                        | 2            | 1            | 13              | 38             | 15                   | 39                     | 0.41       | 0            |             |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH                              | DELIVERY SY               | STEM AND B   | BRANCH OPEN               | IINGS/CLOS | SINGS                      | Geog  | raphy: MISS | SISSIPPI           | Ev                 | aluation P  | e <b>riod</b> : JANl | Jary 2, 200            | 00 TO DECE | MBER 31, 20 | 002          |              |        |
|---|---------------------------|--------------|---------------------------|------------|----------------------------|-------|-------------|--------------------|--------------------|-------------|----------------------|------------------------|------------|-------------|--------------|--------------|--------|
|   | Deposits                  |              |                           | Branch     | nes                        |       |             |                    | Bra                | anch Openir | 5                    |                        |            |             | Popul        |              |        |
| MA/Assessment Area:                                 | % of<br>Rated             | # of<br>BANK | % of<br>Rated             |            | ocation of l<br>come of Ge |       |             | # of               | # of               | Net ch      | nange in Loc<br>(+   | ation of Bra<br>or - ) | nches      | % of Po     | pulation wit | hin Each Geo | graphy |
|   | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low        | Mod                        | Mid   | Upp         | Branch<br>Openings | Branch<br>Closings | Low         | Mod                  | Mid                    | Upp        | Low         | Mod          | Mid          | Upp    |
| Full Review:  |                           |              |                           |            |                            |       |             |                    |                    |             |                      |                        |            |             |              |              |        |
| MS 01 - 09 Non-MSA<br>Counties                      | 17.88                     | 22           | 20                        | 4.55       | 36.36                      | 27.27 | 31.82       | 0                  | 6                  | -1          | -3                   | -2                     | 0          | 5.20        | 41.12        | 34.10        | 19.58  |
| MS 02 - Jackson, MS MSA<br>3560                     | 15.59                     | 19           | 17                        | 15.79      | 5.26                       | 36.84 | 42.11       | 1                  | 2                  | 0           | -1                   | 0                      | 0          | 15.18       | 18.33        | 34.18        | 32.31  |
| Limited Review:                                     |                           |              |                           |            |                            |       |             |                    |                    |             |                      |                        |            |             |              |              |        |
| MS 04 - 03 Non-MSA<br>Countiguous Counties          | 3.84                      | 4            | 4                         | 0.00       | 25.00                      | 50.00 | 25.00       | 0                  | 1                  | 0           | 0                    | -1                     | 0          | 0.00        | 23.90        | 73.10        | 3.00   |
| MS 06 - 06 Non-MSA<br>Contiguous Counties           | 8.85                      | 9            | 8                         | 0.00       | 22.22                      | 66.67 | 11.11       | 0                  | 2                  | 0           | 0                    | -2                     | 0          | 0.00        | 9.57         | 78.90        | 11.52  |
| MS 07 - Hattiesburg, MS<br>MSA 3285                 | 7.87                      | 5            | 5                         | 20.00      | 0.00                       | 20.00 | 60.00       | 0                  | 0                  | 0           | 0                    | 0                      | 0          | 17.42       | 6.76         | 52.17        | 23.64  |
| MS 09 - Biloxi-Gulfport-<br>Pascagoula, MS MSA 0920 | 9.18                      | 10           | 9                         | 10.00      | 10.00                      | 60.00 | 20.00       | 0                  | 2                  | 0           | -1                   | 0                      | -1         | 2.41        | 17.27        | 64.89        | 15.38  |
| MS 10 - 06 Non-MSA<br>Contiguous Counties           | 10.69                     | 10           | 9                         | 0.00       | 10.00                      | 50.00 | 40.00       | 0                  | 2                  | 0           | 0                    | -1                     | -1         | 0.00        | 4.61         | 63.47        | 31.91  |
| MS 11 - 04 Non-MSA<br>Contiguous Counties           | 6.86                      | 9            | 8                         | 0.00       | 22.22                      | 66.67 | 11.11       | 0                  | 2                  | 0           | 0                    | -2                     | 0          | 2.19        | 15.35        | 53.06        | 29.41  |
| MS 12 - 11 Non-MSA<br>Contiguous Counties           | 19.25                     | 21           | 19                        | 0.00       | 4.76                       | 71.43 | 23.81       | 1                  | 3                  | 0           | -2                   | -1                     | 1          | 0.00        | 11.27        | 60.59        | 28.15  |

Table 1. Lending Volume

| LENDING VOLUME                           |                          | G      | eography: MISS | SOURI         | Evaluat      | ion Period: JAI | NUARY 2, 2000 | TO DECEMBER         | 31, 2002   |            |            |                                      |
|--|--------------------------|--------|----------------|---------------|--------------|-----------------|---------------|---------------------|------------|------------|------------|--------------------------------------|
|  | % of Rated<br>Area Loans | Home M | lortgage       | Small Loans t | o Businesses | Small Loan      | s to Farms    | Community [<br>Loan |            | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):               | (#) in<br>MA/AA*         | #      | \$ (000's)     | #             | \$ (000's)   | #               | \$ (000's)    | #                   | \$ (000's) | #          | \$(000's)  |                                      |
| Full Review:                             |                          |        |                |               |              |                 |               |                     |            |            |            |                                      |
| MO 04 - Columbia, MO<br>MSA 1740         | 12.60                    | 1,259  | 133,063        | 231           | 26,367       | 10              | 837           | 4                   | 3,179      | 1,504      | 163,446    | 7.50                                 |
| MO 05 - Part Springfield, MO<br>MSA 7920 | 11.60                    | 1,010  | 90,192         | 358           | 35,932       | 17              | 1,817         | 0                   | 0          | 1,385      | 127,941    | 10.73                                |
| Limited Review:                          |                          |        |                |               |              |                 |               |                     |            |            |            |                                      |
| MO 02 - 09 Non-MSA Counties              | 50.93                    | 1,600  | 112,684        | 2,298         | 100,413      | 2,178           | 112,887       | 3                   | 1,194      | 6,079      | 327,178    | 52.72                                |
| MO 06 - 03 Non-MSA Counties              | 2.48                     | 248    | 18,195         | 29            | 3,921        | 19              | 630           | 0                   | 0          | 296        | 22,746     | 3.85                                 |
| MO 07 - 01 Non-MSA County                | 2.03                     | 145    | 9,492          | 79            | 3,839        | 18              | 646           | 0                   | 0          | 242        | 13,977     | 4.21                                 |
| MO 08 - 01 Non-MSA County                | 5.69                     | 394    | 40,233         | 275           | 33,054       | 9               | 375           | 1                   | 122        | 679        | 73,784     | 7.57                                 |
| MO 09 - 09 Non-MSA Counties              | 14.66                    | 1,666  | 134,539        | 77            | 12,444       | 7               | 484           | 0                   | 0          | 1,750      | 147,467    | 13.41                                |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.

\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME PUR           | PHASE |                     | Geo                        | graphy: MISSO   | UKI                        | Evaluatio       | on Period: JANI            | JARY 2, 2000    | O DECEMBER                 | 31, 2002        |         |            |            |           |       |
|---|-------|---------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|-----------|-------|
|   |       | ne Purchase<br>Dans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography' | k     |
| MA/Assessment Area:                         | #     | % of<br>Total**     | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid       | Upp   |
| Full Review:                                |       |                     |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |           |       |
| MO 04 - Columbia, MO MSA 1740               | 467   | 22.32               | 2.42                       | 1.71            | 10.30                      | 11.56           | 63.43                      | 67.88           | 23.85                      | 18.84           | 5.62    | 0.00       | 7.99       | 5.18      | 6.24  |
| MO 05 - Part of Springfield, MO<br>MSA 7920 | 318   | 15.20               | 0.05                       | 0.31            | 16.68                      | 9.12            | 60.93                      | 74.21           | 22.34                      | 16.35           | 1.22    | 0.00       | 1.10       | 1.37      | 0.86  |
| Limited Review:                             |       |                     |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |           |       |
| MO 02 - 09 Non-MSA Counties                 | 429   | 20.51               | 0.00                       | 0.00            | 11.06                      | 6.53            | 55.78                      | 57.11           | 33.17                      | 36.36           | 5.69    | 0.00       | 9.29       | 7.04      | 4.09  |
| MO 06 - 03 Non-MSA Counties                 | 101   | 4.83                | 0.00                       | 0.00            | 10.28                      | 12.87           | 89.72                      | 87.13           | 0.00                       | 0.00            | 2.52    | 0.00       | 5.38       | 2.11      | 0.00  |
| MO 07 - 01 Non-MSA County                   | 51    | 2.44                | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 1.83    | 0.00       | 0.00       | 1.83      | 0.00  |
| MO 08 - 01 Non-MSA County                   | 172   | 8.22                | 0.00                       | 0.00            | 12.37                      | 5.81            | 59.99                      | 38.37           | 27.64                      | 55.81           | 4.82    | 0.00       | 3.90       | 4.28      | 5.57  |
| MO 09 - 09 Non-MSA Counties                 | 554   | 26.48               | 0.46                       | 0.18            | 0.00                       | 0.00            | 55.58                      | 34.12           | 43.96                      | 65.70           | 8.42    | 0.00       | 0.00       | 5.22      | 12.91 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME               | MPROVEME | ENT               |                            | Geography       | y: MISSOURI                | E               | valuation Peri             | od: JANUARY 2   | 2, 2000 TO DEC             | EMBER 31, 200   | )2      |            |              |           |       |
|---|----------|-------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|-------|
|   |          | Home<br>ent Loans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-<br>Geogra          |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |       |
| MA/Assessment Area:                         | #        | % of<br>Total**   | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp   |
| Full Review:                                |          |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |       |
| MO 04 - Columbia, MO MSA<br>1740            | 38       | 7.28              | 2.42                       | 0.00            | 10.30                      | 21.05           | 63.43                      | 55.26           | 23.85                      | 23.68           | 4.00    | 0.00       | 12.50        | 1.12      | 7.14  |
| MO 05 - Part of Springfield,<br>MO MSA 7920 | 59       | 11.30             | 0.05                       | 0.00            | 16.68                      | 6.78            | 60.93                      | 83.05           | 22.34                      | 10.17           | 1.04    | 0.00       | 0.00         | 1.62      | 0.00  |
| Limited Review:                             |          |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |       |
| MO 02 - 09 Non-MSA Counties                 | 242      | 46.36             | 0.00                       | 0.00            | 11.06                      | 6.61            | 55.78                      | 60.74           | 33.17                      | 32.64           | 15.85   | 0.00       | 20.00        | 18.13     | 12.84 |
| MO 06 - 03 Non-MSA Counties                 | 17       | 3.26              | 0.00                       | 0.00            | 10.28                      | 0.00            | 89.72                      | 100.00          | 0.00                       | 0.00            | 1.08    | 0.00       | 0.00         | 1.28      | 0.00  |
| MO 07 - 01 Non-MSA County                   | 14       | 2.68              | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |
| MO 08 - 01 Non-MSA County                   | 23       | 4.41              | 0.00                       | 0.00            | 12.37                      | 13.04           | 59.99                      | 43.48           | 27.64                      | 43.48           | 2.04    | 0.00       | 0.00         | 2.56      | 0.00  |
| MO 09 - 09 Non-MSA Counties                 | 129      | 24.71             | 0.46                       | 0.78            | 0.00                       | 0.00            | 55.58                      | 51.16           | 43.96                      | 48.06           | 2.30    | 0.00       | 0.00         | 2.44      | 2.04  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HOME               | IVIURTGAGI | E KEFINANU                | ·E                         | Geogra          | aphy: MISSOURI             |                    | Evaluation P               | eriou: Januar   | / 2, 2000 TO DE            | CEIVIBER 31, 20 | 002     |            |              |            |       |
|---|------------|---------------------------|----------------------------|-----------------|----------------------------|--------------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|------------|-------|
| MA/Assessment Area:                         | Mor        | Home<br>tgage<br>ce Loans | Low-Income                 | Geographies     | Moderate<br>Geogra         | e-Income<br>aphies | Middle-Income              | Geographies     | Upper-Income               | Geographies     |         | Market Sha | are (%) by 0 | Geography* |       |
|   | #          | % of<br>Total**           | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans    | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid        | Upp   |
| Full Review:                                |            |                           |                            |                 |                            |                    |                            |                 |                            |                 |         |            |              |            |       |
| MO 04 - Columbia, MO MSA<br>1740            | 750        | 20.41                     | 2.42                       | 0.40            | 10.30                      | 7.07               | 63.43                      | 73.87           | 23.85                      | 18.67           | 5.98    | 0.00       | 6.55         | 6.92       | 3.95  |
| MO 05 - Part of Springfield,<br>MO MSA 7920 | 629        | 17.12                     | 0.05                       | 0.00            | 16.68                      | 5.25               | 60.93                      | 70.27           | 22.34                      | 24.48           | 2.00    | 0.00       | 1.46         | 2.19       | 1.74  |
| Limited Review:                             |            |                           |                            |                 |                            |                    |                            |                 |                            |                 |         |            |              |            |       |
| MO 02 - 09 Non-MSA Counties                 | 912        | 24.82                     | 0.00                       | 0.00            | 11.06                      | 2.63               | 55.78                      | 50.44           | 33.17                      | 46.93           | 10.18   | 0.00       | 3.32         | 11.74      | 9.41  |
| MO 06 - 03 Non-MSA Counties                 | 130        | 3.54                      | 0.00                       | 0.00            | 10.28                      | 7.69               | 89.72                      | 92.31           | 0.00                       | 0.00            | 2.83    | 0.00       | 2.07         | 2.93       | 0.00  |
| MO 07 - 01 Non-MSA County                   | 79         | 2.15                      | 0.00                       | 0.00            | 0.00                       | 0.00               | 100.00                     | 100.00          | 0.00                       | 0.00            | 3.42    | 0.00       | 0.00         | 3.42       | 0.00  |
| MO 08 - 01 Non-MSA County                   | 196        | 5.33                      | 0.00                       | 0.00            | 12.37                      | 8.16               | 59.99                      | 42.86           | 27.64                      | 48.98           | 6.77    | 0.00       | 9.17         | 5.28       | 8.41  |
| MO 09 - 09 Non-MSA Counties                 | 979        | 26.64                     | 0.46                       | 0.41            | 0.00                       | 0.00               | 55.58                      | 41.27           | 43.96                      | 58.32           | 10.29   | 22.22      | 0.00         | 7.28       | 13.87 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.
\*\* Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5 Geographic Distribution of Multifamily Loans

|   |    | lultifamily<br>ans | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Income    | e Geographies   | Upper-I<br>Geogra |                 | M       | larket Shai | re (%) by G | Geography* |       |
|---|----|--------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------|-------------------|-----------------|---------|-------------|-------------|------------|-------|
| MA/Assessment Area:                         | #  | % of<br>Total**    | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units***  | % BANK<br>Loans | Overall | Low         | Mod         | Mid        | Upp   |
| Full Review:                                |    |                    |                     |                 |                  | <u>I</u>           |                  |                 |                   |                 |         |             |             |            |       |
| MO 04 - Columbia, MO MSA<br>1740            | 4  | 12.12              | 24.73               | 0.00            | 37.73            | 25.00              | 27.90            | 50.00           | 9.64              | 25.00           | 12.50   | 0.00        | 16.67       | 0.00       | 100.0 |
| MO 05 - Part of Springfield,<br>MO MSA 7920 | 4  | 12.12              | 5.75                | 0.00            | 28.02            | 50.00              | 56.39            | 50.00           | 9.84              | 0.00            | 2.22    | 0.00        | 0.00        | 4.00       | 0.0   |
| Limited Review:                             |    |                    |                     |                 |                  |                    |                  |                 |                   |                 |         |             |             |            |       |
| MO 02 - 09 Non-MSA Counties                 | 17 | 51.52              | 0.00                | 0.00            | 18.76            | 5.88               | 46.17            | 29.41           | 35.07             | 64.71           | 50.00   | 0.00        | 0.00        | 50.00      | 62.5  |
| MO 06 - 03 Non-MSA Counties                 | 0  | 0.00               | 0.00                | 0.00            | 7.64             | 0.00               | 92.36            | 0.00            | 0.00              | 0.00            | 0.00    | 0.00        | 0.00        | 0.00       | 0.0   |
| MO 07 - 01 Non-MSA County                   | 1  | 3.03               | 0.00                | 0.00            | 0.00             | 0.00               | 100.00           | 100.00          | 0.00              | 0.00            | 0.00    | 0.00        | 0.00        | 0.00       | 0.0   |
| MO 08 - 01 Non-MSA County                   | 3  | 9.09               | 0.00                | 0.00            | 0.46             | 0.00               | 40.67            | 33.33           | 58.87             | 66.67           | 100.00  | 0.00        | 0.00        | 100.00     | 100.0 |
| MO 09 - 09 Non-MSA Counties                 | 4  | 12.12              | 10.15               | 0.00            | 0.00             | 0.00               | 56.65            | 25.00           | 33.21             | 75.00           | 16.67   | 0.00        | 0.00        | 12.50      | 20.0  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

