

# **LARGE BANK**

Comptroller of the Currency Administrator of National Banks

Washington, DC 20219

## **PUBLIC DISCLOSURE**

October 5, 2009

# COMMUNITY REINVESTMENT ACT PERFORMANCE EVALUATION

UMB Bank Arizona, National Association Charter Number: 24616

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Office of the Comptroller of the Currency

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NOTE: This document is an evaluation of this institution's record of meeting the credit needs of its entire community, including low- and moderate-income neighborhoods, consistent with safe and sound operation of the institution. This evaluation is not, and should not be construed as, an assessment of the financial condition of this institution. The rating assigned to this institution does not represent an analysis, conclusion, or opinion of the federal financial supervisory agency concerning the safety and soundness of this financial institution.

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# **Overall CRA Rating**

**Institution's CRA Rating**: This institution is rated Outstanding.

The following table indicates the performance level of UMB Bank Arizona, National Association with respect to the Lending, Investment, and Service Tests:

		of Depository Institu Performance Tests	tion)
Performance Levels	Lending Test*	Investment Test	Service Test
Outstanding	X	Х	
High Satisfactory			
Low Satisfactory			Х
Needs to Improve			
Substantial Noncompliance			

The lending test is weighted more heavily than the investment and service tests when arriving at an overall rating.

The major factors that support this rating include:

- The geographic distribution of loans is excellent. Small business loan performance is above demographics in low- and moderate-income census tracts. These loans represent 83 percent of total reported loans during the evaluation period.
- The borrower distribution of loans is adequate.
- The level of community development lending is excellent, which had a positive impact on the lending test rating. The bank originated loans totaling \$29 million during the evaluation period.
- The level of qualified investments is excellent. The bank originated investments and donations totaling \$1 million during the evaluation period.
- Service delivery systems provide adequate access to low- and moderate-income individuals and geographies.

### **Definitions and Common Abbreviations**

The following terms and abbreviations are used throughout this performance evaluation, including the CRA tables. The definitions are intended to provide the reader with a general understanding of the terms, not a strict legal definition.

**Affiliate:** Any company that controls, is controlled by, or is under common control with another company. A company is under common control with another company if the same company directly or indirectly controls both companies. A bank subsidiary is controlled by the bank and is, therefore, an affiliate.

**Aggregate Lending:** The number of loans originated and purchased by all reporting lenders in specified income categories as a percentage of the aggregate number of loans originated and purchased by all reporting lenders in the MA/assessment area.

**Census Tract (CT):** A small subdivision of metropolitan and other densely populated counties. Census tract boundaries do not cross county lines; however, they may cross the boundaries of metropolitan areas. Census tracts usually have between 2,500 and 8,000 persons, and their physical size varies widely depending upon population density. Census tracts are designed to be homogeneous with respect to population characteristics, economic status, and living conditions to allow for statistical comparisons.

**Community Development:** Affordable housing (including multifamily rental housing) for low-or moderate-income individuals; community services targeted to low- or moderate-income individuals; activities that promote economic development by financing businesses or farms that meet the size eligibility standards of the Small Business Administration's Development Company or Small Business Investment Company programs (13 CFR 121.301) or have gross annual revenues of \$1 million or less; or, activities that revitalize or stabilize low- or moderate-income geographies.

Effective September 1, 2005, the Board of Governors of the Federal Reserve System, Office of the Comptroller of the Currency, and the Federal Deposit Insurance Corporation have adopted the following additional language as part of the revitalize or stabilize definition of community development. Activities that revitalize or stabilize-

- (i) Low-or moderate-income geographies;
- (ii) Designated disaster areas; or
- (iii) Distressed or underserved nonmetropolitan middle-income geographies designated by the Board, Federal Deposit Insurance Corporation, and Office of the Comptroller of the Currency, based on
  - a. Rates of poverty, unemployment, and population loss; or
  - b. Population size, density, and dispersion. Activities that revitalize and stabilize geographies designated based on population size, density, and dispersion if they help to meet essential community needs, including needs of low- and moderate-income individuals.

**Community Reinvestment Act (CRA):** the statute that requires the OCC to evaluate a bank's record of meeting the credit needs of its local community, consistent with the safe and sound operation of the bank, and to take this record into account when evaluating certain corporate applications filed by the bank.

**Consumer Loan(s):** A loan(s) to one or more individuals for household, family, or other personal expenditures. A consumer loan does not include a home mortgage, small business, or small farm loan. This definition includes the following categories: motor vehicle loans, credit card loans, home equity loans, other secured consumer loans, and other unsecured consumer loans.

**Family:** Includes a householder and one or more other persons living in the same household who are related to the householder by birth, marriage, or adoption. The number of family households always equals the number of families; however, a family household may also include non-relatives living with the family. Families are classified by type as either a married-couple family or other family, which is further classified into 'male householder' (a family with a male householder' and no wife present) or 'female householder' (a family with a female householder and no husband present).

**Full Review:** Performance under the Lending, Investment, and Service Tests is analyzed considering performance context, quantitative factors (e.g., geographic distribution, borrower distribution, and total number and dollar amount of investments), and qualitative factors (e.g., innovativeness, complexity, and responsiveness).

**Geography:** A census tract delineated by the United States Bureau of the Census in the most recent decennial census.

Home Mortgage Disclosure Act (HMDA): The statute that requires certain mortgage lenders that do business or have banking offices in a metropolitan statistical area to file annual summary reports of their mortgage lending activity. The reports include such data as the race, gender, and the income of applications, the amount of loan requested, and the disposition of the application (e.g., approved, denied, and withdrawn). Beginning in 2004, the reports also include additional data on loan pricing, the lien status of the collateral, any requests for preapproval and loans for manufactured housing.

**Home Mortgage Loans:** Such loans include home purchase, home improvement and refinancings, as defined in the HMDA regulation. These include loans for multifamily (five or more families) dwellings, manufactured housing and one-to-four family dwellings other than manufactured housing.

**Household:** Includes all persons occupying a housing unit. Persons not living in households are classified as living in group quarters. In 100 percent tabulations, the count of households always equals the count of occupied housing units.

**Limited Review:** Performance under the Lending, Investment, and Service Tests is analyzed using only quantitative factors (e.g., geographic distribution, borrower distribution, total number and dollar amount of investments, and branch distribution).

**Low-Income:** Individual income that is less than 50 percent of the area median income, or a median family income that is less than 50 percent, in the case of a geography.

**Market Share:** The number of loans originated and purchased by the institution as a percentage of the aggregate number of loans originated and purchased by all reporting lenders in the MA/assessment area.

**Median Family Income (MFI):** The median income determined by the U.S. Census Bureau every ten years and used to determine the income level category of geographies. Also, the median income determined by the Department of Housing and Urban Development annually that is used to determine the income level category of individuals. For any given area, the median is the point at which half of the families have income above it and half below it.

**Metropolitan Area (MA):** Any metropolitan statistical area or metropolitan division, as defined by the Office of Management and Budget and any other area designated as such by the appropriate federal financial supervisory agency.

**Metropolitan Division:** As defined by Office of Management and Budget, a county or group of counties within a Metropolitan Statistical Area that contains a population of at least 2.5 million. A Metropolitan Division consists of one or more counties that represent an employment center or centers, plus adjacent counties associated with the main county or counties through commuting ties.

**Metropolitan Statistical Area:** An area, defined by the Office of Management and Budget, as having at least one urbanized area that has a population of at least 50,000. The Metropolitan Statistical Area comprises the central county or counties, plus adjacent outlying counties having a high degree of social and economic integration with the central county as measured through commuting.

**Middle-Income:** Individual income that is at least 80 percent and less than 120 percent of the area median income, or a median family income that is at least 80 percent and less than 120 percent, in the case of a geography

**Moderate-Income:** Individual income that is at least 50 percent and less than 80 percent of the area median income, or a median family income that is at least 50 percent and less than 80 percent, in the case of a geography.

**Multifamily:** Refers to a residential structure that contains five or more units.

**Other Products:** Includes any unreported optional category of loans for which the institution collects and maintains data for consideration during a CRA examination. Examples of such activity include consumer loans and other loan data an institution may provide concerning its lending performance.

**Owner-Occupied Units:** Includes units occupied by the owner or co-owner, even if the unit has not been fully paid for or is mortgaged.

**Qualified Investment:** A qualified investment is defined as any lawful investment, deposit, membership share, or grant that has as its primary purpose community development.

Rated Area: A rated area is a state or multi-state metropolitan area. For an institution with domestic branches in only one state, the institution's CRA rating would be the state rating. If an institution maintains domestic branches in more than one state, the institution will receive a rating for each state in which those branches are located. If an institution maintains domestic branches in two or more states within a multi-state metropolitan area, the institution will receive a rating for the multi-state metropolitan area.

**Small Loan(s) to Business(es):** A loan included in 'loans to small businesses' as defined in the Consolidated Report of Condition and Income (Call Report) and the Thrift Financial Reporting (TFR) instructions. These loans have original amounts of \$1 million or less and typically are either secured by nonfarm or nonresidential real estate or are classified as commercial and industrial loans.