|   |         |                 | 1                         |                 |                           |                 |                           |                 | 1                         |                 |         |           |              |           |       |
|---|---------|-----------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|---------------------------|-----------------|---------|-----------|--------------|-----------|-------|
|   |         | Small           | Low-Income                | Geographies     | Moderate                  | e-Income        | Middle-                   | Income          | Upper-I                   |                 |         | Market Sh | are (%) by G | eography* |       |
|   | Busines | s Loans         |                           |                 | Geogra                    | aphies          | Geogra                    | aphies          | Geogra                    | aphies          |         |           |              |           |       |
| MA/Assessment Area:                         | #       | % of<br>Total** | % of<br>Businesses<br>*** | % BANK<br>Loans | Overall | Low       | Mod          | Mid       | Upp   |
| Full Review:                                |         | •               |                           |                 |                           |                 |                           |                 |                           |                 |         |           |              |           |       |
| MO 04 - Columbia, MO MSA<br>1740            | 231     | 6.90            | 22.39                     | 26.41           | 13.16                     | 9.52            | 50.34                     | 54.55           | 14.11                     | 9.52            | 1.05    | 0.73      | 1.07         | 1.19      | 1.13  |
| MO 05 - Part of Springfield,<br>MO MSA 7920 | 358     | 10.70           | 5.51                      | 2.79            | 15.46                     | 6.15            | 60.73                     | 71.79           | 18.29                     | 19.27           | 1.18    | 1.90      | 0.50         | 1.58      | 0.63  |
| Limited Review:                             |         |                 |                           |                 |                           |                 |                           |                 |                           |                 |         |           |              |           |       |
| MO 02 - 09 Non-MSA Counties                 | 2,298   | 68.66           | 0.00                      | 0.00            | 11.14                     | 4.79            | 49.49                     | 49.65           | 39.36                     | 45.56           | 9.35    | 0.00      | 5.01         | 11.15     | 10.38 |
| MO 06 - 03 Non-MSA Counties                 | 29      | 0.87            | 0.00                      | 0.00            | 10.04                     | 3.45            | 89.96                     | 96.55           | 0.00                      | 0.00            | 0.23    | 0.00      | 0.00         | 0.29      | 0.00  |
| MO 07 - 01 Non-MSA County                   | 79      | 2.36            | 0.00                      | 0.00            | 0.00                      | 0.00            | 100.00                    | 100.00          | 0.00                      | 0.00            | 2.92    | 0.00      | 0.00         | 3.44      | 0.00  |
| MO 08 - 01 Non-MSA County                   | 275     | 8.22            | 0.00                      | 0.00            | 5.84                      | 6.18            | 37.75                     | 42.55           | 56.41                     | 51.27           | 4.53    | 0.00      | 6.25         | 7.49      | 3.92  |
| MO 09 - 09 Non-MSA Counties                 | 77      | 2.30            | 6.08                      | 0.00            | 0.00                      | 0.00            | 59.03                     | 38.96           | 34.87                     | 61.04           | 0.23    | 0.00      | 0.00         | 0.16      | 0.3   |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

|   |       | mall Farm<br>Dans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra | Income<br>aphies | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |      |
|---|-------|-------------------|------------------|-----------------|--------------------|-----------------|-------------------|------------------|-----------------|-----------------|---------|-----------|--------------|------------|------|
| MA/Assessment Area:                         | #     | % of<br>Total**   | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans  | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp  |
| Full Review:                                | ı     |                   |                  |                 |                    |                 |                   |                  |                 |                 |         | I         |              |            |      |
| MO 04 - Columbia, MO MSA<br>1740            | 10    | 0.44              | 2.62             | 10.00           | 5.24               | 0.00            | 76.90             | 70.00            | 15.24           | 20.00           | 2.13    | 16.67     | 0.00         | 1.52       | 4.0  |
| MO 05 - Part of Springfield, MO<br>MSA 7920 | 17    | 0.75              | 0.56             | 0.00            | 7.06               | 0.00            | 70.34             | 82.35            | 22.03           | 17.65           | 0.70    | 0.00      | 0.00         | 0.80       | 0.0  |
| Limited Review:                             |       |                   |                  |                 |                    |                 |                   |                  |                 |                 |         |           |              |            |      |
| MO 02 - 09 Non-MSA Counties                 | 2,178 | 96.46             | 0.00             | 0.00            | 7.09               | 6.43            | 65.17             | 69.74            | 27.74           | 23.83           | 41.17   | 0.00      | 45.28        | 45.00      | 33.4 |
| MO 06 - 03 Non-MSA Counties                 | 19    | 0.84              | 0.00             | 0.00            | 13.16              | 0.00            | 86.84             | 100.00           | 0.00            | 0.00            | 0.65    | 0.00      | 0.00         | 0.69       | 0.0  |
| MO 07 - 01 Non-MSA County                   | 18    | 0.80              | 0.00             | 0.00            | 0.00               | 0.00            | 100.00            | 100.00           | 0.00            | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.0  |
| MO 08 - 01 Non-MSA County                   | 9     | 0.40              | 0.00             | 0.00            | 7.44               | 11.11           | 73.55             | 44.44            | 19.01           | 44.44           | 9.09    | 0.00      | 0.00         | 6.25       | 20.0 |
| MO 09 - 09 Non-MSA Counties                 | 7     | 0.31              | 0.39             | 0.00            | 0.00               | 0.00            | 60.09             | 71.43            | 39.52           | 28.57           | 0.24    | 0.00      | 0.00         | 0.18       | 0.4  |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Borrower Distribution: HOME F               | PURCHASE |                  |                  | Geography:          | MISSOURI         | Eva                 | uation Period:   | January 2, 20       | 00 TO DECEMB     | ER 31, 2002         |         |       |           |      |      |
|---|----------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|-----------|------|------|
|   |          | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | ne Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | rket Shar | e*   |      |
| MA/Assessment Area:                         | #        | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod       | Mid  | Upp  |
| Full Review:                                |          | •                |                  | •                   |                  |                     |                  |                     |                  |                     |         |       | •         | •    |      |
| MO 04 - Columbia, MO MSA<br>1740            | 467      | 22.32            | 19.20            | 11.89               | 18.49            | 27.97               | 23.20            | 30.84               | 39.11            | 29.30               | 6.06    | 6.71  | 7.59      | 4.98 | 5.53 |
| MO 05 - Part of Springfield,<br>MO MSA 7920 | 318      | 15.20            | 17.63            | 10.40               | 18.31            | 19.13               | 24.54            | 28.19               | 39.51            | 42.28               | 1.46    | 1.22  | 1.00      | 1.77 | 1.71 |
| Limited Review:                             |          |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |       |           |      |      |
| MO 02 - 09 Non-MSA<br>Counties              | 429      | 20.51            | 21.03            | 5.77                | 15.74            | 20.43               | 20.56            | 27.16               | 42.67            | 46.63               | 6.64    | 3.76  | 7.87      | 7.35 | 6.10 |
| MO 06 - 03 Non-MSA<br>Counties              | 101      | 4.83             | 21.13            | 12.87               | 19.23            | 14.85               | 24.42            | 35.64               | 35.22            | 36.63               | 2.89    | 7.14  | 1.20      | 3.47 | 2.41 |
| MO 07 - 01 Non-MSA County                   | 51       | 2.44             | 18.43            | 8.00                | 16.99            | 14.00               | 24.50            | 32.00               | 40.08            | 46.00               | 2.16    | 0.00  | 0.95      | 3.10 | 2.88 |
| MO 08 - 01 Non-MSA County                   | 172      | 8.22             | 14.89            | 1.82                | 21.44            | 12.12               | 25.17            | 18.18               | 38.51            | 67.88               | 5.35    | 0.00  | 3.97      | 3.37 | 7.21 |
| MO 09 - 09 Non-MSA<br>Counties              | 554      | 26.48            | 13.85            | 5.33                | 15.41            | 17.10               | 21.28            | 27.39               | 49.46            | 50.18               | 9.06    | 10.53 | 10.71     | 8.50 | 8.66 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 3.06% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

|   |     | Il Home<br>ment Loans | Low-Incom       | e Borrowers         | Moderate-Inco    | me Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma   | irket Shar | e*    |       |
|---|-----|-----------------------|-----------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|------------|-------|-------|
| MA/Assessment Area:                         | #   | % of<br>Total**       | %<br>Families** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid   | Upp   |
| Full Review:                                | l . |                       |                 |                     |                  |                     |                  |                     | •                |                     |         |      | <u> </u>   |       |       |
| MO 04 - Columbia, MO MSA<br>1740            | 38  | 7.28                  | 19.20           | 11.43               | 18.49            | 17.14               | 23.20            | 37.14               | 39.11            | 34.29               | 4.29    | 5.56 | 6.06       | 5.41  | 1.92  |
| MO 05 - Part of Springfield,<br>MO MSA 7920 | 59  | 11.30                 | 17.63           | 11.86               | 18.31            | 15.25               | 24.54            | 42.37               | 39.51            | 30.51               | 1.09    | 2.74 | 0.00       | 1.48  | 0.64  |
| Limited Review:                             |     |                       |                 |                     |                  |                     |                  |                     |                  |                     |         |      |            |       |       |
| MO 02 - 09 Non-MSA Counties                 | 242 | 46.36                 | 21.03           | 13.91               | 15.74            | 16.96               | 20.56            | 28.70               | 42.67            | 40.43               | 15.82   | 4.76 | 10.34      | 22.58 | 17.07 |
| MO 06 - 03 Non-MSA Counties                 | 17  | 3.26                  | 21.13           | 5.88                | 19.23            | 17.65               | 24.42            | 47.06               | 35.22            | 29.41               | 1.12    | 0.00 | 0.00       | 4.55  | 0.00  |
| MO 07 - 01 Non-MSA County                   | 14  | 2.68                  | 18.43           | 0.00                | 16.99            | 40.00               | 24.50            | 10.00               | 40.08            | 50.00               | 0.00    | 0.00 | 0.00       | 0.00  | 0.00  |
| MO 08 - 01 Non-MSA County                   | 23  | 4.41                  | 14.89           | 4.55                | 21.44            | 22.73               | 25.17            | 22.73               | 38.51            | 50.00               | 2.17    | 0.00 | 11.11      | 0.00  | 0.00  |
| MO 09 - 09 Non-MSA Counties                 | 129 | 24.71                 | 13.85           | 5.93                | 15.41            | 21.19               | 21.28            | 19.49               | 49.46            | 53.39               | 2.08    | 0.00 | 2.22       | 1.47  | 2.67  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 5.94% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Borrower Distribution: HOME M               | iortgage i | REFINANCE                |                      | Geog                | raphy: MISSOUF   | RI                  | <b>Evaluation P</b> | eriod: JANUAR'      | Y 2, 2000 TO DE  | ECEMBER 31, 20      | 002     |      |            |          |       |
|---|------------|--------------------------|----------------------|---------------------|------------------|---------------------|---------------------|---------------------|------------------|---------------------|---------|------|------------|----------|-------|
| MA/Assessment Area:                         | Mort       | Home<br>gage<br>ce Loans | Low-Incom            | e Borrowers         | Moderate-Inco    | ome Borrowers       | Middle-Incom        | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma   | arket Shar | ĵ.,      |       |
|   | #          | % of<br>Total**          | %<br>Families**<br>* | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | %<br>Families***    | % BANK<br>Loans**** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid      | Upp   |
| Full Review:                                |            |                          |                      |                     |                  |                     |                     |                     | I.               |                     | I       |      |            | <u> </u> |       |
| MO 04 - Columbia, MO MSA<br>1740            | 750        | 20.41                    | 19.20                | 7.98                | 18.49            | 19.61               | 23.20               | 31.93               | 39.11            | 40.48               | 6.49    | 5.56 | 8.19       | 6.98     | 5.74  |
| MO 05 - Part of Springfield,<br>MO MSA 7920 | 629        | 17.12                    | 17.63                | 6.10                | 18.31            | 17.80               | 24.54               | 29.32               | 39.51            | 46.78               | 2.43    | 2.07 | 2.21       | 2.29     | 2.67  |
| Limited Review:                             |            |                          |                      |                     |                  |                     |                     |                     |                  |                     |         |      |            |          |       |
| MO 02 - 09 Non-MSA Counties                 | 912        | 24.82                    | 21.03                | 3.46                | 15.74            | 13.84               | 20.56               | 27.46               | 42.67            | 55.25               | 12.32   | 9.05 | 12.63      | 13.59    | 11.94 |
| MO 06 - 03 Non-MSA Counties                 | 130        | 3.54                     | 21.13                | 3.15                | 19.23            | 14.96               | 24.42               | 29.13               | 35.22            | 52.76               | 3.46    | 1.68 | 3.08       | 4.29     | 3.46  |
| MO 07 - 01 Non-MSA County                   | 79         | 2.15                     | 18.43                | 12.00               | 16.99            | 10.67               | 24.50               | 20.00               | 40.08            | 57.33               | 4.01    | 6.67 | 1.46       | 2.07     | 5.83  |
| MO 08 - 01 Non-MSA County                   | 196        | 5.33                     | 14.89                | 5.52                | 21.44            | 12.71               | 25.17               | 27.62               | 38.51            | 54.14               | 7.44    | 9.21 | 6.63       | 8.33     | 7.07  |
| MO 09 - 09 Non-MSA Counties                 | 979        | 26.64                    | 13.85                | 2.44                | 15.41            | 13.68               | 21.28               | 22.80               | 49.46            | 61.08               | 12.81   | 7.69 | 11.62      | 12.46    | 13.52 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: US & PR.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 4.05% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

| Borrower Distribution: SMALL LO             | DANS TO BU | JSINESSES              |                       | Geography: N        | MISSOURI          | Evaluation Period: JANUARY 2       | 2, 2000 TO DECEMBER 31, 2002 |      |                         |
|---|------------|------------------------|-----------------------|---------------------|-------------------|------------------------------------|------------------------------|------|-------------------------|
|   |            | all Loans to<br>nesses | Businesses With I     |                     | Loa               | ns by Original Amount Regardless o | f Business Size              | Ma   | rket Share*             |
|   | #          | % of<br>Total**        | % of<br>Businesses*** | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000   | All  | Rev\$ 1 Million or Less |
| MA/Assessment Area:                         |            |                        |                       |                     |                   |                                    |                              |      |                         |
| Full Review:                                |            |                        |                       |                     |                   |                                    |                              |      |                         |
| MO 04 - Columbia, MO MSA<br>1740            | 231        | 6.90                   | 64.94                 | 72.29               | 71.86             | 16.45                              | 11.69                        | 1.05 | 1.46                    |
| MO 05 - Part of Springfield,<br>MO MSA 7920 | 358        | 10.70                  | 63.42                 | 80.45               | 73.74             | 15.36                              | 10.89                        | 1.18 | 2.74                    |
| Limited Review:                             |            |                        |                       |                     |                   |                                    |                              |      |                         |
| MO 02 - 09 Non-MSA Counties                 | 2,298      | 68.66                  | 62.26                 | 87.03               | 91.51             | 5.48                               | 3.00                         | 9.35 | 18.08                   |
| MO 06 - 03 Non-MSA Counties                 | 29         | 0.87                   | 67.83                 | 75.86               | 68.97             | 13.79                              | 17.24                        | 0.23 | 0.55                    |
| MO 07 - 01 Non-MSA County                   | 79         | 2.36                   | 65.57                 | 94.94               | 88.61             | 10.13                              | 1.27                         | 2.92 | 9.39                    |
| MO 08 - 01 Non-MSA County                   | 275        | 8.22                   | 66.04                 | 85.09               | 70.91             | 15.27                              | 13.82                        | 4.53 | 9.57                    |
| MO 09 - 09 Non-MSA Counties                 | 77         | 2.30                   | 65.38                 | 79.22               | 57.14             | 23.38                              | 19.48                        | 0.23 | 0.37                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 2.51% of small loans to businesses originated and purchased by the bank.