**Small Loan(s) to Farm(s):** A loan included in 'loans to small farms' as defined in the instructions for preparation of the Consolidated Report of Condition and Income (Call Report). These loans have original amounts of \$500,000 or less and are either secured by farmland, or are classified as loans to finance agricultural production and other loans to farmers.

**Tier One Capital:** The total of common shareholders' equity, perpetual preferred shareholders' equity with non-cumulative dividends, retained earnings and minority interests in the equity accounts of consolidated subsidiaries.

**Upper-Income:** Individual income that is at least 120 percent of the area median income, or a median family income that is at least 120 percent, in the case of a geography.

# **Description of Institution**

UMB Bank Arizona, National Association (UMB) is an \$85 million intrastate financial institution headquartered in Phoenix, Arizona. UMB is a wholly owned subsidiary of UMB Financial Corporation (UMBFC), a \$10 billion regional, multi-bank holding company headquartered in Kansas City, Missouri. UMBFC owns and operates four full-service national banks with 138 locations throughout Missouri, Kansas, Illinois, Oklahoma, Nebraska, Colorado and Arizona. Subsidiaries of UMBFC and the lead bank, UMB Bank, N.A., include brokerage and insurance companies, registered investment advisors for proprietary mutual funds, and an investment services group based in Milwaukee, Wisconsin.

UMB is a full-service banking institution offering a wide range of products and services. The bank operates two branches and deposit-taking automated teller machines (ATMs) in its designated assessment area (AA) of Maricopa County, Arizona.

UMB's strategy is focused on business lending followed by investment banking, asset management, and consumer lending. Net loans represent 86 percent of total assets as of June 30, 2009. The loan portfolio (by dollar volume) is comprised of 86 percent commercial and commercial real estate, 11 percent residential real estate and 2 percent agricultural loans. Other consumer and miscellaneous loans represent 1 percent of the loan portfolio. Tier 1 capital is \$8.9 million.

There are no legal or financial constraints that impede the bank's ability to help meet the credit needs in its AA. UMB opened in November 2005. This is the bank's first CRA examination. Affiliate activities are included in our analysis of the bank's CRA Investment Test performance.

# **Scope of the Evaluation**

#### **Evaluation Period/Products Evaluated**

The evaluation period for the Lending Test, excluding community development (CD) loans, is January 1, 2006 through December 31, 2008. Products reviewed in the lending test include small loans to businesses. At the bank's request, we considered qualified investments made by its affiliates.

For CD loans, the Investment Test and Service Test, the evaluation period is from January 1, 2006 through October 5, 2009. The Investment Test included a review of investments and donations originated in the bank's AA that meets the definition of CD investments. The Service Test included a review of retail and CD services provided in the bank's AA.

Home mortgage loans were not evaluated since they represent 4 percent of total reported loans during the evaluation period. The bank did not originate any home improvement or multi-family loans during our evaluation period. There were also no small loans to farms originated during this timeframe. Consumer loans do not constitute a substantial majority of the bank's business.

#### **Data Integrity**

We verified the accuracy of 2006-2008 data for Home Mortgage Disclosure Act (HMDA) reportable loans and small loans to businesses. Based on a sample of each loan type, data is accurate and reliable. We evaluated CD loan, investment, and service information during the examination.

## Selection of Areas for Full-Scope Review

We performed a full-scope review in the bank's only AA of Maricopa County, Arizona, which is located in the Phoenix-Mesa-Scottsdale, AZ metropolitan area (MA). Refer to Appendix A for more information.

## **Ratings**

The bank's overall rating is based on our full-scope review in the bank's AA. The Lending Test is more heavily weighted than the Investment and Service Test. Within the Lending Test, ratings were based on the bank's performance regarding small loans to businesses. These loans represent 84 percent of the total number of reported loans during the evaluation period. As stated above, we did not evaluate home mortgage loans or small loans to farms.

#### Other

We contacted a local business organization that provides assistance to financial institutions. Our contact indicated a need for foreclosure prevention programs in the AA. In addition, we reviewed information from four additional community contacts made during 2009 with small business and affordable housing organizations. These contacts identified small business lending as a need in the AA.

# Fair Lending or Other Illegal Credit Practices Review

We found no evidence of discriminatory or other illegal credit practices inconsistent with helping to meet community credit needs.

# **Conclusions with Respect to Performance Tests**

#### **LENDING TEST**

#### **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the lending test is rated "Outstanding". Based on our full-scope review, the bank's performance in the Maricopa County AA is excellent.

#### **Lending Activity**

Refer to Tables 1 Lending Volume in appendix C for the facts and data used to evaluate the bank's lending activity.

Lending levels reflect adequate responsiveness in relation to area credit needs and the bank's deposit market share. Deposit and loan market share is not significant at less than .05 percent. This is mitigated by the fact that the bank has been open less than four years. UMB is operating in a very competitive market.

Small business loan activity in the AA is adequate. Based on 2007 peer small business data, UMB has a market share of .01 percent. Deposit market share is .02 percent as of June 30, 2008. There are over 75 institutions operating in the AA, including large banks that operate in several states.

## Distribution of Loans by Income Level of the Geography

#### Small Loans to Businesses

Refer to Table 6 in appendix C for the facts and data used to evaluate the geographic distribution of the bank's origination/purchase of small loans to businesses.

Performance in low- and moderate-income geographies is excellent. The distribution of loans in these areas is above demographics.

# Lending Gap Analysis

Our geographic distribution analysis included a review for lending gaps, particularly in low- and moderate-income areas. There were no unexplained or conspicuous gaps identified.

#### Inside/Outside Ratio

UMB originated a majority of its loans (by number), 90 percent, within its AA. By dollar volume, 89 percent of loans are within the AA. For small business loans, 90 percent of loans are within the AA by both number and dollar volume.

### Distribution of Loans by Income Level of the Borrower

#### Small Loans to Businesses

Refer to Table 11 in appendix C for the facts and data used to evaluate the borrower distribution of the bank's origination/purchase of small loans to businesses.

The distribution of loans to businesses of different sizes is adequate. The percentage of loans to businesses with revenues of \$1 million or less is below demographics.

#### **Community Development Lending**

Refer to Table 1 Lending Volume in appendix C for the facts and data used to evaluate the bank's level of community development lending. This table includes all CD loans

The level of CD lending is excellent, which had a positive impact on the lending test rating.

During the evaluation period, UMB originated 14 loans totaling \$29 million in the AA. All of these loans represent renewals to small businesses that helped retain LMI jobs.

## **Product Innovation and Flexibility**

UMB did not provide information on innovative or flexible product offerings targeted to low- and moderate-income individuals or geographies. The impact on the Lending Test rating is neutral.

#### **INVESTMENT TEST**

## **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the investment test is rated "Outstanding". Based on full-scope reviews, the bank's performance in the Maricopa County AA is excellent.

Refer to Table 14 in appendix C for the facts and data used to evaluate the bank's level of qualified investments.

Qualified investments and donations total \$1.1 million during the evaluation period, which were all made during the current period. We gave consideration to an affiliate investment of \$1 million in a mortgage loan pool that consists of nine loans to low- and moderate-income borrowers in the AA.

Qualified donations total \$63.7 thousand. Over 90 percent of these donations provided community services to low- and moderate-income individuals. Examples include health care services, food, shelter, and financial education to low- and moderate-income families and persons that are homeless.

#### SERVICE TEST

## **Conclusions for Areas Receiving Full-Scope Reviews**

The bank's performance under the Service Test is rated "Low Satisfactory". Based on full-scope reviews, the bank's performance in the Maricopa County AA is adequate.

## **Retail Banking Services**

Refer to Table 15 in appendix C for the facts and data used to evaluate the distribution of the bank's branch delivery system and branch openings and closings.

UMB's branches are reasonably accessible to geographies and individuals of different income levels in its AA considering the bank has only been open since November 2005. The bank has two branches inside office buildings located in middle-income tracts. There were no branch closings during the evaluation period.

The hours of operation are convenient. Bank lobby hours are 9 a.m. to 5 p.m. Monday through Friday. The office buildings are closed on weekends.

Numerous products and services are available at both branch locations. There are no material differences in the availability or cost of services. UMB has one 24-hour ATM located outside one of the office buildings.

## **Community Development Services**

The level of CD services provided by bank employees is adequate considering the bank's capacity and that UMB has only been open since November 2005. CD services included the provision of financial services to a local Foundation. The Foundation addresses the health and social needs of struggling families and the most vulnerable community members. Programs include: dental & health care for the uninsured, assistance in helping families become self-sufficient, and a food bank.

# **Appendix A: Scope of Examination**

The following table identifies the time period covered in this evaluation, affiliate activities that were reviewed, and loan products considered. The table also reflects the metropolitan and nonmetropolitan areas that received comprehensive examination review (designated by the term "full-scope") and those that received a less comprehensive review (designated by the term "limited-scope").