Table12. Borrower Distribution of Small Loans to Farms

|   | DANS TO FA |                    |                       | Geography: MIS      |                   | <b>Evaluation Period</b> : JANUARY 2, 2 | 2000 10 320232 01, 2002    |       |                         |
|---|------------|--------------------|-----------------------|---------------------|-------------------|---|----------------------------|-------|-------------------------|
|   |            | nall Loans<br>arms | Farms With Remaillion |                     | Lo                | oans by Original Amount Regardless      | of Farm Size               | Ma    | rket Share*             |
| MA/Assessment Area:                         | #          | % of<br>Total**    | % of Farms***         | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000                | > \$250,000 to \$1,000,000 | All   | Rev\$ 1 Million or Less |
| Full Review:                                | l          |                    |                       |                     |                   |   |                            |       |                         |
| MO 04 - Columbia, MO MSA<br>1740            | 10         | 0.44               | 95.71                 | 80.00               | 70.00             | 20.00                                   | 10.00                      | 2.13  | 2.23                    |
| MO 05 - Part of Springfield,<br>MO MSA 7920 | 17         | 0.75               | 92.37                 | 94.12               | 70.59             | 11.76                                   | 17.65                      | 0.70  | 0.50                    |
| Limited Review:                             |            |                    |                       |                     |                   |   |                            |       |                         |
| MO 02 - 09 Non-MSA Counties                 | 2,178      | 96.46              | 95.31                 | 95.73               | 84.71             | 11.71                                   | 3.58                       | 41.17 | 43.64                   |
| MO 06 - 03 Non-MSA Counties                 | 19         | 0.84               | 94.70                 | 94.74               | 94.74             | 5.26                                    | 0.00                       | 0.65  | 0.69                    |
| MO 07 - 01 Non-MSA County                   | 18         | 0.80               | 94.84                 | 100.00              | 94.44             | 5.56                                    | 0.00                       | 0.00  | 0.00                    |
| MO 08 - 01 Non-MSA County                   | 9          | 0.40               | 93.39                 | 100.00              | 100.00            | 0.00                                    | 0.00                       | 9.09  | 10.00                   |
| MO 09 - 09 Non-MSA Counties                 | 7          | 0.31               | 97.36                 | 85.71               | 71.43             | 28.57                                   | 0.00                       | 0.24  | 0.25                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 1.90% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS                    |            | Geography       | y: MISSOURI   | Evaluation Per | iod: DECEMBER 31, 1 | 999 TO DECEMBER 31, 200 | 3          |              |             |
|--|------------|-----------------|---------------|----------------|---------------------|-------------------------|------------|--------------|-------------|
| MA/Assessment Area:                      | Prior Peri | od Investments* | Current Perio | od Investments |                     | Total Investments       |            | Unfunded Cor | nmitments** |
|  | #          | \$(000's)       | #             | \$(000's)      | #                   | \$(000's)               | % of Total | #            | \$(000's)   |
| Full Review:                             |            |                 |               |                |                     |                         |            |              |             |
| MO 04 - Columbia, MO MSA<br>1740         | 7          | 316             | 6             | 12             | 13                  | 328                     | 6.74       | 0            |             |
| MO 05 - Part Springfield, MO<br>MSA 7920 | 7          | 1,281           | 7             | 2,128          | 14                  | 3,409                   | 70.09      | 0            |             |
| Limited Review:                          |            | <u>.</u>        |               |                |                     |                         | <u>.</u>   |              |             |
| MO 02 - 09 Non-MSA Counties              | 5          | 217             | 1             | 6              | 6                   | 223                     | 4.58       | 0            |             |
| MO 06 - 03 Non-MSA Counties              | 0          | 0               | 0             | 0              | 0                   | 0                       | 0.00       | 0            |             |
| MO 07 - 01 Non-MSA County                | 0          | 0               | 5             | 2              | 5                   | 2                       | .04        | 0            |             |
| MO 08 - 01 Non-MSA County                | 3          | 83              | 0             | 0              | 3                   | 83                      | 1.71       | 0            |             |
| MO 09 - 09 Non-MSA Counties              | 4          | 812             | 3             | 8              | 7                   | 819                     | 16.84      | 0            |             |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH [                  | DELIVERY SY               | STEM AND B   | BRANCH OPEN               | IINGS/CLOS                   | SINGS                 | Geog   | raphy: MISS | Souri              | Eval               | uation Per | iod: DECEM          | BER 31, 19             | 99 TO DECE | EMBER 31, 2 | 2003         |              |         |
|---|---------------------------|--------------|---------------------------|------------------------------|-----------------------|--------|-------------|--------------------|--------------------|------------|---------------------|------------------------|------------|-------------|--------------|--------------|---------|
|   | Deposits                  |              |                           | Branch                       |                       |        |             |                    | Bra                |            | ngs/Closings        |                        |            |             | Popu         |              |         |
| MA/Assessment Area:                       | % of<br>Rated             | # of<br>BANK | % of<br>Rated             |                              | ocation of come of Ge |        |             | # of               | # of               | Net c      | hange in Loc<br>(+) | ation of Bra<br>or - ) | inches     | % of Po     | pulation wit | hin Each Geo | ography |
|   | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low                          | Mod                   | Mid    | Upp         | Branch<br>Openings | Branch<br>Closings | Low        | Mod                 | Mid                    | Upp        | Low         | Mod          | Mid          | Upp     |
| Full Review:                              | •                         | •            |                           | 0.00   50.00   25.00   25.00 |                       |        |             |                    |                    |            |                     |                        |            | •           | •            |              |         |
| MO 04 - Columbia, MO MSA<br>1740          | 7.50                      | 4            | 10                        | 0.00                         | 50.00                 | 25.00  | 25.00       | 0                  | 0                  | 0          | 0                   | 0                      | 0          | 14.07       | 15.57        | 52.82        | 17.54   |
| MO 05 - Part Springfield, MO<br>MSA 7920  | 10.73                     | 7            | 17                        | 0.00                         | 0.00                  | 71.43  | 28.57       | 0                  | 2                  | 0          | - 1                 | 0                      | - 1        | 1.21        | 22.83        | 57.40        | 18.56   |
| Limited Review:                           |                           |              |                           |                              |                       |        |             |                    |                    |            |                     |                        |            |             |              |              |         |
| MO 02 - 09 Non-MSA<br>Contiguous Counties | 52.72                     | 17           | 41                        | 0.00                         | 11.76                 | 41.18  | 47.06       | 0                  | 5                  | 0          | 0                   | - 5                    | 0          | 0.00        | 12.83        | 56.23        | 30.94   |
| MO 06 - 03 Non-Contiguous<br>Counties     | 3.85                      | 2            | 5                         | 0.00                         | 0.00                  | 100.00 | 0.00        | 0                  | 1                  | 0          | 0                   | - 1                    | 0          | 0.00        | 9.64         | 90.36        | 0.00    |
| MO 07 - 01 Non-MSA County                 | 4.21                      | 2            | 5                         | 0.00                         | 0.00                  | 100.00 | 0.00        | 0                  | 1                  | 0          | 0                   | - 1                    | 0          | 0.00        | 0.00         | 100.00       | 0.00    |
| MO 08 - 01 Non-MSA County                 | 7.57                      | 3            | 7                         | 0.00                         | 0.00                  | 0.00   | 100.00      | 0                  | 1                  | 0          | 0                   | 0                      | - 1        | 0.00        | 11.69        | 59.59        | 28.72   |
| MO 09 - 09 Non-MSA<br>Contiguous Counties | 13.41                     | 6            | 15                        | 16.67                        | 0.00                  | 66.67  | 16.67       | 0                  | 2                  | 0          | 0                   | - 1                    | - 1        | 1.04        | 0.00         | 57.91        | 40.20   |

Table 1. Lending Volume

| LENDING VOLUME                          |                          | C     | eography: TENI | NESSEE        | Evalu        | ation Period: J | ANUARY 2, 200 | 0 TO DECEMBE        | R 31, 2002 |            |            |                                      |
|---|--------------------------|-------|----------------|---------------|--------------|-----------------|---------------|---------------------|------------|------------|------------|--------------------------------------|
|   | % of Rated<br>Area Loans | Home  | Mortgage       | Small Loans t | o Businesses | Small Loar      | ns to Farms   | Community I<br>Loar | '          | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):              | (#) in<br>MA/AA*         | #     | \$ (000's)     | #             | \$ (000's)   | #               | \$ (000's)    | #                   | \$ (000's) | #          | \$(000's)  |                                      |
| Full Review:                            |                          |       |                |               |              |                 |               |                     |            |            |            |                                      |
| TN 05 - Nashville, TN MSA 5360          | 29.52                    | 6,550 | 806,094        | 1,778         | 183,867      | 162             | 7,024         | 33                  | 4,759      | 8,490      | 996,985    | 30.88                                |
| TN 15 - 4 Non-MSA Counties              | 9.56                     | 1,843 | 144,161        | 831           | 60,097       | 76              | 2,311         | 8                   | 3,757      | 2,750      | 206,569    | 13.25                                |
| Limited Review:                         |                          |       |                |               |              |                 |               |                     |            |            |            |                                      |
| TN 02 – 09 Non-MSA Counties             | 17.08                    | 2,709 | 172,603        | 1,524         | 90,656       | 688             | 43,130        | 3                   | 922        | 4,921      | 306,389    | 14.06                                |
| TN 03 - Jackson, TN MSA 3580            | 7.31                     | 1,311 | 105,959        | 648           | 58,309       | 145             | 11,039        | 4                   | 950        | 2,104      | 175,307    | 7.84                                 |
| TN 04 – 01 Non-MSA County               | 2.08                     | 302   | 21,064         | 218           | 11,695       | 75              | 3,649         | 4                   | 165        | 595        | 36,408     | 2.21                                 |
| TN 06 – 02 Non-MSA Counties             | 1.40                     | 141   | 6,210          | 123           | 4,584        | 140             | 3,685         | 0                   | 0          | 404        | 14,479     | 1.36                                 |
| TN 07 – 02 Non-MSA Counties             | 3.20                     | 665   | 54,422         | 246           | 19,395       | 12              | 385           | 0                   | 0          | 923        | 74,202     | 2.99                                 |
| TN 08 – 08 Non-MSA Counties             | 11.51                    | 1,435 | 102,061        | 1,441         | 82,339       | 440             | 14,966        | 2                   | 1,256      | 3,316      | 199,366    | 12.77                                |
| TN 09 - Part of Chattanooga MSA<br>1560 | 4.61                     | 1,029 | 98,040         | 288           | 38,416       | 7               | 1,406         | 5                   | 2,749      | 1,324      | 137,862    | 2.09                                 |
| TN 10 – 01 Non-MSA County               | 0.76                     | 201   | 18,161         | 15            | 2,016        | 3               | 681           | 0                   | 0          | 219        | 20,858     | 0.64                                 |
| TN 11 – 02 Non-MSA Counties             | 0.86                     | 104   | 7,288          | 97            | 3,389        | 45              | 598           | 1                   | 50         | 246        | 11,275     | 0.58                                 |
| TN 12 - Part of Knoxville MSA 3840      | 8.23                     | 1,691 | 166,930        | 676           | 93,095       | 5               | 271           | 1                   | 236        | 2,372      | 260,296    | 9.13                                 |
| TN 13 - Part of TN-KY MSA 1660          | 2.50                     | 390   | 36,615         | 269           | 27,310       | 61              | 2,678         | 2                   | 290        | 720        | 66,603     | 0.72                                 |
| TN 14 – 01 Non-MSA County               | 1.33                     | 312   | 25,166         | 64            | 8,965        | 1               | 127           | 5                   | 2,284      | 377        | 34,258     | 1.47                                 |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.
\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME PURC      | HASE              |                 | Geo                        | graphy: TENNE   | SSEE                       | Evalua          | tion Period: JA            | NUARY 2, 2000   | ) TO DECEMBER              | 31, 2002        |         |            |            |          |      |
|---|-------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|----------|------|
|   | Total Home<br>Loa |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography | k    |
| MA/Assessment Area:                     | #                 | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid      | Upp  |
| Full Review:                            |                   |                 |                            |                 |                            |                 |                            |                 |                            |                 |         | •          |            |          |      |
| TN 05 - Nashville, TN MSA 5360          | 2,813             | 40.49           | 1.79                       | 0.96            | 16.01                      | 13.33           | 57.68                      | 56.13           | 24.52                      | 29.58           | 2.81    | 2.54       | 3.64       | 2.49     | 3.21 |
| TN 15 - 4 Non-MSA Counties              | 619               | 8.91            | 0.00                       | 0.00            | 7.46                       | 6.30            | 71.84                      | 73.51           | 20.70                      | 20.19           | 8.07    | 0.00       | 10.28      | 7.94     | 7.97 |
| Limited Review:                         | 1                 |                 |                            |                 |                            |                 |                            |                 |                            |                 | ·       | I          |            |          |      |
| TN 02 – 09 Non-MSA Counties             | 817               | 11.76           | 0.00                       | 0.00            | 8.52                       | 11.02           | 72.80                      | 69.52           | 18.68                      | 19.46           | 12.28   | 0.00       | 12.14      | 13.31    | 9.81 |
| TN 03 - Jackson, TN MSA 3580            | 426               | 6.13            | 4.82                       | 2.11            | 12.43                      | 4.93            | 44.06                      | 29.58           | 38.69                      | 63.38           | 6.99    | 5.56       | 8.00       | 7.95     | 6.57 |
| TN 04 – 01 Non-MSA County               | 75                | 1.08            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 10.61   | 0.00       | 0.00       | 10.61    | 0.00 |
| TN 06 – 02 Non-MSA Counties             | 41                | 0.59            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 3.37    | 0.00       | 0.00       | 3.43     | 0.00 |
| TN 07 – 02 Non-MSA Counties             | 303               | 4.36            | 0.00                       | 0.00            | 0.00                       | 0.00            | 58.20                      | 57.76           | 41.80                      | 42.24           | 6.40    | 0.00       | 0.00       | 10.94    | 4.19 |
| TN 08 – 08 Non-MSA Counties             | 475               | 6.84            | 0.00                       | 0.00            | 5.88                       | 2.95            | 71.23                      | 87.58           | 22.88                      | 9.47            | 6.45    | 0.00       | 10.26      | 7.91     | 2.06 |
| TN 09 - Part of Chattanooga MSA<br>1560 | 389               | 5.60            | 2.59                       | 4.11            | 13.76                      | 13.11           | 55.78                      | 57.84           | 27.87                      | 24.94           | 1.86    | 6.60       | 2.40       | 2.17     | 1.08 |
| TN 10 – 01 Non-MSA County               | 42                | 0.60            | 0.00                       | 0.00            | 6.12                       | 2.38            | 30.13                      | 23.81           | 63.75                      | 73.81           | 0.76    | 0.00       | 0.00       | 0.78     | 0.80 |
| TN 11 – 02 Non-MSA Counties             | 42                | 0.60            | 0.00                       | 0.00            | 76.49                      | 100.00          | 23.51                      | 0.00            | 0.00                       | 0.00            | 5.83    | 0.00       | 8.00       | 0.00     | 0.00 |
| TN 12 - Part of Knoxville MSA 3840      | 649               | 9.34            | 1.26                       | 1.39            | 14.07                      | 10.48           | 54.36                      | 47.00           | 30.31                      | 41.14           | 1.28    | 0.93       | 1.25       | 1.21     | 1.40 |
| TN 13 - Part of TN-KY MSA 1660          | 147               | 2.12            | 1.28                       | 0.00            | 6.42                       | 2.72            | 61.90                      | 50.34           | 30.40                      | 46.94           | 0.75    | 0.00       | 0.00       | 0.53     | 1.03 |
| TN 14 – 01 Non-MSA County               | 109               | 1.57            | 0.00                       | 0.00            | 40.87                      | 24.77           | 59.13                      | 75.23           | 0.00                       | 0.00            | 11.34   | 0.00       | 12.50      | 10.98    | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 2.
\*\* Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME IMI       | PROVEMENT         | -                 |                            | Geography       | y: TENNESSEE               |                 | Evaluation Pe              | eriod: JANUAR\   | / 2, 2000 TO DE            | ECEMBER 31, 2   | 002     |            |              |           |       |
|---|-------------------|-------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|------------------|----------------------------|-----------------|---------|------------|--------------|-----------|-------|
|   | Total<br>Improvem | Home<br>ent Loans | Low-Ir<br>Geogra           |                 | Moderate<br>Geogra         |                 | Middle-<br>Geogra          | Income<br>aphies | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |       |
| MA/Assessment Area:                     | #                 | % of<br>Total**   | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | % Owner<br>Occ<br>Units*** | % BANK<br>Loans  | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp   |
| Full Review:                            | •                 |                   |                            |                 |                            |                 |                            |                  |                            |                 |         |            |              |           |       |
| TN 05 - Nashville, TN MSA 5360          | 306               | 19.79             | 1.79                       | 1.63            | 16.01                      | 13.73           | 57.68                      | 66.34            | 24.52                      | 17.97           | 1.50    | 5.00       | 0.86         | 1.76      | 0.64  |
| TN 15 - 4 Non-MSA Counties              | 174               | 11.25             | 0.00                       | 0.00            | 7.46                       | 6.90            | 71.84                      | 79.89            | 20.70                      | 13.22           | 8.99    | 0.00       | 9.09         | 10.24     | 4.84  |
| Limited Review:                         | •                 |                   |                            |                 |                            |                 |                            |                  |                            |                 |         |            |              |           |       |
| TN 02 – 09 Non-MSA Counties             | 363               | 23.48             | 0.00                       | 0.00            | 8.52                       | 9.09            | 72.80                      | 76.03            | 18.68                      | 14.88           | 9.51    | 0.00       | 13.33        | 9.12      | 9.00  |
| TN 03 - Jackson, TN MSA 3580            | 236               | 15.27             | 4.82                       | 4.66            | 12.43                      | 5.51            | 44.06                      | 36.02            | 38.69                      | 53.81           | 13.51   | 25.00      | 0.00         | 7.41      | 19.38 |
| TN 04 – 01 Non-MSA County               | 25                | 1.62              | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00           | 0.00                       | 0.00            | 3.28    | 0.00       | 0.00         | 3.28      | 0.00  |
| TN 06 – 02 Non-MSA Counties             | 36                | 2.33              | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00           | 0.00                       | 0.00            | 34.38   | 0.00       | 0.00         | 34.38     | 0.00  |
| TN 07 – 02 Non-MSA Counties             | 30                | 1.94              | 0.00                       | 0.00            | 0.00                       | 0.00            | 58.20                      | 66.67            | 41.80                      | 33.33           | 3.09    | 0.00       | 0.00         | 3.85      | 2.38  |
| TN 08 – 08 Non-MSA Counties             | 178               | 11.51             | 0.00                       | 0.00            | 5.88                       | 5.62            | 71.23                      | 92.13            | 22.88                      | 1.69            | 6.57    | 0.00       | 15.38        | 7.22      | 0.00  |
| TN 09 - Part of Chattanooga MSA<br>1560 | 36                | 2.33              | 2.59                       | 5.56            | 13.76                      | 33.33           | 55.78                      | 47.22            | 27.87                      | 13.89           | 0.50    | 0.00       | 0.60         | 0.45      | 0.65  |
| TN 10 – 01 Non-MSA County               | 8                 | 0.52              | 0.00                       | 0.00            | 6.12                       | 12.50           | 30.13                      | 12.50            | 63.75                      | 75.00           | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |
| TN 11 – 02 Non-MSA Counties             | 9                 | 0.58              | 0.00                       | 0.00            | 76.49                      | 66.67           | 23.51                      | 33.33            | 0.00                       | 0.00            | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |
| TN 12 - Part of Knoxville MSA<br>3840   | 118               | 7.63              | 1.26                       | 0.00            | 14.07                      | 14.41           | 54.36                      | 59.32            | 30.31                      | 26.27           | 0.91    | 0.00       | 1.47         | 0.76      | 0.92  |
| TN 13 - Part of TN-KY MSA 1660          | 20                | 1.29              | 1.28                       | 0.00            | 6.42                       | 0.00            | 61.90                      | 65.00            | 30.40                      | 35.00           | 0.85    | 0.00       | 0.00         | 1.04      | 0.68  |
| TN 14 – 01 Non-MSA County               | 7                 | 0.45              | 0.00                       | 0.00            | 40.87                      | 14.29           | 59.13                      | 85.71            | 0.00                       | 0.00            | 0.00    | 0.00       | 0.00         | 0.00      | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 2.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Table 4. Geographic Dis                 | נו וטענוטוו טו חנ            | nne ivioi tgaç  | je Kermance Lo             | diis            |                            |                 |                            |                 |                            |                 |         |            |              |            |       |
|---|------------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|------------|-------|
| Geographic Distribution: HOME N         | MORTGAGE R                   | REFINANCE       |                            | Geogra          | aphy: TENNESS              | EE              | Evaluation                 | Period: JANUA   | RY 2, 2000 TO [            | DECEMBER 31,    | 2002    |            |              |            |       |
| MA/Assessment Area:                     | Total  <br>Mortgage  <br>Loa | Refinance       | Low-Income                 | Geographies     | Moderate<br>Geogr          |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     |         | Market Sha | are (%) by 0 | Geography* |       |
|   | #                            | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid        | Upp   |
| Full Review:                            |                              |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |            |       |
| TN 05 - Nashville, TN MSA 5360          | 3,419                        | 33.74           | 1.79                       | 0.88            | 16.01                      | 9.71            | 57.68                      | 55.10           | 24.52                      | 34.31           | 2.71    | 1.98       | 2.08         | 2.53       | 3.28  |
| TN 15 - 4 Non-MSA Counties              | 1,039                        | 10.25           | 0.00                       | 0.00            | 7.46                       | 7.60            | 71.84                      | 76.90           | 20.70                      | 15.50           | 10.01   | 0.00       | 13.42        | 10.91      | 6.36  |
| Limited Review:                         | •                            |                 |                            |                 |                            |                 | •                          |                 | •                          |                 | •       |            |              |            |       |
| TN 02 – 09 Non-MSA Counties             | 1,522                        | 15.02           | 0.00                       | 0.00            | 8.52                       | 8.41            | 72.80                      | 72.54           | 18.68                      | 19.05           | 14.63   | 0.00       | 13.48        | 14.75      | 14.66 |
| TN 03 – Jackson MSA 3580                | 649                          | 6.40            | 4.82                       | 1.85            | 12.43                      | 6.63            | 44.06                      | 35.75           | 38.69                      | 55.78           | 10.18   | 2.00       | 7.84         | 10.91      | 10.23 |
| TN 04 – 01 Non-MSA County               | 201                          | 1.98            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 15.27   | 0.00       | 0.00         | 15.27      | 0.00  |
| TN 06 – 02 Non-MSA Counties             | 64                           | 0.63            | 0.00                       | 0.00            | 0.00                       | 0.00            | 100.00                     | 100.00          | 0.00                       | 0.00            | 5.48    | 0.00       | 0.00         | 5.51       | 0.00  |
| TN 07 – 02 Non-MSA Counties             | 332                          | 3.28            | 0.00                       | 0.00            | 0.00                       | 0.00            | 58.20                      | 60.84           | 41.80                      | 39.16           | 4.74    | 0.00       | 0.00         | 7.07       | 3.18  |
| TN 08 – 08 Non-MSA Counties             | 779                          | 7.69            | 0.00                       | 0.00            | 5.88                       | 4.88            | 71.23                      | 88.06           | 22.88                      | 6.93            | 5.68    | 0.00       | 11.11        | 6.92       | 1.64  |
| TN 09 - Part of Chattanooga<br>MSA 1560 | 602                          | 5.94            | 2.59                       | 1.66            | 13.76                      | 11.63           | 55.78                      | 56.48           | 27.87                      | 30.23           | 2.16    | 2.87       | 2.38         | 2.39       | 1.73  |
| TN 10 – 01 Non-MSA County               | 148                          | 1.46            | 0.00                       | 0.00            | 6.12                       | 4.05            | 30.13                      | 26.35           | 63.75                      | 69.59           | 1.75    | 0.00       | 0.90         | 1.42       | 1.91  |
| TN 11 – 02 Non-MSA Counties             | 53                           | 0.52            | 0.00                       | 0.00            | 76.49                      | 92.45           | 23.51                      | 7.55            | 0.00                       | 0.00            | 6.47    | 0.00       | 9.73         | 0.00       | 0.00  |
| TN 12 - Part of Knoxville MSA 3840      | 917                          | 9.05            | 1.26                       | 1.09            | 14.07                      | 12.43           | 54.36                      | 52.02           | 30.31                      | 34.46           | 1.82    | 0.68       | 2.44         | 1.85       | 1.67  |
| TN 13 - Part of TN-KY MSA<br>1660       | 213                          | 2.10            | 1.28                       | 0.94            | 6.42                       | 3.29            | 61.90                      | 48.83           | 30.40                      | 46.95           | 1.82    | 0.00       | 1.43         | 1.59       | 2.15  |
| TN 14 – 01 Non-MSA County               | 195                          | 1.92            | 0.00                       | 0.00            | 40.87                      | 22.56           | 59.13                      | 77.44           | 0.00                       | 0.00            | 9.09    | 0.00       | 7.59         | 9.49       | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 2.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