Time Period Reviewed	Investment and Service	CD Loans): (01/01/2006 to 12/31/2008) e Tests and D Loans: (01/01/2006 to 10/05/2009)
Financial Institution		Products Reviewed
UMB Bank Arizona, National Associ Phoenix, Arizona	iation (UMB)	Small Business and Community Development Loans; Qualified Investments; Community Development Services
Affiliate(s)	Affiliate Relationship	Products Reviewed
UMB National Bank of America	Subsidiary of UMBFC	Qualified Investments
List of Assessment Areas and Ty	pe of Examination	
Assessment Area	Type of Exam	Other Information
Maricopa County AA (Part of the Phoenix-Mesa-Scottsdale, AZ MSA #51172)	Full-Scope	

# **Appendix B: Market Profiles for Full-Scope Areas**

#### **Maricopa County AA**

Demographic Information for Full-Scope A		pa County <i>F</i> #51172)	AA (part of th	e Phoenix-N	Mesa-Scottso	dale, AZ
Demographic Characteristics	#	Low % of #	Moderate % of #	Middle % of #	Upper % of #	NA* % of #
Geographies (Census Tracts/BNAs)	663	6.03	27.30	34.69	31.37	0.60
Population by Geography	3,072,149	4.88	28.69	36.78	29.64	0.01
Owner-Occupied Housing by Geography	764,563	1.53	21.47	40.34	36.66	0.00
Businesses by Geography	288,570	5.03	22.49	32.04	40.38	0.06
Farms by Geography	4,989	2.89	20.14	36.72	40.21	0.04
Family Distribution by Income Level	768,800	19.09	18.51	21.75	40.65	0.00
Distribution of Low- and Moderate-Income Families throughout AA Geographies	289,057	7.44	41.75	36.25	14.56	0.00
Median Family Income HUD Adjusted Median Family Income for 2008 Households Below the Poverty Level	= \$51,172 = \$64,200 = 9.65%		Median Hou Unemploym (September	ent Rate	= \$130,648 = 8.6%	

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification. Source: 2000 U.S. Census, and 2008 HUD updated MFI.

The Maricopa County AA is part of the Phoenix-Mesa-Scottsdale, AZ MA. This AA complies with the regulation and does not arbitrarily exclude any LMI areas. The bank's primary business focus is business lending. Maricopa County is located in southeast Arizona where more than half of the state's population resides. The county seat is in Phoenix, which is also the largest city. There are 40 low-income, 181 moderate-income, 230 middle-income and 208 upper-income census tracts in the AA.

The local economy is experiencing declining trends as the overall U.S. economy has deteriorated. Unemployment is increasing; however, it is below the national average. Competition is strong with 77 institutions in the AA. The bank opened in November 2005 and has not established significant deposit or loan market share. UMB is not a significant HMDA lender and only originated four loans during the evaluation period. There were no home improvement, multi-family, or small farm loans originated in the AA during this timeframe.

UMB has two full-service branches and two ATMs. Major industries in Maricopa County include retail trade, services, and public administration. Major employers include financial service and health care providers. Identified needs in the community include foreclosure prevention programs and small business lending. Opportunities to participate in CD activities are readily available.

# **Appendix C: Tables of Performance Data**

#### **Content of Standardized Tables**

References to the "bank" include activities of any affiliates that the bank provided for consideration (refer to appendix A: Scope of the Examination). For purposes of reviewing the lending test tables, the following are applicable: (1) purchased loans are treated as originations/purchases and market share is the number of loans originated and purchased by the bank as a percentage of the aggregate number of reportable loans originated and purchased by all lenders in the MA/assessment area; (2) Partially geocoded loans (loans where no census tract is provided) cannot be broken down by income geographies and, therefore, are only reflected in the Total Loans in Core Tables 2 through 7 and part of Table 13; and (3) Partially geocoded loans are included in the Total Loans and % Bank Loans Column in Core Tables 8 through 12 and part of Table 13. Tables without data are not included in this PE.

The following is a listing and brief description of the tables:

- Table 1. Lending Volume Presents the number and dollar amount of reportable loans originated and purchased by the bank over the evaluation period by MA/assessment area. Community development loans to statewide or regional entities or made outside the bank's assessment area may receive positive CRA consideration. See Interagency Q&As \_\_\_.12 (i) 5 and 6 for guidance on when a bank may receive positive CRA consideration for such loans. Refer to the CRA section of the Compliance Policy intranet page for guidance on table placement.
- **Table 1. Other Products** Presents the number and dollar amount of any unreported category of loans originated and purchased by the bank over the evaluation period by MA/assessment area. Examples include consumer loans or other data that a bank may provide, at its option, concerning its lending performance. This is a two-page table that lists specific categories.
- **Table 2. Geographic Distribution of Home Purchase Loans** Compares the percentage distribution of the number of loans originated and purchased by the bank in low-, moderate-, middle-, and upper-income geographies to the percentage distribution of owner-occupied housing units throughout those geographies. The table also presents market share information based on the most recent aggregate market data available.
- Table 3. Geographic Distribution of Home Improvement Loans See Table 2.
- **Table 4.** Geographic Distribution of Home Mortgage Refinance Loans See Table 2.
- **Table 5. Geographic Distribution of Multifamily Loans** Compares the percentage distribution of the number of multifamily loans originated and purchased by the bank in low-, moderate-, middle-, and upper-income geographies to the percentage distribution of multifamily housing units throughout those geographies. The table

also presents market share information based on the most recent aggregate market data available.