| Geographic Distribution: MULTIFAM       | ILY |                     | Ge                  | eography: TEN   | INESSEE          | Eval               | uation Period: . | January 2, 200  | 00 TO DECEMBI    | ER 31, 2002     |            |            |             |            |       |
|---|-----|---------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------|------------------|-----------------|------------|------------|-------------|------------|-------|
|   |     | Multifamily<br>pans | Low-In<br>Geogra    |                 |                  | e-Income<br>aphies | Middle-Incom     | e Geographies   | Upper-Income     | Geographies     |            | Market Sha | re (%) by ( | Geography* | ;     |
| MA/Assessment Area:                     | #   | % of<br>Total**     | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall    | Low        | Mod         | Mid        | Upp   |
| Full Review:                            |     | l                   |                     | l l             |                  | L                  | l                | l               |                  | L               |            |            |             |            |       |
| TN 05 - Nashville MSA 5360              | 12  | 21.05               | 8.79                | 0.00            | 19.48            | 16.67              | 58.25            | 75.00           | 13.48            | 8.33            | 4.92       | 0.00       | 8.33        | 3.23       | 0.00  |
| TN 15 - 4 Non-MSA Counties              | 11  | 19.30               | 0.00                | 0.00            | 22.68            | 27.27              | 48.29            | 72.73           | 29.03            | 0.00            | 40.00      | 0.00       | 50.00       | 50.00      | 0.00  |
| Limited Review:                         | •   | •                   |                     |                 |                  | •                  | •                |                 |                  | •               |            |            |             |            |       |
| TN 02 – 09 Non-MSA Counties             | 7   | 12.28               | 0.00                | 0.00            | 5.89             | 0.00               | 58.40            | 71.43           | 35.71            | 28.57           | 33.33      | 0.00       | 0.00        | 0.00       | 100.0 |
| TN 03 – Jackson MSA 3580                | 0   | 0.00                | 23.60               | 0.00            | 7.67             | 0.00               | 39.67            | 0.00            | 29.07            | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| TN 04 – 01 Non-MSA County               | 1   | 1.75                | 0.00                | 0.00            | 0.00             | 0.00               | 100.00           | 100.00          | 0.00             | 0.00            | 100.0<br>0 | 0.00       | 0.00        | 100.0      | 0.00  |
| TN 06 – 02 Non-MSA Counties             | 0   | 0.00                | 0.00                | 0.00            | 0.00             | 0.00               | 100.00           | 0.00            | 0.00             | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| TN 07 – 02 Non-MSA Counties             | 0   | 0.00                | 0.00                | 0.00            | 0.00             | 0.00               | 49.34            | 0.00            | 50.66            | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| TN 08 – 08 Non-MSA Counties             | 3   | 5.26                | 0.00                | 0.00            | 0.70             | 0.00               | 78.34            | 100.00          | 20.97            | 0.00            | 11.11      | 0.00       | 0.00        | 20.00      | 0.00  |
| TN 09 - Part of Chattanooga MSA<br>1560 | 2   | 3.51                | 21.03               | 0.00            | 9.54             | 0.00               | 53.93            | 100.00          | 15.50            | 0.00            | 5.56       | 0.00       | 0.00        | 8.33       | 0.00  |
| TN 10 – 01 Non-MSA County               | 3   | 5.26                | 0.00                | 0.00            | 23.14            | 33.33              | 21.88            | 0.00            | 54.98            | 66.67           | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| TN 11 – 02 Non-MSA Counties             | 0   | 0.00                | 0.00                | 0.00            | 100.00           | 0.00               | 0.00             | 0.00            | 0.00             | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |
| TN 12 - Part of Knoxville MSA 3840      | 7   | 12.28               | 17.14               | 0.00            | 23.03            | 28.57              | 35.91            | 57.14           | 23.92            | 14.29           | 8.33       | 0.00       | 14.29       | 10.00      | 0.00  |
| TN 13 - Part of TN-KY MSA 1660          | 10  | 17.54               | 3.81                | 10.00           | 19.07            | 20.00              | 67.03            | 40.00           | 10.08            | 30.00           | 6.67       | 0.00       | 0.00        | 20.00      | 0.00  |
| TN 14 – 01 Non-MSA County               | 1   | 1.75                | 0.00                | 0.00            | 63.49            | 0.00               | 36.51            | 100.00          | 0.00             | 0.00            | 0.00       | 0.00       | 0.00        | 0.00       | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 2.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMALL LC       | ANS TO B | USINESSES         | ;                  | Geo             | graphy: TENNE      | SSEE            | Evalua             | ntion Period: J | January 2, 20      | 00 TO DECEME    | 31, 2002 | 2         |              |           |      |
|---|----------|-------------------|--------------------|-----------------|--------------------|-----------------|--------------------|-----------------|--------------------|-----------------|----------|-----------|--------------|-----------|------|
|   |          | Small<br>ss Loans | Low-In<br>Geogra   |                 | Moderate<br>Geogra |                 | Middle-<br>Geogra  |                 | Upper-I<br>Geogra  |                 |          | Market Sh | are (%) by G | eography* |      |
| MA/Assessment Area:                     | #        | % of<br>Total**   | % of<br>Businesses | % BANK<br>Loans | Overall  | Low       | Mod          | Mid       | Upp  |
| Full Review:                            |          |                   |                    |                 |                    |                 |                    |                 | l l                |                 |          |           |              |           |      |
| TN 05 – Nashville MSA 5360              | 1,778    | 21.64             | 5.88               | 1.81            | 28.03              | 21.56           | 50.82              | 58.75           | 14.71              | 17.89           | 1.19     | 0.74      | 0.98         | 1.58      | 0.90 |
| TN 15 - 4 Non-MSA Counties              | 831      | 10.11             | 0.00               | 0.00            | 13.11              | 11.07           | 58.43              | 67.87           | 28.46              | 21.06           | 4.23     | 0.00      | 4.42         | 5.54      | 2.65 |
| Limited Review:                         |          |                   |                    |                 |                    |                 |                    |                 |                    |                 | •        |           |              | •         |      |
| TN 02 – 09 Non-MSA Counties             | 1,524    | 18.54             | 0.00               | 0.00            | 8.96               | 8.92            | 67.22              | 66.40           | 23.82              | 24.67           | 6.77     | 0.00      | 8.01         | 6.59      | 8.05 |
| TN 03 - Jackson MSA 3580                | 648      | 7.89              | 19.19              | 11.73           | 10.91              | 8.95            | 53.76              | 38.43           | 16.14              | 40.90           | 3.74     | 3.83      | 3.17         | 4.12      | 3.83 |
| TN 04 – 01 Non-MSA County               | 218      | 2.65              | 0.00               | 0.00            | 0.00               | 0.00            | 100.00             | 100.00          | 0.00               | 0.00            | 3.04     | 0.00      | 0.00         | 3.13      | 0.00 |
| TN 06 – 02 Non-MSA Counties             | 123      | 1.50              | 0.00               | 0.00            | 0.00               | 0.00            | 98.83              | 100.00          | 0.00               | 0.00            | 4.03     | 0.00      | 0.00         | 4.49      | 0.00 |
| TN 07 – 02 Non-MSA Counties             | 246      | 2.99              | 0.00               | 0.00            | 0.00               | 0.00            | 59.59              | 87.40           | 40.41              | 12.60           | 2.97     | 0.00      | 0.00         | 4.84      | 1.30 |
| TN 08 – 08 Non-MSA Counties             | 1,441    | 17.53             | 0.00               | 0.00            | 2.50               | 3.33            | 76.21              | 84.73           | 21.29              | 11.94           | 7.19     | 0.00      | 12.31        | 8.56      | 4.92 |
| TN 09 - Part of Chattanooga MSA<br>1560 | 288      | 3.50              | 15.34              | 17.36           | 17.04              | 31.25           | 55.32              | 33.33           | 12.31              | 18.06           | 0.59     | 1.16      | 1.40         | 0.32      | 0.61 |
| TN 10 – 01 Non-MSA County               | 15       | 0.18              | 0.00               | 0.00            | 9.65               | 13.33           | 29.78              | 20.00           | 60.58              | 66.67           | 0.13     | 0.00      | 0.72         | 0.00      | 0.13 |
| TN 11 – 02 Non-MSA Counties             | 97       | 1.18              | 0.00               | 0.00            | 73.47              | 90.72           | 26.53              | 9.28            | 0.00               | 0.00            | 11.84    | 0.00      | 15.38        | 0.00      | 0.00 |
| TN 12 - Part of Knoxville MSA<br>3840   | 676      | 8.23              | 8.02               | 4.88            | 20.24              | 12.28           | 43.11              | 47.93           | 28.60              | 34.91           | 0.79     | 0.09      | 0.51         | 0.92      | 1.08 |
| TN 13 - Part of TN-KY MSA 1660          | 269      | 3.27              | 7.09               | 7.81            | 15.97              | 5.20            | 45.02              | 50.19           | 31.92              | 36.80           | 0.69     | 0.45      | 0.00         | 0.79      | 0.92 |
| TN 14 – 01 Non-MSA County               | 64       | 0.78              | 0.00               | 0.00            | 43.24              | 15.63           | 56.76              | 84.38           | 0.00               | 0.00            | 1.88     | 0.00      | 0.93         | 2.52      | 0.00 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL          | LOANS T | O FARMS            |                  | Geograp         | hy: TENNESSE       | E               | Evaluation        | Period: JANUA   | ARY 2, 2000 TO  | DECEMBER 31     | , 2002  |           |              |            |       |
|---|---------|--------------------|------------------|-----------------|--------------------|-----------------|-------------------|-----------------|-----------------|-----------------|---------|-----------|--------------|------------|-------|
|   |         | Small Farm<br>oans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                 | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |       |
| MA/Assessment Area:                     | #       | % of<br>Total**    | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp   |
| Full Review:                            |         |                    |                  |                 |                    |                 |                   |                 |                 |                 |         |           |              |            |       |
| TN 05 - Nashville MSA 5360              | 162     | 8.71               | 1.46             | 0.62            | 23.53              | 34.57           | 61.50             | 58.64           | 13.32           | 6.17            | 7.83    | 0.00      | 4.05         | 10.68      | 8.89  |
| TN 15 - 4 Non-MSA Counties              | 76      | 4.09               | 0.00             | 0.00            | 11.97              | 10.53           | 71.48             | 86.84           | 16.55           | 2.63            | 10.58   | 0.00      | 9.09         | 13.25      | 0.00  |
| Limited Review:                         |         |                    |                  |                 |                    | •               |                   |                 |                 |                 |         |           |              | •          |       |
| TN 02 – 09 Non-MSA Counties             | 688     | 36.99              | 0.00             | 0.00            | 11.45              | 12.79           | 68.62             | 74.42           | 19.93           | 12.79           | 15.59   | 0.00      | 26.32        | 19.96      | 6.81  |
| TN 03 – Jackson MSA 3580                | 145     | 7.80               | 5.10             | 0.69            | 18.47              | 27.59           | 65.61             | 34.48           | 10.83           | 37.24           | 29.35   | 16.67     | 50.00        | 25.93      | 28.26 |
| TN 04 – 01 Non-MSA County               | 75      | 4.03               | 0.00             | 0.00            | 0.00               | 0.00            | 100.00            | 100.00          | 0.00            | 0.00            | 9.61    | 0.00      | 0.00         | 9.61       | 0.00  |
| TN 06 – 02 Non-MSA Counties             | 140     | 7.53               | 0.00             | 0.00            | 0.00               | 0.00            | 96.88             | 100.00          | 0.00            | 0.00            | 58.33   | 0.00      | 0.00         | 62.22      | 0.00  |
| TN 07 – 02 Non-MSA Counties             | 12      | 0.65               | 0.00             | 0.00            | 0.00               | 0.00            | 44.17             | 91.67           | 55.83           | 8.33            | 1.94    | 0.00      | 0.00         | 4.41       | 0.00  |
| TN 08 – 08 Non-MSA Counties             | 440     | 23.66              | 0.00             | 0.00            | 1.70               | 0.91            | 82.63             | 82.50           | 15.66           | 16.59           | 15.65   | 0.00      | 10.00        | 15.01      | 19.85 |
| TN 09 - Part of Chattanooga<br>MSA 1560 | 7       | 0.38               | 3.72             | 14.29           | 9.12               | 42.86           | 69.59             | 28.57           | 17.57           | 14.29           | 3.70    | 0.00      | 50.00        | 0.00       | 0.00  |
| TN 10 – 01 Non-MSA County               | 3       | 0.16               | 0.00             | 0.00            | 3.60               | 0.00            | 33.09             | 100.00          | 63.31           | 0.00            | 5.56    | 0.00      | 0.00         | 12.50      | 0.00  |
| TN 11 – 02 Non-MSA Counties             | 45      | 2.42               | 0.00             | 0.00            | 24.00              | 82.22           | 76.00             | 17.78           | 0.00            | 0.00            | 60.00   | 0.00      | 66.67        | 0.00       | 0.00  |
| TN 12 - Part of Knoxville MSA<br>3840   | 5       | 0.27               | 3.04             | 0.00            | 13.43              | 0.00            | 59.19             | 60.00           | 24.33           | 40.00           | 2.27    | 0.00      | 0.00         | 2.94       | 0.00  |
| TN 13 - Part of TN-KY MSA<br>1660       | 61      | 3.28               | 2.82             | 0.00            | 5.08               | 1.64            | 58.19             | 80.33           | 33.90           | 18.03           | 4.30    | 0.00      | 0.00         | 9.76       | 0.00  |
| TN 14 – 01 Non-MSA County               | 1       | 0.05               | 0.00             | 0.00            | 24.00              | 0.00            | 76.00             | 100.00          | 0.00            | 0.00            | 0.00    | 0.00      | 0.00         | 0.00       | 0.00  |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8 Rorrower Distribution of Home Purchase Loans

| Table 8. Borrower Dist                  | i ibution t | i nome Pui      | CHASE LUAIIS     |                     |                  |                     |                  |                     |                  |                     |         |       |           |       |       |
|---|-------------|-----------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|-----------|-------|-------|
| Borrower Distribution: HOME PL          | JRCHASE     |                 |                  | Geography           | r: TENNESSEE     | Ev                  | aluation Period  | I: January 2, 2     | 2000 TO DECEM    | BER 31, 2002        |         |       |           |       |       |
|   | Tota        | Home            | Low-Income       | Borrowers           | Moderate-Incor   | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | rket Shar | e*    |       |
|   | Purcha      | se Loans        |                  |                     |                  |                     |                  |                     |                  |                     |         |       |           |       |       |
| MA/Assessment Area:                     | #           | % of<br>Total** | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod       | Mid   | Upp   |
| Full Review:                            | 1           |                 |                  |                     |                  |                     |                  |                     |                  |                     |         |       | <u> </u>  | Į.    |       |
| TN 05 – Nashville MSA 5360              | 2,813       | 40.49           | 19.92            | 15.83               | 17.60            | 28.22               | 24.09            | 25.93               | 38.38            | 30.02               | 3.19    | 3.66  | 2.93      | 3.01  | 3.41  |
| TN 15 - 4 Non-MSA Counties              | 619         | 8.91            | 19.54            | 8.70                | 16.47            | 18.23               | 22.34            | 26.76               | 41.65            | 46.32               | 8.75    | 9.76  | 7.38      | 8.87  | 9.23  |
| Limited Review:                         | •           |                 |                  |                     |                  |                     |                  |                     |                  |                     |         |       |           |       |       |
| TN 02 – 09 Non-MSA Counties             | 817         | 11.76           | 22.08            | 9.31                | 16.54            | 20.15               | 20.92            | 27.17               | 40.47            | 43.37               | 14.14   | 15.54 | 12.29     | 11.87 | 16.64 |
| TN 03 – Jackson MSA 3580                | 426         | 6.13            | 22.42            | 9.83                | 17.52            | 23.34               | 21.72            | 23.83               | 38.35            | 43.00               | 7.75    | 9.18  | 5.94      | 6.65  | 9.34  |
| TN 04 – 01 Non-MSA County               | 75          | 1.08            | 20.42            | 8.22                | 16.43            | 26.03               | 23.83            | 27.40               | 39.33            | 38.36               | 10.77   | 7.69  | 19.40     | 7.95  | 8.62  |
| TN 06 – 02 Non-MSA Counties             | 41          | 0.59            | 21.72            | 12.50               | 16.43            | 25.00               | 24.76            | 35.00               | 37.09            | 27.50               | 3.74    | 4.55  | 2.70      | 5.56  | 2.70  |
| TN 07 – 02 Non-MSA Counties             | 303         | 4.36            | 17.06            | 8.71                | 14.13            | 23.00               | 19.99            | 24.74               | 48.82            | 43.55               | 7.36    | 18.84 | 8.51      | 6.30  | 6.17  |
| TN 08 – 08 Non-MSA Counties             | 475         | 6.84            | 19.48            | 10.15               | 16.10            | 20.30               | 21.22            | 21.81               | 43.20            | 47.73               | 7.15    | 8.92  | 5.96      | 5.74  | 8.65  |
| TN 09 - Part of Chattanooga<br>MSA 1560 | 389         | 5.60            | 20.25            | 6.52                | 17.03            | 24.64               | 21.47            | 31.52               | 41.25            | 37.32               | 1.32    | 0.80  | 1.03      | 1.67  | 1.35  |
| TN 10 – 01 Non-MSA County               | 42          | 0.60            | 16.33            | 4.88                | 13.17            | 12.20               | 19.52            | 24.39               | 50.98            | 58.54               | 1.17    | 0.00  | 0.88      | 0.82  | 1.98  |
| TN 11 – 02 Non-MSA Counties             | 42          | 0.60            | 28.59            | 2.38                | 21.52            | 23.81               | 19.53            | 23.81               | 30.35            | 50.00               | 5.88    | 0.00  | 2.70      | 3.85  | 16.00 |
| TN 12 - Part of Knoxville MSA<br>3840   | 649         | 9.34            | 19.98            | 10.06               | 16.97            | 24.35               | 21.51            | 24.51               | 41.54            | 41.07               | 1.37    | 1.14  | 1.26      | 1.51  | 1.43  |
| TN 13 - Part of TN-KY MSA<br>1660       | 147         | 2.12            | 16.49            | 3.45                | 18.18            | 22.07               | 23.48            | 33.79               | 41.84            | 40.69               | 0.79    | 0.68  | 0.59      | 0.54  | 1.18  |
| TN 14 – 01 Non-MSA County               | 109         | 1.57            | 30.67            | 12.15               | 18.82            | 20.56               | 20.93            | 28.97               | 29.58            | 38.32               | 13.24   | 17.24 | 12.50     | 15.79 | 10.91 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 2.
\*\* As a percentage of loans with borrower income information available. No information was available for 5.80% of loans originated and purchased by UPBAN.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9 Borrower Distribution of Home Improvement Loans

| Table 9. Borrower Dist                  | ribution o | f Home Impr                | ovement Loans    |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
|---|------------|----------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|------------|-------|-------|
| Borrower Distribution: HOME IN          | ЛPROVEN    | 1ENT                       |                  | Geograph            | y: TENNESSEE     |                     | Evaluation Peri  | od: January 2       | , 2000 TO DECE   | MBER 31, 2002       | 2       |       |            |       |       |
| MA/Assessment Area:                     | Impro      | al Home<br>ovement<br>oans | Low-Income       | e Borrowers         | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | arket Shar | e*    |       |
|   | #          | % of<br>Total**            | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid   | Upp   |
| Full Review:                            | •          |                            |                  |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
| TN 05 – Nashville MSA 5360              | 306        | 19.79                      | 19.92            | 12.16               | 17.60            | 28.04               | 24.09            | 32.43               | 38.38            | 27.36               | 1.55    | 1.01  | 1.86       | 0.59  | 2.47  |
| TN 15 - 4 Non-MSA Counties              | 174        | 11.25                      | 19.54            | 18.56               | 16.47            | 20.96               | 22.34            | 30.54               | 41.65            | 29.94               | 9.06    | 12.50 | 8.93       | 10.77 | 6.96  |
| Limited Review:                         |            |                            |                  |                     |                  |                     |                  |                     |                  |                     |         |       |            |       |       |
| TN 02 – 09 Non-MSA Counties             | 363        | 23.48                      | 22.08            | 15.41               | 16.54            | 21.80               | 20.92            | 27.91               | 40.47            | 34.88               | 9.68    | 10.94 | 11.90      | 10.19 | 7.87  |
| TN 03-Jackson, TN MSA 3580              | 236        | 15.27                      | 22.42            | 12.66               | 17.52            | 19.65               | 21.72            | 30.57               | 38.35            | 37.12               | 14.06   | 8.51  | 11.63      | 20.69 | 13.86 |
| TN 04 – 01 Non-MSA County               | 25         | 1.62                       | 20.42            | 21.74               | 16.43            | 34.78               | 23.83            | 26.09               | 39.33            | 17.39               | 3.39    | 0.00  | 5.88       | 0.00  | 5.56  |
| TN 06 – 02 Non-MSA Counties             | 36         | 2.33                       | 21.72            | 32.35               | 16.43            | 32.35               | 24.76            | 20.59               | 37.09            | 14.71               | 44.00   | 60.00 | 40.00      | 66.67 | 22.22 |
| TN 07 – 02 Non-MSA Counties             | 30         | 1.94                       | 17.06            | 23.08               | 14.13            | 23.08               | 19.99            | 23.08               | 48.82            | 30.77               | 2.56    | 0.00  | 3.13       | 3.13  | 2.78  |
| TN 08 – 08 Non-MSA Counties             | 178        | 11.51                      | 19.48            | 18.93               | 16.10            | 22.49               | 21.22            | 25.44               | 43.20            | 33.14               | 6.44    | 14.29 | 8.05       | 6.80  | 1.98  |
| TN 09 - Part of Chattanooga<br>MSA 1560 | 36         | 2.33                       | 20.25            | 11.76               | 17.03            | 17.65               | 21.47            | 26.47               | 41.25            | 44.12               | 0.38    | 0.00  | 0.00       | 0.00  | 1.19  |
| TN 10 – 01 Non-MSA County               | 8          | 0.52                       | 16.33            | 14.29               | 13.17            | 28.57               | 19.52            | 14.29               | 50.98            | 42.86               | 0.00    | 0.00  | 0.00       | 0.00  | 0.00  |
| TN 11 – 02 Non-MSA Counties             | 9          | 0.58                       | 28.59            | 22.22               | 21.52            | 33.33               | 19.53            | 22.22               | 30.35            | 22.22               | 0.00    | 0.00  | 0.00       | 0.00  | 0.00  |
| TN 12-Part of Knoxville MSA 3840        | 118        | 7.63                       | 19.98            | 13.39               | 16.97            | 25.89               | 21.51            | 30.36               | 41.54            | 30.36               | 0.79    | 0.44  | 1.40       | 1.10  | 0.23  |
| TN 13 - Part of TN-KY MSA<br>1660       | 20         | 1.29                       | 16.49            | 10.00               | 18.18            | 0.00                | 23.48            | 65.00               | 41.84            | 25.00               | 1.29    | 9.09  | 0.00       | 1.43  | 0.87  |
| TN 14 – 01 Non-MSA County               | 7          | 0.45                       | 30.67            | 16.67               | 18.82            | 50.00               | 20.93            | 0.00                | 29.58            | 33.33               | 0.00    | 0.00  | 0.00       | 0.00  | 0.00  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 2.