- Table 6. Geographic Distribution of Small Loans to Businesses The percentage distribution of the number of small loans (less than or equal to \$1 million) to businesses originated and purchased by the bank in low-, moderate-, middle-, and upper-income geographies compared to the percentage distribution of businesses (regardless of revenue size) throughout those geographies. The table also presents market share information based on the most recent aggregate market data available. Because small business data are not available for geographic areas smaller than counties, it may be necessary to use geographic areas larger than the bank's assessment area.
- **Table 7. Geographic Distribution of Small Loans to Farms** The percentage distribution of the number of small loans (less than or equal to \$500,000) to farms originated and purchased by the bank in low-, moderate-, middle-, and upper-income geographies compared to the percentage distribution of farms (regardless of revenue size) throughout those geographies. The table also presents market share information based on the most recent aggregate market data available. Because small farm data are not available for geographic areas smaller than counties, it may be necessary to use geographic areas larger than the bank's assessment area.
- **Table 8. Borrower Distribution of Home Purchase Loans** Compares the percentage distribution of the number of loans originated and purchased by the bank to low-, moderate-, middle-, and upper-income borrowers to the percentage distribution of families by income level in each MA/assessment area. The table also presents market share information based on the most recent aggregate market data available.
- **Table 9.** Borrower Distribution of Home Improvement Loans See Table 8.
- Table 10. Borrower Distribution of Refinance Loans See Table 8.
- Table 11. Borrower Distribution of Small Loans to Businesses Compares the percentage distribution of the number of small loans (less than or equal to \$1 million) originated and purchased by the bank to businesses with revenues of \$1 million or less to the percentage distribution of businesses with revenues of \$1 million or less. In addition, the table presents the percentage distribution of the number of loans originated and purchased by the bank by loan size, regardless of the revenue size of the business. Market share information is presented based on the most recent aggregate market data available.
- **Table 12. Borrower Distribution of Small Loans to Farms** Compares the percentage distribution of the number of small loans (less than or equal to \$500,000) originated and purchased by the bank to farms with revenues of \$1 million or less to the percentage distribution of farms with revenues of \$1 million or less. In addition, the table presents the percentage distribution of the number of loans originated and purchased by the bank by loan size, regardless of the revenue size of the farm.

Market share information is presented based on the most recent aggregate market data available.

- **Table 13.** Geographic and Borrower Distribution of Consumer Loans (OPTIONAL) For geographic distribution, the table compares the percentage distribution of the number of loans originated and purchased by the bank in low-, moderate-, middle-, and upper-income geographies to the percentage distribution of households within each geography. For borrower distribution, the table compares the percentage distribution of the number of loans originated and purchased by the bank to low-, moderate-, middle-, and upper-income borrowers to the percentage of households by income level in each MA/assessment area.
- **Table 14. Qualified Investments** Presents the number and dollar amount of qualified investments made by the bank in each MA/AA. The table separately presents investments made during prior evaluation periods that are still outstanding and investments made during the current evaluation period. Prior-period investments are reflected at their book value as of the end of the evaluation period. Current period investments are reflected at their original investment amount even if that amount is greater than the current book value of the investment. The table also presents the number and dollar amount of unfunded qualified investment commitments. In order to be included, an unfunded commitment must be legally binding and tracked and recorded by the bank's financial reporting system.

A bank may receive positive consideration for qualified investments in statewide/regional entities or made outside of the bank's assessment area. See Interagency Q&As \_\_\_.12 (i) - 5 and - 6 for guidance on when a bank may receive positive CRA consideration for such investments. Refer to the CRA section of the Compliance Policy intranet page for guidance on table placement.

**Table 15.** Distribution of Branch Delivery System and Branch Openings/Closings - Compares the percentage distribution of the number of the bank's branches in low-, moderate-, middle-, and upper-income geographies to the percentage of the population within each geography in each MA/AA. The table also presents data on branch openings and closings in each MA/AA.