\*\* As a percentage of loans with borrower income information available. No information was available for 4.53% of loans originated and purchased by UPBNA.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| Borrower Distribution: HOME N           | 10RTGAGE | REFINANC                  | E                | Geog                | raphy: TENNESS   | SEE                 | Evaluation       | Period: JANUA       | RY 2, 2000 TO [  | DECEMBER 31,        | 2002    |       |            |       |       |
|---|----------|---------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|------------|-------|-------|
| MA/Assessment Area:                     | Mor      | Home<br>tgage<br>ce Loans | Low-Income       | e Borrowers         | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | arket Shar | e*    |       |
|   | #        | % of<br>Total**           | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod        | Mid   | Upp   |
| Full Review:                            |          |                           |                  |                     | L                | l                   |                  |                     | l                |                     |         |       |            |       |       |
| TN 05 - Nashville, TN MSA 5360          | 3,419    | 33.74                     | 19.92            | 10.45               | 17.60            | 22.55               | 24.09            | 28.16               | 38.38            | 38.83               | 3.22    | 3.42  | 2.82       | 3.20  | 3.41  |
| TN 15 - 4 Non-MSA Counties              | 1,039    | 10.25                     | 19.54            | 11.26               | 16.47            | 22.53               | 22.34            | 25.49               | 41.65            | 40.71               | 11.79   | 15.60 | 13.40      | 10.99 | 10.86 |
| Limited Review:                         |          |                           |                  |                     | l .              |                     |                  |                     |                  |                     |         |       |            |       |       |
| TN 02 – 09 Non-MSA Counties             | 1,522    | 15.02                     | 22.08            | 9.38                | 16.54            | 17.82               | 20.92            | 29.47               | 40.47            | 43.34               | 17.75   | 18.10 | 14.69      | 20.02 | 17.64 |
| TN 03 – Jackson MSA 3580                | 649      | 6.40                      | 22.42            | 8.07                | 17.52            | 22.31               | 21.72            | 25.47               | 38.35            | 44.15               | 12.79   | 11.76 | 14.29      | 13.50 | 11.87 |
| TN 04 - 01 Non-MSA County               | 201      | 1.98                      | 20.42            | 9.14                | 16.43            | 29.44               | 23.83            | 21.32               | 39.33            | 40.10               | 16.82   | 17.39 | 19.39      | 11.79 | 18.95 |
| TN 06 – 02 Non-MSA Counties             | 64       | 0.63                      | 21.72            | 8.06                | 16.43            | 17.74               | 24.76            | 35.48               | 37.09            | 38.71               | 6.35    | 0.00  | 6.35       | 9.71  | 5.42  |
| TN 07 - 02 Non-MSA Counties             | 332      | 3.28                      | 17.06            | 5.90                | 14.13            | 18.32               | 19.99            | 31.37               | 48.82            | 44.41               | 5.61    | 7.22  | 7.07       | 6.80  | 4.61  |
| TN 08 - 08 Non-MSA Counties             | 779      | 7.69                      | 19.48            | 9.16                | 16.10            | 20.16               | 21.22            | 25.79               | 43.20            | 44.90               | 6.59    | 8.70  | 5.43       | 6.24  | 6.98  |
| TN 09 - Part of Chattanooga MSA<br>1560 | 602      | 5.94                      | 20.25            | 9.13                | 17.03            | 21.86               | 21.47            | 25.48               | 41.25            | 43.54               | 2.29    | 3.24  | 2.35       | 2.23  | 2.13  |
| TN 10 – 01 Non-MSA County               | 148      | 1.46                      | 16.33            | 4.90                | 13.17            | 19.58               | 19.52            | 27.97               | 50.98            | 47.55               | 2.59    | 2.92  | 2.02       | 1.69  | 3.23  |
| TN 11 – 02 Non-MSA Counties             | 53       | 0.52                      | 28.59            | 7.55                | 21.52            | 22.64               | 19.53            | 35.85               | 30.35            | 33.96               | 6.96    | 4.00  | 2.94       | 8.70  | 9.43  |
| TN 12-Part of Knoxville MSA 3840        | 917      | 9.05                      | 19.98            | 8.18                | 16.97            | 21.75               | 21.51            | 26.57               | 41.54            | 43.50               | 2.21    | 1.65  | 2.66       | 2.02  | 2.23  |
| TN 13-Part of TN-KY MSA 1660            | 213      | 2.10                      | 16.49            | 2.81                | 18.18            | 15.17               | 23.48            | 25.28               | 41.84            | 56.74               | 2.57    | 1.71  | 2.13       | 1.73  | 3.23  |
| TN 14 – 01 Non-MSA County               | 195      | 1.92                      | 30.67            | 14.43               | 18.82            | 19.59               | 20.93            | 31.44               | 29.58            | 34.54               | 10.08   | 11.43 | 13.33      | 8.72  | 9.09  |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southeast Region 2.
\*\* As a percentage of loans with borrower income information available. No information was available for 5.19% of loans originated and purchased by UPBAN<sup>°</sup>

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

| Borrower Distribution: SMALL LO        | OANS TO BU | JSINESSES             |                         | Geography: T        | ENNESSEE          | <b>Evaluation Period</b> : JANUARY  | 2, 2000 TO DECEMBER 31, 2002 |       |                         |
|--|------------|-----------------------|-------------------------|---------------------|-------------------|-------------------------------------|------------------------------|-------|-------------------------|
|  |            | nall Loans<br>inesses | Businesses With million |                     | Loar              | ns by Original Amount Regardless of | Business Size                | Ma    | rket Share*             |
|  | #          | % of<br>Total**       | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000            | > \$250,000 to \$1,000,000   | All   | Rev\$ 1 Million or Less |
| MA/Assessment Area:                    |            |                       |                         |                     |                   |                                     |                              |       |                         |
| Full Review:                           |            |                       |                         |                     |                   |                                     |                              |       |                         |
| TN 05 - Nashville MSA 5360             | 1,778      | 21.64                 | 61.51                   | 75.25               | 74.75             | 13.16                               | 12.09                        | 1.19  | 2.42                    |
| TN 15 - 4 Non-MSA Counties             | 831        | 10.11                 | 66.79                   | 78.10               | 80.87             | 12.27                               | 6.86                         | 4.23  | 7.53                    |
| Limited Review:                        | l          | I.                    |                         |                     |                   | II.                                 |                              |       |                         |
| TN 02 – 09 Non-MSA Counties            | 1,524      | 18.54                 | 63.38                   | 84.97               | 86.15             | 9.06                                | 4.79                         | 6.77  | 12.25                   |
| TN 03 - Jackson, TN MSA 3580           | 648        | 7.89                  | 60.56                   | 75.15               | 79.01             | 12.19                               | 8.80                         | 3.74  | 6.49                    |
| TN 04 – 01 Non-MSA County              | 218        | 2.65                  | 63.45                   | 82.11               | 90.83             | 5.50                                | 3.67                         | 3.04  | 4.02                    |
| TN 06 – 02 Non-MSA Counties            | 123        | 1.50                  | 64.97                   | 91.87               | 93.50             | 4.88                                | 1.63                         | 4.03  | 6.48                    |
| TN 07 – 02 Non-MSA Counties            | 246        | 2.99                  | 63.71                   | 87.80               | 82.11             | 11.79                               | 6.10                         | 2.97  | 7.28                    |
| TN 08 – 08 Non-MSA Counties            | 1,441      | 17.53                 | 67.35                   | 87.09               | 87.09             | 8.12                                | 4.79                         | 7.19  | 14.18                   |
| TN 09 - Part of Chattanooga MSA<br>156 | 288        | 3.50                  | 62.04                   | 78.82               | 68.75             | 17.01                               | 14.24                        | 0.59  | 1.24                    |
| TN 10 – 01 Non-MSA County              | 15         | 0.18                  | 66.69                   | 93.33               | 66.67             | 13.33                               | 20.00                        | 0.13  | 0.19                    |
| TN 11 – 02 Non-MSA Counties            | 97         | 1.18                  | 69.10                   | 92.78               | 94.85             | 2.06                                | 3.09                         | 11.84 | 30.19                   |
| TN 12 - Part of Knoxville MSA 3840     | 676        | 8.23                  | 62.65                   | 68.64               | 64.64             | 18.05                               | 17.31                        | 0.79  | 1.42                    |
| TN 13 - Part of TN-KY MSA 1660         | 269        | 3.27                  | 63.65                   | 87.73               | 76.58             | 10.78                               | 12.64                        | 0.69  | 0.77                    |
| TN 14 – 01 Non-MSA County              | 64         | 0.78                  | 64.68                   | 67.19               | 73.44             | 7.81                                | 18.75                        | 1.88  | 5.32                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 3.22% of small loans to businesses originated and purchased by the bank.

Table 12. Borrower Distribution of Small Loans to Farms

| Table12. Borrower Dist                  | i ibution or 3    | IIIaii Luaiis       | S LU FAITIIS             |                     |                   |                                   |                            |       |                         |
|---|-------------------|---------------------|--------------------------|---------------------|-------------------|-----------------------------------|----------------------------|-------|-------------------------|
| Borrower Distribution: SMALL LO.        | ANS TO FAR        | MS                  |                          | Geography: TEN      | INESSEE           | Evaluation Period: JANUARY 2,     | 2000 TO DECEMBER 31, 2002  |       |                         |
|   | Total Sm<br>to Fa |                     | Farms With Re<br>million | · ·                 | Lo                | ans by Original Amount Regardless | of Farm Size               | Ma    | ket Share*              |
| MA/Assessment Area:                     | #                 | % of<br>Total*<br>* | % of Farms***            | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000          | > \$250,000 to \$1,000,000 | All   | Rev\$ 1 Million or Less |
| Full Review:                            |                   |                     | <u> </u>                 |                     |                   | <u> </u>                          |                            |       |                         |
| TN 05 – Nashville MSA 5360              | 162               | 8.71                | 91.12                    | 98.77               | 86.42             | 12.96                             | 0.62                       | 7.83  | 8.49                    |
| TN 15 - 4 Non-MSA Counties              | 76                | 4.09                | 92.25                    | 97.37               | 92.11             | 7.89                              | 0.00                       | 10.58 | 10.89                   |
| Limited Review:                         | •                 |                     |                          |                     |                   |                                   |                            | •     |                         |
| TN 02 – 09 Non-MSA Counties             | 688               | 36.99               | 94.07                    | 96.08               | 81.25             | 14.97                             | 3.78                       | 15.59 | 15.45                   |
| TN 03 - Jackson, TN MSA 3580            | 145               | 7.80                | 92.99                    | 84.83               | 79.31             | 14.48                             | 6.21                       | 29.35 | 25.64                   |
| TN 04 – 01 Non-MSA County               | 75                | 4.03                | 98.96                    | 97.33               | 89.33             | 8.00                              | 2.67                       | 9.61  | 9.42                    |
| TN 06 – 02 Non-MSA Counties             | 140               | 7.53                | 78.13                    | 98.57               | 96.43             | 2.86                              | 0.71                       | 58.33 | 58.33                   |
| TN 07 – 02 Non-MSA Counties             | 12                | 0.65                | 95.09                    | 83.33               | 100.00            | 0.00                              | 0.00                       | 1.94  | 3.53                    |
| TN 08 – 08 Non-MSA Counties             | 440               | 23.66               | 91.60                    | 97.73               | 91.14             | 7.73                              | 1.14                       | 15.65 | 17.25                   |
| TN 09 - Part of Chattanooga<br>MSA 1560 | 7                 | 0.38                | 89.86                    | 85.71               | 28.57             | 28.57                             | 42.86                      | 3.70  | 4.35                    |
| TN 10 – 01 Non-MSA County               | 3                 | 0.16                | 96.40                    | 100.00              | 33.33             | 0.00                              | 66.67                      | 5.56  | 6.25                    |
| TN 11 – 02 Non-MSA Counties             | 45                | 2.42                | 88.00                    | 97.78               | 97.78             | 2.22                              | 0.00                       | 60.00 | 55.56                   |
| TN 12 - Part of Knoxville MSA 3840      | 5                 | 0.27                | 89.10                    | 100.00              | 100.00            | 0.00                              | 0.00                       | 2.27  | 2.44                    |
| TN 13 - Part of TN-KY MSA<br>1660       | 61                | 3.28                | 93.22                    | 100.00              | 85.25             | 14.75                             | 0.00                       | 4.30  | 4.40                    |
| TN 14 – 01 Non-MSA County               | 1                 | 0.05                | 96.00                    | 0.00                | 0.00              | 100.00                            | 0.00                       | 0.00  | 0.00                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 1.18% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS                   |             | Geography:      | TENNESSEE      | <b>Evaluation Perio</b> | od: January 2, 2000 | TO DECEMBER 31, 2003 |            |              |             |
|---|-------------|-----------------|----------------|-------------------------|---------------------|----------------------|------------|--------------|-------------|
| MA/Assessment Area:                     | Prior Perio | od Investments* | Current Period | Investments             | -                   | Total Investments    |            | Unfunded Com | imitments** |
| WWW.GScssmont Area.                     | #           | \$(000's)       | #              | \$(000's)               | #                   | \$(000's)            | % of Total | #            | \$(000's)   |
| Full Review:                            |             |                 |                |                         |                     | L                    | L          |              |             |
| TN 05 - Nashville, TN MSA 5360          | 18          | 4,201           | 109            | 3,203                   | 127                 | 7,227                | 46.66      | 0            |             |
| TN 15 - 4 Non-MSA Counties              | 0           | 0               | 16             | 18                      | 16                  | 18                   | .012       | 0            | (           |
| Limited Review:                         |             |                 | -              | •                       | •                   | -                    | <u> </u>   |              |             |
| TN 02 – 09 Non-MSA Counties             | 20          | 78              | 8              | 278                     | 10                  | 356                  | 2.30       | 0            |             |
| TN 03 - Jackson, TN MSA 3580            | 5           | 2,578           | 9              | 595                     | 14                  | 3,173                | 20.49      | 0            |             |
| TN 04 – 01 Non-MSA County               | 10          | 32              | 5              | 156                     | 6                   | 198                  | 1.23       | 0            |             |
| TN 06 – 02 Non-MSA Counties             | 0           | 0               | 5              | 2                       | 5                   | 2                    | .01        | 0            |             |
| TN 07 – 02 Non-MSA Counties             | 6           | 415             | 4              | 1                       | 10                  | 416                  | 2.69       | 0            |             |
| TN 08 – 08 Non-MSA Counties             | 1           | 148             | 10             | 28                      | 11                  | 176                  | 1.14       | 0            |             |
| TN 09 - Part of Chattanooga MSA<br>1560 | 2           | 346             | 14             | 501                     | 16                  | 847                  | 5.47       | 0            | (           |
| TN 10 – 01 Non-MSA County               | 1           | 37              | 1              | 2                       | 2                   | 39                   | .25        | 0            |             |
| TN 11 – 02 Non-MSA Counties             | 1           | 891             | 0              | 0                       | 1                   | 891                  | 0.00       | 0            |             |
| TN 12 - Part of Knoxville MSA 3840      | 2           | 899             | 51             | 226                     | 53                  | 1,125                | 7.27       | 0            |             |
| TN 13 - Part of TN-KY MSA 1660          | 3           | 115             | 3              | 20                      | 6                   | 135                  | .87        | 0            | (           |
| TN 14 – 01 Non-MSA County               | 1           | 891             | 0              | 0                       | 1                   | 891                  | 5.75       | 0            | (           |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH DE               | ELIVERY SYS               | TEM AND BR   | ANCH OPENI                | NGS/CLOS | SINGS  | Geog                   | raphy: TENN | NESSEE             | Ev                 | aluation Pe | eriod: JANU          | ARY 2, 200 | O TO DECEN | MBER 31, 20 | 003          |             |         |
|---|---------------------------|--------------|---------------------------|----------|--------|------------------------|-------------|--------------------|--------------------|-------------|----------------------|------------|------------|-------------|--------------|-------------|---------|
|   | Deposits                  |              |                           | Branc    | hes    |                        |             |                    | Bra                | anch Openir | ngs/Closings         |            |            |             | Popu         | lation      |         |
| MA/Assessment Area:                     | % of<br>Rated             | # of<br>BANK | % of<br>Rated             |          |        | Branches beographies ( |             | # of               | # of               | Net c       | hange in Loc<br>(+ ( |            | anches     | % of Po     | pulation wit | hin Each Ge | ography |
|   | Area<br>Deposits<br>in AA | Branches     | Area<br>Branches<br>in AA | Low      | Mod    | Mid                    | Upp         | Branch<br>Openings | Branch<br>Closings | Low         | Mod                  | Mid        | Upp        | Low         | Mod          | Mid         | Upp     |
| Full Review:                            |                           |              |                           |          |        |                        |             |                    |                    |             |                      |            |            |             |              |             |         |
| TN 05 – Nashville MSA 5360              | 30.88                     | 29           | 21                        | 0.00     | 20.69  | 55.17                  | 24.14       | 1                  | 1                  | 0           | 0                    | 0          | 0          | 4.85        | 18.93        | 55.68       | 20.54   |
| TN 15 - 4 Non-MSA Counties              | 13.25                     | 16           | 11                        | 0.00     | 25.00  | 50.00                  | 25.00       | 0                  | 2                  | 0           | 0                    | -2         | 0          | 0.00        | 10.12        | 70.39       | 19.49   |
| Limited Review:                         | I.                        |              |                           |          |        |                        | I.          |                    |                    |             |                      |            |            | l .         |              | I.          | I.      |
| TN 02 - 09 Non-MSA Counties             | 14.06                     | 35           | 25                        | 0.00     | 11.43  | 65.71                  | 22.86       | -1                 | 8                  | 0           | 0                    | -4         | -3         | 0.00        | 9.41         | 71.58       | 19.01   |
| TN 03 – Jackson MSA 3580                | 7.84                      | 10           | 7                         | 20.00    | 10.00  | 30.00                  | 40.00       | 0                  | 0                  | 0           | 0                    | 0          | 0          | 8.62        | 14.79        | 41.34       | 35.25   |
| TN 04 - 01 Non-MSA County               | 2.21                      | 3            | 2                         | 0.00     | 0.00   | 100.00                 | 0.00        | 0                  | 1                  | 0           | 0                    | -1         | 0          | 0.00        | 0.00         | 100.00      | 0.00    |
| TN 06 - 02 Non-MSA Counties             | 1.36                      | 3            | 2                         | 0.00     | 0.00   | 100.00                 | 0.00        | 0                  | 1                  | 0           | 0                    | -1         | 0          | 0.00        | 0.00         | 99.42       | 0.00    |
| TN 07 - 02 Non-MSA Counties             | 2.99                      | 5            | 4                         | 0.00     | 0.00   | 80.00                  | 20.00       | 0                  | 0                  | 0           | 0                    | 0          | 0          | 0.00        | 0.00         | 57.77       | 42.23   |
| TN 08 - 08 Non-MSA Counties             | 12.77                     | 16           | 11                        | 0.00     | 0.00   | 100.00                 | 0.00        | 0                  | 5                  | 0           | -1                   | -4         | 0          | 0.00        | 5.64         | 72.64       | 21.72   |
| TN 09 - Part of Chattanooga<br>MSA 1560 | 2.09                      | 5            | 4                         | 40.00    | 0.00   | 40.00                  | 20.00       | 2                  | 2                  | 1           | 0                    | -1         | 0          | 6.06        | 16.36        | 53.09       | 24.49   |
| TN 10 - 01 Non-MSA County               | 0.64                      | 1            | 1                         | 0.00     | 0.00   | 100.00                 | 0.00        | 0                  | 1                  | 0           | 0                    | 0          | -1         | 0.00        | 9.13         | 29.91       | 60.96   |
| TN 11 - 02 Non-MSA Counties             | 0.58                      | 1            | 1                         | 0.00     | 100.00 | 0.00                   | 0.00        | 0                  | 1                  | 0           | -1                   | 0          | 0          | 0.00        | 76.21        | 23.79       | 0.00    |
| TN 12 - Part of Knoxville MSA<br>3840   | 9.13                      | 13           | 9                         | 7.69     | 23.08  | 38.46                  | 30.77       | 1                  | 1                  | 0           | 0                    | 0          | 0          | 5.40        | 16.50        | 50.64       | 27.37   |
| TN 13 - Part of TN-KY MSA<br>1660       | 0.72                      | 2            | 1                         | 0.00     | 50.00  | 0.00                   | 50.00       | 0                  | 1                  | 0           | 0                    | -1         | 0          | 3.03        | 8.97         | 65.59       | 22.40   |
| TN 14 - 01 Non-MSA County               | 1.47                      | 2            | 1                         | 0.00     | 100.00 | 0.00                   | 0.00        | 0                  | 0                  | 0           | 0                    | 0          | 0          | 0.00        | 41.80        | 58.20       | 0.00    |