#### TABLES 3, 5, 7, 9, AND 12 ARE NOT APPLICABLE. THEREFORE, THEY ARE NOT INCLUDED IN THIS SECTION.

Table 1. Lending Volume

LENDING VOLUME			Geography	/: MARI	COPA COUN	TY, AZ		Evalu	nation Period: JA	Period: JANUARY 1, 2006 TO DECEMBER 31, 2008				
	% of Rated Area	Home	Mortgage		II Loans to sinesses		II Loans to Farms		Community opment Loans	Total R	eported Loans	% of Rated Area Deposits in MA/AA***		
MA/Assessment Area):	Loans (#) in MA/AA <sup>*</sup>	#	\$ (000's)	#	\$ (000's)	#	\$ (000's)	#	\$ (000's)	#	\$(000's)			
Full Review:														
Maricopa County	y 100.00 4 9,400		9,400	93	24,556	0	0	14	28,950	111	62,906	100.00		

Loan Data as of December 31, 2008. Rated area refers to either state or multi-state MA rating area. The evaluation period for Community Development Loans is from January 1, 2006 October 5, 2009. Deposit Data as of June 30, 2008. Rated Area refers to either the state, multi-state MA, or institution, as appropriate.

Table 2. Geographic Distribution of Home Purchase Loans

Geographic Distrib	outio	n: HOME PUR	uation Perio	d: JANUA	RY 1, 200	6 TO DI	ECEMBI	ER 31, 2	2008						
	1	Total Home rchase Loans	Low-In- Geogra		Moderate- Geogra		Middle-In Geograp		Upper-Ir Geogra		Marke	et Share	(%) by	Geograp	ohy <sup>*</sup>
MA/Assessment Area:	#	% of Total**	% Owner Occ Units***	% BANK Loans****	% Owner Occ Units***	% BANK Loans	% Owner Occ Units***	% BANK Loans	% Owner Occ Units***	% BANK Loans	Overall	Low	Mod	Mid	Upp
Full Review:															
Maricopa County	1	100.00	1.53	0.00	21.47	0.00	40.34	100.00	36.66	0.00	0.00	0.00	0.00	0.00	0.00

Based on 2007 Peer Mortgage Data (Western)

Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Percentage of Owner Occupied Units is the number of owner occupied units in a particular geography divided by the number of owner occupied housing units in the area based on 2000 Census information.

Data shown includes only One to Four-family and manufactured housing. (Property type of 1 or 2)

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

MA/Assessment Area:	Moi Refi	Home rtgage nance oans	Low-Income Geographies		Moderate-Income Geographies		Middle-I Geogra		Upper-li Geogra		Marke	t Share	(%) by	Geogra	phy
	#	% of Total <sup>**</sup>	% Owner Occ Units***	% BANK Loans	% Owner Occ Units***	% BANK Loans	% Owner Occ Units***	% BANK Loans	% Owner Occ Units***	% BANK Loans	Overall	Low	Mod	Mid	Upp

Based on 2007 Peer Mortgage Data (Western)

Home refinance loans originated and purchased in the MA/AA as a percentage of all home refinance loans originated and purchased in the rated area.

Percentage of Owner Occupied Units is the number of owner occupied units in a particular geography divided by the number of owner occupied housing units in the area based on 2000 Census information.

Data shown includes only One to Four-family and manufactured housing. (Property type of 1 or 2)

Table 6. Geographic Distribution of Small Loans to Businesses

Geographic Distr	ibutior	n: SMALL	LOANS TO BI	JSINESSES	S Geography	: MARICO	PA COUNTY, A	ΑZ	Evaluation Pe	riod: JANU	ARY 1, 20	06 TO [	DECEM	BER 31	, 2008
MA/Assessment	Вι	al Small Isiness Joans	Low-Inc Geograp	-	Moderate-l Geograp		Middle-In Geograp		Upper-In Geograp		Marke	t Share	(%) by	Geogra	aphy <sup>*</sup>
Area:	#	% of Total <sup>**</sup>	% of Businesses	% BANK Loans	% of Businesses ***	% BANK Loans	% of Businesses ***	% BANK Loans	% of Businesses ***	% BANK Loans	Overall	Low	Mod	Mid	Upp
Full Review:															
Maricopa County	93	100.00	5.03	23.66	22.49	26.88	32.04	12.90	40.38	36.56	0.01	0.04	0.02	0.00	0.00

Based on 2007 Peer Small Business Data -- US and PR
Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.
Source Data - Dun and Bradstreet (2008).