Table 1. Lending Volume

| LENDING VOLUME                                |                          | G      | eography: TEX | AS            | Evaluation   | Period: JANUA | ARY 2, 2000 TO | DECEMBER 31,        | 2002       |            |            |                                      |
|---|--------------------------|--------|---------------|---------------|--------------|---------------|----------------|---------------------|------------|------------|------------|--------------------------------------|
|   | % of Rated<br>Area Loans | Home M | lortgage      | Small Loans t | o Businesses | Small Loan    | s to Farms     | Community I<br>Loar |            | Total Repo | rted Loans | % of Rated Area Deposits in MA/AA*** |
| MA/Assessment Area (2002):                    | (#) in<br>MA/AA*         | #      | \$ (000's)    | #             | \$ (000's)   | #             | \$ (000's)     | #                   | \$ (000's) | #          | \$(000's)  |                                      |
| Full Review:                                  |                          |        |               |               |              |               |                |                     |            |            |            |                                      |
| TX 03 - Part of Houston, TX<br>PMSA 3360      | 75.36                    | 2,440  | 240,431       | 752           | 89,134       | 13            | 668            | 9                   | 2,434      | 3,214      | 332,667    | 53.99                                |
| Limited Review:                               | <u>.</u>                 |        |               |               | *            |               |                |                     | •          |            |            |                                      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145     | 10.50                    | 191    | 15,128        | 244           | 12,307       | 11            | 179            | 2                   | 6,404      | 448        | 34,018     | 22.18                                |
| TX 02 - Galveston-Texas City, TX<br>PMSA 2920 | 14.14                    | 313    | 23,858        | 281           | 18,741       | 8             | 395            | 1                   | 3          | 603        | 42,997     | 23.83                                |

<sup>\*</sup> Loan Data as of December 31, 2002. Rated area refers to either the state or multi-state MA rating area.

<sup>\*\*</sup> The evaluation period for Community Development Loans is From December 31, 1999 to December 31, 2003.

\*\*\* Deposit Data as of June 30, 2002. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table2. Geographic Distribution of Home Purchase Loans

| Geographic Distribution: HOME P           | URCHASE           |                   | Geo                        | graphy: TEXAS   |                            | Evaluation F    | Period: JANUAR             | RY 2, 2000 TO I | DECEMBER 31,               | 2002            |         |            |            |          |      |
|---|-------------------|-------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|------------|----------|------|
|   | Total Home<br>Loa | e Purchase<br>Ins | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     | Ma      | arket Shar | e (%) by G | eography | *    |
| MA/Assessment Area:                       | #                 | % of<br>Total**   | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod        | Mid      | Upp  |
| Full Review:                              |                   |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |          |      |
| TX 03 - Part of Houston, TX<br>PMSA 3360  | 1,945             | 89.06             | 5.76                       | 1.54            | 22.64                      | 13.37           | 32.26                      | 48.79           | 39.34                      | 36.30           | 0.61    | 0.52       | 0.44       | 0.88     | 0.45 |
| Limited Review:                           |                   |                   |                            |                 |                            |                 |                            |                 |                            |                 |         |            |            |          |      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145 | 97                | 4.44              | 0.00                       | 0.00            | 9.53                       | 6.19            | 80.52                      | 88.66           | 9.95                       | 5.15            | 0.84    | 0.00       | 0.00       | 0.94     | 0.21 |
| TX 02 - Galveston-Texas City,<br>TX 2920  | 142               | 6.50              | 4.78                       | 2.82            | 18.37                      | 4.23            | 49.51                      | 44.37           | 27.33                      | 48.59           | 0.51    | 0.63       | 0.13       | 0.94     | 0.29 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

<sup>\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by the number of owner occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

| Geographic Distribution: HOME                 | IMPROVEME            | ENT             |                            | Geography       | y: TEXAS                   | Eval            | uation Period:             | January 2, 2    | 000 TO DECEM               | BER 31, 2002    |         |            |              |           |      |
|---|----------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|--------------|-----------|------|
|   | Total I<br>Improveme |                 | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-I<br>Geogra         |                 | Upper-Income               | Geographies     |         | Market Sha | are (%) by G | eography* |      |
| MA/Assessment Area:                           | #                    | % of<br>Total** | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod          | Mid       | Upp  |
| Full Review:                                  |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |      |
| TX 03 - Part of Houston, TX<br>PMSA 3360      | 89                   | 34.36           | 5.76                       | 3.37            | 22.64                      | 41.57           | 32.26                      | 28.09           | 39.34                      | 26.97           | 0.40    | 0.00       | 1.05         | 0.41      | 0.22 |
| Limited Review:                               |                      |                 |                            |                 |                            |                 |                            |                 |                            |                 |         |            |              |           |      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145     | 57                   | 22.01           | 0.00                       | 0.00            | 9.53                       | 10.53           | 80.52                      | 77.19           | 9.95                       | 12.28           | 3.25    | 0.00       | 0.00         | 3.19      | 4.65 |
| TX 02 - Galveston-Texas City,<br>TX PMSA 2920 | 113                  | 43.63           | 4.78                       | 3.54            | 18.37                      | 15.04           | 49.51                      | 62.83           | 27.33                      | 18.58           | 3.59    | 6.25       | 0.87         | 7.38      | 1.43 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

<sup>\*\*</sup> Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

| Geographic Distribution: HOME                 | MORTGAG  | E REFINANC               | E                          | Geogra          | aphy: TEXAS                | E               | valuation Perio            | od: January 2,  | 2000 TO DECE               | MBER 31, 2002   |         |            |             |           |      |
|---|----------|--------------------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|----------------------------|-----------------|---------|------------|-------------|-----------|------|
| MA/Assessment Area:                           | Mortgage | Home<br>Refinance<br>ans | Low-Income                 | Geographies     | Moderate<br>Geogra         |                 | Middle-Income              | e Geographies   | Upper-Income               | Geographies     |         | Market Sha | re (%) by G | eography* | :    |
|   | #        | % of<br>Total**          | % Owner<br>Occ<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid       | Upp  |
| Full Review:                                  |          |                          |                            |                 |                            |                 |                            |                 |                            |                 |         |            |             |           |      |
| TX 03 - Part of Houston, TX<br>PMSA 3360      | 402      | 81.21                    | 5.76                       | 1.49            | 22.64                      | 10.95           | 32.26                      | 39.80           | 39.34                      | 47.76           | 0.25    | 0.08       | 0.24        | 0.37      | 0.19 |
| Limited Review:                               |          |                          |                            |                 |                            |                 |                            |                 |                            |                 |         |            |             |           |      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145     | 37       | 7.47                     | 0.00                       | 0.00            | 9.53                       | 2.70            | 80.52                      | 78.38           | 9.95                       | 18.92           | 0.44    | 0.00       | 0.00        | 0.44      | 0.54 |
| TX 02 - Galveston-Texas City,<br>TX PMSA 2920 | 56       | 11.31                    | 4.78                       | 5.36            | 18.37                      | 3.57            | 49.51                      | 66.07           | 27.33                      | 25.00           | 0.35    | 0.89       | 0.00        | 0.87      | 0.13 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

<sup>\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

<sup>\*\*\*</sup> Percentage of Owner Occupied Units is the number of owner occupied housing units in a particular geography divided by number of owner occupied housing units in the area based on 1990 Census information.

Table 5. Geographic Distribution of Multifamily Loans

| Table 3. Geographic I                         |         | · · · · · · · · · · · · · · · · · · · |                     |                 |                  |                    |                  |                 |                  |                 |         |            |             |           |      |
|---|---------|---------------------------------------|---------------------|-----------------|------------------|--------------------|------------------|-----------------|------------------|-----------------|---------|------------|-------------|-----------|------|
| Geographic Distribution: MULT                 | IFAMILY |                                       |                     | Geography: TEX  | AS               | Evaluation         | n Period: JANU   | ARY 2, 2000 TC  | DECEMBER 31      | 1, 2002         |         |            |             |           |      |
|   |         | ultifamily<br>ans                     | Low-Income          | Geographies     |                  | e-Income<br>aphies | Middle-Incom     | e Geographies   | Upper-Income     | e Geographies   |         | Market Sha | re (%) by G | eography* |      |
| MA/Assessment Area:                           | #       | % of<br>Total**                       | % of MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans    | % MF<br>Units*** | % BANK<br>Loans | % MF<br>Units*** | % BANK<br>Loans | Overall | Low        | Mod         | Mid       | Upp  |
| Full Review:                                  |         | l l                                   |                     | l.              |                  |                    |                  |                 |                  |                 |         |            |             |           |      |
| TX 03 - Part of Houston, TX<br>PMSA 3360      | 4       | 66.67                                 | 10.14               | 0.00            | 34.65            | 50.00              | 32.55            | 25.00           | 22.66            | 25.00           | 0.00    | 0.00       | 0.00        | 0.00      | 0.00 |
| Limited Review:                               |         |                                       |                     |                 |                  |                    |                  |                 |                  |                 |         |            |             |           |      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145     | 0       | 0.00                                  | 0.00                | 0.00            | 5.28             | 0.00               | 81.54            | 0.00            | 13.18            | 0.00            | 0.00    | 0.00       | 0.00        | 0.00      | 0.00 |
| TX 02 - Galveston-Texas City,<br>TX PMSA 2920 | 2       | 33.33                                 | 14.17               | 0.00            | 17.57            | 0.00               | 56.63            | 50.00           | 11.63            | 50.00           | 0.00    | 0.00       | 0.00        | 0.00      | 0.00 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

\*\* Multifamily loans originated and purchased in the MA/AA as a percentage of all multifamily loans originated and purchased in the rated area.