**Table 8. Borrower Distribution of Home Purchase Loans** 

Borrower Distributio	n: HOME	PURCHAS	SE	Geograph	ny: MARICC	PA COUNT	Y, AZ	Eva	uation Per	iod: JANUAI	RY 1, 2006	6 TO DE	СЕМВЕ	R 31, 2	2008
		Home se Loans	_	Income owers		e-Income owers	Middle-Income Borrowers		Upper-Income Borrowers			Marke	et Shar		
MA/Assessment Area:	#	% of Total <sup>**</sup>	% Families	% BANK Loans	% Families	% BANK Loans****	% Families	% BANK Loans****	% Families	% BANK Loans****	Overall	Low	Mod	Mid	Upp
Full Review:															
Maricopa County	1	100.00	19.09	0.00	18.51	0.00	21.75	0.00	40.65	100.00	0.00	0.00	0.00	0.00	0.00

Based on 2007 Peer Mortgage Data (Western)

As a percentage of loans with borrower income information available. No information was available for 0.0% of loans originated and purchased by bank.

Percentage of Families is based on the 2000 Census information.

Home purchase loans originated and purchased in the MA/AA as a percentage of all home purchase loans originated and purchased in the rated area.

Data shown includes only One to Four-family and manufactured housing. (Property type of 1 or 2)

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

Borrower Distribution  MA/Assessment Area:	ea: Loans		Low-Income Borrowers		Geography: MARICOI  Moderate-Income  Borrowers		Middle	Y, AZ <b>Ev</b> Income owers	Upper	eriod: JANU/ Income owers	ARY 1, 2006 TO DECEMBER 31, 2008  Market Share				
	#	% of Total**	% Families	% BANK Loans****	% Families	% BANK Loans****	% Families	% BANK Loans****	% Families	% BANK Loans****	Overall	Low	Mod	Mid	Upp
Full Review:	•														
Maricopa County	3	100.00	19.09	0.00	18.51	0.00	21.75	0.00	40.65	0.00	0.00	0.00	0.00	0.00	0.00

Based on 2007 Peer Mortgage Data (Western)
As a percentage of loans with borrower income information available. No information was available for 100.0% of loans originated and purchased by bank.
Percentage of Families is based on the 2000 Census information.
Home refinance loans originated and purchased in the MA/AA as a percentage of all home refinance loans originated and purchased in the rated area.

Data shown includes only One to Four-family and manufactured housing. (Property type of 1 or 2)

Table11. Borrower Distribution of Small Loans to Businesses

		l Small	Businesse	-	Loans by Orig	inal Amount Regard	dless of Business		Market Share T				
		ans to inesses	Revenues of or les		Size								
	#	% of Total**	% of Businesses**	% BANK Loans	\$100,000 or less	>\$100,000 to \$250.000	>\$250,000 to \$1,000,000	All	Rev\$ 1 Million or Less				
MA/Assessment Area:						<b>4</b> =23,232	<b>4</b> 1,000,000						
Full Review:													
Maricopa County	93	100.00	61.73	40.86	44.09	16.13	39.78	0.01					

Based on 2007 Peer Small Business Data -- US and PR

Small loans to businesses originated and purchased in the MA/AA as a percentage of all small loans to businesses originated and purchased in the rated area.

Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2008).

Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 0.00% of small loans to businesses originated and purchased by the bank.

**Table 14. Qualified Investments** 

QUALIFIED INVEST	ΓMENTS	Geography: MA	ARICOPA COUN	TY, AZ	Evaluation	Period: JANUARY 1	, 2006 TO OCTO	BER 5, 2009	
MA/Assessment	Prior Period	Investments <sup>*</sup>	Current Perio	od Investments		Total Investments		Unfunded	Commitments
Area:	#	\$(000's)	#	\$(000's)	#	\$(000's)	% of Total	#	\$(000's)
Full Review:									
Maricopa County	0	0	14	1,084	14	1,084	100.00	0	0

<sup>\* &#</sup>x27;Prior Period Investments' means investments made in a previous period that are outstanding as of the examination date.

" 'Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

DISTRIBUTION OF BRANCH DELIVERY SYSTEM AND BRANCH OPENINGS/CLOSINGS Geography: MARICOPA COUNTY, AZ <b>Evaluation Period</b> : JANUARY 1, 2006 TO OCTOBER 5, 2009																	
MA/Assessment Area:	Deposits		[	Branch Openings/Closings						Population							
	% of Rated Area	# of BANK Branches	% of Rated Area Branches in AA	Location of Branches by Income of Geographies (%)				# of Branch	# of Branch	Net change in Location of Branches (+ or - )				% of Population within Each Geography			
	Deposits in AA			Low	Mod	Mid	Upp	Openings	Closings	Low	Mod	Mid	Upp	Low	Mod	Mid	Upp
Full Review:	Full Review:																
Maricopa County	100.00	2	100.00	0.00	0.00	100.00	0.00	1	0	0	0	+1	0	4.88	28.69	36.78	29.64