\*\*\* Percentage of multifamily units is the number of multifamily housing units in a particular geography divided by number of multifamily housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

| Geographic Distribution: SMAL               | L LOANS TO | ) BUSINESSE       | ES .                      | Geog            | graphy: TEXAS      |                 | Evaluation         | Period: JANUA   | ARY 2, 2000 TO     | DECEMBER 3       | 1, 2002 |           |              |           |      |
|---|------------|-------------------|---------------------------|-----------------|--------------------|-----------------|--------------------|-----------------|--------------------|------------------|---------|-----------|--------------|-----------|------|
|   |            | Small<br>ss Loans | Low-Income                | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra  |                 | Upper-<br>Geogr    | Income<br>aphies |         | Market Sh | are (%) by G | eography* |      |
| MA/Assessment Area:                         | #          | % of<br>Total**   | % of<br>Businesses<br>*** | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans | % of<br>Businesses | % BANK<br>Loans  | Overall | Low       | Mod          | Mid       | Upp  |
| Full Review:                                | •          |                   | •                         |                 |                    |                 |                    |                 |                    |                  |         |           | •            | •         |      |
| TX 03 - Part of Houston, TX<br>PMSA 3360    | 752        | 58.89             | 5.94                      | 3.99            | 25.11              | 37.10           | 29.88              | 28.59           | 38.80              | 30.32            | 0.17    | 0.13      | 0.18         | 0.19      | 0.18 |
| Limited Review:                             |            |                   |                           |                 |                    |                 |                    |                 |                    |                  |         |           |              |           |      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145   | 244        | 19.11             | 0.00                      | 0.00            | 6.69               | 12.30           | 81.26              | 80.74           | 12.05              | 6.97             | 0.58    | 0.00      | 0.89         | 0.62      | 1.12 |
| TX 02 - Galveston-Texas City,<br>TX PM 2920 | 281        | 22.00             | 12.15                     | 3.56            | 13.90              | 9.25            | 41.25              | 50.89           | 32.69              | 36.30            | 0.78    | 0.00      | 0.74         | 1.43      | 0.84 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 7. Geographic Distribution of Small Loans to Farms

| Geographic Distribution: SMALL              | LOANS T | O FARMS            |                  | Geograp         | hy: TEXAS          | Ev              | aluation Perio    | <b>d</b> : January 2 | , 2000 TO DECE  | MBER 31, 200    | 2       |           |              |            |      |
|---|---------|--------------------|------------------|-----------------|--------------------|-----------------|-------------------|----------------------|-----------------|-----------------|---------|-----------|--------------|------------|------|
|   |         | Small Farm<br>oans | Low-Income       | Geographies     | Moderate<br>Geogra |                 | Middle-<br>Geogra |                      | Upper-Income    | Geographies     |         | Market Sh | are (%) by ( | Geography* |      |
| MA/Assessment Area:                         | #       | % of<br>Total**    | % of<br>Farms*** | % BANK<br>Loans | % of<br>Farms**    | % BANK<br>Loans | % of<br>Farms**   | % BANK<br>Loans      | % of<br>Farms** | % BANK<br>Loans | Overall | Low       | Mod          | Mid        | Upp  |
| Full Review:                                |         |                    |                  | I               |                    |                 |                   |                      |                 |                 |         |           |              |            |      |
| TX 03 - Part of Houston, TX<br>PMSA 3360    | 13      | 40.63              | 3.84             | 0.00            | 19.38              | 18.18           | 35.45             | 27.27                | 41.30           | 54.55           | 2.94    | 0.00      | 6.06         | 0.00       | 3.85 |
| Limited Review:                             |         |                    |                  |                 |                    |                 |                   |                      |                 |                 |         |           |              |            |      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145   | 11      | 34.38              | 0.00             | 0.00            | 4.71               | 36.36           | 88.24             | 54.55                | 7.06            | 9.09            | 5.80    | 0.00      | 0.00         | 6.90       | 0.00 |
| TX 02 - Galveston-Texas City,<br>TX PM 2920 | 8       | 25.00              | 5.30             | 0.00            | 13.91              | 12.50           | 51.66             | 62.50                | 29.14           | 25.00           | 0.00    | 0.00      | 0.00         | 0.00       | 0.00 |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

\*\* Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated

<sup>\*\*\*</sup> Source Data - Dun and Bradstreet (2003).

Table 8. Borrower Distribution of Home Purchase Loans

| Borrower Distribution: HOME F                 | URCHASE |                  |                  | Geography:          | : TEXAS          | Evalua              | tion Period: JAN | NUARY 2, 2000       | TO DECEMBER      | 31, 2002            |         |      |            |      |      |
|---|---------|------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|------------|------|------|
|   |         | Home<br>se Loans | Low-Income       | Borrowers           | Moderate-Incor   | ne Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma   | arket Shar | e*   |      |
| MA/Assessment Area:                           | #       | % of<br>Total**  | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid  | Upp  |
| Full Review:                                  | '       | •                | •                | •                   |                  |                     |                  |                     | •                | •                   | •       |      |            | '    |      |
| TX 03 - Part of Houston, TX<br>PMSA 3360      | 1,945   | 89.06            | 23.16            | 8.78                | 16.84            | 27.77               | 20.14            | 31.58               | 39.87            | 31.87               | 0.56    | 0.57 | 0.73       | 0.60 | 0.45 |
| Limited Review:                               |         |                  |                  |                     |                  |                     |                  |                     |                  |                     |         |      |            |      |      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145     | 97      | 4.44             | 17.47            | 6.82                | 19.39            | 12.50               | 25.24            | 28.41               | 37.90            | 52.27               | 0.78    | 1.01 | 0.80       | 0.61 | 0.84 |
| TX 02 - Galveston-Texas City,<br>TX PMSA 2920 | 142     | 6.50             | 23.46            | 0.81                | 16.77            | 16.13               | 19.77            | 24.19               | 39.99            | 58.87               | 0.37    | 0.00 | 0.48       | 0.41 | 0.35 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.
\*\* As a percentage of loans with borrower income information available. No information was available for 9.98% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

| Borrower Distribution: HOME                   | IMPROVE | MENT                    |                  | Geography           | y: TEXAS         | Evalu               | ıation Period: J | ANUARY 2, 200       | 0 TO DECEMBE     | R 31, 2002          |         |       |           |      |      |
|---|---------|-------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|-------|-----------|------|------|
|   |         | tal Home<br>ement Loans | Low-Income       | Borrowers           | Moderate-Inco    | me Borrowers        | Middle-Incom     | e Borrowers         | Upper-Incom      | e Borrowers         |         | Ma    | rket Shar | ÷,   |      |
| MA/Assessment Area:                           | #       | % of<br>Total**         | %<br>Families*** | % BANK<br>Loans**** | Overall | Low   | Mod       | Mid  | Upp  |
| Full Review:                                  |         |                         |                  |                     |                  |                     |                  |                     |                  |                     |         |       |           | •    |      |
| TX 03 - Part of Houston, TX<br>PMSA 3360      | 89      | 34.36                   | 23.16            | 20.51               | 16.84            | 24.36               | 20.14            | 20.51               | 39.87            | 34.62               | 0.39    | 0.64  | 0.92      | 0.43 | 0.21 |
| Limited Review:                               |         |                         |                  |                     |                  |                     |                  |                     |                  |                     |         |       |           |      |      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145     | 57      | 22.01                   | 17.47            | 16.28               | 19.39            | 13.95               | 25.24            | 18.60               | 37.90            | 51.16               | 2.98    | 3.85  | 4.44      | 1.72 | 2.90 |
| TX 02 - Galveston-Texas City,<br>TX PMSA 2920 | 113     | 43.63                   | 23.46            | 22.92               | 16.77            | 21.88               | 19.77            | 26.04               | 39.99            | 29.17               | 3.00    | 16.98 | 3.61      | 2.70 | 1.34 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

\*\* As a percentage of loans with borrower income information available. No information was available for 16.22% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

\*\*\* Home improvement loans originated and purchased in the MA/AA as a percentage of all home improvement loans originated and purchased in the rated area.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

| MA/Assessment Area:                           | Moi | l Home<br>rtgage<br>nce Loans | Low-Income       | Borrowers           | Moderate-Inco    | me Borrowers        | Middle-Incom     | ne Borrowers        | Upper-Incom      | e Borrowers         |         | Ma   | irket Shar | ĵ.,  |      |
|---|-----|-------------------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|------------------|---------------------|---------|------|------------|------|------|
|   | #   | % of<br>Total**               | %<br>Families*** | % BANK<br>Loans**** | Overall | Low  | Mod        | Mid  | Upp  |
| Full Review:                                  |     |                               |                  |                     |                  |                     |                  |                     |                  |                     |         |      |            |      |      |
| TX 03 - Part of Houston, TX<br>PMSA 3360      | 402 | 81.21                         | 23.16            | 8.39                | 16.84            | 21.81               | 20.14            | 28.86               | 39.87            | 40.94               | 0.21    | 0.28 | 0.34       | 0.29 | 0.13 |
| Limited Review:                               |     |                               |                  |                     |                  |                     |                  |                     |                  |                     |         |      |            |      |      |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145     | 37  | 7.47                          | 17.47            | 2.86                | 19.39            | 20.00               | 25.24            | 20.00               | 37.90            | 57.14               | 0.45    | 0.00 | 2.30       | 0.28 | 0.29 |
| TX 02 - Galveston-Texas City,<br>TX PMSA 2920 | 56  | 11.31                         | 23.46            | 4.26                | 16.77            | 19.15               | 19.77            | 14.89               | 39.99            | 61.70               | 0.32    | 0.00 | 0.98       | 0.22 | 0.29 |

<sup>\*</sup> Based on 2002 Peer Mortgage Data: Southwest Region.

<sup>\*\*</sup> As a percentage of loans with borrower income information available. No information was available for 23.23% of loans originated and purchased by BANK.

<sup>\*\*\*</sup> Percentage of Families is based on the 1990 Census information.

<sup>\*\*\*\*</sup> Home mortgage refinance loans originated and purchased in the MA/AA as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

|   |            |                        | to businesses           |                     |                   |                                    |                            |      |                         |
|---|------------|------------------------|-------------------------|---------------------|-------------------|------------------------------------|----------------------------|------|-------------------------|
| Borrower Distribution: SMALL I              | LOANS TO E | BUSINESSES             |                         | Geography: T        | EXAS              | Evaluation Period: JANUARY 2, 2    | 000 TO DECEMBER 31, 2002   |      |                         |
|   |            | all Loans to<br>nesses | Businesses With million |                     | Loa               | ns by Original Amount Regardless o | f Business Size            | Ma   | rket Share*             |
|   | #          | % of<br>Total**        | % of<br>Businesses***   | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000 | All  | Rev\$ 1 Million or Less |
| MA/Assessment Area:                         |            |                        |                         |                     |                   |                                    |                            |      |                         |
| Full Review:                                |            |                        |                         |                     |                   |                                    |                            |      |                         |
| TX 03 - Part of Houston, TX<br>PMSA 3360    | 752        | 58.89                  | 66.68                   | 57.85               | 72.34             | 13.56                              | 14.10                      | 0.17 | 0.34                    |
| Limited Review:                             |            |                        |                         |                     |                   |                                    |                            |      |                         |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145   | 244        | 19.11                  | 69.93                   | 78.69               | 89.75             | 6.97                               | 3.28                       | 0.58 | 1.85                    |
| TX 02 - Galveston-Texas City,<br>TX PM 2920 | 281        | 22.00                  | 72.37                   | 72.24               | 87.19             | 7.12                               | 5.69                       | 0.78 | 2.04                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

<sup>\*\*\*</sup> Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2003).

<sup>\*\*\*\*</sup> Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 9.08% of small loans to businesses originated and purchased by the bank.

Table 12. Borrower Distribution of Small Loans to Farms

| Borrower Distribution: SMALL I              | _OANS TO F | ARMS                |                          | Geography: TEX      | AS Eva            | aluation Period: JANUARY 2, 200    | 00 TO DECEMBER 31, 2002    |      |                         |
|---|------------|---------------------|--------------------------|---------------------|-------------------|------------------------------------|----------------------------|------|-------------------------|
|   |            | all Loans to<br>rms | Farms With Re<br>million |                     | Lo                | oans by Original Amount Regardless | of Farm Size               | Ma   | rket Share*             |
| MA/Assessment Area:                         | #          | % of<br>Total**     | % of Farms***            | % BANK<br>Loans**** | \$100,000 or less | > \$100,000 to \$250,000           | > \$250,000 to \$1,000,000 | All  | Rev\$ 1 Million or Less |
| Full Review:                                |            |                     |                          |                     |                   |                                    |                            |      |                         |
| TX 03 - Part of Houston, TX<br>PMSA 3360    | 13         | 40.63               | 91.01                    | 100.00              | 100.00            | 0.00                               | 0.00                       | 2.94 | 4.67                    |
| Limited Review:                             |            |                     |                          |                     |                   |                                    |                            |      |                         |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145   | 11         | 34.38               | 94.12                    | 100.00              | 100.00            | 0.00                               | 0.00                       | 5.80 | 6.90                    |
| TX 02 - Galveston-Texas City,<br>TX PM 2920 | 8          | 25.00               | 93.05                    | 75.00               | 87.50             | 12.50                              | 0.00                       | 0.00 | 0.00                    |

<sup>\*</sup> Based on 2002 Peer Small Business Data: US and PR.

<sup>\*\*</sup> Small loans to farms originated and purchased in the MA/AA as a percentage of all small loans to farms originated and purchased in the rated area.

<sup>\*\*\*</sup> Farms with revenues of \$1 million or less as a percentage of all farms (Source D&B - 2003).

\*\*\*\* Small loans to farms with revenues of \$1 million or less as a percentage of all loans reported as small loans to farms. No information was available for 0.00% of small loans to farms originated and purchased by the bank.

Table 14. Qualified Investments

| QUALIFIED INVESTMENTS                         |             | Geograp         | hy: TEXAS    | Evaluation Perio | <b>d</b> : DECEMBER 31, 1999 | TO DECEMBER 31, 2003 |            |            |              |
|---|-------------|-----------------|--------------|------------------|------------------------------|----------------------|------------|------------|--------------|
| MA/Assessment Area:                           | Prior Perio | od Investments* | Current Peri | od Investments   |                              | Total Investments    |            | Unfunded C | ommitments** |
|   | #           | \$(000's)       | #            | \$(000's)        | #                            | \$(000's)            | % of Total | #          | \$(000's)    |
| Full Review:                                  |             |                 |              |                  |                              |                      |            |            |              |
| TX 03 - Part of Houston, TX<br>PMSA 3360      | 3           | 3,027           | 10           | 338              | 13                           | 3,365                | 99.8       | 3          | 3,027        |
| Limited Review:                               |             |                 |              |                  |                              |                      |            |            |              |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145     | 0           | 0               | 6            | 3                | 6                            | 3                    | 0.10       | 0          | 0            |
| TX 02 - Galveston-Texas City,<br>TX PMSA 2920 | 0           | 0               | 3            | 2                | 3                            | 2                    | 0.10       | 0          | 0            |

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

\*\* 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

| DISTRIBUTION OF BRANCH I                      | DELIVERY SY               | STEM AND B                                 | RANCH OPEN                | IINGS/CLOS                | INGS  | Geog   | raphy: TEX <i>F</i> | AS   | Evaluat            | ion Period | DECEMBER | 31, 1999 <sup>-</sup> | TO DECEMB | ER 31, 200                                       | 3     |       |       |
|---|---------------------------|--|---------------------------|---------------------------|-------|--------|---------------------|--|--------------------|------------|----------|-----------------------|-----------|--|-------|-------|-------|
| MA/Assessment Area:                           | Deposits<br>% of          | Branches # of % of Location of Branches by |                           |                           |       |        |                     | Branch Openings/Closings  Net change in Location of Branches |                    |            |          |                       |           | Population % of Population within Each Geography |       |       |       |
|   | Rated                     | BANK<br>Branches                           | Rated Area Branches in AA | Income of Geographies (%) |       |        |                     | # of   | # of               | (+ or -)   |          |                       |           | 75 51 1 Sparation Within Each Geography          |       |       |       |
|   | Area<br>Deposits<br>in AA |  |                           | Low                       | Mod   | Mid    | Upp                 | Branch<br>Openings   | Branch<br>Closings | Low        | Mod      | Mid                   | Upp       | Low  | Mod   | Mid   | Upp   |
| Full Review:                                  |                           |  |                           |                           |       |        |                     |  |                    |            |          |                       |           |  |       |       |       |
| TX 03 - Part of Houston, TX<br>PMSA 3360      | 53.99                     | 6  | 40                        | 0.00                      | 50.00 | 16.67  | 33.33               | 0  | 0                  | 0          | 0        | 0                     | 0         | 9.07   | 28.71 | 32.36 | 29.86 |
| Limited Review:                               |                           |  |                           |                           |       |        |                     |  |                    |            |          |                       |           |  |       |       |       |
| TX 01 - Part of Brazoria, TX<br>PMSA 1145     | 22.18                     | 3  | 20                        | 0.00                      | 0.00  | 100.00 | 0.00                | 0  | 0                  | 0          | 0        | 0                     | 0         | 0.00   | 9.62  | 80.70 | 9.67  |
| TX 02 - Galveston-Texas City,<br>TX PMSA 2920 | 23.83                     | 6  | 40                        | 0.00                      | 0.00  | 50.00  | 50.00               | 0  | 0                  | 0          | 0        | 0                     | 0         | 8.34   | 19.52 | 48.62 | 23.45 |